

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 6271 5133/6271 7433 FAX: 6274 5715

GST Regn No: 201113141K

25 February 2019

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE: SKD9557A and SLZ6010C On 7.11.2018 Along Bartley Rd East Twd Airport Rd (Slip Rd).

We are the authorized repair workshop for the owner of motor vehicle no: **SKD9557A**, which was involved in the captioned accident with your insured vehicle: **SLZ6010C**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost Of Repair	\$	2,800.00
02) 7% GST	\$	196.00
03) Loss Of Use 3 Days @ \$100 (*Including 2 days PRI and 1 non working days on 11.11.2018)	\$	300.00
04) GIA/LTA Enquiry Fee	\$	2.00
05) 2 Days Pre-repair	\$	200.00
	<u>\$</u>	<u>3,498.00</u>

We enclosed herewith the following documents to support the claims:-

- | | |
|----------------------------|-----------------------------------|
| a) GIA report | d) Insured NRIC & Driving License |
| b) Repair Statement AMK504 | e) GIA/LTA Enquiry Fee |
| c) Letter Of Authority | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

ACCORD
AUTO SERVICES PTE LTD

Celia Lai
Accord Auto Services Pte Ltd
Tel: 6271 7433 / 9274 0999
Email: avclaims@mycarworkshop.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 FEBRUARY 2019

**ONG AH LEE
BLOCK 444 SIN MING AVENUE
#20-455
SINGAPORE 570444**

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18020517/Khb3

YOUR REF : SLZ 6010C

**ACCIDENT INVOLVING SLZ 6010C AND SKD 9557A ALONG BARTLEY ROAD ON
07.11.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s ACCORD AUTO SERVICES PTE LTD acting on behalf of the owner of SKD 9557A against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle SKD 9557A. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

ongjielinbryan@hotmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 25 February, 2019 9:35 AM
To: ongjielinbryan@hotmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SLZ 6010C_ACCIDENT INVOLVING SLZ 6010C AND SKD 9557A ALONG BARTLEY ROAD ON 07.11.2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 FEBRUARY 2019

ONG AH LEE
BLOCK 444 SIN MING AVENUE
#20-455
SINGAPORE 570444

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18020517/Khb3
YOUR REF : SLZ 6010C
ACCIDENT INVOLVING SLZ 6010C AND SKD 9557A ALONG BARTLEY ROAD ON 07.11.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s ACCORD AUTO SERVICES PTE LTD acting on behalf of the owner of SKD 9557A against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle SKD 9557A. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

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- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORITY

To Whom It May Concern,

Accident Involving Vehicle: SKD 9557 A and SLZ 6010 C on 7.11.2018 Along Bartley
Rd East Twd Airport Rd (Slip Rd)

I/We, Swee Chuan Lip Alvis NRIC no. S 9105275 Z
of 12C ANDREWS AVE (S) 758843

owner of motor vehicle no. SKD 9557 A do hereby appoint **Accord Auto Services Pte Ltd**
as my/ours authorised representation and _____

as my/ours solicitors to write, to negotiate and settle my/our claims against the other party/parties
involved in the above mentioned accident. I/We, Swee Chuan Lip Alvis
shall have absolute discerption to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid
Accord Auto Services Pte Ltd and such payment will be constitute a full and final discharge of my
claims.

Ch

Signature of Owner



redefining / insurance

(V10)
**Without Prejudice
on Injury Claims**

CLAIM REF : S8M01242
INSURED : ONG AH LEE

DISCHARGE VOUCHER

We/I, SWEE CHUAN LIP ALVIS, NRIC NO. S9105275Z hereby agree to accept the sum of dollars THREE THOUSAND TWO HUNDRED NINETY EIGHT ONLY (S\$3,298.00) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SLZ 6010C as a result of an accident along BARTLEY ROAD EAST on 07/11/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SKD 9557A.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SLZ 6010C in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLZ 6010C.

Dated this 25 day of February 2019.

Claimant's Signature : chw
NRIC no./ Company Stamp : S 9105275Z
Occupation/ Business : Officer
Address : 12C Andrews Ave S 759943
Telephone No. : 90262770
Witness's Name : Celia
Witness's Signature : [Signature]
Witness's NRIC No. : S 8564514 A

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 6271 5133/6271 7433 FAX: 6274 5715

GST Regn No: 201113141K

Date : 25 Feb 2019

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Our Ref No : AMK504
Insured : Swee Chuan Lip Alvis
Insured NRIC : S9105275Z
Make & Model : Fiat Bravo 1.4 A
DOA : 7.11.2018
Claim Type : Third Party

REPAIR STATEMENT

Re: Vehicle Registration No:

SKD9557A

Cost Of Repair	\$	2,800.00
7% GST	\$	196.00
	<u>\$</u>	<u>2,996.00</u>

Accord Auto Services Pte Ltd

ACCORD
AUTO SERVICES PTE LTD

Third Party Insurer Enquiry

Our Ref No: GR-18-172874

Date of Request: 08/11/2018

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Enquiry Date 08/11/2018
Enquiry By Goh Jacqueline
TP Vehicle No. SLZ6010C
Accident Date 07/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLZ6010C	AXA Insurance Pte Ltd	11/05/2018-10/05/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-172874

Date of Request: 08/11/2018

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Enquiry Date 08/11/2018
Enquiry By Goh Jacqueline
TP Vehicle No. SLZ6010C
Accident Date 07/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque