

Vic (LKKAuto)

From: Sharon <sharon@ow.sg>
Sent: Thursday, 12 September, 2019 5:47 PM
To: Vic (LKKAuto)
Cc: Admin A; angela.tan@ow.sg; Lily Loi OW; Adeline Lim
Subject: Re: - ACCIDENT INVOLVING SLN2501S & SGQ9D ON 08/11/2018 Your Ref: CC6/AIG18020536/Khb3 (AIG)
Attachments: 12092019173827.pdf

Without Prejudice

Dear Vic,

Enclosed the signed DV for your process payment.

Thank you.

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department
DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

OPTIMA//WERKZ™ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: 452 Tagore Industrial Ave Singapore 787823

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On 12/09/2019 2:36 PM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Sharon,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$10,000.00 (all in)** to settle your client's claim.

If agreeable, kindly chop and sign the attached DV then forward a copy to us (LKK) for our principal to process the payment.

The above amount is to be made payable to **OPTIMA WERKZ PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Sharon [<mailto:sharon@ow.sg>]

Sent: Monday, 17 June 2019 3:16 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: - ACCIDENT INVOLVING SLN2501S & SGQ9D ON 08/11/2018 Your Ref: CC6/AIG18020536/Kjb3 (AIG)

Without Prejudice

Dear Joy,

Please refer to the attachment.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

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On 17-Jun-19 1:50 PM, Joy Irene (LKKAuto) wrote:

WITHOUT PREJUDICE

Hi Sharon,

I would like to request for your video.

Our insured's report attached for your reference.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Monday, 17 June 2019 1:34 PM
To: Sharon <sharon@ow.sg>
Subject: RE: FW: LOD - ACCIDENT INVOLVING SLN2501S & SGQ9D ON 08/11/2018
Your Ref: CC6/AIG18020536/Kjb3 (AIG)

Thanks Sharon.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Sharon [<mailto:sharon@ow.sg>]
Sent: Monday, 17 June 2019 1:20 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Re: FW: LOD - ACCIDENT INVOLVING SLN2501S & SGQ9D ON 08/11/2018
Your Ref: CC6/AIG18020536/Kjb3 (AIG)

Dear Joy,

Enclosed the finalised as per requested.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

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On 17-Jun-19 12:00 PM, Joy Irene (LKKAuto) wrote:

Hi Sharon,

Noted. I will revert to you soonest.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Bldg 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Sharon [<mailto:sharon@ow.sg>]

Sent: Monday, 17 June 2019 11:59 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Lily Loi OW <Lily.Lo@ow.sg>; 'Adeline Lim' <adeline@ow.sg>

Subject: Re: FW: LOD - ACCIDENT INVOLVING SLN2501S & SGQ9D
ON 08/11/2018 Your Ref: CC6/AIG18020536/Kjb3 (AIG)

Without Prejudice

Dear Joy,

As per our tele-conversation earlier, please expedite on this matter.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department
DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

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On 25-May-19 2:33 PM, Sharon wrote:

Without Prejudice

Dear Joy,

We are not yet receive any response to date.

Please chase AIG to expedite on this matter.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department
DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

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On 11-Apr-19 5:18 PM, Sharon wrote:

Without Prejudice

Dear Joy,

We are not yet receive any
response to date.

Please let us have your offer
to close this case as soon as
possible.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims
Department

DID: (+65) 6481 1522 | Fax: (+65) 6481
1011

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On 27-Mar-19 4:02 PM, Sharon
wrote:

Without
Prejudice

Dear Joy,

Please let us
have your
proposed offer
without further
delay.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive,
Motor Claims
Department
DID: (+65) 6481 1522
| Fax: (+65) 6481
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On 18-Feb-19
5:04 PM, Shu Pei
(LKKAuto)
wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18020536/Kjb3	Joy

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