22/03/2002	REF. CS/ICS	18020489/Ato	3 Special Instruction:
	ASSIGN	LCS Bill to	Date/Time 13/11/16@ 9:35am
OD TP WS+T To Inspect Vehicle at Workshop m/s	Develor Va	VYCS 1381 R In hicle Rocovery	SJE 954D Tel: 6743 3246 /6743859
of Policy No: Sum Insured:	8 lk 3023A # 01-60		OMPC 1800 420 H/02/07
Make of Veh: (Client's Record)	REP. / REV 24 HRS (W) 15amo 13/1118 Person Conta	noted: Janet	D.O.A. 9/11 20 &
Date/Time	Action/Instruction ( ) Esti	imate	
14/11/18-	Called jimmy (BOSS) VNI Y	of onece In he w	5! 57%), todays

### Nivitha (LKK Auto)

From:

Crystabelle Tan Gek Peng (ECICS, Claims) < Crystabelle\_Tan@ecics.com.sg>

Sent:

Tuesday, 13 November 2018 9:35 AM

To: Cc: assignments People Vehicle

Subject:

RE: Arranging Surveyor for TP vehicle: SLC 4381 R - Your ref: SLE 954 D (Our Ref:

DMPC1800420H/02/CT)

Dear LKK

Refer to below email.

Please arrange PRI.

Best regards, Crystabelle Tan Claims Division DID: +65 6303 0190 FAX: +65 6338 9267

Email: crystabelle tan@ecics.com.sg

**ECICS Limited** 

10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600

From: People Vehicle [mailto:peoplevehicle@gmail.com]

Sent: Monday, 12 November, 2018 6:31 PM To: Crystabelle Tan Gek Peng (ECICS, Claims)

Subject: Re: Arranging Surveyor for TP vehicle: SLC 4381 R - Your ref: SLE 954 D (Our Ref :

DMPC1800420H/02/CT)

Hi crystabelle

we decided to use the below surveyor for above survey

LKK

Regards

Janet

On Mon, Nov 12, 2018 at 3:10 PM Crystabelle Tan Gek Peng (ECICS, Claims) < Crystabelle Tan@ecics.com.sg > wrote:

From: People Vehicle [mailto:peoplevehicle@gmail.com]

Sent: Monday, 12 November, 2018 12:17 PM

To: ECICS Claims

Subject: Arranging Surveyor for TP vehicle: SLC 4381 R - Your ref: SLE 954 D

## PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023A #01-60 UBI ROAD 1 (S)408717

TEL: 6743 3246 FAX: 6743 0013 GST REGN NO: M90001895E Email: peoplevehicle@gmail.com

### ARRANGING OF SURVEYOR

Date: 12-11-2018

ECICS Limited 10 , Eunos Road 8

#09-04A

Singpapore Post Centre Singapore 408600 Tel: 6303 0167 Fax: 6338 6951

Email:

claims@ecics.com.sg

Your ref:SLE 954 D

## Re:Accident involving SLC 4381 R AND SLE 954 D ON 09-11-2018

Kindly arrange survey for our client vehicle No : SLC 4381 R under 3rd party claim

Kindly ket us have the 10 surveyor company name list for us to select for survey under direct settlement or contact the undersigned if above cannot be arranged.

Kindly ask surveyor to call us before coming (GIA report per attached) tks

Yours Faithfully,

Janet

Tel: 6743 3246

People's Vehicle Recovery Service Computer Generated document . No signature is required



This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone.

In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited. 3



MBHH18145463 / Ajax Mars Pte Ltd - Bukit Merah ENTRY DATE & TIME: 09/11/2018 22:48 SUBMITTED BY: Susan Neo

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by Interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	ACCIDENT STATEMENT	
Date Of Report	09/11/2018 22:48	
Date Of Accident	09/11/2018 09:00	
Exact Location Of Accident	ALONG KJE TOWARDS JURONG	
Country/State of Loss	SINGAPORE	
THE RESERVE OF THE PARTY OF THE	DETAILS OF OWN VEHICLE	

Pro- 1771 - 28 (AST - 17 ) - Chr.

S6810496C NRIC No ANNE@TAISIN.COM.SG **Email Address** 

(LOCAL) +65-96798733 Mobile Phone No OFFICE-96798733 Alternative Phone No

Vehicle Particulars HONDA Manufacturer

VEZEL Exact Purpose for which vehicle was being used at PRIVATE

time of accident

Are you claiming under your own insurance policy NO for repair to your vehicle?

THIRD PARTY If No. Please state action to be taken PRIVATE CAR Vehicle Category

**Insurance Company** 

EQ INSURANCE COMPANY LTD Name of Insurance Company

COMPREHENSIVE Type Of Coverage

NO Fleet Policy

DMPPHQ18-002982 Policy Number

N.A. Cover Note Number

Driver

LIM POH KWEE Name of Driver S6810496C NRIC No. 21/03/1968 Date Of Birth INDOOR Occupation Date Of Driving Pass 08/04/1994

24 YEARS AND 7 MONTHS Driving Experience

FEMALE Gender

(LOCAL) +65-96798733 Mobile Number

Fax Number

OFFICE-96798733 Contact Number

EMail Address ANNE@TAISIN.COM.SG 47A EDGEFIELD PLAINS

Address

#08-17

Postcode

828714

Was driver an employee of the Insured's Company NO

OWNER

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

### Circumstances of Accident

ON THE DATE AND TIME MENTIONED, I WAS DRIVING ALONG THE SAID MENTIONED ROAD WHICH WAS CONGESTED. WHEN A VEHICLE IN FRONT OF ME MADE A STOP, I FOLLOWED SUIT AND STOP AT A DISTANCE. WHEN MY VEHICLE WAS STATIONARY, IT WAS HIT FROM THE REAR BY VEHICLE B. NOBODY WAS INJURED.. STATEMENT WAS READ TO ME AND I ACKNOWLEDGED IT.

### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLE954D

Vehicle Make/Model/Colour

HONDANEZEL/SIL

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

CHIA KOK KEONG

NRIC/Passport Number

S7310693A

Contact Number

96373074

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

# Sketch Plan Pg. 1 SKETUR FLAN Please report correctly the details of the accident to speed up the claims process. The Foor must be completed by the Policyholder and/or the Authrolaed Driver. Information provided must be as truthful and accurate as possible. Any withit interepresentation or withholding of material facts may allow insurance companies to repudiate policy liability, allow insurance companies to repudiate policy liability. The issue and acceptance of this form by insurance companies is not an admission of policy ischifty on the part of insurance companies. Any false reporting may be referred to the Police for Investigation. Any false reporting may be referred to the Police for Investigation. The report will be forwarded by the insurers of the Gaf. Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of the report will for a fee be made available application by interested perfect. By the indigentent of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report at the centre and to copies of the report (all My insurer, my workshop and the General Insurance Association of Singapore (GIA) may/are permitted to collect, use, disclose and/or processing and acknowledge, agree and consent that. (a) My insurer, my workshop and the General Insurance Association of Singapore (GIA) may/are permitted to collect, use, disclose and/or processing personal detarpersonal information; and disclose and frameters approach to all insurers, who have insured verticingly involved in this accident (all insurers), who have insured verticingly involved in this accident shall be collectively referred to as the resource insurers are some forms. The Monetary Authority of Singapore and any relevant government agencylational to the claims. (i) processing handling and/or dealing with my claims including the settlement of the claims and only occurred to the claims. Investigating the accident and/or my claims; Serrying out and/or dealing with my instructions or responding to any enquiries by me. Serrying out and/or dealing with my instructions or respondence, statements, invoices, reports or nutries to me, which notific involves administering my claims (including the mailing of correspondence, statements, invoices, reports or nutries to me, which notific involves administering or claims of the same as well as on the external cover of sevel-operatual gardyong value and according to the same as well as on the external cover of sevel-operatual. Correcting the "Purposes") Self-insurants who have insured vehicle(s) migrate in this notices and the insurers' insurant way are partitled to colority and the insurers insured vehicles my have an information for one or more of the cover Purposes, and the insurers providers or against the providers or against the providers of the providers of providers against the providers of the providers of providers and the providers of the providers of providers and the providers of the providers and the providers of the providers of the providers of the providers. TENNAD BY ALXIMAL REPORTING OFFICER HASHIN Many ( Dome a Steme | Debug to High points of Colour In the love position position of the Art From 無は思い 內國蓋摩蘭西南朝華城 SE WAS 相差可有可能與關鍵器與以可屬於各種 多多是的 20

### Common Statement

ACCIDENT STATEMENT (2	2000 c	:haracters)
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ON THE DATE AND TIME MENTIONED, I WAS DRIVING ALONG THE SAID MENTIONED ROAD WHICH WAS CONGESTED. WHEN A VEHICLE IN FRONT OF ME MADE A STOP, I FOLLOWED SUIT AND STOP AT A DISTANCE. WHEN MY VEHICLE WAS STATIONARY, IT WAS HIT FROM THE REAR BY VEHICLE B. NOBODY WAS INJURED..

STATEMENT WAS READ TO ME AND I ACKNOWLEDGED IT.

Taxi Voucher No.:			

### DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -HASHIM BIN KAMARI

Ope

MARS Officer

Registered Owner or Driver's Signature

Job Complete Date/Time

Date/Time:

9 November 2018 at 4:31 PM

9 November 2018 at 4:31 PM

## PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717 Tel No.: 67433246/ 67438552 Fax No.: 67430013

E-Mail: peoplevehicle@gmail.com

1. 1

Tax Reg. No.: M90001895E Buss. Reg. No.: 31800200X

ECICS LIMITED 10 EUNOS ROAD 8 #09-04A SINGAPORE POST CENTRE (S) 408600

Attention: Motor Claim Department

Derise.

TPECICS.

Estimate : ES18043

Date : 21/11/2018

Vehicle Num. : SLC 4381 R Make/Model : HONDA VEZEL

Chassis/Eng#:

Accident Date : 09/11/2018 Claim No. : TP 331-18 Reference : SLE 954 D

Policy No.: EQ DMPPHQ18-002982

S/N	Quantity	Particular		Unit Price	Amount S\$
1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13.	1 1 1 2 1 1 1 2 1 1 5 2 1	TAILGATE PISTONE TAILGATE LOGO HEAD ME TAILGATE LOGO HEAD ME TAILGATE LAMP HEAD PHILAT TAILGATE INNER BOARD TAILGATE INNER BOARD TAILGATE INNER LOCK TAIL LAMP TAIL TOP GARNISH REAR TAIL TOP GARNISH REAR TAIL TAIL TAIL TAIL TAIL TAIL TAIL TAIL	317550	390.00 428.70 17.50 5.80 220.00	1,100.00 25.80 43.00 780.00 210.00 157.10 867.40 425.70 463.70 35.00 450.00 128.00 128.00 440.00 220 320.00 35.00 450.00
15.	1	List TotalS\$:  15.00% Discount S\$:			5,167.00 775.05
1.	1	SPECIAL NETT ITEMS : REVERSE SENSOR Dawyd			4,391.95

CONTINUE / ...

## PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717 Tel No.: 67433246/ 67438552 Fax No.: 67430013

E-Mail: peoplevehicle@gmail.com

C 3

Tax Reg. No.: M90001895E Buss. Reg. No.: 31800200X

ECICS LIMITED 10 EUNOS ROAD 8 #09-04A SINGAPORE POST CENTRE (S) 408600

Attention: Motor Claim Department

Fstimate: ES18043

Date: 21/11/2018 Vehicle Num.: SLC 4381 R Make/Model: HONDA VEZEL

Chassis/Eng#:

Accident Date: 09/11/2018 Claim No.: TP 331-18 Reference: SLE 954 D

Policy No.: EQ DMPPHQ18-002982

S/N	Quantity	Particular		Unit Price	Amount S\$
2.	1 1	WINDSCREEN GUM NEC REVERSE CAMERA NO PO	260		60.00 ~ 480.00 ~
		Special Nett Total S\$:			820.00
		LABOUR: REMOVE & REPLACE ACCIDENT DAMAGED PARTS SPRAY PAINTING ACCIDENT EFFECT PARTS REMOVE AND REFIT REAR UPHOLSTERY, CARPET REMOVE & REFIX TAILGATE GLASS CHECK ALL LIGHTING AFTER REPAIR UNDERCOAT		1510	1,400.00 - 7,000 950.00 600 280.00 600 120.00 - 60.00 300 120.00 7
		Labour Total S\$:			2,930.00

SingDollars : Eight Thousand One Hundred Forty-One & Cents Ninety-Five Only

E. & O.E.

8,141.95

for PEOPLE'S MEHICLE RECOVERY SERVICE

the Repairer of the following:

Computer Generated Invoice No Signature Required.

- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without" Prejudice" basis
- No illegal modification(s) is allow €1.
- · Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total: 4310 40 Adrian Ling. NS: 3450 A/S 2/11/18. OSays.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/ICS18020489/ATD3N2

Date:

13/12/2018

REFERENCE

Handling

**ECICS Limited** 

Policy No:

MPC18A00257800

Insurer:

Claimant SLC4381R Insured Vehicle No:

SLE954D

Vehicle No: Date of Loss:

09/11/2018

Nature of Claim:

TP

Claim No: DMPC1800420H/CT

DESCRIPTION & IDENTIFICATION OF VEHICLE

**SLC4381R** 

Make & Model:

HONDA VEZEL, 1.5 (A) 21/05/2015 (Man. Year: 2015)

Chassis No: Odometer:

Engine No:

L15B3517723 RU11017707

81581 km

Reg. Date: Colour:

White 1496 cc

Engine Capacity: Market Value/New Car

N/A

Price:

Sum Insured (S\$):

Market Value/New Car Price

Yes Footbrake (Serviceable):

Yes

CONDITION OF VEHICLE AT THE TIME OF SURVEY General Condition:

Steering (Serviceable): Yes Engine Modification:

Pre-accident Condition:

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size: Front Left Side: 215/60R16 Dunlop 6 mm Rear Tyre Size: Rear Left Side: Rear Right Side: 215/60R16 Dunlop 6 mm Dunlop 6 mm

Dunlop 6 mm Front Right Side: The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts		Repairer's 5,211.95 0.00	Adjuster's 2,800.40 0.00	2,411.55 0.00	Diff % 46.27
Miscellaneous Items Labour Paintwork Labour		2,930.00 0.00 0.00	1,510.00 0.00 0.00	1,420.00 0.00 0.00	48.46
Towing	Calculated Gross Total (S\$) Approved Total (Overridden) (S\$)	8,141.95	4,310.40 3,450.00	3,831.55	47.06
28	(S\$) + GST 7.00/7.00% (S\$)	8,141.95 569.94	3,450.00 241.50	4,691.95 328.44	57.63 57.63
	Nett Amount (S\$)	8,711.89	3,691.50	5,020.39	57.63

INSPECTION

Date of Assignment:

13/11/2018

21/11/2018 Inspected At: Date Inspected:

People's Vehicle Recovery Service

(HQ) Blk 3023A Ubi Rd 1, #01-60

Singapore 408717

Estimated Period of Repair:

5.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our

knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

### REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 13 Dec 2018)

Parts:

M1-SUV

HONDA VEZEL 1.5 (A) (Catalogue:Merimen Singapore 1.0)

