

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 6271 5133/6271 7433 FAX: 6274 5715

GST Regn No: 201113141K

24 January 2019

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE: SGS1673T and SLH8061L On 9.11.2018 Along Slip Road Of Pandan Flyover Twds AYE(Tuas).

We are the authorized repair workshop for the owner of motor vehicle no: **SGS1673T**, which was involved in the captioned accident with your insured vehicle: **SLH8061L**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost Of Repair	\$	2,700.00
02)	7% GST	\$	189.00
03)	Loss Of Rental 7 Days @ \$180 (*Including 2 days PRI and 1 non working days on 11.11.2018)	\$	1,260.00
04)	GIA/LTA Enquiry Fee	\$	2.00
		\$	4,151.00

We enclosed herewith the following documents to support the claims:-

- | | |
|----------------------------|-----------------------------------|
| a) GIA report | e) Insured NRIC & Driving License |
| b) Repair Statement AMK490 | f) GIA/LTA Enquiry Fee |
| c) Letter Of Authority | |
| d) Rental Agreement | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

ACCORD
AUTO SERVICES PTE LTD
Celia Lai
Accord Auto Services Pte Ltd
Tel: 6271 7433 / 9274 0999
Email: avclaims@mycarworkshop.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 FEB 2019

HO CHUN MENG
BLK 533 HOUGANG AVE 6
#12-313
SINGAPORE 530533

Dear Sir/ Mdm

OUR REF : CC4/ASM18020515/Kpb3

YOUR REF : SLH 8061L

**ACCIDENT INVOLVING SLH 8061L AND SGS 1673T ALONG/AT CLEMENTI AVENUE
6 ON 09/11/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ACCORD AUTO SERVICES PTE LTD acting on behalf of the owner of SGS 1673T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
 (Motor Claims Dept)

LETTER OF AUTHORITY

To Whom It May Concern,


Accident Involving Vehicle: SGS 1673 T and SLH 8061 L on 9.11.2018 Along Slip Rd of
Pandan Flyover Tjds AYE (Tjds)

I/We, Seah Beng Teck Khoo NRIC no. 8 118848 D
of _____

owner of motor vehicle no. SGS 1673 T do hereby appoint **Accord Auto Services Pte Ltd**
as my/ours authorised representation and _____

as my/ours solicitors to write, to negotiate and settle my/our claims against the other party/parties
involved in the above mentioned accident. I/We, Seah Beng Teck Khoo
shall have absolute discription to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid
Accord Auto Services Pte Ltd and such payment will be constitute a full and final discharge of my
claims.

x 

Signature of Owner



Without Prejudice on Injury Claims

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLH 8061L (Insd veh)	Model: Mercedes Benz E200
	SGS 1673T (TP veh)	
Date of Accident/ Time:	09/11/2018	

Repair Estimate	\$	9,670.55	
Final Repair Cost (w/GST)	\$	2,889.00	
Loss of Use	\$		days at \$ per day
Rental (if any)	\$	720.00	6 days at \$ 120.00 per day
LTA / GIA Search Fee	\$	2.00	
Others:	\$		
Final Settlement Sum	: \$	3,611.00	

Payee Name : ACCORD AUTO SERVICES PTE LTD

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		

Remarks:

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

	
Signature of workshop representative / Workshop stamp	Signature of Witness / Workshop stamp (if applicable)
Name of Representative: <u>Celia Lai</u>	Name of Witness: <u>Gilbert Ng</u>
Date: <u>04 MAY 2019</u>	Date: <u>04 MAY 2019</u>
	
Signature of AXA's surveyor/representative	
Name of AXA's surveyor /Representative:	
Date:	

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 6271 5133/6271 7433 FAX: 6274 5715

GST Regn No: 201113141K

Date : 24 Jan 2019

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Our Ref No : AMK490
Insured : Seah Beng Teck Khoon
Insured NRIC : S1188495D
Make & Model : Mercedes Benz E200K
DOA : 9.11.2018
Claim Type : Third Party

REPAIR STATEMENT

Re: Vehicle Registration No:

SGS1673T ✓

Cost Of Repair	\$	2,700.00
7% GST	\$	189.00
	\$	<u>2,889.00</u>

Accord Auto Services Pte Ltd

ACCORD
AUTO SERVICES PTE LTD



www.MyCarWorkshop.com.sg

Accord Rent-A-Car Pte. Ltd.

