

Shiau Chan (LKKAUTO)

From: claims <claims@transcab.com.sg>
Sent: Wednesday, 21 November 2018 1:32 PM
To: Shiau Chan (LKKAUTO)
Cc: SUR; 'Jasmine Tan'; 'Ng Wai Yin'; claims@transcab.com.sg
Subject: RE: TCS REF: AAD1312-210 - survey report
Attachments: image001.emz; image006.emz; image008.wmz; image012.wmz

Dear Shiau Chan

Apologise for the delay.

The vehicle was register on 27.06.2008 (SHD124K).-Toyota wish 1.8

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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From: Shiau Chan (LKKAUTO) [<mailto:siewsc@lkkauto.com>]
Sent: Friday, 16 November, 2018 10:07 AM
To: calvin.er <calvin.er@transcab.com.sg>
Cc: SUR <sur@lkkauto.com>; 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Subject: RE: TCS REF: AAD1312-210 - survey report

Dear Calvin,

Kindly provide us the register year of SHD 124K. (DOA: 17/12/2013)

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: calvin.er <calvin.er@transcab.com.sg>
Sent: Monday, 12 November 2018 10:31 AM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/12/2013 13:43
Date Of Accident	17/12/2013 11:35
Exact Location Of Accident	JURONG GATEWAY ROAD
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHD124K
Insured/Policyholder	
Name Of Registered Owner	TRANS-CAB SERVICES PTE LTD
Co Reg No	200303878K

Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	No
If No, Please state action to be taken	Third Party
Vehicle Category	Taxi

Insurance Company

Name of Insurance Company	First Capital Insurance Ltd
Type Of Coverage	Third Party
Fleet Policy	Yes
Policy Number	D-12047359MFSH/02
Cover Note Number	

Driver

Name of Driver	ZAINI BIN SAHALI
NRIC No	S1498218C
Date Of Birth	04/12/1961
Occupation	Outdoor
Date Of Driving Pass	31/01/1989
Driving Experience	24 Years And 10 Months
Gender	Male
Mobile Number	(Local) +65-98203044
Fax Number	
Contact Number	
EMail Address	NOEMAIL
Address	BLK 326 TAH CHING ROAD #11-18
Postcode	610326
Was driver an employee of the Insured's Company	No

If No, Relationship of the Driver with the Insured	Other - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	Collision- Head to Rear (TP Hit Insured)
Weather Conditions	Clear
Road Surface	Dry

Other Information

Was any foreign vehicle involved in this accident?	No
Was any body injured in the Accident?	No
Was any other material or property damaged?	Yes
Was there any video captured by Car Camera?	No

Details of Police Action

Was the accident reported to the police?	No
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	No
If Yes, against whom?	

Circumstances of Accident

ON 17.12.2013 AT ABOUT 1135HRS, I SLOWED DOWN AND STOPPED AT THE CENTRE OF JURONG GATEWAY ROAD BEFORE THE TRAFFIC LIGHT JUNCTION OF JURONG EAST STREET 21 DUE TO TRAFFIC LIGHT IN RED. MOMENTS LATER, I SUDDENLY FELT A STRONG IMPACT FROM BEHIND AND REALIZED THAT VEHICLE B - YL2625A HAD COLLIDED ONTO THE REAR OF MY TAXI. BOTH VEHICLES DID NOT HAVE ANY PASSENGER AT THE TIME OF ACCIDENT

Are accident photos available for attachment?	Yes
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DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YL2625A
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	TEO CHAI SENG
NRIC/Passport Number	S1729695G
Contact Number	96889598
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

