

Our Ref : SLN2501S / TP#734
Your Ref : SGQ9D

WITHOUT PREJUDICE

Date : 12 February 2019

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLN2501S & SGQ9D ON 08/11/2018
ALONG BUKIT TIMAH ROAD**

We refer to the above captioned.

We are claiming the below followings :

| | |
|----------------------------------|----------------------------------|
| - Cost of Repair (incl. of GST) | S\$8,665.98 |
| - Loss of Use | S\$1,540.80 (\$192.60 x 08 days) |
| - LTA/GIA Search Fee | S\$2.00 |

| | |
|--------------------|---------------------|
| Grand Total | S\$10,208.78 |
|--------------------|---------------------|

=====

If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 64849919 or email sharon@ow.sg / lily.loi@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121900984
INVOICE DATE : 15/02/2019
REF : TP#734
VEH NO. : SLN2501S
CAR MODEL : E200 AVG AUTO
CURRENT MILEAGE:
ADVISOR : AZMAN
TERMS : COD

| DESCRIPTION | QTY | UOM | U.PRICE SGD | AMOUNT SGD |
|-------------|-----|-----|----------------|---------------|
|-------------|-----|-----|----------------|---------------|

Remarks: DOA: 08/11/18 @ 1200 HRS
CLAIMANT: SEAH SIANG JOO SABRINA
NRIC NO: S8205371I
TP VEHICLE: SGQ9D

Singapore Dollars: Eight Thousand Six Hundred Sixty-Five And Cent Ninety-Eight Only

Name: _____

NRIC No.: _____

Signature: _____

| | | |
|-------------|-----|-----------------|
| SUB TOTAL | SGD | 8,099.05 |
| GST 7.00% | SGD | 566.93 |
| GRAND TOTAL | SGD | <u>8,665.98</u> |

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

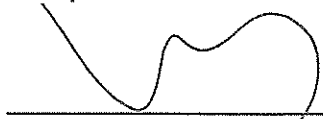
1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

for Optima Werkz Pte Ltd



AUTHORISED SIGNATURE(S)

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000

Fax: 68357416

INV NO. : 121900984
INVOICE DATE : 15/02/2019
REF : TP#734
VEH NO. : SLN2501S
CAR MODEL : E200 AVG AUTO
CURRENT MILEAGE:
ADVISOR : AZMAN
TERMS : COD

| DESCRIPTION | QTY | UOM | U.PRICE SGD | AMOUNT SGD |
|---|-----|-----|----------------|---------------|
| FRONT RH FENDER | 1 | PC | 832.50 | 832.50 |
| FRONT RH DOOR | 1 | PC | 1,581.75 | 1,581.75 |
| FRONT RH DOOR WEATHER STRIP | 1 | PC | 233.10 | 233.10 |
| 17 INCH RH RIM FRONT | 1 | PC | 820.80 | 820.80 |
| FRONT RH KNUCKLE ARM | 1 | PC | 1,298.70 | 1,298.70 |
| FRONT RH KNUCKLE ARM BEARING | 1 | PC | 466.20 | 466.20 |
| FRONT RH UPPER ARM | 1 | PC | 666.00 | 666.00 |
| TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION | 1 | JOB | 700.00 | 700.00 |
| TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION | 1 | JOB | 1,000.00 | 1,000.00 |
| TO TUFF KOTE / ANTI-RUST | 1 | JOB | 60.00 | 60.00 |
| TO CHECK WIRING, REPLACED WITH FOCUS HEADLAMP | 1 | JOB | 20.00 | 20.00 |
| TO DISMANTLE & REPLACED FRONT RH DOOR & REAR RH DOOR INNER COMPONENT MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION | 1 | JOB | 80.00 | 80.00 |
| TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD | 1 | JOB | 120.00 | 120.00 |
| TO DISMANTLE & CHECK/REPLACED FRONT RH UNDER CARRIAGE COMPONENT IN ORDER TO FACILITATE REPAIR | 1 | JOB | 160.00 | 160.00 |
| TO SEND VEHICLE FOR 3D COMPUTERISED ALIGNMENT IN ORDER TO CHECK & ADJUST WHEEL ALIGNMENT | 1 | JOB | 60.00 | 60.00 |

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: SEAH SIANG JOO, SABRINA

BLK 287A JURONG EAST ST 21
16 - 350
SINGAPORE 601287

Tel 9839 7682

Fax:

