

Case Owner: PAUL

4 III 180 20508, R1 PAS3

Signature: PAUL Date: 15/11/18 Date/Time: 12/11/18  
Registered in Meriden: 13/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SHA 7765E  
Name of Insured: CPL  
Insured Tel No.: HP  
Excess Sec II :SS  
Is driver the owner? (YES / NO)  
If NO, Driver Name / Age:  
Driver Tel No.: SL5 2904 L  
Nature of Accident: (V/L) YES / NO

Claim No.:  
Policy No.:  
Make / Model: CPL 7 CITY  
Place of Accident:  
OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
Insured Liability: % Final ? Yes / No



INSRS:  
WSP: Stuttgart  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

DATE / PIC	STAGE
	Non-Reporting ltr (1st)
	Non-Reporting ltr (2nd)
	Non-Reporting ltr (Final)
	Notification ltr (if non-pickup)
	Call OI:
	After call ltr to OI:
	Documentation Check List: Handler Typist
	Notification ltr (if non-pickup)
	After call ltr to OI:
	Authorisation To Act:
	Release Voucher:
	Final Repair Bill:
	Car Rental Invoice:
	Towing Invoice:
	LTA / GIA:
	Medical Bill:
	PIR:
	Mandate/Reject Instruction:
	LOD
	Payment Breakdown Form:
	Post-Repair Photos:
	Others:

1/4/19 - File to type monette

11/6/19 - FILE PAS3 TO HMW TO CLOSE

**PRELIMINARY ADVICE** Date/Time: Sent By:

**FINALIZATION** Date/Time: Confirm with: Confirm by:

Repair Cost: \$\$ ( days) Reduction: % Email: Call:

**FINAL SETTLEMENT** Date/Time: 31/5/17 Confirm with: P6: FA13 Email: Call:

Final Liability: % (W (Assessed / A.essed) BOLA S/N No: 27

Repair Cost: (w/ GY) \$21897.81

Loss of Rental (LOR): \$ ( days)

Loss of Use (LOU): \$250.00 (\$150 x 5 days)

Loss of Income (LOI): \$ ( x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: \$

Medical: \$

Disbursement: \$ (e.g. Tow/Independent)

Legal Cost: \$

Total: \$22647.81 Global Sum \$5:

**FINAL PAYMENT** Date/Time: Confirm with: Email: Call:

Payer 1: \$22647.81 Name 1: Stuttgart Auto Acc Ltd

Payer 2: (Strike if N.A.) \$ Name 2:

Payer 3: (Strike if N.A.) \$ Name 3:

CLAIM SENT 13/6/19

11/6/19

Surveyor: John

REF:

20508/1/1/03-2

23890

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLS 2904L

at Workshop m/s Trans Eurocars

of 27A Tanjong Pagar Road

Insured: III

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

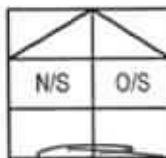
(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

11an

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLS 2904L Yr Regn: 2017 / SEP

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: PORSCHE 911 Carrera S c.c. 2981

Colour: WHITE A/C: Insured / Std / NI / NA

Sp. Reading: 21614 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WPO 222992 JS 110939

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/35ZR20

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 08/11/18 D.O.I. 15/11/18

Survey held at Trans Eurocars

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>PIP \$ 20465.20 (Red) P 2765.80/839</u>

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation: \_\_\_\_\_

\$ + RS \$

Photos

Others

TOTAL

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

☐ : Interview (\$ \_\_\_\_\_)

☐ : Tech. Invs (\$ \_\_\_\_\_)

☐ : Weekend (\$ \_\_\_\_\_)

Report Format : \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_



PORSCHE

STUTTGART AUTO PTE LTD  
27A TANJONG PENJURU, SINGAPORE 609042  
ESTIMATE COST OF REPAIRS

EUROKARS GROUP

INDIA INT'L INSURANCE PTE LTD

64 CECIL STREET  
#04-06 IOB BUILDING  
SINGAPORE 049711

ATTN: MOTOR CLAIMS

FAX:

NAME: Dr Wong Nan-Yaw

ADDRESS: 43 Sunrise Walk  
Singapore 806319

TEL:

WIP: 39498

EXCESS:

DATE: 12.11.2018

VEH NO: SL52904L

DATE IN:

CONTACT PERSON:

EVA

63310683

CHASSIS NO: WP0ZZZ99ZJ5110939

MILEAGE:

TYPE OF CLAIM:

TP AGAINST SHA7765E

MODEL: 911 Carrera S

DATE REG:

19.09.2017

POLICY NO.:

NATURE OF WORKS

S/NO	Parts Description	QTY	REVISED	PRICES
1	REAR BUMPER <i>DE</i>	1		\$ 2,305.40
2	REAR BUMPER LOWER TRIM COVER <i>DE</i>	1		\$ 550.60
3	REAR BUMPER TAIL PIPE TRIM COVER <i>scd</i>	1		\$ 200.10
4	REAR BUMPER BLIND RIVET <i>scd</i>	3		\$ 15.60
5	SENSOR PARKASSIST <i>X n n</i>	2		\$ 455.20
6	SENSOR GASKET <i>scd</i>	2		\$ 5.00
7	REAR BUMPER SUPPORT <i>? X n n</i>	1		\$ 62.10
8	REAR BUMPER HEAT PROTECTION <i>? X n n</i>	1		\$ 372.90
9	LOGO PORSCHE GALVANO SILVER <i>scd</i>	1		\$ 191.10
10	LOGO CARRERA GALVANO SILVER <i>scd</i>	1		\$ 131.60
11	LOGO S GALVANO SILVER 991 <i>scd</i>	1		\$ 95.20
12	LOGO "911" SMALL <i>scd</i>	1		\$ 130.00
13	TAIL PIPE SPORT SET GTS <i>? bt</i>	1		\$ 1,935.50
14	MUFFLER CLAMP <i>scd</i>	2		\$ 142.20
15	MUFFLER CLAMP <i>? bt</i>	2		\$ 169.00
16	MUFFLER RETAINING STRIPE <i>? n n</i>	2		\$ 204.80
17	MUFFLER HEXAGON NUT <i>? n n</i>	8		\$ 124.00
18	EXHAUST GASKET <i>? n n</i>	2		\$ 67.20
19	MAIN MUFFLER <i>? bt</i>	1		\$ 8,956.00
TOTAL PARTS				\$ 16,113.50
LESS 10%				\$ 1,611.35
TOTAL PARTS COST				\$ 14,502.15

