

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 11 March, 2019 4:47 PM  
**To:** Claims Dept of CTI; Shu Pei (LKKAUTO); Admin A  
**Cc:** Ong Chin Kiat; Alfred Toh; Chee So Chow; Sharon Sng; Vitesse Insurance; Vitesse solutions; Vic (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving GBH4280R (OI: SNM18D05353C02/0) and SHB2387R (TP : LKK REF - CC3/CTI18020506/K1hb3)on 10.11.2018  
**Attachments:** Email to OI dd 010319.pdf; LETTER TO OI.pdf

Dear Alfred,

We refer further to the below email.

We attached a copy of the email and letter sent out to Insured for your reference.

Please be informed that we had settled the matter with TP repairer at a global sum of **\$1,690.00** (all in)with breakdown as below:

Cost of Repair (w/gst)	\$ 1,187.70
Loss of Rental (\$117 x 3 days)	\$ 351.00
Loss of Income (\$50.00 x 3 days)	\$ 150.00
LTA Search Fee	\$ 7.49
<b>TOTAL</b>	<b>\$ 1,696.19</b>

Relevant documents will be forwarded to your good office in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]  
**Sent:** Monday, 24 December, 2018 10:33 AM  
**To:** Shu Pei (LKKAUTO); Admin A; Vic (LKKAUTO)  
**Cc:** Ong Chin Kiat; Alfred Toh; Chee So Chow; Sharon Sng; Vitesse Insurance; Vitesse solutions

**Subject:** RE: Direct Settlement - Accident Involving GBH4280R (OI: SNM18D05353C02/0) and SHB2387R (TP : LKK REF - CC3/CTI18020506/K1hb3)on 10.11.2018

**LKK REF - CC3/CTI18020506/K1hb3**  
**CTI REF – SNM18D05353C02/0 (GBH4280R)**

Dear Shu Pei/Vic

We refer to your emails pertaining to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

**Please assist to obtain Insured's email address for easy communication.**

Aside to Chin Kiat, please assist to keep track on the matter.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #16-00 Springleaf Tower Singapore 079909**  
**DID: +65 6389 6183**  
**FAX: +65 6224 7478/6224 7175**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**  
**[www.sg.cntaiping.com](http://www.sg.cntaiping.com)**



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Monday, December 24, 2018 10:16 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBH4280R (OI : CTI - TBA) and SHB2387R (TP : LKK REF - CC3/CTI18020506/K1hb3)on 10.11.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 10 December 2018 9:13 AM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Lucas Lee' <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; 'Elaine Cheong' <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBH4280R (OI : CTI - TBA) and SHB2387R (TP : LKK REF - CC3/CTI18020506/K1hb3)on 10.11.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 27 November 2018 12:43 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBH4280R (OI : CTI - TBA) and SHB2387R (TP : LKK REF - CC3/CTI18020506/K1hb3)on 10.11.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 20 November 2018 7:10 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBH4280R (OI : CTI - TBA) and SHB2387R (TP : LKK REF - CC3/CTI18020506/K1hb3)on 10.11.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

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**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 14 November 2018 9:19 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBH4280R (OI : CTI - TBA) and SHB2387R (TP : LKK REF - CC3/CTI18020506/K1hb3)on 10.11.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 2387R at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

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