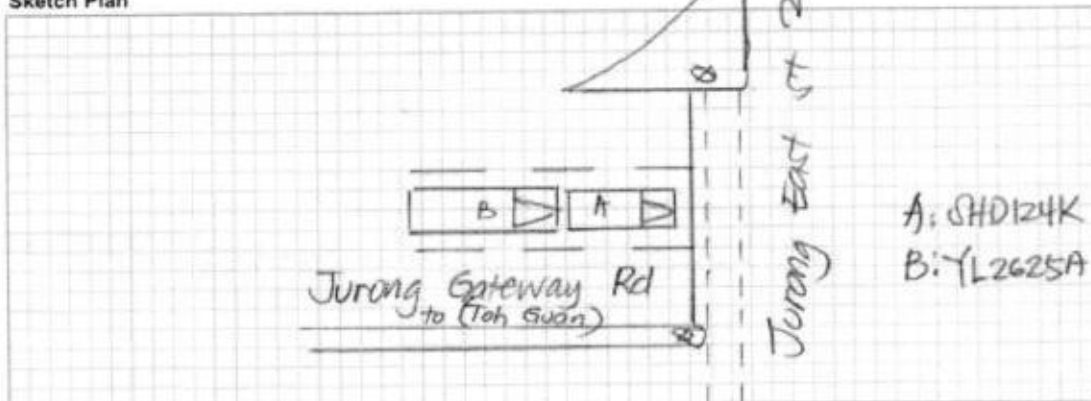
Sketch Plan

SKETCH PLAN

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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

Sketch Plan



Describe Circumstances of the Accident

Refer to GIA Report

Declaration

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

17 DEC 2013

Witnessed by Reporting Centre Personnel

Accident Photo



Accident Photo



Accident Photo



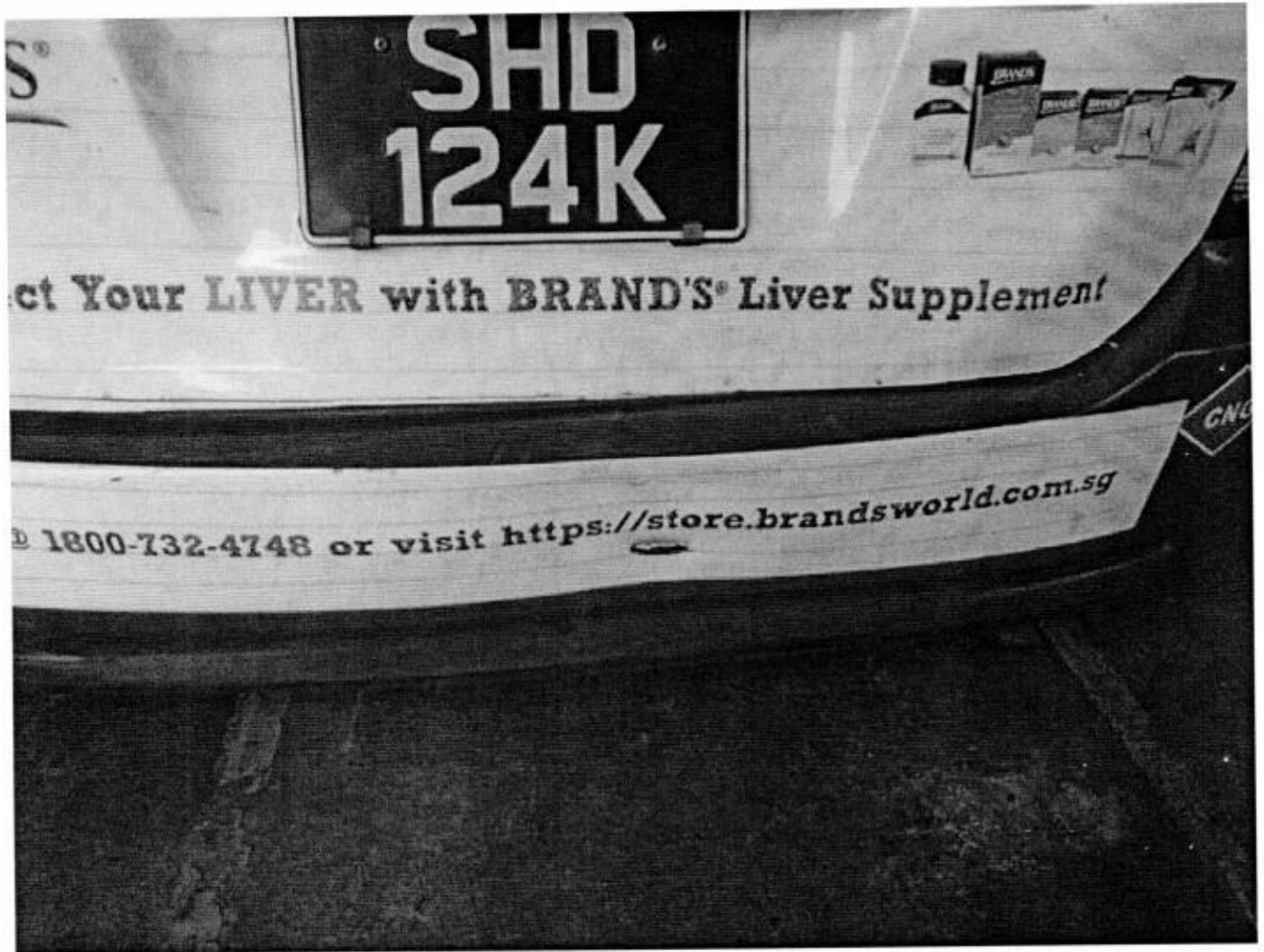
Accident Photo



Accident Photo



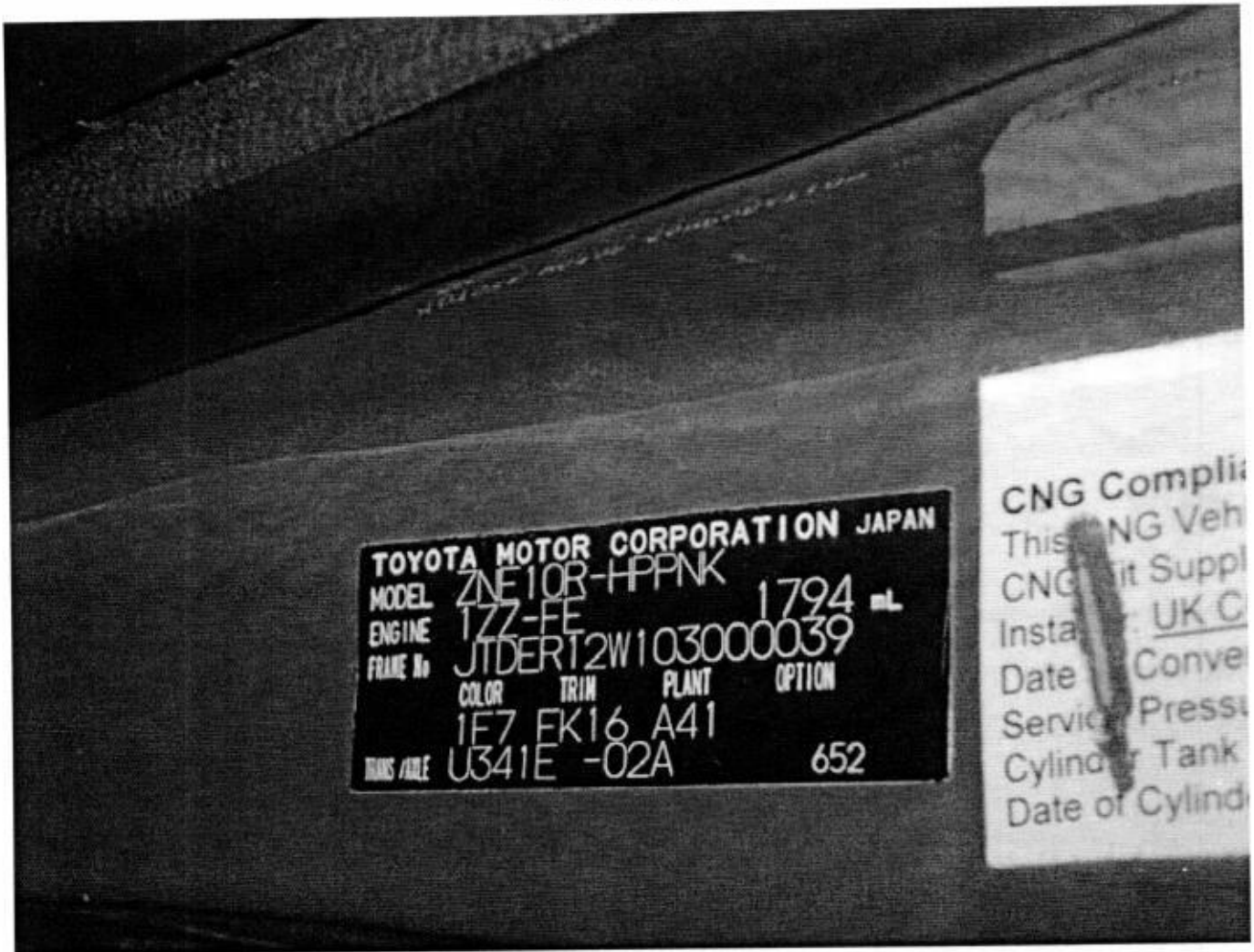
Accident Photo



Accident Photo



Accident Photo



TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO. 6287 6666 FAX NO. 6366 8862
 CO/GST REG NO. 201019126G
SHD 124K - FIRST CAPITAL

Andrea

Not Authorised
61 Rm & 58501

Vehicle No.:	SHD 124K - Andrea
Chassis No.:	JTDER12W103000039*
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8 BI-FUEL
Date of Accident:	17.12.2013
Third Party Insurer:	FIRST CAPITAL

		PART	LIST
1	1	Rear Bumper	\$ 487.80 ✓
2	1	Rear Bumper Side Retainer RH	\$ 57.30 X
3	1	Rear Bumper Bracket RH	\$ 90.00 X
4	1	Rear Bumper Stay RH	\$ 20.00 X
5	1	Rear Bumper Reflectors RH	\$ 55.00 X
6	1	Rear Bumper Side Retainer LH	\$ 57.30 ✓
7	1	Rear Bumper Bracket LH	\$ 90.00 X
8	1	Rear Bumper Stay LH	\$ 20.00 X
9	1	Rear Bumper Reflectors LH	\$ 55.00 X
10	1	Rear End Panel Outer	\$ 519.80 ✓
11	1	Rear End Panel Inner Trim	\$ 219.87 X
12	1	Rear End Panel Inner	\$ 280.70 X
13	1	Rear Luggage Floor Panel	\$ 791.70 X
14	1	Rear Luggage Floor Panel Trim Board	\$ 311.90 X
15	1	Rear Luggage Floor Panel Insulator	\$ 481.40 X
16	1	Tailgate Lid	\$ 1,233.70 ✓
17	1	Tailgate Lid Centre 'TOYOTA' Logo Badge	\$ 68.00 ✓
18	1	Tailgate Lid Weatherstrip	\$ 286.90 50% ✓
19	1	Tailgate Lid Lock - Top	\$ 388.80 ✓
20	1	Tailgate Lid Lock - bottom	\$ 32.83 X
21	1	Tailgate Lid switcher opener	\$ 96.00 X
22	1	Tailgate Lid Inner Trim Board	\$ 258.28 X
23	1	Tailgate Lid Outer Chrome Garnish	\$ 214.50 ✓
24	1	Tailgate Lid Switcher Opener	\$ 96.00 X
25	1	Tailgate Lid Inner Handle	\$ 17.47 X
26	1	Rear windscreen glass with heater	\$ 988.70 ✓
27	1	Rear wiper arm cover	\$ 7.80 X
28	1	Rear Lamp RH	\$ 496.43 X
29	1	Rear Lamp Inner Panel RH	\$ 540.00 X
30	1	Rear Lamp LH	\$ 496.43 ✓
31	1	Rear Lamp Inner Panel LH	\$ 540.00 X
32	1	Rear Fender RH	\$ 1,013.60 X
33	1	Rear Fender LH	\$ 1,013.60 ✓

TRANS-CAB AUTO SERVICES PTE LTD

Andrea

NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346

TEL NO.6387 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHD 12/K - FIRST CAPITAL

34	1	Rear Fender panel deck trim side LH	\$	Sm 615.00 X
35	1	Rear exhaust box	\$	R 788.50 X

TOTAL	\$	12,730.31
25%	\$	3,182.58
	\$	9,547.73

Special Nett

1 Set	Rear Bumper Fastener Clip	\$	Ma 30.00 ✓
1 Set	Rear Bumper Parking Sensor	\$	Sm 300.00 X
1 Set	Rear Fender Inner Cowling Clip LH	\$	nn 18.00 X
1	CNG Sticker	\$	Ma 15.00 ✓
1 Set	Rear Fender Inner Cowling Clip RH	\$	nn 18.00 X
1 Set	Tailgate Lift Inner Trim Board Clip	\$	nn 18.00 X
1 Set	Rear End Panel Inner Trim Clip	\$	nn 30.00 X
1	Rear End Panel Sealant	\$	Ma 80.00 30sn
2	Rear Windscreen Sealant	\$	Ma 80.00 40sn
1	Rear Windscreen Inner Sponge Seal	\$	Ma 60.00 30sn
2	Rear fender 1/4 glass inner sponge seal LH	\$	Ma 40.00 30sn
2	Rear fender 1/4 glass sealant LH	\$	Ma 60.00 40sn
1	Tailgate lift inner handle	\$	Sm 17.47 X
1	Rear Bumper Advertisement Sticker	\$	Ma 150.00 100sn
1	Tailgate Advertisement Sticker	\$	Ma 250.00 150sn
2	Rear Fender Advertisement Sticker LH/RH	\$	Ma 500.00 150sn

TOTAL	\$	1,666.47
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TOTAL PARTS	\$	11,214.20
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Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	2,240.00 1000
To Rust-Proofing Of The Affected Areas.	\$	200.00 90
To Check Electrical Lighting Concerned.	\$	120.00 20

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO.6297 6666 FAX NO.6356 8862
 CO/GST REG NO.201019616G
SHD 124K - FIRST CAPITAL

Andrea

Towing Fees.	\$	120.00 X
To check steering geometry and computer wheel alignment	\$	220.00 X
Putty And Spray Painting Of The Affected Portion	\$	2,160.00 80%
To Reinstall Rear Bumper Parking Sensor.	\$	170.00 50%
To Remove And Refit Interior Fittings, Trimings, Garnish, Fittings And Other, To Enable Repair.	\$	380.00 120%
To Remove And Refit Rear Fender 1/4 Glass To Facilitate Bodywork Repair.	\$	170.00 60%
To Transfer Of Tailgate Fittings, Attachments And Perform Water Seepage Test.	\$	170.00 60%
To Transfer Of End Panel Fittings, Attachments And Perform Water Seepage Test.	\$	170.00 X
To Remove And Refit Rear W/ screen Glass To Facilitate Bodywork Repair.	\$	170.00 120%
To remove and replace corporate sticker	\$	330.00 80%
To Reseal Sealant On Gap	\$	120.00 50%

TOTAL \$ 6,740.00

Over All Total \$ 17,954.20

REPAIR DAYS

8 DAYS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

TRANS-CAB AUTO SERVICES PTE LTD

Ref : CS/TP18020491/Kqbn2

NO.2 ANG MO KIO STREET 63SINGAPORE 569111

Date : 28-11-2018



Code : TP378

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	Veh. Inspected	SHD 124K
Policy No.	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	17/12/2013

2. Vehicle Particulars & Condition

Make & Model	TOYOTA WISH (A)	c.c	1794
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	JTDER12W103000039	Colour	RED
Odometer	523554	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	WEST LAKE	6 mm
L/H Front Tyre	195/65 R15	WEST LAKE	6 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	6 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	17/12/2013	Inspection Date	17/12/2013
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 124K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	BENT	487.80	487.80
1	REAR BUMPER SIDE RETAINER RH	SERVICEABLE	57.30	-
1	REAR BUMPER BRACKET RH	TO REPAIR SEE LABOUR	90.00	-
1	REAR BUMPER STAY RH	SERVICEABLE	20.00	-
1	REAR BUMPER REFLECTOR RH	SERVICEABLE	55.00	-
1	REAR BUMPER SIDE RETAINER LH	DISTORTED	57.30	57.30
1	REAR BUMPER BRACKET LH	TO REPAIR SEE LABOUR	90.00	-
1	REAR BUMPER STAY LH	SERVICEABLE	20.00	-
1	REAR BUMPER REFLECTORS LH	SERVICEABLE	55.00	-
1	REAR END PANEL OUTER	BENT	519.80	519.80
1	REAR END PANEL INNER TRIM	SERVICEABLE	219.87	-
1	REAR END PANEL INNER	TO REPAIR SEE LABOUR	280.70	-
1	REAR LUGGAGE FLOOR PANEL	TO REPAIR SEE LABOUR	791.70	-
1	REAR LUGGAGE FLOOR PANEL TRIM BOARD	SERVICEABLE	311.90	-
1	REAR LUGGAGE FLOOR PANEL INSULATOR	NOT NECESSARY	481.40	-
1	TAILGATE LID	BENT	1,233.70	1,233.70
1	TAILGATE LID CENTRE 'TOYOTA' LOGO BADGE	NECESSARY	68.00	68.00
1	TAILGATE LID LOCK-TOP	DENTED	388.80	388.80
1	TAILGATE LID LOCK - BOTTOM	TO REPAIR SEE LABOUR	32.83	-
1	TAILGATE LID SWITCHER OPENER	SERVICEABLE	96.00	-
1	TAILGATE LID INNER TRIM BOARD	SERVICEABLE	258.28	-
1	TAILGATE LID OUTER CHROME GARNISH	CRACKED	214.50	214.50
1	TAILGATE LID SWITCHER OPENER	SERVICEABLE	96.00	-
1	TAILGATE LID INNER HANDLE	SERVICEABLE	17.47	-
1	REAR WINDSCREEN GLASS WITH HEATER	SHATTERED	988.70	988.70
1	REAR WIPER ARM COVER	SERVICEABLE	7.80	-
1	REAR LAMP RH	SERVICEABLE	496.43	-
1	REAR LAMP INNER PANEL RH	TO REPAIR SEE LABOUR	540.00	-
1	REAR LAMP LH	CRACKED	496.43	496.43

Report Ref No. CS/TP18020491/Kqbn2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR LAMP INNER PANEL LH	TO REPAIR SEE LABOUR	540.00	-
1	REAR FENDER RH	TO REPAIR SEE LABOUR	1,013.60	-
1	REAR FENDER LH	BUCKLED	1,013.60	1,013.60
1	REAR FENDER PANEL DECK TRIM SIDE LH	SERVICEABLE	615.00	-
1	REAR EXHAUST BOX	TO REPAIR SEE LABOUR	788.50	-
	LESS 25% DISCOUNT		-3,110.85	-1,367.16
			9,332.56	4,101.47
1	TAILGATE LID WEATHERSTRIP (50%)(SN)	DENTED	286.90	143.45
	LESS 25% DISCOUNT		-71.73	-
			215.17	143.45
	<u>SPECIAL NETT ITEMS</u>			
1	SET REAR BUMPER FASTENER CLIP (SN)	NECESSARY	30.00	30.00
1	SET REAR BUMPER PARKING SENSOR (SN)	SERVICEABLE	300.00	-
1	SET REAR FENDER INNER COWLING CLIP LH (SN)	NOT NECESSARY	18.00	-
1	CNG STICKER (SN)	NECESSARY	15.00	15.00
1	SET REAR FENDER INNER COWLING RH (SN)	NOT NECESSARY	18.00	-
1	SET TAILGATE LID INNER TRIM BOARD CLIP (SN)	NOT NECESSARY	18.00	-
1	SET REAR END PANEL INNER TRIM CLIP (SN)	NOT NECESSARY	30.00	-
1	REAR END PANEL SEALANT (SN)	NECESSARY	80.00	30.00
2	REAR WINDSCREEN SEALANT (SN)	NECESSARY	80.00	40.00
1	REAR WINDSCREEN INNER SPONGE SEAL (SN)	NECESSARY	60.00	30.00
2	REAR FENDER 1/4 GLASS INNER SPONGE SEAL LH (SN)	NECESSARY	40.00	30.00
2	REAR FENDER 1/4 GLASS SEALANT LH (SN)	NECESSARY	60.00	40.00
1	TAILGATE LID INNER HANDLE (SN)	SERVICEABLE	17.47	-
1	REAR BUMPER ADVERTISEMENT STICKER (SN)	NECESSARY	150.00	100.00
1	TAILGATE ADVERTISEMENT STICKER (SN)	NECESSARY	250.00	150.00
2	REAR FENDER ADVERTISEMENT STICKER LH/RH (SN)	NECESSARY	500.00	150.00
			1,666.47	615.00

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Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF REAR BUMPER BRACKET RH, REAR BUMPER BRACKET LH, REAR END PANEL INNER, REAR LUGGAGE FLOOR PANEL, TAILGATE LID LOCK - BOTTOM, REAR LAMP INNER PANEL RH, REAR LAMP INNER PANEL LH, REAR FENDER RH AND REAR EXHAUST BOX.		2,240.00	1,000.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		200.00	90.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		120.00	20.00
	TOWING FEES.	NOT NECESSARY	120.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		2,160.00	800.00
	TO REINSTALL REAR BUMPER PARKING SENSOR.		170.00	50.00
	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER, TO ENABLE REPAIR.		380.00	120.00
	TO REMOVE AND REFIT REAR FENDER 1/4 GLASS TO FACILITATE BODYWORK REPAIR.		170.00	60.00
	TO TRANSFER OF TAILGATE FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.		170.00	60.00
	TO TRANSFER OF END PANEL FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	REPEATED	170.00	-
	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.		170.00	120.00
	TO REMOVE AND REPLACE CORPORATE STICKER.		330.00	80.00
	TO RESEAL SEALANT ON GAP.		120.00	50.00
			6,740.00	2,450.00
	GRAND TOTAL		17,954.20	7,309.92
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,850.00

Report Ref No. CS/TP18020491/Kqbn2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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