

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 21 May 2019 11:12 AM
To: 'Hwang, Shiang Yi'; 'Claims'; Veron Chen (LKKAUTO)
Cc: SUR
Subject: RE: LOD - ACCIDENT INVOLVING SMA 5118 C AND YOUR INSURED FT6606L DATED ON 10/11/2018 - ref: CMTD1804948/NSW

Importance: High

Dear Claims team,

Owner is chasing for payment urgently. Kindly let us have your offer urgently.

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Mastura <mastura@premiumauto.com.sg>
Sent: Monday, 8 April 2019 10:32 AM
To: 'Ngo, Sau Wei Shawn' <Shawn.Ngo@sompo.com.sg>; 'Claims' <claims@premiumauto.com.sg>
Cc: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: LOD - ACCIDENT INVOLVING SMA 5118 C AND YOUR INSURED FT6606L DATED ON 10/11/2018 - ref: CMTD1804948/NSW

Dear Claims team,

Above attachment is for your perusal. We will be mailing the LOD to Sompo Ins office shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

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From: Ngo, Sau Wei Shawn <Shawn.Ngo@sompo.com.sg>

Sent: Friday, 16 November 2018 4:21 PM

To: Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SMA 5118 C AND YOUR INSURED FT6606L DATED ON 10/11/2018 - ref: CMTD1804948/NSW

WITHOUT PREJUDICE

Dear James,

For LOR to 2.0l engine capacity vehicle, we are only prepare to offer up to \$140 per day.

Thanks.

Best Regards,

Shawn Ngo

Claims Division

D: 6329 5202 | T: 6461 6555 | F: 6221 3147

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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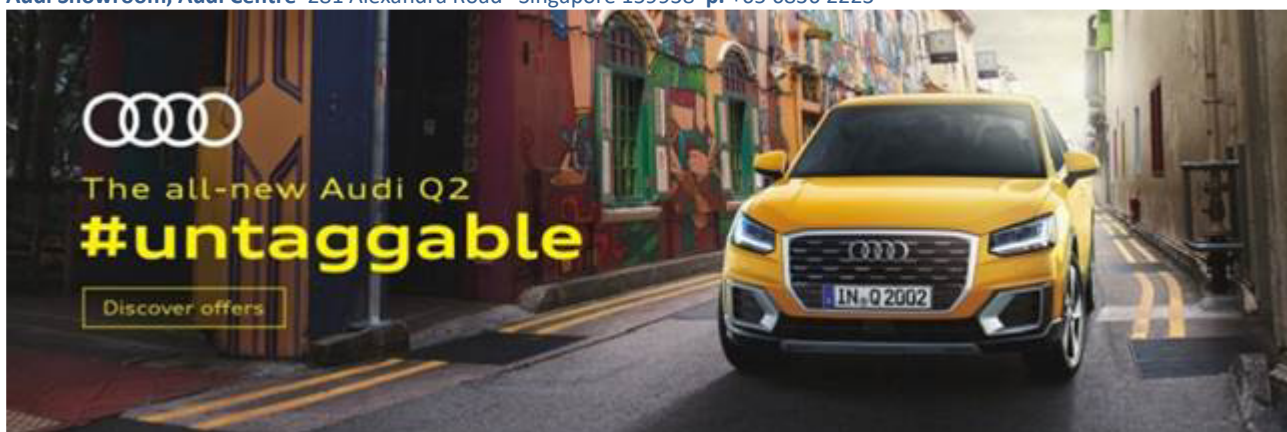
From: Claims <claims@premiumauto.com.sg>
Sent: Friday, November 16, 2018 4:14 PM
To: Ngo, Sau Wei Shawn <Shawn.Ngo@sompo.com.sg>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SMA 5118 C AND YOUR INSURED FT6606L DATED ON 10/11/2018 - ref: CMTD1804948/NSW

Dear Shawn,

Noted. We accept your offer on direct settlement with 100% liability in our client's favour and to avoid dispute on the LOU/LOR rate. We will follow the benchmark rate for 1800cc and above LOU \$100/day or LOR \$180/day

Best Regards,
James Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Ngo, Sau Wei Shawn [<mailto:Shawn.Ngo@sompo.com.sg>]
Sent: Friday, 16 November 2018 8:45 AM

To: Claims

Subject: RE: ACCIDENT INVOLVING SMA 5118 C AND YOUR INSURED FT6606L DATED ON 10/11/2018 - ref: CMTD1804948/NSW

WITHOUT PREJUDICE

Dear James,

Liability is clear and kindly arrange survey via our email at motorsurvey@sompo.com.sg.

Best Regards,

Shawn Ngo

Claims Division

D: 6329 5202 | **T:** 6461 6555 | **F:** 6221 3147

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, November 15, 2018 8:12 PM

To: Ngo, Sau Wei Shawn <Shawn.Ngo@sompo.com.sg>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SMA 5118 C AND YOUR INSURED FT6606L DATED ON 10/11/2018 - ref: CMTD1804948/NSW

Dear Shawn,

Had your insured reported?

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: Ngo, Sau Wei Shawn [<mailto:Shawn.Ngo@sompo.com.sg>]

Sent: Wednesday, 14 November 2018 9:24 AM

To: Claims

Subject: RE: ACCIDENT INVOLVING SMA 5118 C AND YOUR INSURED FT6606L DATED ON 10/11/2018 - ref: CMTD1804948/NSW

WITHOUT PREJUDICE

Dear James,

We are unable to commit direct settlement at this moment as our insured have yet to report to us of this accident.

You may want to advise your client to consider reverting his repair with his own motor insurance as we will not be liable for the additional downtime.

Best Regards,

Shawn Ngo

Claims Division

D: 6329 5202 | **T:** 6461 6555 | **F:** 6221 3147

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, November 13, 2018 6:48 PM

To: Ngo, Sau Wei Shawn <Shawn.Ngo@sompo.com.sg>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SMA 5118 C AND YOUR INSURED FT6606L DATED ON 10/11/2018 - ref: CMTD1804948/NSW

Dear Shawn,

Kindly advise on liability clearance.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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