INV NO. : 121900985
INVOICE DATE : 15/02/2019
REF : TP#734/RA101032/RA101037
VEH NO. : SLN2501S
MAKE : MERCEDES BENZ
MODEL : E200 AVG
CURRENT MILEAGE:
ADVISOR : TP/OD
TERMS : COD

| # | DESCRIPTION | QTY | UOM | U/P SGD | AMT SGD |
|---|--|-----|------|------------|------------|
| 1 | CAR RENTAL CHARGES RENTAL AGREEMENT NO 101032 VEHICLE NO: SJY1947G MODEL: MERCEDES C180 FROM: 09-11-2018 TO 14-11-2018 | 5 | DAYS | 180.00 | 900.00 |
| 2 | CAR RENTAL CHARGES RENTAL AGREEMENT NO 101037 VEHICLE NO: SKT2877M MODEL: MERCEDES CLA180 FROM: 14-11-2018 TO 17-11-2018 | 3 | DAYS | 180.00 | 540.00 |

Remarks: DOA: 08/11/2018 @ 1200HRS

Singapore Dollars: One Thousand Five Hundred Forty And Cent Eighty Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL SGD 1,440.00
GST 7.00% SGD 100.80
TOTAL SGD 1,540.80
Outstanding SGD 1,540.80

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

Optima Werkz Pte Ltd

6 Kung Chong Rd Singapore 159143
Tel: +65 6472 1313 Fax: +65 6472 2112 Website: www.ow.sg
9A Serangoon North Ave 5 Singapore 554500
Tel: +65 6484 9919 Fax: +65 6481 1011
CO. REG NO. 201212455W



VEHICLE RENTAL AGREEMENT

No: 101037

| | | | |
|---|--------------------------|--|-------|
| HIRER'S PARTICULARS | | Rental replacement Vehicle No : SKT2877M → Vehicle No : SLN2501S Make/Model : M. Benz CLA180 Make/Model : E200 AMG Mileage Out: / | |
| Full Name : SEAH SIANG JOO, SIBRINA | | DATE OUT 14/11/2018 TIME OUT 1509 AM/PM | |
| Nric/Passport No : S8205371I | | DATE IN 17/11/2018 TIME IN 1330 AM/PM | |
| Address: B1K 280 T&H GILAN ROAD #09-205 S(600280) | | Signature (OUT) x (IN) x | |
| Name & Address Employer : | | CHARGES S\$ | |
| Occupation : | Driving Exp: | 3 Day(s) @ S\$ 180 per day | \$540 |
| Driving Licence No : | D/L Type: Local/Int'l | Week(s) @ S\$ per day | |
| Issue Date : | Date of Birth: | Month(s) @ S\$ per day | |
| Contact no(s): | HP : | Extension | |
| ADDITIONAL DRIVER'S PARTICULARS | | Delivery/Collection Charges | |
| Full Name : SEAH YUE KENG | | Sub-Total | |
| Nric/Passport No : S1184933D | | Petrol Level | |
| Address : | | Out E 1/4 1/2 3/4 F | |
| Contact no(s): | HP : 98397682 | IN E 1/4 1/2 3/4 F | |
| Driving Licence No : | Driving Exp: | MISC | |
| Issue Date : | D/L Type: Local/Int'l | TOTAL CHARGES (Inclusive of GST) \$577.80 | |
| Occupation : | Date of Birth: 2/12/1956 | Less Deposit | |
| REMARKS: | | Balance Payable/Refundable | |
| INS EXCESS SLN2501S E200 | | Refund received | |
| THIRD PARTY \$2,000 | | | |
| OWN DAMAGE \$2,000 | | | |
| MALAYSIA \$4,000 | | | |

*IMPORTANT

- ONLY PERSON ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24HOURS.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS/ES WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY IN ANY EACH ACCIDENT PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. OUR INSURANCE DOES NOT COVER IN MALAYSIA.

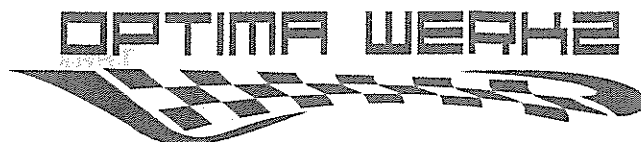
I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE THEREOF.
I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.