Repairer's Labour:

(Price-denominated Standard List)

Validity:

Print Code: (Unsubmitted, no print-code for SLC4381R) These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

Recommended	Parts
-------------	-------

Re	com	mende	ed Parts	Condition	Repairer's	Amount
No.	Qty	Part No.	Particulars	A STATE OF STREET STREET		or management
			TAN CATE	Distorted	1,100.00 FL	*1,100.00 FL
1	1		*TAILGATE	Not Necessary	25.80 FL	*-FL
2	1		*TAILGATE LOGO	Necessary	43.00 FL	*43.00 FL
3	1		*TAILGATE VEZEL EMBLEM	O/s Cut	780.00 FL	*390.00 FL
4	1		*TAILGATE LAMP	Cut	128.00 FL	*128.00 FL
5	1		*TAILGATE WEATHERSTRIP	Cracked	210.00 FL	*210.00 FL
5 6	1		*TAILGATE INNER BOARD		157.10 FL	*157.10FL
7	1		*TAILGATE INNER LOCK	Damaged O/s Cut	857.40 FL	*428.70FL
8	1		*TAIL LAMP		463.70 FL	*463.70 FL
9	1		*BUMPER REAR	Deformed	35.00 FL	*35.00 FL
10	2		*BUMPER SIDE REAR	Necessary	450.00 FL	*-FL
11	1		*END PANEL REAR	Repair		*-FL
12	4		*END PANEL TOP GARNISH REAR	Not Necessary	128.00 FL	*-FL
13	5		*END PANEL TOP GARNISH CLIPS REAR	Not Necessary	29.00 FL	
	5		*BUMPER SIDE GARNISH REAR	O/s Deformed	440.00 FL	
14	1		*BUMPER REINFORCEMENT REAR	Not Necessary	320.00 FL	
15	1		*REVERSE SENSOR	Damaged	280.00 FS	
16	1		*WINDSCREEN GUM	Necessary	60.00 FS	
17	- 1			Not Necessary	480.00 FS	*-FS
18	1		*REVERSE CAMERA			
F=F	ranchis	e part. S=Sp	cNett. L=ListItemDisc.	Sub Total (S\$)	5,987.00	3,435.50
			50000000		[]	635.10
			- List Item Discount on L Iter	ns 15.00/20.00% (34)	770.00	
				Total Parts (S\$)	5,211.95	2,800.40

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items There are no new miscellaneous items selected.

Recommended Labour

Labour Items         1         REMOVE & REPLACE ACCIDENT DAMAGED PARTS         New         1,400.00           2         SPRAY PAINTING ACCIDENT EFFECT PARTS         New         950.00           3         REMOVE AND REFIT REAR UPHOLSTERY, CARPET AND ETC         New         280.00           4         REMOVE & REFIX TAILGATE GLASS         New         120.00           5         CHECK ALL LIGHTING AFTER REPAIR         New         60.00	Amount
2 SPRAY PAINTING ACCIDENT EFFECT PARTS New 950.00 3 REMOVE AND REFIT REAR UPHOLSTERY, CARPET AND New 280.00 4 REMOVE & REFIX TAILGATE GLASS New 120.00 5 CHECK ALL LIGHTING AFTER REPAIR New 60.00	700.00
3 REMOVE AND REFIT REAR UPHOLSTERY, CARPET AND New 280.00 ETC 4 REMOVE & REFIX TAILGATE GLASS New 120.00 6 CHECK ALL LIGHTING AFTER REPAIR New 60.00	600.00
4 REMOVE & REFIX TAILGATE GLASS New 120.00  5 CHECK ALL LIGHTING AFTER REPAIR New 60.00	60.00
5 CHECK ALL LIGHTING AFTER REPAIR New 60.00	120.00
5 CHECK ALL LIGHTING AT THE THE	30.00
6 UNDERCOAT New 120.00	