

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 9 September, 2019 8:47 AM
To: Sharon
Cc: Lily Loi OW; 'Adeline Lim'; Admin A; Vic (LKKAUTO)
Subject: RE: FW: LOD - ACCIDENT INVOLVING SLN2501S & SGQ9D ON 08/11/2018 Your Ref: CC6/AIG18020536/Khb3 (AIG)

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that we are still pending for mandate approval from our principal.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Su Li (LKK Auto)
Sent: Monday, 9 September, 2019 8:30 AM
To: Sharon; Vic (LKKAUTO)
Cc: Lily Loi OW; 'Adeline Lim'; CS A Team
Subject: RE: FW: LOD - ACCIDENT INVOLVING SLN2501S & SGQ9D ON 08/11/2018 Your Ref: CC6/AIG18020536/Kjb3 (AIG)

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr Vic.

Hi Vic,

FYNA, our ref CC6/AIG18020536/Khb3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon [<mailto:sharon@ow.sg>]

Sent: Saturday, 7 September 2019 11:03 AM

To: Joy Irene (LKKAuto); CS A Team

Cc: Lily Loi OW; 'Adeline Lim'

Subject: Re: FW: LOD - ACCIDENT INVOLVING SLN2501S & SGQ9D ON 08/11/2018 Your Ref: CC6/AIG18020536/Kjb3 (AIG)

Without Prejudice

Dear Joy,

Any update?

Kindly let us have your offer to close the case.

Thank you.

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

OPTIMA//ERKZ PTE. LTD.

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On 17/06/2019 12:00 PM, Joy Irene (LKKAuto) wrote:

Hi Sharon,

Noted. I will revert to you soonest.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Sharon [<mailto:sharon@ow.sg>]
Sent: Monday, 17 June 2019 11:59 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Lily Loi OW <Lily.Loio@ow.sg>; 'Adeline Lim' <adeline@ow.sg>
Subject: Re: FW: LOD - ACCIDENT INVOLVING SLN2501S & SGQ9D ON 08/11/2018 Your Ref: CC6/AIG18020536/Kjb3 (AIG)

Without Prejudice

Dear Joy,

As per our tele-conversation earlier, please expedite on this matter.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department
DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

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On 25-May-19 2:33 PM, Sharon wrote:

Without Prejudice

Dear Joy,

We are not yet receive any response to date.

Please chase AIG to expedite on this matter.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department



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On 11-Apr-19 5:18 PM, Sharon wrote:

Without Prejudice

Dear Joy,

We are not yet receive any response to date.

Please let us have your offer to close this case as soon as possible.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

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On 27-Mar-19 4:02 PM, Sharon wrote:

Without Prejudice

Dear Joy,

Please let us have your proposed offer without further delay.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

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On 18-Feb-19 5:04 PM, Shu Pei (LKKAuto)
wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18020536/Kjb3	Joy

*To check availability of the case
handler, you may contact the
undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email:

shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue
1, #02-25 | S(408933)

From: Lily.loi@ow.sg
<Lily.loi@ow.sg>

Sent: Friday, 15 February 2019 5:50
PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: 'Adeline Lim' <adeline@ow.sg>;
'Sharon' <sharon@ow.sg>

Subject: LOD - ACCIDENT

INVOLVING SLN2501S & SGQ9D ON
08/11/2018 (AIG)


Our Ref : SLN2501S /
TP#734
Your Ref : SGQ9D

Without Prejudice

Dear Officer-In-Charge,

We refer to the above
mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST
) S\$8,665.98
- Loss of
Use
S\$1,540.80 (\$192.60 x 08
days)
- LTA/GIA Search
Fee  S\$
2.00
**Grand
Total**
S\$10,208.78

Your prompt attention is most
grateful and look forward to
your speedy settlement.

Thank you.

--

Best Regards,

Lily Loi (Ms)

Claims Executive, Motor Claims
Department
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