Labour Description

1	TO REMOVE / REPLACE REAR BUMPER & OTHER DAMAGED PARTS & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	2380	\$ 3,120.00
2	TO RESPRAY REAR BUMPER & EMBLEM ("PORSCHE, 911, CARRERA, S" GUN METAL COLOR).	1300	\$ 1,560.00
3	TO REMOVE & REPLACE THE REAR EXHAUST ASSY.	NETT 780?	\$ 1,560.00
4	TO SUPPLY 1 PC NUMBER PLATE WITH CASING.	NETT 40	\$ 70.00
5	TO APPLY SPECIAL COATING.	invoize? 320	NETT TBA

6	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	150	\$ 250.00
7	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	NETT 550	\$ 800.00
8	SUNDRIES. <i>mm</i>	NETT	\$ 30 50.00
		TOTAL LABOUR	\$ - \$ 7,150.00
		TOTAL PARTS	\$ - \$ 14,502.15
		TOTAL	\$ - \$ 21,652.15
		LESS EXCESS	\$ - \$ -
		TOTAL AFTER EXCESS	\$ - \$ -
		GST 7%	\$ - \$ -
		GRAND TOTAL	\$ - \$ -

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT.

TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A QUOTATION FEE OF \$400.00 WILL BE APPLY AS ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey *Q* after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

*Form*  
*Hp 90010018*  
*4 days*  
*15/11/18 @ 1145*  
*Resuy by part*



PORSCHE

STUTTGART AUTO PTE LTD  
27A TANJONG PENJURU, SINGAPORE 609042  
ESTIMATE COST OF REPAIRS



INDIA INT'L INSURANCE PTE LTD		NAME :	Dr Wong Nan-Yaw	WIP :	39498
64 CECIL STREET		ADDRESS :	43 Sunrise Walk	EXCESS :	
#04-06 IOB BUILDING			Singapore 806319	DATE :	12.11.2018
SINGAPORE 049731		TEL :			
ATTN : MOTOR CLAIMS					
FAX :					
VEH NO :	SLS2904L	DATE IN :		CONTACT PERSON :	EVA 63310683
CHASSIS NO :	WPOZZ299ZJS110939	MILEAGE :		TYPE OF CLAIM :	TP AGAINST SHA7765E
MODEL :	911 Carrera S	DATE REG.:	19.09.2017	POLICY NO. :	

NATURE OF WORKS

S/NO	Parts Description	QTY	REVISED	PRICES
1	REAR BUMPER <i>DE</i>	1		\$ 2,305.40
2	REAR BUMPER LOWER TRIM COVER <i>DE</i>	1		\$ 550.60
3	REAR BUMPER TAIL PIPE TRIM COVER <i>DE</i>	1		\$ 200.10
4	REAR BUMPER BLIND RIVET <i>new</i>	3		\$ 15.60
5	SENSOR PARKASSIST <i>X</i>	2		\$ 455.20
6	SENSOR GASKET <i>new</i>	2		\$ 5.00
7	REAR BUMPER SUPPORT <i>?</i>	1		\$ 62.10
8	REAR BUMPER HEAT PROTECTION <i>?</i>	1		\$ 372.90
9	LOGO PORSCHE GALVANO SILVER <i>new</i>	1		\$ 191.10
10	LOGO CARRERA GALVANO SILVER <i>new</i>	1		\$ 131.60
11	LOGO S GALVANO SILVER 991 <i>new</i>	1		\$ 95.20
12	LOGO "911" SMALL <i>new</i>	1		\$ 130.00
13	TAIL PIPE SPORT SET GTS <i>?</i>	1		\$ 1,935.50
14	MUFFLER CLAMP <i>new</i>	2		\$ 142.20
15	MUFFLER CLAMP <i>?</i>	2		\$ 169.00
16	MUFFLER RETAINING STRIPE <i>?</i>	2		\$ 204.80
17	MUFFLER HEXAGON NUT <i>?</i>	8		\$ 124.00
18	EXHAUST GASKET <i>?</i>	2		\$ 67.20
19	MAIN MUFFLER <i>?</i>	1		\$ 8,956.00

TOTAL PARTS

\$ 16,113.50

LESS 10%

\$ 1,611.35

TOTAL PARTS COST

\$ 14,502.15

Labour Description

1	TO REMOVE / REPLACE REAR BUMPER & OTHER DAMAGED PARTS & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	2340	\$ 3,120.00
2	TO RESPRAY REAR BUMPER & EMBLEM ("PORSCHE, 911, CARRERA, S" GUN METAL COLOR) .	1300	\$ 1,560.00
3	TO REMOVE & REPLACE THE REAR EXHAUST ASSY.	NETT 780?	\$ 1,560.00
4	TO SUPPLY 1 PC NUMBER PLATE WITH CASING.	NETT 40	\$ 70.00
5	TO APPLY SPECIAL COATING.	NETT	TBA

6	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	150	\$ <del>250.00</del>
7	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	NETT 550	\$ <del>600.00</del>
8	SUNDRIES.	NETT 30	\$ <del>50.00</del>
TOTAL LABOUR		\$ -	\$ 7,150.00
TOTAL PARTS		\$ -	\$ 14,502.15
TOTAL		\$ -	\$ 21,652.15
LESS EXCESS		\$ -	\$ -
TOTAL AFTER EXCESS		\$ -	
GST 7%		\$ -	\$ -
GRAND TOTAL		\$ -	\$ -

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT.

TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A QUOTATION FEE OF \$400.00 WILL BE APPLY AS ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

LIK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be acknowledged and is subject to final approval from Insurance Company

Acknowledged by Repairer:  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

Frame  
Hp 90010068  
4 days  
15/11/18 @ 1145  
Resury by paint





**STUTTGART AUTO PTE LTD**  
**27A TANJONG PENJURU, SINGAPORE 609042**  
**FINALIZATION COST OF REPAIRS**



**PORSCHE**

<b>INDIA INT'L INSURANCE PTE LTD</b>		<b>NAME :</b> Dr Wong Nan-Yaw		<b>WIP :</b> 39498	
64 CECIL STREET		<b>ADDRESS :</b> 43 Sunrise Walk		<b>EXCESS :</b>	
#04-06 IOB BUILDING		Singapore 806319		<b>DATE:</b> 12.11.2018	
SINGAPORE 049711		<b>TEL :</b>			
<b>ATTN. :</b> MOTOR CLAIMS					
<b>FAX :</b>					
<b>VEH NO :</b>	<b>SLS2904L</b>	<b>DATE IN :</b>		<b>CONTACT PERSON :</b>	<b>EVA 63310683</b>
<b>CHASSIS NO :</b>	<b>WP0ZZZ99ZJS110939</b>	<b>MILEAGE :</b>		<b>TYPE OF CLAIM :</b>	<b>TP AGAINST SHA7765E</b>
<b>MODEL :</b>	<b>911 Carrera S</b>	<b>DATE REG.:</b>	<b>19.09.2017</b>	<b>POLICY NO. :</b>	
<b>NATURE OF WORKS</b>					
<b>S/NO</b>	<b>Parts Description</b>				
		<b>QTY</b>		<b>REVISED</b>	<b>PRICES</b>
1	REAR BUMPER	1	P991-505-022-35-	\$ 2,305.40	\$ 2,305.40
2	REAR BUMPER LOWER TRIM COVER	1	P991-505-811-04-OK1	\$ 550.60	\$ 550.60
3	REAR BUMPER TAIL PIPE TRIM COVER	1	P991-505-651-04-OK1	\$ 200.10	\$ 200.10
4	REAR BUMPER BLIND RIVET	3	P999-190-191-30-	\$ 15.60	\$ 15.60
5	SENSOR PARKASSIST	2	P5Q0-919-275-B -G2X	\$ -	\$ 455.20
6	SENSOR GASKET	2	P5Q0-919-133- -989	\$ 5.00	\$ 5.00
7	REAR BUMPER SUPPORT	1	P991-505-639-03-	\$ -	\$ 62.10
8	REAR BUMPER HEAT PROTECTION	1	P991-505-475-04-	\$ -	\$ 372.90
9	LOGO PORSCHE GALVANO SILVER	1	P991-559-235-00-	\$ 191.10	\$ 191.10
10	LOGO CARRERA GALVANO SILVER	1	P991-559-237-01-	\$ 131.60	\$ 131.60
11	LOGO S GALVANO SILVER 991	1	P991-559-243-01-	\$ 95.20	\$ 95.20
12	LOGO "911" SMALL	1	P991-559-231-02-	\$ 130.00	\$ 130.00
13	TAIL PIPE SPORT SET GTS	1	P991-044-200-25-	\$ 1,935.50	\$ 1,935.50
14	MUFFLER CLAMP	2	P9P1-253-145- -	\$ 142.20	\$ 142.20
15	MUFFLER CLAMP	2	P997-111-230-80-	\$ 169.00	\$ 169.00
16	MUFFLER RETAINING STRIPE	2	P9P1-251-571- -	\$ 204.80	\$ 204.80
17	MUFFLER HEXAGON NUT	8	PPAF-007-634- -	\$ 124.00	\$ 124.00
18	EXHAUST GASKET	2	P9A2-111-215-00-	\$ 67.20	\$ 67.20
19	MAIN MUFFLER	1	P9P1-251-053-B -	\$ 8,956.00	\$ 8,956.00
<b>SUPPLEMENTARY PARTS</b>					
1	GASKET	2	P9P1-251-263- -	\$ -	\$ 63.20
2	BUMPER REINFORCEMENT REAR	1	P991-505-141-04-	\$ RT 843.70	\$ 843.70
3	HEAT PROTECTION	1	P991-505-471-01-	\$ RT 516.60	\$ 295.20
<b>TOTAL PARTS</b>				\$ 16,583.60	\$ 17,315.60
<b>LESS 10%</b>				\$ 1,658.36	\$ 1,731.56
<b>TOTAL PARTS COST</b>				\$ 14,925.24	\$ 15,584.04
<b>Labour Description</b>					
1	TO REMOVE / REPLACE REAR BUMPER & OTHER DAMAGED PARTS & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.			\$ 2,340.00	\$ 3,120.00
2	TO RESPRAY REAR BUMPER & EMBLEM ("PORSCHE, 911, CARRERA, S" GUN METAL COLOR).			\$ 1,300.00	\$ 1,500.00

3	TO REMOVE & REPLACE THE REAR EXHAUST ASSY.	\$ 780.00	\$ 1,560.00
4	TO SUPPLY 1 PC NUMBER PLATE WITH CASING.	\$ 70.00	\$ 70.00
5	TO APPLY SPECIAL COATING.	\$ 320.00	TBA
6	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	\$ 150.00	\$ 250.00
7	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	\$ 550.00	\$ 600.00
8	SUNDRIES.	\$ 30.00	\$ 50.00

TOTAL LABOUR	\$ 5,540.00	\$ 7,150.00
TOTAL PARTS	\$ 14,925.24	\$ 15,584.04
TOTAL	\$ 20,465.24	\$ 22,734.04
LESS EXCESS	\$ -	\$ -
TOTAL AFTER EXCESS	\$ 20,465.24	
GST 7%	\$ 1,432.57	\$ -
GRAND TOTAL	\$ 21,897.81	\$ -

NUMBER OF DAYS:4 WORKING DAYS(EXCLUDE WAITING FOR SURVEY,AUTHORIZATION,LIABILITY,PARTS,SAT,SUN & PH)



## Hsiao Tong (LKKAuto)

---

**From:** jessicahs@eurokars.com.sg  
**Sent:** Wednesday, 20 February 2019 4:12 PM  
**To:** Rasul (LKKAuto); CS A Team; Admin A  
**Cc:** janice.syn@porsche.com.sg; eva.kok@eurokars.com.sg  
**Subject:** FINALIZATION INDIA TP - SLS2904L.xlsx  
**Attachments:** FINALIZATION INDIA TP - SLS2904L.xlsx

Dear Rasul,

Please find our computation attached for your agreement.