Blk 1009 Bukit Merah Lane 3
#01-80 Alexandra Village Ind'l Est
Singapore 159723
TEL: 97690531
FAX: 6481 9516
Co Reg No.: 201130172G

Invoice #: RC50976

Seah Beng Teck Khoon
Customer Vehicle No.: SGS1673T
Replacement Vehicle No.: SLR7682Z
Make & Model: Kia Cerato
IU No.: 1123262006

Rental Information:

Date / Time	Start		End		Actual Duration / Charged
	10/11/2018	11:00 AM	--	--	

Rental Cost

Daily	7	Days	\$180.00	Per day	\$1,260.00
Weekly		Weekly		Per week	
Monthly		Monthly		Per month	
CDW				Per day	
Others					

Payment Details:

Amount Due:

--

\$1,260.00

Notes & Information:
SGS1673T (DOA:09/11/2018)

This is a computer generated invoice. No signature is required.
Thank you for choosing Accord Rent A Car Pte Ltd

VEHICLE HIRING AGREEMENT

Vehicle No: SLR7682Z
Make & Model: Kia Cerato
THIRD PARTY INSURANCE NON WAIVER EXCESS: \$3500
OWN DAMAGE INSURANCE NON WAIVER EXCESS: \$3500

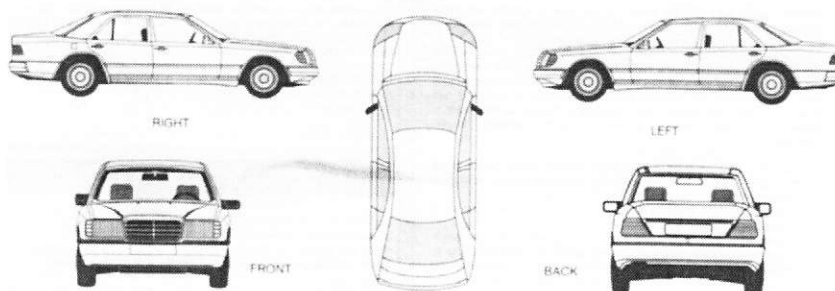
HIRER'S PARTICULARS

Name (as in NRIC): Seah Beng Teck Khoon
NRIC / Passport No: S1188495D
Date of Birth: 17/03/1956
Address: Blk 366 Woodlands Avenue 5 #05-508 Singapore 730366
Employment Details:
Driving License Passed Date: 30/11/-0001
Contact: 96380780

Vehicle Out Date: 10/11/2018 Time: 11:00 AM
Vehicle In Date: Time:
Rate Per Day: \$180.00 No. of Days:
Total Charges:

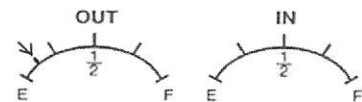
ADDITIONAL DRIVER'S PARTICULARS

Name (as in NRIC): Seah Yue Ling Theresa (Xie Yueling Theresa)
NRIC / Passport No: S8112049H
Date of Birth: --
Address: Blk 366 Woodlands Avenue 5 #05-508 Singapore 730366
Employment Details:
Driving License Passed Date: 17/05/2004
Contact: 98435243



MILEAGE OUT: 133249

CONTROL LEVEL (OUT & IN)



EMERGENCY BREAKDOWN AND TOWING SERVICE (24 HOURS) HELPLINE: 6481 9518 / 6271 5133 HP 9229 9191

IMPORTANT INFORMATION AND DECLARATION

Before signing this agreement you should carefully read and understand the terms and conditions provided with this document and confirm below whether you consent to receiving information as set out.

1. Only persons above 25 & below 65 years of age and signing this agreement may drive the vehicle.
2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Precursor Investments.
3. All vehicles are fitted with an anti-theft device which will respond to the RF at the Singapore Customs. Hirer will be fully liable for all costs and charges incurred in event that the immobiliser is being activated at the Singapore Customs. There will be no refund of unused rental and the hirer shall bear the costs of the following charges: i) S\$300.00 for towing from Singapore Customs; ii) S\$150.00 for resetting of immobiliser.
4. Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.
5. In case of accident, the hirer shall report to the rental office immediately. If there are bodily injuries, a police report must be made within 24 hours.
6. Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside the vehicle, by itself does not constitute a breakdown and that in the event, the Owner's 24 hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the costs of such response at S\$50.00 per trip. Punctured and damaged tyres that cannot be reused will be changed accordingly from S\$80.00 to S\$200.00 per tyre.
7. All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
8. No refund or early return of vehicle (The Hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
9. Windscreen and window damages are not covered under insurance (Range from S\$300.00 to S\$1000.00).
10. No Smoking, Durians and Transportation of Pets are allowed. Hirer is responsible for a penalty of S\$500.00.

I have read and agree to the terms and conditions on both sides of this agreement as indicated. I consent to pay the final cost of rental and I understand that the cost of rental set out above is an estimate only. I may be liable to further charges as set out in Clause 6 and which include, but are not limited to, my liability as owner of the vehicle for charges for traffic or parking violations during the currency of this agreement. All information I have provided to Precursor Investments in connection with this agreement is true.


Signature/Company Stamp (If Applicable)
Customer name: Seah Beng Teck Khoon (hirer) / Seah
Yue Ling Theresa (Xie Yueling Theresa) (driver)

Date: 10/11/2018

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-174214

Date of Request: 10/11/2018

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Enquiry Date 10/11/2018
Enquiry By Soe Jie Yi
TP Vehicle No. SLH8061L
Accident Date 09/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLH8061L	AXA Insurance Pte Ltd	18/11/2017-17/11/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-174214

Date of Request: 10/11/2018

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Enquiry Date 10/11/2018
Enquiry By Soe Jie Yi
TP Vehicle No. SLH8061L
Accident Date 09/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque