

INSURANCE

INS. CASE OWNER:

CHAN KIAN HONG

CC 6/AIG1802

0526, #239

LKK:

IDAC:

Surveyor:

Kenneth

DOE:

ASSIGNMENT

12/11/18

Date / Time:

Miller

Registered in Meritum:

12/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGQ 90

Name of Insured:

Wong Hoo Hong

Insured Tel No.:

HP:

8/11/18

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

07027855055

Policy No.:

153011XCH6

Make / Model:

MERCEDES

Place of Accident:

DUNEREN RD N THRU

TO BT TIMAH RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SGN 25015



INSRS:

WSP:

Tel:

Liability:

RMKS:

OPTIMA WORKS



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

14/11/18

21:15

SGN 25015-4

SGQ 90-4

- OI VIDEO UPLOADED IN WISPRIM
- TP VIDEO IN, UPLOADED IN WISPRIM

16/08/19

- MIB REPORTED OI WAITING U-TURN.
- TP WITHIN CAMP. SEND LETTER TO
- OI TO NOTIFY TP CLAIM & NOT
- ISSUED. 19/5

26/08/19

10/09/19

17/09/19

17-2-19

- ORIGINAL TP LOD IN.
- MIB REPORT FOR MANDATE APPROVAL
- REPORT DONE
- SEND MANDATE APPROVAL TO MIB
- MIB APPROVED MANDATE
- LOD IN. FOR MANDATE
- SEND 1st CHECK TO TP
- RECEIVE TP VIDEO BY MIB.
- TP ACCEPTED OFFER. MIB IN ODETC

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call 1st	
After call 1st to OI	16/08/19 - VIC
Documentation Check List: Handler	Typist
Notification 1st (if non-pickup)	
After call 1st to OI	
Authorization To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	
Towing Invoice	
LTA / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	
LOD	
Payment Breakdown Form	
Post-Repair Photos	
Others	

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

P/P

S\$

8,099.05

G

days

Reduction:

43

%

FINAL SETTLEMENT

Date/Time:

12/09/19

Confirm with:

SHARON

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

11a

Repair Cost: (w/LOD)

S\$

8,065.98

Loss of Rental (LOR) (w/LOD)

S\$

1,540.80

8

days

X

180

Loss of Use (LOU):

S\$

-

(\$

x

days)

Loss of Income (LOI):

S\$

-

(\$

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/Independent)

Legal Cost:

S\$

-

Total:

S\$

10,208.78

Global Sum S\$:

10,000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

10,000.00

Name 1:

OPTIMA WORKS PTE LTD

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

-

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

-

Email ☒ Call ☐

If NO or B 28, Ass. Lia:

COI UTOEN

TP VIDEO IN

11/11/19

1) Claim status: ☒ Normal ☐ Reject/Private Settle

2) Report Format:

3) Survey fee:

4320.00

REF: A11

ASSIGNMENT

From: Date: 12/11/2018

Estimated Cost:

OD / TP / WS / TP RES / QD RES / EVA / INV / MY

To inspect Vehicle No: SLN 25013
at Workshop m/s Optima Werkz
of 5A Serangoon North Ave 5

Insured

Policy No

Claims No:

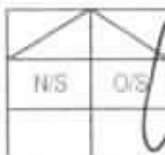
Sum Insured

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report Consistent? : Yes or No

GIA / PR Seen Consistent? : Yes or No

Est. Repairs days Res: Yes or No

Lump Sum: 1-B.1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No

SLN 25013 Tr Regn: 04 17

Type: ☒ Car ☐ Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Mer 6200

C/C

1991

Colour

M. Grey

A/C

Insured / Std / NI / NA

Sp Reading

35408

T/Radio

Insured / Std / NI / NA

Eng/No:

C/No

WDD 213042 2A121483

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/55R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal

8

mm

R/Bal

8

mm

L/Bal

8

mm

L/Bal

8

mm

D.O.A.

8/11/18

D.O.I

12/11/18

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S body

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

13/11 File pass to Customer

31-1-19 \$ 8,099.05
(CRB: \$ 6,290.83 / 43%)

Date/Time: File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Y. 3483 M

Y. Photo

Y. Other

Y. Other

TOTAL

Report Format:

Lump Sum / I.B.I: \$

Add Fee:

☐

Site Insp: \$

☐

Interview: \$

☐

Tech. Insp: \$

☐

Weekend: \$

** Survey on 13/11/18 @ 10.300*

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 10 NOVEMBER 2018

Third Party Insurer:

AIG

Vehicle No: SLN2501S

Third Party Veh No:

SGQ9D

Model: MERCEDES E200

Date of Accident:

8 NOVEMBER 2018

Chassis: WDD2130422A121483 - 2017

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	FRONT RH HEADLAMP	1		\$3,052.50
2	FRONT BUMPER SIDE RETAINER RH	1		\$35.00
3	FRONT BUMPER PARKING SENSOR RH	1		\$170.20
4	FRONT BUMPER PARKING SENSOR RUBBER SEAL RH	1		\$12.00
5	FRONT BUMPER PARKING SENSOR BRACKET RH	1		\$15.00
6	FRONT RH FENDER	1		\$925.00
7	FRONT RH DOOR →	1		\$1,757.50
8	FRONT RH DOOR WEATHER STRIP	1		\$259.00
9	REAR RH DOOR	1		\$2,035.00
10	REAR RH DOOR WEATHER STRIP	1		\$259.00
11	17 INCH RH RIM FRONT	1		\$912.00
12	FRONT RH KNUCKLE ARM →	1		\$1,443.00
13	FRONT RH KNUCKLE ARM BEARING	1		\$518.00
14	FRONT RH UPPER ARM →	1		\$740.00
SUB TOTAL				\$12,133.20
LESS 10%				\$1,213.32
PARTS TOTAL				\$10,919.88

*Not authorized
Return by paint*

*S/P - 5899.05
L -*

Sch, 8898.60 → 8899.05

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

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Co. Reg. No. 201212455W

Date: 10 NOVEMBER 2018

Third Party Insurer:

AIG

Vehicle No: SLN2501S

Third Party Veh No:

SGQ9D

Model: MERCEDES E200

Date of Accident:

8 NOVEMBER 2018

Chassis: WDD2130422A121483 - 2017

ESTIMATE

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	\$1,200.00	700
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$1,200.00	1000
TO TUFF KOTE / ANTI-RUST	\$100.00	60
TO CHECK WIRING, REPLACED WITH FOCUS HEADLAMP	\$80.00	20
TO DISMANTLE & REPLACED FRONT BUMPER PARKING SENSOR	\$80.00	X
TO DISMANTLE & REPLACED FRONT RH DOOR & REAR RH DOOR INNER COMPONENT MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION	\$360.00	80
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	\$150.00	120
TO DISMANTLE & CHECK/REPLACED FRONT RH UNDER CARRIAGE COMPONENT IN ORDER TO FACILITATE REPAIR	\$220.00	160
TO SEND VEHICLE FOR 3D COMPUTERISED ALIGNMENT IN ORDER TO CHECK & ADJUST WHEEL ALIGNMENT	\$80.00	60
LABOUR TOTAL	\$3,470.00	2,200.00 ✓
ADMIN	TOTAL	\$14,389.88

s/p - 45,899.05

L = 2,200.00

part by part: 48,099.05 2 days

John J. Accept.
24/1/19



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG18020536/Kjb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 13-11-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGQ 9D	Veh. Inspected	SLN 2501S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	13/11/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	08/11/2018	Inspection Date	12/11/2018
Survey held at	OPTIMA WERKZ PTE LTD 9A SERANGOON NORTH AVE 5 SINGAPORE 554500		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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OPTIMA WERKZ PTE LTD

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Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 10 NOVEMBER 2018

Third Party Insurer:

AIG

Vehicle No: SLN2501S

Third Party Veh No:

SGQ9D

Model: MERCEDES E200

Date of Accident:

8 NOVEMBER 2018

Chassis: WDD2130422A121483 - 2017

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	FRONT RH HEADLAMP	1		<i>Ln</i> \$3,052.50
2	FRONT BUMPER SIDE RETAINER RH	1		<i>Ln</i> \$35.00
3	FRONT BUMPER PARKING SENSOR RH	1		<i>Ln</i> \$170.20
4	FRONT BUMPER PARKING SENSOR RUBBER SEAL RH	1		<i>Ln</i> \$12.00
5	FRONT BUMPER PARKING SENSOR BRACKET RH	1		<i>Ln</i> \$15.00
6	FRONT RH FENDER	1		<i>Ry</i> \$925.00
7	FRONT RH DOOR	1		<i>Ry</i> \$1,757.50
8	FRONT RH DOOR WEATHER STRIP	1		<i>Ln</i> \$259.00
9	REAR RH DOOR	1		<i>R</i> \$2,035.00
10	REAR RH DOOR WEATHER STRIP	1		<i>Ln</i> \$259.00
11	17 INCH RH RIM FRONT	1		<i>Net</i> \$912.00
12	FRONT RH KNUCKLE ARM	1		\$1,443.00
13	FRONT RH KNUCKLE ARM BEARING	1		\$518.00
14	FRONT RH UPPER ARM	1		\$740.00
SUB TOTAL				\$12,133.20
LESS 10%				-\$1,213.32
PARTS TOTAL				\$10,919.88

*Not Authorized
Resurvey by paint
6 days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after colour matching
- To display damaged car(s) during resurvey
- Resurvey is subject to confirmation
- The resurvey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

OPTIMA WERKZ PTE LTD

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Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 10 NOVEMBER 2018

Third Party Insurer:

AIG

Vehicle No: SLN2501S

Third Party Veh No:

SGQ9D

Model: MERCEDES E200

Date of Accident:

8 NOVEMBER 2018

Chassis: WDD2130422A121483 – 2017

ESTIMATE

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION

\$1,200.00 *700*

TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION

\$1,200.00 *1000*

TO TUFF KOTE / ANTI-RUST

\$100.00 *60*

TO CHECK WIRING, REPLACED WITH FOCUS HEADLAMP

\$80.00 *20*

TO DISMANTLE & REPLACED FRONT BUMPER PARKING SENSOR

nn \$80.00 *X*

TO DISMANTLE & REPLACED FRONT RH DOOR & REAR RH DOOR INNER COMPONENT MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION

\$360.00 *80*

TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD

\$150.00 *?*

TO DISMANTLE & CHECK/REPLACED FRONT RH UNDER CARRIAGE COMPONENT IN ORDER TO FACILITATE REPAIR

\$220.00 *?*

TO SEND VEHICLE FOR 3D COMPUTERISED ALIGNMENT IN ORDER TO CHECK & ADJUST WHEEL ALIGNMENT

\$80.00 *60*

LABOUR TOTAL \$3,470.00

AZMAN

TOTAL \$14,389.88

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	53711
Vehicle Details	
Vehicle No.:	SLN25015
Vehicle to be Exported:	Yes
Intended Deregistration Date:	09 Nov 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E200 AVG AUTO
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	27492030837321
Chassis No.:	WDD2130422A121483
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$47,833.00
Original Registration Date:	27 Apr 2017
First Registration Date:	27 Apr 2017
Transfer Count:	0
Actual ARF Paid:	\$58,967.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Apr 2027
PARF Rebate Amount:	\$44,225.00
Intended COE Rebate Details	
COE Expiry Date:	26 Apr 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,405.00
COE Rebate Amount:	\$43,524.00
Total Rebate Amount:	\$87,749.00

The information contained herein is correct as at 09 Nov 2018

OK

Our Ref : SLN2501S / TP#734
Your Ref : SGQ9D

WITHOUT PREJUDICE

Date : 12 February 2019

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLN2501S & SGQ9D ON 08/11/2018
ALONG BUKIT TIMAH ROAD**

We refer to the above captioned.

We are claiming the below followings :

- Cost of Repair (incl. of GST)	S\$8,665.98
- Loss of Use	S\$1,540.80 (\$192.60 x 08 days)
- LTA/GIA Search Fee	S\$2.00

Grand Total	<u>S\$10,208.78</u>
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If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 64849919 or email sharon@ow.sg / lily.loi@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500
Tel (+65) 6484 9919 Fax: (+65) 6481 1101
Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121900984
INVOICE DATE : 15/02/2019
REF : TP#734
VEH NO. : SLN2501S
CAR MODEL : E200 AVG AUTO
CURRENT MILEAGE:
ADVISOR : AZMAN
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
-------------	-----	-----	----------------	---------------

Remarks: DOA: 08/11/18 @ 1200 HRS
CLAIMANT: SEAH SIANG JOO SABRINA
NRIC NO: S82053711
TP VEHICLE: SGQ9D

Singapore Dollars: Eight Thousand Six Hundred Sixty-Five And Cent Ninety-Eight Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	8,099.05
GST 7.00%	SGD	566.93
GRAND TOTAL	SGD	8,665.98

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.
1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500
Tel (+65) 6484 9919 Fax: (+65) 6481 1101
Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121900984
INVOICE DATE : 15/02/2019
REF : TP#734
VEH NO. : SLN2501S
CAR MODEL : E200 AVG AUTO
CURRENT MILEAGE:
ADVISOR : AZMAN
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
FRONT RH FENDER	1	PC	832.50	832.50
FRONT RH DOOR	1	PC	1,581.75	1,581.75
FRONT RH DOOR WEATHER STRIP	1	PC	233.10	233.10
17 INCH RH RIM FRONT	1	PC	820.80	820.80
FRONT RH KNUCKLE ARM	1	PC	1,298.70	1,298.70
FRONT RH KNUCKLE ARM BEARING	1	PC	466.20	466.20
FRONT RH UPPER ARM	1	PC	666.00	666.00
TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	1	JOB	700.00	700.00
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	1	JOB	1,000.00	1,000.00
TO TUFF KOTE / ANTI-RUST	1	JOB	60.00	60.00
TO CHECK WIRING, REPLACED WITH FOCUS HEADLAMP	1	JOB	20.00	20.00
TO DISMANTLE & REPLACED FRONT RH DOOR & REAR RH DOOR INNER COMPONENT MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION	1	JOB	80.00	80.00
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	1	JOB	120.00	120.00
TO DISMANTLE & CHECK/REPLACED FRONT RH UNDER CARRIAGE COMPONENT IN ORDER TO FACILITATE REPAIR	1	JOB	160.00	160.00
TO SEND VEHICLE FOR 3D COMPUTERISED ALIGNMENT IN ORDER TO CHECK & ADJUST WHEEL ALIGNMENT	1	JOB	60.00	60.00

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: SEAH SIANG JOO, SABRINA

BLK 287A JURONG EAST ST 21
16 - 350
SINGAPORE 601287

Tel 9839 7682

Fax:

INV NO. : 121900985
INVOICE DATE : 15/02/2019
REF : TP#734/RA101032/RA101037
VEH NO. : SLN2501S
MAKE : MERCEDES BENZ
MODEL : E200 AVG
CURRENT MILEAGE:
ADVISOR : TP/OD
TERMS : COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NO 101032 VEHICLE NO: SJY1947G MODEL: MERCEDES C180 FROM: 09-11-2018 TO 14-11-2018	5	DAYS	180.00	900.00
2	CAR RENTAL CHARGES RENTAL AGREEMENT NO 101037 VEHICLE NO: SKT2877M MODEL: MERCEDES CLA180 FROM: 14-11-2018 TO 17-11-2018	3	DAYS	180.00	540.00

Remarks: DOA: 08/11/2018 @ 1200HRS

Singapore Dollars: One Thousand Five Hundred Forty And Cent Eighty Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL SGD 1,440.00
GST 7.00% SGD 100.80
TOTAL SGD 1,540.80
Outstanding SGD 1,540.80

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Optima Werkz Pte Ltd

6 Kung Chong Rd Singapore 159143
Tel: +65 6472 1313 Fax: +65 6472 2112 Website: www.ow.sg
9A Serangoon North Ave 5 Singapore 554500
Tel: +65 6484 9919 Fax: +65 6481 1011
CO. REG NO. 201212455W



VEHICLE RENTAL AGREEMENT

No: 101037

HIRER'S PARTICULARS		Rental replacement	
Full Name: SEAH SEANG JOO, SABRINA		Vehicle No: SKT2877H	Vehicle No: SLN25015
Nric/Passport No: S82053712		Make/Model: M.Benz CLA180	Make/Model: E200 AMG
Address: 81K 280 Toh Guan Road #09-205		Mileage Out:	1
S(600280)		DATE OUT 14/11/2018	TIME OUT 1509 AM/PM
Name & Address Employer:		DATE IN 17/11/2018	TIME IN 1330 AM/PM
Occupation:		Signature (out) x (in) x	
Driving Licence No:		CHARGES S\$	
D/L Type: Local/Int'l		3 Day(s) @ S\$ 180 per day \$540	
Issue Date:		Week(s) @ S\$ per day	
Date of Birth:		Month(s) @ S\$ per day	
Contact no(s):		Extension	
HP:		Delivery/Collection Charges	
ADDITIONAL DRIVER'S PARTICULARS		Sub-Total	
Full Name: SEAH YUE KENGA		Petrol Level	
Nric/Passport No: S1184933D		Out E 1/4 1/2 3/4 F	
Address:		IN E 1/4 1/2 3/4 F	
Contact no(s):		MISC	
HP: 94397692		TOTAL CHARGES (Inclusive of GST) \$577.80	
Driving Licence No:		Less Deposit	
Driving Exp:		Balance Payable/Refundable	
Issue Date:		Refund received	
D/L Type: Local/Int'l			
Occupation:			
Date of Birth: 2/12/1956			
REMARKS:			
INS EXCESS SLN25015 E200			
THIRD PARTY \$2,000			
OWN DAMAGE \$2,000			
MALAYSIA \$4,000			

*IMPORTANT

- ONLY PERSON ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS/ES WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY IN ANY EACH ACCIDENT PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. OUR INSURANCE DOES NOT COVER IN MALAYSIA.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE THEREOF.
I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.

Hirer's
Signature: X
Date:

Driver's Signature
(if different from Hirer) X
Date:

Optima Werkz Pte Ltd

6 Kung Chong Rd Singapore 159143
Tel: +65 6472 1313 Fax: +65 6472 2112 Website: www.ow.sg
9A Serangoon North Ave 5 Singapore 554500
Tel: +65 6484 9919 Fax: +65 6481 1011
CO, REG NO. 201212455W



VEHICLE RENTAL AGREEMENT

No: 101032

HIRER'S PARTICULARS		Rental replacement	
Full Name: SEAH YUE KENG		Vehicle No: SLN 25015	Vehicle No: SJY19474
Nric/Passport No: S1184933D		Make/Model: E200 AVG	Make/Model: MERC C180
Address: 287A Jurong East St 21		Mileage Out: 123610	1
#16-350 5601287			
Name & Address Employer:		DATE OUT 9/11/18	TIME OUT 1:10 AM/PM
		DATE IN 14/11/18	TIME IN 1509 AM/PM
Occupation:	Driving Exp:	Signature	
Driving Licence No: S1184933D	D/L Type: Local/Int'l	X	
Issue Date:	Date of Birth: 12/12/56	CHARGES	
Contact no(s): 98397682	HP:	5 Day(s) @ S\$ 180	per day \$900
ADDITIONAL DRIVER'S PARTICULARS		Week(s) @ S\$	per day
Full Name: Seah Sang Joo Sabrina		Month(s) @ S\$	per day
Nric/Passport No: S82053712		Extension	
Address: 280 Tel Guan Road		Delivery/Collection Charges	
#01-705, Singapore 600280		Sub-Total	
Contact no(s):	HP: 97765657	Petrol Level	
Driving Licence No:	Driving Exp:	Out E 1/4 1/2 3/4 F	
Issue Date:	D/L Type: Local/Int'l	IN E 1/4 1/2 3/4 F	
Occupation:	Date of Birth:	MISC	
REMARKS:		TOTAL CHARGES (Inclusive of GST) \$963	
Section 1	Section 2	Less Deposit	
Excess: \$2000	\$2000	Balance Payable/Refundable	
Outside: \$4000	\$4000	Refund received	
SG			
*IMPORTANT			
1. ONLY PERSON ABOVE 21 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.			
2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.			
3. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.			
4. EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS/ES WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY IN ANY EACH ACCIDENT PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.			
5. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. OUR INSURANCE DOES NOT COVER IN MALAYSIA.			
I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE THEREOF.			
I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.			
Hirer's		Driver's Signature	
Signature: X		(if different from Hirer)	
Date:		Date:	



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-173539

Date of Request: 09/11/2018

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 09/11/2018
Enquiry By Sharon Ten Chai Ling
TP Vehicle No. SGQ9D
Accident Date 08/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-173539

Date of Request: 09/11/2018

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 09/11/2018
Enquiry By Sharon Ten Chai Ling
TP Vehicle No. SGQ9D
Accident Date 08/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGQ9D	AIG Asia Pacific Insurance Pte. Ltd.	03/10/2018-02/10/2019	65-6419-3000
SGQ9D	AIG Asia Pacific Insurance Pte. Ltd.	09/10/2018-08/10/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

AUTHORISATION TO ACT

I/We, Sook Sang Joo Sabrina ("the third party claimant") of
280 TIT GUAN RD #09-205 (600280) (address), owner of
SLN25015 (vehicle no.) hereby authorize **OPTIMA WERKZ PTE LTD** ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SLN25015 that was damaged pursuant to the accident
which occurred on 08/11/2018 (date) along Leitit Timak Road
_____ (location) involving vehicle no/s SGR 9D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 08 (day) of November (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Print Received Message

This mail is associated with :

***SLN2501S (0702383507SG)
[SGQ9D]**

TP

SEAH SIANG JOO SABRINA

Nov 8 2018 12:00PM

[NG HOO LIONG]

Optima Werkz Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/09/2019 16:16 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10000.00) - SLN2501S - Claim Handler: Chan, Kian-Meng

Approved:10000.00:Kindly assist to settle at best up to \$10,000. (global sum all in)

Our Ref : SLN2501S / TP#734
Your Ref : SGQ9D

WITHOUT PREJUDICE

Date : 12 February 2019

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLN2501S & SGQ9D ON 08/11/2018
ALONG BUKIT TIMAH ROAD**

We refer to the above captioned.

We are claiming the below followings :

- Cost of Repair (incl. of GST)	S\$8,665.98
- Loss of Use	S\$1,540.80 (\$192.60 x 08 days)
- LTA/GIA Search Fee	S\$2.00

Grand Total	<u>S\$10,208.78</u>
--------------------	----------------------------

If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 64849919 or email sharon@ow.sg / lily.loi@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

16 AUGUST 2019

**NG HOO LIONG
9 JALAN WAJEK
SINGAPORE 588461**

Dear Sir/Madam,

**OUR REF : CC6/AIG18020536/Khb3
YOUR REF : SGQ 9D**

**ACCIDENT INVOLVING SGQ 9D AND SLN 2501S ALONG DUNEARN ROAD ON
08.11.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLN 2501S against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We, Soah Sang Joo Sabrina ("the third party claimant") of
280 THT GUAN RD #09-205 (600280) (address), owner of
SLN25015 (vehicle no.) hereby authorize **OPTIMA WERKZ PTE LTD** ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SLN25015 that was damaged pursuant to the accident
which occurred on 08/11/2018 (date) along butit Timah Road
_____ (location) involving vehicle no/s SGR 90 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 09 (day) of November (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$10,000.00 (Global Sum – all in) for vehicle no. SLN 2501S that was damaged pursuant to the accident which occurred on 08/11/2018 (date) along DUNEARN ROAD (location) involving vehicle no/s SGO 9D. This is pursuant to the inspection conducted on 12/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SEAH SIANG JOO SABRINA ("the third-party claimant") of vehicle no. SLN 2501S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLN 2501S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of September (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121900984
INVOICE DATE : 15/02/2019
REF : TP#734
VEH NO. : SLN2501S
CAR MODEL : E200 AVG AUTO
CURRENT MILEAGE:
ADVISOR : AZMAN
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
FRONT RH FENDER	1	PC	832.50	832.50
FRONT RH DOOR	1	PC	1,581.75	1,581.75
FRONT RH DOOR WEATHER STRIP	1	PC	233.10	233.10
17 INCH RH RIM FRONT	1	PC	820.80	820.80
FRONT RH KNUCKLE ARM	1	PC	1,298.70	1,298.70
FRONT RH KNUCKLE ARM BEARING	1	PC	466.20	466.20
FRONT RH UPPER ARM	1	PC	666.00	666.00
TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	1	JOB	700.00	700.00
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	1	JOB	1,000.00	1,000.00
TO TUFF KOTE / ANTI-RUST	1	JOB	60.00	60.00
TO CHECK WIRING, REPLACED WITH FOCUS HEADLAMP	1	JOB	20.00	20.00
TO DISMANTLE & REPLACED FRONT RH DOOR & REAR RH DOOR INNER COMPONENT MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION	1	JOB	80.00	80.00
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	1	JOB	120.00	120.00
TO DISMANTLE & CHECK/REPLACED FRONT RH UNDER CARRIAGE COMPONENT IN ORDER TO FACILITATE REPAIR	1	JOB	160.00	160.00
TO SEND VEHICLE FOR 3D COMPUTERISED ALIGNMENT IN ORDER TO CHECK & ADJUST WHEEL ALIGNMENT	1	JOB	60.00	60.00

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121900984
INVOICE DATE : 15/02/2019
REF : TP#734
VEH NO. : SLN2501S
CAR MODEL : E200 AVG AUTO
CURRENT MILEAGE:
ADVISOR : AZMAN
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
-------------	-----	-----	----------------	---------------

Remarks: DOA: 08/11/18 @ 1200 HRS
CLAIMANT: SEAH SIANG JOO SABRINA
NRIC NO: S82053711
TP VEHICLE: SGQ9D

Singapore Dollars: Eight Thousand Six Hundred Sixty-Five And Cent Ninety-Eight Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	8,099.05
GST 7.00%	SGD	566.93
GRAND TOTAL	SGD	<u>8,665.98</u>

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

for Optima Werkz Pte Ltd



AUTHORISED SIGNATURE(S)

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: SEAH SIANG JOO, SABRINA

BLK 287A JURONG EAST ST 21
16 - 350
SINGAPORE 601287

Tel 9839 7682

Fax:

INV NO. : 121900985
INVOICE DATE : 15/02/2019
REF : TP#734/RA101032/RA101037
VEH NO. : SLN2501S
MAKE : MERCEDES BENZ
MODEL : E200 AVG
CURRENT MILEAGE:
ADVISOR : TP/OD
TERMS : COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NO 101032 VEHICLE NO: SJY1947G MODEL: MERCEDES C180 FROM: 09-11-2018 TO 14-11-2018	5	DAYS	180.00	900.00
2	CAR RENTAL CHARGES RENTAL AGREEMENT NO 101037 VEHICLE NO: SKT2877M MODEL: MERCEDES CLA180 FROM: 14-11-2018 TO 17-11-2018	3	DAYS	180.00	540.00

Remarks: DOA: 08/11/2018 @ 1200HRS

Singapore Dollars: One Thousand Five Hundred Forty And Cent Eighty Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL SGD 1,440.00
GST 7.00% SGD 100.80
TOTAL SGD 1,540.80
Oustanding SGD 1,540.80

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Optima Werkz Pte Ltd

6 Kung Chong Rd Singapore 159143
Tel: +65 6472 1313 Fax: +65 6472 2112 Website: www.ow.sg
9A Serangoon North Ave 5 Singapore 554500
Tel: +65 6484 9919 Fax: +65 6481 1011
CO. REG NO. 201212455W



VEHICLE RENTAL AGREEMENT

No:101037

HIRER'S PARTICULARS Full Name: GEAH SIANG JOO, SABRINA Nric/Passport No: S82033712 Address: Blk 280 T&H GULAN ROAD #09-285 S(600280) Name & Address Employer: Occupation: Driving Exp: Driving Licence No: D/L Type: Local/Int'l Issue Date: Date of Birth: Contact no(s): HP:		Rental replacement Vehicle No: SKT3877M Vehicle No: SLN25015 Make/Model: M. Benz CLA180 Make/Model: E200 AMG Mileage Out: 1	
ADDITIONAL DRIVER'S PARTICULARS Full Name: SEAH YUE KENG Nric/Passport No: S1184933D Address: Contact no(s): HP: 98397682 Driving Licence No: Driving Exp: Issue Date: D/L Type: Local/Int'l Occupation: Date of Birth: 2/12/1956		DATE OUT 14/11/2018 TIME OUT 1509 AM/PM DATE IN 17/11/2018 TIME IN 1330 AM/PM Signature (307) x (14) x CHARGES \$ 3 Day(s) @ S\$ 180 per day \$540 Week(s) @ S\$ per day Month(s) @ S\$ per day Extension Delivery/Collection Charges Sub-Total Petrol Level Out E 1/4 1/2 3/4 F IN E 1/4 1/2 3/4 F MISC TOTAL CHARGES (Inclusive of GST) \$577.80 Less Deposit Balance Payable/Refundable Refund received	
REMARKS: INS EXCESS THIRD PARTY \$2,000 OWN DAMAGE \$2,000 MALAYSIA \$4,000			

*IMPORTANT

- ONLY PERSON ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24HOURS.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS/ES WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY IN ANY EACH ACCIDENT PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. OUR INSURANCE DOES NOT COVER IN MALAYSIA.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE THEREOF.
I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.

Hirer's
Signature: X
Date:

Driver's Signature
(if different from Hirer) X
Date:

VEHICLE RENTAL AGREEMENT

No: 101032

HIRER'S PARTICULARS Full Name: SEAH YUE KENG Nric/Passport No: S1184933D Address: 287A Jurong East St 21 #16-350 5601287 Name & Address Employer: Occupation: Driving Exp: Driving Licence No: S1184933D D/L Type: Local/Int'l Issue Date: Date of Birth: 12/12/56 Contact no(s): 98397682 HP:		Rental replacement Vehicle No: SLN 25015 Vehicle No: SJY1947G Make/Model: E200 AVG Make/Model: MERC C180 Mileage Out: 128610 1																																														
ADDITIONAL DRIVER'S PARTICULARS Full Name: Seah Sang Joo Sabrina Nric/Passport No: S82053712 Address: 280 Tel Guan Road #01-705, Singapore 600280 Contact no(s): HP: 97765657 Driving Licence No: Driving Exp: Issue Date: D/L Type: Local/Int'l Occupation: Date of Birth:		DATE OUT 9/11/18 TIME OUT 1:10 AM/PM DATE IN 14/11/18 TIME IN 1:09 AM/PM Signature: X [Signature] <table border="1"> <thead> <tr> <th colspan="2">CHARGES</th> <th>SS</th> </tr> </thead> <tbody> <tr> <td>5 Day(s) @ S\$ 180</td> <td>per day</td> <td>\$900</td> </tr> <tr> <td>Week(s) @ S\$</td> <td>per day</td> <td></td> </tr> <tr> <td>Month(s) @ S\$</td> <td>per day</td> <td></td> </tr> <tr> <td colspan="3">Extension</td> </tr> <tr> <td colspan="3">Delivery/Collection Charges</td> </tr> <tr> <td colspan="3">Sub-Total</td> </tr> <tr> <td colspan="3">Petrol Level</td> </tr> <tr> <td>Out E 1/4 1/2 3/4 F</td> <td></td> <td></td> </tr> <tr> <td>IN E 1/4 1/2 3/4 F</td> <td></td> <td></td> </tr> <tr> <td colspan="3">MISC</td> </tr> <tr> <td colspan="2">TOTAL CHARGES (Inclusive of GST)</td> <td>\$963</td> </tr> <tr> <td colspan="2">Less Deposit</td> <td></td> </tr> <tr> <td colspan="2">Balance Payable/Refundable</td> <td></td> </tr> <tr> <td colspan="2">Refund received</td> <td></td> </tr> </tbody> </table>		CHARGES		SS	5 Day(s) @ S\$ 180	per day	\$900	Week(s) @ S\$	per day		Month(s) @ S\$	per day		Extension			Delivery/Collection Charges			Sub-Total			Petrol Level			Out E 1/4 1/2 3/4 F			IN E 1/4 1/2 3/4 F			MISC			TOTAL CHARGES (Inclusive of GST)		\$963	Less Deposit			Balance Payable/Refundable			Refund received		
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Hirer's
Signature: X [Signature]
Date:

Driver's Signature
(if different from Hirer)
Date: [Signature]



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-173539

Date of Request: 09/11/2018

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 09/11/2018
Enquiry By Sharon Ten Chai Ling
TP Vehicle No. SGQ9D
Accident Date 08/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGQ9D	AIG Asia Pacific Insurance Pte. Ltd.	03/10/2018-02/10/2019	65-6419-3000
SGQ9D	AIG Asia Pacific Insurance Pte. Ltd.	09/10/2018-08/10/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane



CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Nov 2018 Edit Reg		12 Nov 2018 00:00 Edit Adj Rpt	\$58,099.05 Edit Estimates	\$58,099.05 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	NG HOO LIONG, ID: S2127128D								
Main Claimant:	SEAH SIANG JOO SABRINA, ID: S8205371I								
Vehicle Reg. No.:	SLN2501S	Date of Loss:	08/11/2018 12:00 - :59 [18 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0702383507SG	Policy/Cover Note No.:	1800117836 (Comprehensive) Coverage: 09/10/2018 - 08/10/2019						
Vehicle Reg. No. (Insured):	SGQ9D	Policy No. (Claimant):	D18MTPVN01007020						
		Excess:							
Repairer:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5, 554500 Serangoon - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 22/11/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (10/09/2019): Alert - Adj Mandate Approved (\$510000.00) - SLN2501S - Claim Handler: Chan, Kian... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLN2501S (0702383507SG)
[SGQ9D]
TP
SEAH SIANG JOO SABRINA
Nov 8 2018 12:00PM
[NG HOO LIONG]
Optima Werkz Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print	
1	16/08/19 17:40	Video - Accident TP VIDEO FOOTAGE	1	Load MP4
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail Print	
1	14/11/18 17:06	Video - Accident From: OD - Reg. No: SGQ9D, Claimant: NG HOO LIONG	1	Load WMV
2	14/11/18 17:06	Video - Accident From: OD - Reg. No: SGQ9D, Claimant: NG HOO LIONG	1	Load WMV
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print	
1	16/08/19 17:47	Odometer Reading	1	Load JPG
2	16/08/19 17:47	Chassis Number	1	Load JPG
3	16/08/19 17:47	General View	1	Load JPG
4	16/08/19 17:47	General View	1	Load JPG
5	16/08/19 17:47	General View	1	Load JPG
6	16/08/19 17:47	General View	1	Load JPG
7	16/08/19 17:47	General View	1	Load JPG
8	16/08/19 17:47	General View	1	Load JPG
9	16/08/19 17:47	General View	1	Load JPG
10	16/08/19 17:47	General View	1	Load JPG
11	16/08/19 17:47	General View	1	Load JPG
12	16/08/19 17:47	General View	1	Load JPG
13	16/08/19 17:47	General View	1	Load JPG
14	16/08/19 17:47	General View	1	Load JPG
15	16/08/19 17:47	General View	1	Load JPG
16	16/08/19 17:47	General View	1	Load JPG
17	16/08/19 17:53	Reinspection Photo	1	Load JPG
18	16/08/19 17:53	Reinspection Photo	1	Load JPG
19	16/08/19 17:53	Reinspection Photo	1	Load JPG
20	16/08/19 17:53	Reinspection Photo	1	Load JPG
21	16/08/19 17:53	Reinspection Photo	1	Load JPG
22	16/08/19 17:53	Reinspection Photo	1	Load JPG
23	16/08/19 17:53	Reinspection Photo	1	Load JPG
24	16/08/19 17:53	Reinspection Photo	1	Load JPG
25	16/08/19 17:53	Reinspection Photo	1	Load JPG
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print	
1	13/11/18 17:04	TP GIA REPORT	1	Load PDF
2	14/11/18 09:09	TP ESTIMATE- MARKED	1	Load PDF
3	16/08/19 18:01	LETTER TO OI	1	Load PDF
4	22/08/19 13:58	RENTAL RECEIPT	1	Load PDF
5	22/08/19 13:58	GIA SEARCH	1	Load PDF
6	24/09/19 10:45	WORKSHOP INVOICE	1	Load PDF

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
7	24/09/19 10:45	AUTHORISATION TO ACT FORM		Load PDF
8	24/09/19 10:45	Release Voucher		Load PDF
9	24/09/19 10:45	LOD		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	14/11/18 09:39	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGQ9D (Insd veh)	Model:	MERCEDES-BENZ E200 2.0
	SLN2501S (TP veh)		AVG (A)
Date of Accident:	08/11/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		15,397.17
Final Repair Cost	:	\$		10,000.00
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		8 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		10,000.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable; Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Optima Werkz Pte Ltd	: \$	10,000.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

24 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18020538/KHB3Q2

Date: 24/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800117836
Claimant SLN2501S **Insured Vehicle No :** SGQ9D
Vehicle No : SLN2501S **Nature of Claim:** TP **Claim No:** 0702383507SG
Date of Loss: 08/11/2018

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLN2501S**
 Make & Model: MERCEDES-BENZ E200, 2.0 AVG (A) Engine No: 27492030837321
 Reg. Date: 27/04/2017 (Man. Year: 2016) Chassis No: WDD2130422A121483
 Colour: Metallic Grey Odometer: 35408 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
 Front Left Side: Michelin 8 mm Rear Left Side: Michelin 8 mm
 Front Right Side: Michelin 8 mm Rear Right Side: Michelin 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,919.88	5,899.05	5,020.83	45.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,470.00	2,200.00	1,270.00	36.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	14,389.88	8,099.05	6,290.83	43.72
+ GST 7.00/7.00% (S\$)	1,007.29	566.93	440.36	43.72
Nett Amount (S\$)	15,397.17	8,665.98	6,731.19	43.72
+ Car Rental (8.0 x S\$180.00/day + 7.00% GST) (S\$)		1,540.80		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		10,208.78		
Global Sum Settlement (S\$)		10,000.00		

INSPECTION

Date of Assignment: 12/11/2018
 Date Inspected: 12/11/2018 Inspected At: Optima Werkz Pte Ltd (HQ)
 9A Serangoon North Ave 5
 Singapore 554500
 Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.