**TOTAL : \$ 20,465.24 before GST**

**04 repair days (not including preparation of estimate, wait for liability/wait for survey/authorization/spare parts, Sat/Sun/PH)**

Appreciate your confirmation for this case urgently.

Thank you very much.

Regards,

**JESSICA SHASTRI**

Admin Executive – Insurance Claims

27A, Tanjong Penjuru

Singapore 609042

Dir: +65 6331 0691 | Fax: +65 6331 0690 | Email: [jessicahs@eurokars.com.sg](mailto:jessicahs@eurokars.com.sg)

Website: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

## Hsiao Tong (LKKAUTO)

---

**From:** Rasul (LKKAUTO)  
**Sent:** Thursday, 28 March 2019 4:46 PM  
**To:** jessica@eurokars.com.sg; CS A Team; Admin A  
**Cc:** janice.syn@porsche.com.sg; eva.kok@eurokars.com.sg  
**Subject:** RE: FINALIZATION INDIA TP - SLS2904L.xlsx

Hi Jessica,

Finalised amount confirmed

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

---

**From:** jessica@eurokars.com.sg [mailto:jessica@eurokars.com.sg]  
**Sent:** Wednesday, 20 February, 2019 4:12 PM  
**To:** Rasul (LKKAUTO); CS A Team; Admin A  
**Cc:** janice.syn@porsche.com.sg; eva.kok@eurokars.com.sg  
**Subject:** FINALIZATION INDIA TP - SLS2904L.xlsx

Dear Rasul,

Please find our computation attached for your agreement.

**TOTAL : \$ 20,465.24 before GST**

**04 repair days (not including preparation of estimate, wait for liability/wait for survey/authorization/spare parts, Sat/Sun/PH)**

Appreciate your confirmation for this case urgently.

Thank you very much.

Regards,

**JESSICA SHASTRI**

Admin Executive – Insurance Claims

27A, Tanjong Penjuru

Singapore 609042

Dir: +65 6331 0691 | Fax: +65 6331 0690 | Email: [jessica@eurokars.com.sg](mailto:jessica@eurokars.com.sg)

Website: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 19 November 2018 4:04 PM  
**To:** 'eva.kok@eurokars.com.sg'  
**Cc:** 'janice.syn@porsche.com.sg'; 'jobithomas@eurokars.com.sg'; 'rickteo@eurokars.com.sg'; Admin A  
**Subject:** Your Ref: SLS2904L \*Our Ref: CC4/III18020508/R1pa3 [ACCIDENT INVOLVING SHA 7765E(III) & SLS 2904L ON 08/11/2018]

Your Ref: **SLS2904L**  
Our Ref: CC4/III18020508/R1pa3

*Without Prejudice*

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SHA 7765E(III) & SLS 2904L ON 08/11/2018**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / Inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**\*SLS2904L (MCT18110198)  
[SHA7765E]**

TP  
WONG NAN-YAW  
Nov 8 2018 8:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Stuttgart Auto Pte Ltd

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**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on **13/05/2019 10:59 AM**.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$22977.81) - SLS2904L - Claim Handler: Priya

Approved:22977.81:Please upload the survey photos.

### DOCUMENTS SUMMARY

There are no documents.

## Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	13 Nov 2018 15:27	Cim Veh Model Changed	(205302) PORSCHE 911 CARRERA 3.0 (991-II) PDK E6 (A).		[A] HOW MEI KWAN
2	13 Nov 2018 15:27	Cim Created	Reg No: SLS2904L. Acct Date: 2008/11/08. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Stuttgart A uto Pte Ltd ()		[A] HOW MEI KWAN
3	13 Nov 2018 15:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
4	13 Nov 2018 15:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/11/22		[A] HOW MEI KWAN
5	13 Nov 2018 15:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] HOW MEI KWAN
6	13 Nov 2018 15:27	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.		[A] HOW MEI KWAN
7	13 Nov 2018 15:27	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID		[A] HOW MEI KWAN
8	16 Nov 2018 08:53	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended Third Party		[A] CHEW HSIAO TONG
9	16 Nov 2018 14:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/11/22		[I] Priya
10	16 Nov 2018 14:08	Adj Mandate Set	Approved:0.00.		[I] Priya
11	16 Nov 2018 14:10	Label Removed	(30651):Vehicle Not In.		[A] HOW MEI KWAN
12	16 Nov 2018 14:10	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL		[A] HOW MEI KWAN
13	05 Dec 2018 17:12	Cim Registration Modified	Acct Date:2008/11/08->2018/11/08.		[I] Joel Nah Shern Em [A]
14	09 Apr 2019 08:24	Adj Rpt Initiated			JOANNE LEE KHANG MIN [A]
15	09 Apr 2019 08:24	Cim Dtl Modified	JPJ Reg. Date: -> 2017/09/19.		JOANNE LEE KHANG MIN [A]
16	09 Apr 2019 08:24	Cim Details Notified			JOANNE LEE KHANG MIN
17	03 May 2019 08:49	Adj Mandate Request	Cur.Req:22977.81:PODS Liability: 100% Quantum: (a)CORw/GST: \$21,897.81 + (b)LO U(6days x \$180.00): \$1,080.00 = Total: \$22,977.81 Vehicle Model: Porsche 911 Carrer a S (2981cc) 4 recommendation repair days + 2 days weekend = 6days For your appro val		[A] CHAN JIA LE

Date From



Date To



Audit Type None



## Jia Le (LKK Auto)

---

**From:** peifang.ng@eurokars.com.sg  
**Sent:** Monday, 3 June 2019 3:24 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Admin A; Hsiao Tong (LKKAuto); insuranceclaims@eurokars.com.sg; janice.syn@porsche.com.sg; wendy.ho@porsche.com.sg; shenny.soh@porsche.com.sg  
**Subject:** RE: India ref: SHA7765E / CC4/III18020508/R1pa3 Our ref: SLS2904L DOA: 08/11/2018 (Porsche)  
**Attachments:** SLS2904L.pdf

Dear Carlor,

Enclosed is signed DV for payment purpose.

Kindly pay **Stuttgart Auto Pte Ltd** the sum of **\$22,647.81** and mail your cheque to **12 Sungei Kadut Avenue Singapore 729648.**

*Note: signed DV and LOD will mail by registered mail to LKK.*

Thank you.

Best Regards,

*Pei Fang*

Insurance Claims Dept

**TRANS EUOKARS PTE LTD**

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0692 F: (65) 6331 0690

E: [peifang.ng@eurokars.com.sg](mailto:peifang.ng@eurokars.com.sg)

---

**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** 31 May 2019 9:53 AM

**To:** Ng Pei Fang <[peifang.ng@eurokars.com.sg](mailto:peifang.ng@eurokars.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: India ref: SHA7765E / CC4/III18020508/R1pa3 Our ref: SLS2904L DOA: 08/11/2018 (Porsche)

Without Prejudice

Dear Sir/Mdm,

As spoken, we confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 21,897.81
2. Loss of Use (5days x \$150.00)	\$ 750.00
<b>TOTAL</b>	<b><u>\$ 22,647.81</u></b>

Please sign the DV and return all original documents to us.

Best Regards,

**Carlör Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jia Le (LKK Auto)

**Sent:** Friday, 17 May 2019 2:04 PM

**To:** [peifang.ng@eurokars.com.sg](mailto:peifang.ng@eurokars.com.sg)

**Cc:** Admin A; Hsiao Tong (LKKAuto)

**Subject:** RE: India ref: SHA7765E / CC4/III18020508/R1pa3 Our ref: SLS2904L DOA: 08/11/2018 (Porsche)

Without Prejudice

Dear Pei Fang,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 21,897.81
2. Loss of Use (6days x \$180.00)	\$ 1,080.00
<b>TOTAL</b>	<b>\$ 22,977.81</b>

Please sign the DV and return all original documents to us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Carlör Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [peifang.ng@eurokars.com.sg](mailto:peifang.ng@eurokars.com.sg) <[peifang.ng@eurokars.com.sg](mailto:peifang.ng@eurokars.com.sg)>

**Sent:** Friday, 17 May 2019 11:58 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [janice.syn@porsche.com.sg](mailto:janice.syn@porsche.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [insuranceclaims@eurokars.com.sg](mailto:insuranceclaims@eurokars.com.sg)

**Subject:** RE: India ref: SHA7765E / CC4/III18020508/R1pa3 Our ref: SLS2904L DOA: 08/11/2018 (Porsche)

**WITHOUT PREJUDICE**

Dear Hsiao Tong,

The above matter refers.



We have submitted all the relevant documents and invoice by email on 08/04/2019  
But till today we have not received your offer / DV.

We appreciate if you could send to us soon.

Thank you.

Best Regards,

*Pei Fang*

Insurance Claims Dept

**EUROKARS SERVICES PTE LTD**

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0692 F: (65) 6331 0690

E: [peifang.ng@eurokars.com.sg](mailto:peifang.ng@eurokars.com.sg)

---

**From:** Ng Pei Fang

**Sent:** 08 April 2019 9:39 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Janice Syn <[janice.syn@porsche.com.sg](mailto:janice.syn@porsche.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** India ref: SHA7765E Our ref: SLS2904L DOA: 08/11/2018 (Porsche)

“Without Prejudice”

Dear Hsiao Tong,

Attached is the covering letter, Repair Tax Invoice, Letter of Authority & Discharge voucher signed by client for your perusal.

Await to hear from you with your offer of settlement as soon as possible.

Thank you very much.

**Note : Documents send by email only.**

Best Regards,

*Pei Fang*

Insurance Claims Dept

**EUROKARS SERVICES PTE LTD**

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0692 F: (65) 6331 0690

E: [peifang.ng@eurokars.com.sg](mailto:peifang.ng@eurokars.com.sg)

## Catherine Chong (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 12 November, 2018 4:41 PM  
**To:** eva.kok@eurokars.com.sg; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Manivel Priyadarshini  
**Subject:** RE: TP CLAIMS- ACCIDENT INVOLVING SLS2904L & SHA7765E DOA 8/11/2018  
**Attachments:** ESTIMATE.PDF; AMENDED RPT.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLS2904L and let us have your report urgently.

This claim will be handled by Ms Priya.

\*Kindly upload this survey request email to merimen.

Thank You.

13-11-2018 @ 928am  
Eva veh not in

Best Regards,

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]

**Sent:** 12 November, 2018 2:00 PM

**To:** Motor Claim - III <motorclaim@iii.com.sg>

**Cc:** janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg; rickteo@eurokars.com.sg

**Subject:** RE: TP CLAIMS- ACCIDENT INVOLVING SLS2904L & SHA7765E DOA 8/11/2018

Hi,

Please assign LKK.

Thank you

Regards,



**Eva Kok**

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** 12 November 2018 1:36 PM  
**To:** Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>  
**Cc:** Janice Syn <[janice.syn@porsche.com.sg](mailto:janice.syn@porsche.com.sg)>; Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>; Rick Teo <[rickteo@eurokars.com.sg](mailto:rickteo@eurokars.com.sg)>  
**Subject:** RE: TP CLAIMS- ACCIDENT INVOLVING SLS2904L & SHA7765E DOA 8/11/2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg) [<mailto:eva.kok@eurokars.com.sg>]  
**Sent:** 12 November, 2018 11:28 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [janice.syn@porsche.com.sg](mailto:janice.syn@porsche.com.sg); [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg); [rickteo@eurokars.com.sg](mailto:rickteo@eurokars.com.sg)  
**Subject:** TP CLAIMS- ACCIDENT INVOLVING SLS2904L & SHA7765E DOA 8/11/2018

**YOUR REF: SHA7765E / OUR REF: SLS2904L THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)**

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle.

Kindly revert Officer In Charge for the case above.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal

Thank you

Regards,



**Eva Kok**  
Insurance Claims Officer  
27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



PORSCHE

## DISCHARGE VOUCHER

I/ We hereby acknowledge having received from the under-mentioned  
Repairers my/our vehicle No: 928 3904L which has been  
repaired to my satisfaction and I/we admit that the payment for such repairs  
by **Stuttgart Auto Pte Ltd** is in full and final discharge of my claim under  
policy number: \_\_\_\_\_ in respect of damage  
caused to the said vehicle as a result of an accident that occurred on  
08/11/2018 at CTE before Bukit Timah.

*Jenice Syn* 

Witnessed by Repairers

10/01/2019

Date:

*[Signature]*

Signature by Insured

10/01/2019

Date:



PORSCHE

Jiale

**INDIA INT'L INSURANCE PTE LTD**

64 Cecil Street  
#04-05 IOB Building  
Singapore 049711  
**Attn : Motor Claims Department**

DATE : 05/04/2019

Your Ref : **SHA7765E**

Car Regn No: **SLS2904L**

**Accident involving SLS2904L & SHA7765E on 08/11/2018**

**Direct Settlement Claim**

Dear Sirs

The repairs have been completed for **SLS2904L**. We submit the following documents for your perusal :

1) Invoice No: <b>13204995</b>	<b>\$ 21,897.81</b>
2) Loss of Use ( <b>\$180.00 x 4 days</b> )	<b>\$ 720.00</b>
3) PRI ( <b>\$180.00 x 2 days</b> )	<b>\$ 360.00</b>
4) Letter of Authority	
5) Discharge voucher signed by client	
<b>TOTAL</b>	<b>\$ 22,977.81</b>

Please pay **Stuttgart Auto Pte Ltd** the sum of **\$22,977.81** as soon as possible and mail your cheque to **12 Sungei Kadut Avenue Singapore 729648**

Yours faithfully,

**Stanley Ngu**  
**Manager - Body & Paint Division**  
DID: 63602845 FAX: 63602899  
e-mail: stanley@eurokars.com.sg

**Eurokars Centre**

12 Sungei Kadut Avenue  
Singapore 729648  
Telephone: (65) 6363 0911  
Fax: (65) 6363 3911

Wong Han-Yan (Owner's Name)  
42, Sunrise Walk (Address)  
S(806319)

India International Insurance PL (Ins Co)  
44 Cecil Street (Address)  
#04-05 103 Building  
S(049711)

Attn : Motor Claims Dept

Your ref : SHA-TH65E

Our ref : SL8 2904L

Date : 15/11/2018

Dear Sirs,

RE : Accident involving vehicle nos. SL8 2904L and SHA TH65E on 06/11/18.

I refer to the above accident.

My car has been repaired by Stuttgart Auto Pte Ltd. As they are submitting a 3<sup>rd</sup> Party claim against India International Insurance P L on my behalf, please pay to **Stuttgart Auto Pte Ltd** for the whole claim due to them.

Yours faithfully,

  
( WONG HAN-YAN )

I/C No : S2142349D

Cc. Stuttgart Auto Pte Ltd  
Eurokars Centre  
12 Sungei Kadut Avenue  
Singapore 729648



## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

Without Prejudice  
to Injury Claim

India Ref: TP / MCT18110198  
 Claimant Ref: SLS 2904L

We/I, Stuttgart Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 21,897.81 (repair cost), S\$ 750.00 (loss of use/rental), S\$ - (search fee), vehicle no. SLS 2904L that was damaged pursuant to the accident which occurred on 08/11/2018 (date) at CTE Towards Before Bukit Timah (location) involving vehicle no. SHA 7765E (insured vehicle). This is pursuant to the inspection conducted on 15/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Wong Nan-Yaw ("the third party claimant") of vehicle no. SLS 2904L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLS 2904L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 22,647.81 to Stuttgart Auto Pte Ltd

Dated this 31 day of 05 20 19

**CLAIMANT:**

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

Stuttgart Auto Pte Ltd  
Eurokars AfterSales Centre  
27A Tanjong Penjuru, Singapore 609042  
After Sales : +65 6331 0718  
+65 6331 0701

**WITNESS:**

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



MRB

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933



PORSCHE

INSURANCE INVOICE

GST Reg No:M90364005A

CODE: I0003 INDIA IN  
CUSTOMER: INDIA INT'L INSURANCE PTE LTD  
ADDRESS: 64 CECIL STREET #04-05  
IOB BUILDING  
SINGAPORE 049711

PAGE NO: 1  
DOCUMENT NO: 13204995  
JOB NO: 39498  
DATE IN: 07/01/2019  
DATE PRINTED: 28/03/2019  
CSO/OP CODE: Janice Syn  
SVC MNT EXP: 18/09/2022

MODEL: 911 Carrera S  
CHASSIS NO: WP0ZZZ99ZJS110939  
ENGINE NO: 020955  
DESCRIPTION: Body repair

REGN NO: SLS2904L  
REGN DATE: 19/09/2017  
MILEAGE: 24153

Item	Description	Unit	U/Price	Disc%	Con%	Amount
CST	TP CLAIM AGAINST III			0.00		0.00
SUB	Ceramic coating - Rear full bumper			0.00		320.00 /
SUB	TO REMOVE / REPLACE REAR BUMPER & OTHER DAMAGED PARTS & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.			0.00		2340.00
SUB	TO RESPRAY REAR BUMPER & EMBLEM ("PORSCHE, 911, CARRERA, S" GUN METAL COLOR) .			0.00		1300.00
SUB	TO REMOVE & REPLACE THE REAR EXHAUST ASSY.			0.00		780.00
SUB	TO SUPPLY 1 PC NUMBER PLATE WITH CASING.			0.00		70.00
SUB	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.			0.00		150.00
SUB	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.			0.00		550.00
SUB	SUNDRIES.			0.00		30.00
991-505-022-35-	LINING	1	2305.40	10.00		2074.86
991-505-811-04-OK1	COVER	1	550.60	10.00		495.54
991-505-651-04-OK1	COVER	1	200.10	10.00		180.09

All major repaired parts stated above are covered under a 24 months warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which STUTTGART AUTO PTE LTD reserved the rights to dispose of these parts without further notice. Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER  
NO:

Customer Signature

STUTTGART AUTO PTE LTD

Authorised Signature

ORIGINAL COPY

Stuttgart Auto Pte Ltd  
Eurokam Group  
Company Reg. No. 198403740N

Porsche Centre Singapore  
29 Leng Kee Road, Singapore 159099  
Tel: (65) 6472 4433  
www.porsche.com.sg

Aftersales Centre  
27A Tanjong Penjuru, Singapore 609042  
Tel: (65) 6331 0700

Corporate Head Office  
12 Sungei Kadut Avenue, Singapore 729648  
Tel: (65) 6363 0911 Fax: (65) 6363 3911



PORSCHE

# INSURANCE INVOICE

GST Reg No:M90364005A

CODE: I0003 INDIA IN  
CUSTOMER: INDIA INT'L INSURANCE PTE LTD  
ADDRESS: 64 CECIL STREET #04-05  
IOB BUILDING  
SINGAPORE 049711  
  
MODEL: 911 Carrera S  
CHASSIS NO: WP0ZZZ99ZJS110939  
ENGINE NO: 020955  
DESCRIPTION: Body repair

PAGE NO: 2  
DOCUMENT NO: 13204995  
JOB NO: 39498  
DATE IN: 07/01/2019  
DATE PRINTED: 28/03/2019  
CSO/OP CODE: Janice Syn  
SVC MNT EXP: 18/09/2022  
EXT. WTY: 20/09/2021  
REGN NO: SLS2904L  
REGN DATE: 19/09/2017  
MILEAGE: 24153

Item	Description	Unit	U/Price	Disc%	Con%	Amount
999-190-191-30-	BLIND RIVET	3	5.20	10.00		14.04
5Q0-919-133- -9B9	GASKET	2	2.50	10.00		4.50
991-559-235-00-	LOGO PORSCHE GALVANO SILVE	1	191.10	10.00		171.99
991-559-237-01-	LOGO CARRERA GALVANO SILVE	1	131.60	10.00		118.44
991-559-243-01-	LOGO S GALVANO SILVER 991	1	95.20	10.00		85.68
991-559-231-02-	LOGO "911" SMALL	1	130.00	10.00		117.00
991-044-200-25-	TAIL PIPE SPORT SET GTS	1	1935.50	10.00		1741.95
9P1-253-145- -	Clamp	2	71.10	10.00		127.98
997-111-230-80-	CLAMP	2	84.50	10.00		152.10
9P1-251-571- -	CLAMP	2	102.40	10.00		184.32
PAF-007-634- -	Hexagon flange nut, self-1	8	15.50	10.00		111.60
9A2-111-215-00-	GASKET	2	33.60	10.00		60.48
9P1-251-053-B -	Silencer	1	8956.00	10.00		8060.40
991-505-141-04-	BUMPER REINFORCEMENT REAR	1	843.70	10.00		759.33
991-505-471-01-	HEAT PROTECTION	1	516.60	10.00		464.94

Parts 14,925.24  
Sundries 0.00  
Labour 5,540.00  
Menus 0.00

Net 20465.24  
G.S.T. 7% 1432.57  
Total 21897.81  
Paid 0.00  
Amount Due 21897.81

All major repaired parts stated above are covered under a 24 months warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which STUTTGART AUTO PTE LTD reserved the rights to dispose of these parts without further notice. Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER  
NO:

Customer Signature

Authorised Signature

ORIGINAL COPY

Stuttgart Auto Pte Ltd  
ID:U35 Eurokars Group  
Company Reg. No. 198403740N

Porsche Centre Singapore  
29 Leng Kee Road, Singapore 159099  
Tel: (65) 6472 4433  
www.porsche.com.sg

Aftersales Centre  
27A Tanjong Penjuru, Singapore 609042  
Tel: (65) 6331 0700

Corporate Head Office  
12 Sungai Kadut Avenue, Singapore 729648  
Tel: (65) 6363 0911 Fax: (65) 6363 3911

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement








































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Nov 2018 <a href="#">Edit Reg</a>		12 Nov 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$20,465.24</b> <a href="#">Edit Estimates</a>	<b>S\$20,465.24</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	WONG NAN-YAW, ID: S2192349D								
Vehicle Reg. No.:	SLS2904L	Date of Loss:	08/11/2018 08:00 - :59 [13 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18110198	Policy/Cover Note No.:	MCOM0015 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHA7765E	Policy No. (Claimant):	GA398564/1						
		Excess:							
Repairer:	Stuttgart Auto Pte Ltd ( ) 27A Tanjong Penjuru, 609042 West Coast - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 22/11/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (13/05/2019): Alert - Adj Mandate Approved (S\$22977.81) - SLS2904L - Claim Handler: Priya</li> <li>III_SG (03/05/2019): Alert - Adj Mandate Maintained - SLS2904L - Claim Handler: Priya</li> <li>III_SG (16/11/2018): Alert - Adj Mandate Approved (S\$0.00) - SLS2904L - Claim Handler: Priya</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLS2904L (MCT18110198)  
[SHA7765E]  
TP  
WONG NAN-YAW  
Nov 8 2018 8:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Stuttgart Auto Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Photos/Images			3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Documentation			1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/11/18 15:28	TP ESTIMATE	 Load PDF	
2	13/11/18 15:28	TP GIA REPORT	 Load PDF	
3	13/11/18 15:28	ACKNOWLEDGEMENT EMAIL TO III DD 13.11.2018	 Load PDF	
4	19/11/18 13:59	TP ESTIMATE - MARKED	 Load PDF	
5	02/05/19 16:26	LETTER OF DEMAND	 Load PDF	
6	19/06/19 11:38	WORKSHOP INVOICE	 Load PDF	
7	19/06/19 11:38	AUTHORISATION TO ACT FORM	 Load PDF	
8	19/06/19 11:38	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	14/11/18 09:08	Singapore Accident Statement	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.



# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18020508/R1PA3Q2

Date: 19/06/2019

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: MCOM0015
<b>Claimant Vehicle No :</b> SLS2904L	<b>Insured Vehicle No :</b> SHA7765E
Date of Loss: 08/11/2018	Nature of Claim: TP Claim No: MCT18110198

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SLS2904L</b>		
Make & Model:	PORSCHE 911 CARRERA, 3.0 (991-II) PDK E6 (A)	Engine No:	020955
Reg. Date:	19/09/2017 (Man. Year: 2017)	Chassis No:	WP0ZZZ99ZJS110939
Colour:	White	Odometer:	21614 km
Engine Capacity:	2981 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	245/35Z R20	Rear Tyre Size:	245/35Z R20
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,903.30	15,025.24	878.06	5.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,350.00	5,440.00	1,910.00	25.99
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>23,253.30</b>	<b>20,465.24</b>	<b>2,788.06</b>	<b>11.99</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,627.73</b>	<b>1,432.57</b>	<b>195.16</b>	<b>11.99</b>
<b>Nett Amount (S\$)</b>	<b>24,881.03</b>	<b>21,897.81</b>	<b>2,983.22</b>	<b>11.99</b>
<b>+ Loss of Use (5.0 x S\$150.00/day) (S\$)</b>		<b>750.00</b>		
	<b>Nett Liability (S\$)</b>	<b>22,647.81</b>		

### INSPECTION

Date of Assignment:	12/11/2018	Inspected At:	Stuttgart Auto Pte Ltd
Date Inspected:	15/11/2018		27A Tanjong Penjuru
			Singapore 609042
Estimated Period of Repair:	4.0 days		

**Adjuster:** MOHD RASUL

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 09 Apr 2019)
<b>Parts:</b>	M1-COUPE	PORSCHE 911 CARRERA 3.0 (991-II) PDK E6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLS2904L)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,305.40 FL	*2,305.40 FL
2	1		*REAR BUMPER LOWER TRIM COVER	Deformed	550.60 FL	*550.60 FL
3	1		*REAR BUMPER TAIL PIPE TRIM COVER	Scratched	200.10 FL	*200.10 FL
4	3		*REAR BUMPER BLIND RIVET	Necessary	15.60 FL	*15.60 FL
5	2		*SENSOR PARKASSIST	Not Necessary	455.20 FL	*- FL
6	1		*REAR BUMPER SUPPORT	Not Necessary	62.10 FL	*- FL
7	2		*SENSOR GASKET	Necessary	5.00 FL	*5.00 FL
8	1		*REAR BUMPER HEAT PROTECTION	Serviceable	372.90 FL	*- FL
9	1		*LOGO PORSCHE GALVANO SILVER	Necessary	191.10 FL	*191.10 FL
10	1		*LOGO CARRERA GALVANO SILVER	Necessary	131.60 FL	*131.60 FL
11	1		*LOGO S GALVANO SILVER 991	Necessary	95.20 FL	*95.20 FL
12	1		*LOGO 911 SMALL	Necessary	130.00 FL	*130.00 FL
13	1		*TAIL PIPE SPORT SET GST	Bent	1,935.50 FL	*1,935.50 FL
14	2		*MUFFLER CLAMP	Scratched	142.20 FL	*142.20 FL
15	2		*MUFFLER CLAMP	Bent	169.00 FL	*169.00 FL
16	2		*MUFFLER RETAINING STRIPE	Necessary	204.80 FL	*204.80 FL
17	8		*MUFFLER HEXAGON NUT	Necessary	124.00 FL	*124.00 FL
18	2		*EXHAUST GASKET	Necessary	67.20 FL	*67.20 FL
19	1		*MAIN MUFFLER	Bent	8,956.00 FL	*8,956.00 FL
20	1		*NUMBER PLATE WITH CASING	Cracked	70.00 FS	*70.00 FS
21	1		*SUNDRIES	Necessary	50.00 FS	*30.00 FS
22	2		*GASKET	Not Necessary	63.20 FL	*- FL
23	1		*BUMPER REINFORCEMENT	Bent	843.70 FL	*843.70 FL
24	1		*HEAT PROTECTION	Bent	516.60 FL	*516.60 FL

F=Franchise part. S=SpcNett. L=ListItemDisc

<b>Sub Total (\$\$)</b>	<b>17,657.00</b>	<b>16,683.60</b>
<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>1,753.70</b>	<b>1,658.36</b>
<b>Total Parts (\$\$)</b>	<b>15,903.30</b>	<b>15,025.24</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE/REPLACE REAR BUMPER & OTHER DAMAGED PARTS & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT	New	3,120.00	2,340.00
2	TO RESPRAY REAR BUMPER & EMBLEM (PORSCHE,911,CARRERA,S GUN METAL COLOR)	New	1,500.00	1,300.00
3	TO REMOVE & REPLACE THE REAR EXHAUST ASSY	New	1,560.00	780.00
4	TO APPLY SPECIAL COATING	New	320.00	320.00
5	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	New	250.00	150.00
6	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS	New	600.00	550.00
<b>Gross Labour Cost (S\$)</b>			<b>7,350.00</b>	<b>5,440.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >