

Ang Yvonne  
 INS. CASE OWNER: Richard CC /AXA1802 0521, FP 52  
 LKK: IDAC:

ASSIGNMENT  
 Surveyor: Kalin DOI: 12/11/18 Date / Time: 12/11/18  
 Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.: SHC 5547X  
 Name of Insured: TRAVIS - MB  
 Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_  
 Excess Sec II :SS \_\_\_\_\_ D.O.A: 10/11/18  
 Is driver the owner? ( YES / NO ) NO Nature of Accident: \_\_\_\_\_  
 If NO, Driver Name / Age: \_\_\_\_\_  
 Driver Tel No.: \_\_\_\_\_ (V/L YES / NO ) NO

Claim No.: 88mo12mo (8/127)  
 Policy No.: \_\_\_\_\_  
 Make / Model: \_\_\_\_\_  
 Place of Accident: \_\_\_\_\_  
 OI GIA REPORT: YES / NO : YES / NO  
 Insured Liability: \_\_\_\_\_ % Final ? Yes / No



INSRS: Premier  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_

Date/ Time	STAGE	DATE/ PIC
	Non-Reporting ltr (1st):	<u>20/06/2019</u>
	Non-Reporting ltr (2nd):	<u>05/07/2019</u>
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	<u>Kuh (2/8/19) email</u>
	After call ltr to OI:	
	Documentation Check List: Handler	Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

20-6-19 JV, F-UP OI GIA.  
 24/9/19 - File -> SHC to send DS on  
 17/10/19 - File pass to LSP to close.

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	( days ) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	
Repair Cost:	SS <u>535.00</u>		
Loss of Rental (LOR):	SS <u>326.79</u> ( 3 days )		
Loss of Use (LOU):	SS - (S x days)		
Loss of Income (LOI):	SS - (S x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	SS -		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent )	
Legal Cost	SS -		
Total:	SS <u>861.79</u>	Global Sum SS:	<u>800.00</u>
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS <u>800.00</u>	Name 1:	<u>Premier Automotive Services Pte Ltd</u>
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

1/10/19  
 1) Claim status: Normal/Reject/Private Settle  
 2) Report Format: FP  
 3) Survey fee: \$350.00

Kahua

REF: ASM (AXA)

## ASSIGNMENT

From:

Date: 13.11.2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SHB 88374

at Workshop m/s

Premier

of

23 Chungi South Ave 2 #01-02

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2 days

Res.: Yes or No

Lum Sum:

20 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHB 88374

Yr Regn:

28 Jan 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / T.B / Prime Mover /

Truck / Trailer or

Make:

KIA optima

C.C.

1685

Colour:

silver

A/C:

Insu'd / Std / NI / NA

Sp. Reading:

472417

T/Radio:

Insu'd / Std / NI / NA

Eng/No:

C/No:

KNAH644 ME 5451789

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

205/65R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

10/11/18

D.O.I.

13/11/18

Survey held at

Premier

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

US \$ 500 (Real \$ 3183.90 / 86%).

4/2

Date/Time: File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time: File Return to?

2)

Report Format:

Lump Sum / I.B.I: (\$ )

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation

) \$ + RS \$

) Photos

) Others

TOTAL

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02  
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511  
CO. REG:200707743D GST REG:200707743D

12-Nov-18

## ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8837 U

1 pc	Rear bumper	X <i>ngw</i>	\$ 696.00
1 pc	Rear bumper lower cover	X <i>ngw</i>	\$ 206.00
2 pcs	Rear bumper side bracket o/s & n/s @ \$29.00	X <i>su</i>	\$ 58.00
1 pc	Rear bumper inner sponge	X <i>su</i>	\$ 114.00
1 pc	Rear bumper reinforcement	X <i>su</i>	\$ 607.00
2 pc	Rear bumper stay - o/s & n/s @ \$53.00	X <i>su</i>	\$ 106.00
2 pc	Rear bumper reinforcement lower bracket - o/s & n/s @ \$18.00	X <i>su</i>	\$ 36.00
2 pc	Rear bumper reinforcement upper bracket - o/s & n/s @ \$18.00	X <i>su</i>	\$ 36.00
2 pc	Rear bumper reflector - o/s & n/s @ \$46.00	X <i>su</i>	\$ 92.00
			\$ 1,951.00
			Less 10%
			\$ 195.10
			\$ 1,755.90