Hirer's
Signature: x
Date:

Driver's Signature
(if different from Hirer) x
Date:

Optima Werkz Pte Ltd

6 Kung Chong Rd Singapore 159143
Tel: +65 6472 1313 Fax: +65 6472 2112 Website: www.ow.sg
9A Serangoon North Ave 5 Singapore 554500
Tel: +65 6484 9919 Fax: +65 6481 1011
CO. REG NO. 201212455W



VEHICLE RENTAL AGREEMENT

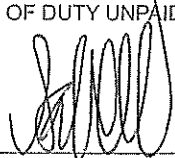
No: 101032

| HIRER'S PARTICULARS | | Rental replacement | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|
| Full Name : SEAH YUE KENG | | Vehicle No : SLN 25015 | Vehicle No : SJY1947G |
| Nric/Passport No : S1184933D | | Make/Model : E200 AV6 | Make/Model : MERC C180 |
| Address : 287A Jurong East St 21 | | Mileage Out : 128610 | / |
| #16-350 S601287 | | | |
| Name & Address Employer : | | DATE OUT 9/11/18 | TIME OUT 11:10 AM/PM |
| | | DATE IN 14/11/18 | TIME IN 1509 AM/PM |
| Occupation : | Driving Exp : | Signature X | |
| Driving Licence No : S1184933D | D/L Type: Local/Int'l | CHARGES S\$ | |
| Issue Date : | Date of Birth: 12/12/86 | 5 Day(s) @ S\$ 180 per day | \$900 |
| Contact no(s): 98397682 | HP : | Week(s) @ S\$ per day | |
| ADDITIONAL DRIVER'S PARTICULARS | | Month(s) @ S\$ per day | |
| Full Name : Seah Sang Joo Sabrina | | Extension | |
| Nric/Passport No : S82053712 | | Delivery/Collection Charges | |
| Address : 280 Telok Guan Road | | | |
| #01-205, Singapore 600280 | | Sub-Total | |
| Contact no(s): | HP: 97765657 | Petrol Level | |
| Driving Licence No : | Driving Exp : | Out E 1/4 1/2 3/4 F | |
| Issue Date : | D/L Type: Local/Int'l | IN E 1/4 1/2 3/4 F | |
| Occupation : | Date of Birth: | MISC | |
| REMARKS: | | TOTAL CHARGES (Inclusive of GST) | \$963 |
| Section 1 | Section 2 | Less Deposit | |
| Excess : \$2000 | \$2000 | Balance Payable/Refundable | |
| OUTSIDE : \$4000 | \$4000 | Refund received | |
| SG | | | |

*IMPORTANT

- ONLY PERSON ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24HOURS.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS/ES WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY IN ANY EACH ACCIDENT PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. OUR INSURANCE DOES NOT COVER IN MALAYSIA.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE THEREOF.
I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL OR CRIMINAL ACTS
INCLUDING CARRYING OF DUTY UNPAID GOODS.

Hirer's
Signature: X 
Date:

Driver's Signature
(if different from Hirer) 
Date:



GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-173539
Date of Request: 09/11/2018

Your Ref No: Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 09/11/2018
Enquiry By Sharon Ten Chai Ling
TP Vehicle No. SGQ9D
Accident Date 08/11/2018

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-173539

Date of Request: 09/11/2018

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 09/11/2018
Enquiry By Sharon Ten Chai Ling
TP Vehicle No. SGQ9D
Accident Date 08/11/2018

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|--------------------------------------|-----------------------|------------------|
| SGQ9D | AIG Asia Pacific Insurance Pte. Ltd. | 03/10/2018-02/10/2019 | 65-6419-3000 |
| SGQ9D | AIG Asia Pacific Insurance Pte. Ltd. | 09/10/2018-08/10/2019 | 65-6419-3000 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

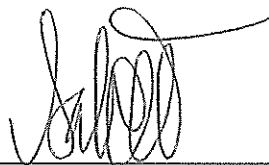
AUTHORISATION TO ACT

I/We, Soak Sing Joo Sabrina ("the third party claimant") of
280 TIT GIAN RD #09-205 (600280) (address), owner of
SLN 25015 (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SLN 25015 that was damaged pursuant to the accident
which occurred on 08/11/2018 (date) along Butik Tikah Road
_____ (location) involving vehicle no/s SGR 9D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 08 (day) of November (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)