### S/NETT

1 set	Rear bumper clips	X <i>1/2</i>	\$ 48.00
1 set	Reverse sensor	X <i>shutd</i>	\$ 280.00 <i>200</i>
1 pc	Rear bumper top protector	X <i>me</i>	\$ 80.00 <i>50</i>
Sundry			\$ 50.00 X <i>1/2</i>
To dismantle / replace reverse sensor to new bumper and reset to the same			\$ 120.00 X <i>1/2</i>
To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.			\$ 180.00 <i>nn</i>
To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the end panel			\$ 550.00 <i>200</i>
To putty and spray painting on rear bumper, end panel			\$ 500.00 <i>180</i>
To apply rustproofing on the repaired and replaced panels.			\$ 120.00 X <i>1/2</i>
			\$ 3,683.90

( ALL THE REPAIR COSTS ARE SUBJECTED TO GST )

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

19/11/18

*and 1/2 \$500/200, 5/11 \$250.00  
Labour \$380.00  
\$630.00  
20%  
\$504.00  
= 1/2 \$500.00 //*

# PREMIER AUTOMOTIVE SERVICES PTE LTD

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SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511  
CO. REG:200707743D GST REG:200707743D

12-Nov-18

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1 pc	Rear bumper inner sponge <i>X</i>	\$ 114.00
1 pc	Rear bumper reinforcement <i>X</i>	\$ 607.00
1 pc	Rear bumper stay - o/s & n/s @ \$53.00 <i>X</i>	\$ 106.00
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1 pc	Rear bumper reinforcement upper bracket - o/s & n/s @ <i>X</i> \$18.00	\$ 36.00
1 pc	Rear bumper reflector - o/s & n/s @ \$46.00 <i>X</i>	\$ 92.00
		\$ 1,951.00
	Less 10%	\$ 195.10
		\$ 1,755.90
<b>S/NETT</b>		
1 set	Rear bumper clips <i>X</i>	\$ 48.00
1 set	Reverse sensor <i>X</i>	\$ <del>280.00</del> 200
1 pc	Rear bumper top protector <i>X</i>	\$ <del>80.00</del> 50
	Sundry	\$ <del>50.00</del> X
	To dismantle / replace reverse sensor to new bumper and reset to the same	\$ <del>120.00</del> X
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.	\$ <del>180.00</del>
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the end panel	\$ <del>550.00</del> 200
	To putty and spray painting on rear bumper, end panel	\$ <del>500.00</del> 180
	To apply rustproofing on the repaired and replaced panels.	\$ <del>120.00</del> X
		\$ 3,683.90

( ALL THE REPAIR COSTS ARE SUBJECTED TO GST )

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE  
ANY UNFORESEEN DAMAGES.

Text size + -

**Enquire Transaction History****Transaction History Details**

Log Date/Time:	28 Jan 2014 / 09:40:57	Receipt No.:	AACCK001-AX239-140128-000015
Asset Type:	Vehicle	Transaction Amount:	\$73,160.00
Asset ID:	SHB8837U	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20140128094057305337		

Vehicle No.:	SHB8837U
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)
Vehicle Attachment 1:	Air-Con (Taxi)
Vehicle Attachment 2:	-
Vehicle Attachment 3:	-
Vehicle Scheme:	Taxi (Company)

First Registration Date:	28 Jan 2014
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Original Registration Date:	28 Jan 2014
Vehicle Make:	KIA
Vehicle Model:	OPTIMA 1.7(A) DIESEL
Chassis No.:	KNAGM414ME5451749
Engine No.:	D4FDDH308738
Motor No.:	-
Trailer Chassis No.:	-
Propellant:	Diesel
Passenger Capacity:	4
Engine Capacity:	1685
Power Rating:	-
Unladen Weight:	1584
Maximum Laden Weight:	2050
Primary Color:	Silver
Secondary Color:	-
Manufacturing Year:	2013
Open Market Value:	\$19,632.00
Minimum PARF Benefit:	\$7,279.00
PARF Eligibility:	Y

No. of Transfer:	0
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Effective Ownership Date/Time:	28 Jan 2014 09:40:57
COE No.:	2014012801000953M
COE Expiry Date:	27 Jan 2022
COE Bid Category:	-
Actual QP/PQP Paid Amount:	\$60,888.00
Lifespan Expiry Date:	27 Jan 2022
Owner ID Type:	Company



## Service Request Details

Claim

S8M012M0

Reference

None

Loss Date

November 10, 2018

Kalvin

Request Date

November 12, 2018

Due Date

November 19, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Agree to perform service

Decline WorkAccept Work

### Vehicle Information

Incident Vehicle Registration #

SHB8837U

Make

TPVD

Model

TBC

Service Address

---

...

Primary Contact/Insured

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TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

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ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

NON REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



**Shu Pei (LKKAUTO)**

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Wednesday, 3 April 2019 11:14 AM  
**To:** 'claims@transcab.com.sg'  
**Cc:** 'Disk Yao'; 'Alice Lim'; 'IreneNg@ava-ins.com'; Admin A  
**Subject:** ACCIDENT INVOLVING SHC 5547X AND SHB 8837U ON 10/11/2018 ALONG/AT AIRPORT T4 TAXI QUEUE

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

03 April 2019

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM18020521/K1jb3 // S8M012M0**

**YOUR REF : SHC 5547X**

**ACCIDENT INVOLVING SHC 5547X AND SHB 8837U ON 10/11/2018 ALONG/AT AIRPORT T4 TAXI QUEUE**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **PREMIER AUTOMOTIVE SERVICES PTE LTD** acting on behalf of the owner of **SHB 8837U** against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

We also wish to advise that there is an excess of \$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third



party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at **6841 2409** or email us at [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Suwanna (LKK Auto)

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**From:** Suwanna (LKK Auto)  
**Sent:** Thursday, 20 June 2019 4:40 PM  
**To:** claims@transcab.com.sg  
**Cc:** transcab\_avaclaims@ava-ins.com; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** ( 1st Reminder ) ACCIDENT INVOLVING SHC 5547X AND SHB 8837U ON 10/11/2018 ALONG/AT AIRPORT T4 TAXI QUEUE

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

20 JUNE 2019

**1<sup>st</sup> Reminder**

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM18020521/K1pb3 // S8M012M0**  
**YOUR REF : SHC 5547X**

**ACCIDENT INVOLVING SHC 5547X AND SHB 8837U ON 10/11/2018 ALONG/AT AIRPORT T4 TAXI QUEUE**

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We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third

party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

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- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at **Hsiao Tong ( Case Handler ) 6742 3197** or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Suwanna Te-Uttaruang** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Suwanna (LKK Auto)

---

**From:** Suwanna (LKK Auto)  
**Sent:** Friday, 5 July 2019 5:47 PM  
**To:** claims@transcab.com.sg  
**Cc:** transcab\_avaclaims@ava-ins.com; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** ( 2nd Reminder )ACCIDENT INVOLVING SHC 5547X AND SHB 8837U ON 10/11/2018 ALONG/AT AIRPORT T4 TAXI QUEUE

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

05 JULY 2019

**2<sup>ND</sup> Reminder**

Transcab Taxi  
Singapore

Dear Sir/Madam,

**OUR REF : CC4/ASM18020521/K1pb3 // S8M012M0**  
**YOUR REF : SHC 5547X**

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We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

**Meantime, Kindly provide your hirer's name & Mailing Address for our necessary action.**

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
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We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at **MS Chew Hsiao Tong ( Case Handler ) 6742 3197** or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Suwanna Te-Uttarung** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

To : Traffic Police – Deputy Head, Investigations Department  
Fax : 65474885

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ONLY FOR ACCIDENTS IN SINGAPORE

**NON-INJURY MOTOR ACCIDENT REPORT SCHEME**  
**FORM ON NON-REPORTING BY INSURED**

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows: -

Date of accident : 10/11/2018  
Time of accident : 22:25  
Place of accident : CHANGI AIRPORT T4 – TAXI QUEUE  
Third Party's name : PREMIER TAXIS PTE LTD  
Third Party's vehicle number : SHB8837U  
Our insured's name : TRANS-CAB SERVICES PTE LTD  
Our insured's vehicle number : SHC5547X  
Our insured's NRIC number : NIL  
Our insured's address : No.2 ANG MO KIO STREET 63,  
SINGAPORE 569111  
Our Insured's telephone number : NIL

A letter dated **(20/06/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.  
(Please cite our reference number: **(CC4/ASM18020521/K1pb3)**)

Name and address of insurance company : AXA Insurance 8 Shenton Way, #24-01 AXA  
Tower, 068811

Name of contact person : Hsiao Tong  
Contact Number : 6742 3197 Fax: 6741 4108  
Date : 05/07/2019



## Suwanna (LKK Auto)

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**From:** Suwanna (LKK Auto)  
**Sent:** Tuesday, 23 July 2019 11:42 AM  
**To:** claims@transcab.com.sg  
**Cc:** transcab\_avaclaims@ava-ins.com; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** ( FINAL Reminder )ACCIDENT INVOLVING SHC 5547X AND SHB 8837U ON 10/11/2018 ALONG/AT AIRPORT T4 TAXI QUEUE

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

23 JULY 2019

**FINAL Reminder**

Transcab Taxi  
Singapore

Dear Sir/Madam,

**OUR REF : CC4/ASM18020521/K1pb3 // S8M012M0**  
**YOUR REF : SHC 5547X**

**ACCIDENT INVOLVING SHC 5547X AND SHB 8837U ON 10/11/2018 ALONG/AT AIRPORT T4 TAXI QUEUE**

We refer to our email of 20/06/2019 & 05/07/2019 to you requesting for your reporting of the above accident.

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **PREMIER AUTOMOTIVE SERVICES PTE LTD** acting on behalf of the owner of **SHB 8837** against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

**Meantime, Kindly provide your hirer's name & Mailing Address for our necessary action.**

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.



Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at **MS Chew Hsiao Tong ( Case Handler ) 6742 3197** or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Suwanna Te-Uttaruang** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Suwanna (LKK Auto)

**Sent:** Friday, 5 July 2019 5:47 PM

**To:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Cc:** [transcab\\_avaclaims@ava-ins.com](mailto:transcab_avaclaims@ava-ins.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

# Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00 Singapore 048580  
Tel (65) 6224 0030 Fax (65) 6224 0030  
Operating Hours : Monday to Friday, 09:00 – 17:00  
UEN: S46550020G / GST Reg. No.: MA00017735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

## ADDENDUM

### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : 1904-118 Vehicle Registration No: 54B 9757  
Name (as shown in NRIC) : Lim Koon Huet NRIC/FIN/Passport No : S 019524D  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : Blk 526 #01-62 Tanglin Ave 6 Singapore ( 55026 )  
Contact (Tel) : - Mobile No. : 97574959  
Email Address : -  
Date of Accident : 10-11-18 Time of Accident : 22:25Hrs  
Place of Accident : Changi Airport T4 Taxi Queue  
Insurance Company : AXA

### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Amend g vehicle no. 54C 5547X  
\_\_\_\_\_  
\_\_\_\_\_  
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\_\_\_\_\_

Policyholder / Driver's Signature  
Date:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:  
Date:

06 AUG 2019

English (default) ▼

LKK AUTO CONSULTANTS PTE LTD (TP) ▼



SERVICE REQUESTS

MESSAGES

CLAIMS

## << TP MANDATE IA <S8M012M0>

Type

🔍 Question

Message

Dear Yvonne, Liability: Insured Driver collided into the rear of TP vehicle, Liability is down against our insured. We have send letter to OI via e-mail to notify TP claim and Excess amount. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Premier Automotive Services Pte Ltd" is as follows: - 1) COR(w/gst): \$535.00 + 2) Loss of Rental (3 days x \$108.93): \$326.79 = Total: \$861.79. \*\*2 days recommendation for repair. \*\*All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin- LKK- 29/08/2019



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 29/08/2019

### Survey Details:

Date of loss	10-Nov-18
Date of appointment	13-Nov-18
Date of survey	13-Nov-18
Location of survey	PREMIER AUTOMOTIVE SERVICES PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SHB 8837U
Make and Model	KIA OPTIMA
Date of registration	28/1/2014
Excess	
Market Value	\$0
Parf Rebate	\$0
Nett Loss	\$0

### Repair details:

Initial Estimate	\$ 3,683.90
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 250.00
Check items (estimate)	\$ -
Labour	\$ 380.00
Total	\$ 630.00
Lump Sum(if applicable)	\$ 500.00 after -20%

Number of days for repair	2
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*Dear Yvonne, Liability: Insured Driver collided into the rear of TP vehicle, Liability is down against our insured. We have send letter to OI via e-mail to notify TP claim and Excess amount.*

**Mandate:**

Liability(TP)		100%
Proposed repair cost	\$	535.00 (\$500.00 + 7%gst)
Loss of use	\$	-
Loss of rental	\$	326.79 (\$108.93 x 3 days)
Loss of income	\$	-
LTA search fees	\$	-
Others	\$	-
<b>Proposed Total</b>	<b>\$</b>	<b>861.79</b>

## Hsiao Tong (LKKAUTO)

**From:** Shu Pei (LKKAUTO)  
**Sent:** Wednesday, 4 September 2019 9:12 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: New message for service request 81127, vehicle number SHB8837U

100% BOLA 27	CHT	13/8/2019 4:47:31 PM
SENT LETTER TO OI VIA EMAIL (100%)	CHT	13/8/2019 4:49:46 PM
IA and mandate uploaded, pending approval	CPK	29/8/2019 8:59:52 AM
9/3/19 1:57 PM ANG Yvonne-----Please proceed.	LSP	4/9/2019 8:59:03 AM

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
Sent: Tuesday, 3 September 2019 2:02 PM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 81127, vehicle number SHB8837U

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>  
Sent: Tuesday, 3 September, 2019 1:57 PM  
To: admin-d@lkkauto.com  
Subject: New message for service request 81127, vehicle number SHB8837U

AXA Insurance has sent you a message for claim number S8M012M0.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAUTO)

---

**From:** Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>  
**Sent:** Tuesday, 10 September 2019 11:48 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** AccReport  
**Subject:** (Accept offer) LOD / Accident involving SHB8837U & SHC5547X on 10.11.18 (AXA case) //LKK REF: CC4/ASM18020521/K1pb3

WITHOUT PREJUDICE

Dear Hsiao Tong,

We thank you for your letter dated **10.09.2019**.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of **SHB8837U**, our client is agreeable on your offer of **\$800.00** for the settlement on the above claim.

Kindly let us have your **DV** at earliest convenience.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards,

Foong Shiuh Jye  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd  
Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, 10 September, 2019 10:54 AM  
**To:** Shafawati <shafawati.rabu@premiertaxi.com>; Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>  
**Cc:** AccReport <AccReport@Premier-Corp.net>  
**Subject:** RE: LOD / Accident involving SHB8837U & SHC5547X on 10.11.18 (AXA case) //LKK REF: CC4/ASM18020521/K1pb3

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of **\$800.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Gary Shi <[gary.shi@premiertaxi.com](mailto:gary.shi@premiertaxi.com)>

**Sent:** Monday, 14 January 2019 2:32 PM

**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** LOD / Accident involving SHB8837U & SHC5547X on 10.11.18 (AXA case)

WITHOUT PREJUDICE

Dear Joy & Asher,

Your Ref: SHC5547X

Our Ref: SHB8837U/GS

Date of accident: 10/11/2018

We refer to the above mentioned accident.

Hereby we would like to append our losses from AXA Insurance Pte Ltd, as insurers of vehicle number SHC5547X which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Regards

Gary Shi

Senior Executive, Claims

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)

Confidentiality Notice | This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential or proprietary information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, immediately contact the sender by reply e-mail and destroy all copies of the original message.

 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

## PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8837U/GS

**WITHOUT PREJUDICE**

14<sup>th</sup> January 2019

**(By Email Only)**

**Attn: The Motor Claims Department**

AXA Insurance Pte Ltd  
No.8 Shenton Way  
#27-01  
Singapore 068811

Dear Sir/Madam

### **ACCIDENT INVOLVING SHB8837U & SHC5547X ALONG CHANGI AIRPORT T4 – TAXI QUEUE ON 10.11.18**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHB8837U, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SHC5547X at the material time of the accident with the driver of our client's vehicle, Mr Lim Boon Hee, Bryan

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SHC5547X, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 535.00 (Incl. GST)
(2) Loss of Rental - 3Days @\$108.93per day	\$ 326.79
	<u>\$ 861.79</u>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHB8837U
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher

## PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8837U/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: [gary.shi@premiertaxi.com](mailto:gary.shi@premiertaxi.com)

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

**TAX INVOICE**

 PREMIER TAXIS PTE LTD  
 23 CHANGI SOUTH AVENUE 2 #03-02  
 SINGAPORE 486443

 DATE 14-Jan-2019  
 PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8837 U			\$ 500.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 500.00
GST @ 7%				\$ 35.00
GRAND TOTAL				\$ 535.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18020521/K1pb3s2	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811 ATTN: YVONNE ANG		Date : 24-10-2019	
		Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SHC 5547X	Veh. Inspected	SHB 8837U
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S8M012M0	Excess (\$)	0.00
Assign From	YVONNE ANG	Assign Date	13/11/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	KIA OPTIMA	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KNAGM414ME5451749	Colour	SILVER
Odometer	472417	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	205/65 R16	ACHILLES	7 mm
L/H Front Tyre	205/65 R16	ACHILLES	7 mm
R/H Rear Tyre	205/65 R16	ACHILLES	7 mm
L/H Rear Tyre	205/65 R16	ACHILLES	7 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	10/11/2018	Inspection Date	13/11/2018
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>	



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 8837U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	696.00	-
1	REAR BUMPER LOWER COVER (CONSISTENT)	TO REPAIR SEE LABOUR	206.00	-
2	REAR BUMPER SIDE BRACKET O/S & N/S @ \$29.00 (CONSISTENT)	SERVICEABLE	58.00	-
1	REAR BUMPER INNER SPONGE (CONSISTENT)	SERVICEABLE	114.00	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	607.00	-
2	REAR BUMPER STAY - O/S & N/S @ \$53.00 (CONSISTENT)	SERVICEABLE	106.00	-
1	REAR BUMPER REINFORCEMENT LOWER BRACKET - O/S & N/S @ \$18.00 (CONSISTENT)	SERVICEABLE	36.00	-
2	REAR BUMPER REINFORCEMENT UPPER BRACKET - O/S & N/S @ \$18.00 (CONSISTENT)	SERVICEABLE	36.00	-
2	REAR BUMPER REFLECTOR - O/S & N/S @ \$46.00 (CONSISTENT)	SERVICEABLE	92.00	-
	LESS 10% DISCOUNT		-195.10	-
			1,755.90	-
<b>SPECIAL NETT ITEMS</b>				
1	SET REAR BUMPER CLIPS (SN) (CONSISTENT)	NOT NECESSARY	48.00	-
1	SET REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	280.00	200.00
1	REAR BUMPER TOP PROTECTOR (SN) (CONSISTENT)	NECESSARY	80.00	50.00
1	SUNDRY (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			458.00	250.00
<b>LABOUR</b>				
	TO DISMANTLE / REPLACE REVERSE SENSOR TO NEW BUMPER AND RESET TO THE SAME.	NOT NECESSARY	120.00	-
	TO DISMANTLE / REFIT THE INNER GARNISHES, INNER LININGS, INNER TRIMS, CUSHION SEAT, CARPET, ETC TO FACILITATE REPAIRS.	NOT NECESSARY	180.00	-
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS. INCLUDING KNOCK-OUT, STRAIGHTEN, REPAIR, RESHAPE AND ADJUST OF THE END PANEL. INCLUISVE OF THE REPAIR OF REAR BUMPER AND REAR BUMPER LOWER COVER.		550.00	200.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO PUTTY AND SRRAY PAINTING ON REAR BUMPER, END PANEL.	NOT NECESSARY	500.00	180.00
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.		120.00	-
			1,470.00	380.00
GRAND TOTAL			3,683.90	630.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				500.00

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KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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