

ASS. REC. BY:

REF:

CS/CTU 3020485 / Avbnz

Special Instruction:

Surveyor:

Adrian

ASSIGNMENT (Office)

From (Person):

Irene Tay

of

CTI

Date/Time:

12/12/18 7.14pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SME 4578T

Insured:

SU 88L

at Workshop m/s

Premium Automobile

Tel:

of

55 Ubi Rd 1

Policy No:

DMPCSN1739781801

Claim No:

SNM18D0523000.

Sum Insured:

Excess:

Make of Veh:

D.O.A.

03/12/18

(Client's Record)

CA / REV / REP. / REV 24 HRS Wp.

10.30am

H.O.D. Endorsement:

Date/Time:

13/12/18 9am

Person Contacted:

Jeffrey

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SME 4578T - X

SU 88L - CS3 / INC13006099 / Ag

DA: 21/12/18

27/11/18 @ 940am Jowlyn said OI reported no damaged

1/12/19 Final fig \$2653.50 confirmed by email (Red 3056.50, 5470)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Nov 2018		12 Nov 2018 19:14 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	NG HOCK KON		
Vehicle Reg. No.:	SME4578T	Date of Loss:	03/11/2018 11:00 - :59
Claim Type:	TP / SNM18D05230C02	Policy/Cover Note No.:	DMPCSN1739781801
Vehicle Reg. No. (Insured):	SU88L	Policy No. (Claimant):	
		Excess:	\$50.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 21/11/2018]		
Adj Asg. Remarks:	PLEASE SURVEY AND REVERT		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 1 February 2019 4:15 PM
To: SUR; 'Boo seng yak'
Cc: Carrine Leong; jiayee.yap@premiumauto.com.sg; 'Claims Dept'
Subject: RE: FINAL REVISION - SME4578T - TP CHINA - SURVEYED - 13 NOV 18

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm repair cost of \$2653.50 @ 3 days of repairs.

Kindly send Final invoice and all supporting documents to CHINA TAIPING.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 21 January 2019 5:43 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: FW: FINAL REVISION - SME4578T - TP CHINA - SURVEYED - 13 NOV 18

[CS/CTI18020485/Avb](#)

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 21 January, 2019 5:28 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg;
Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SME4578T - TP CHINA - SURVEYED - 13 NOV 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$2653.50 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Veron Chen (LKKAuto)

From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Sent: Tuesday, 27 November 2018 9:44 AM
To: Admin A; SUR
Subject: FW: CTP REF NO. SNM18D05230C02 PA REF NO. SME4578T - ACCIDENT INVOLVING SU88L AND SME4578T ON 03 NOVEMBER 2018

Importance: High

Dear All,

Please refer to our assignment of 12.11.18.

Insured reported he did not feel any impact and no damage to his vehicle.

Please ensure the consistency of third party vehicle damage and reduce the cost of repair as much as possible to justify the claim as we do not want insured to challenge us later.

Thank you.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6224 7478 / 6224 7175
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com



From: Elaine Cheong
Sent: Tuesday, 27 November, 2018 9:35 AM
To: 'Claims' <claims@premiumauto.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: CTP REF NO. SNM18D05230C02 PA REF NO. SME4578T - ACCIDENT INVOLVING SU88L AND SME4578T ON 03 NOVEMBER 2018

WITHOUT PREJUDICE

Dear James,

We refer to your email of 27.11.18.

We propose direct settlement subject to the following:-

- Consistency of damages
- LKK Auto's recommendation / findings
- Provide supporting documents

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6224 7478 / 6224 7175
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com



From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 27 November, 2018 9:15 AM
To: 'Claims' <claims@premiumauto.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; 'Claims' <claims@premiumauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: CTP REF NO. SNM18D05230C02 PA REF NO. SME4578T - ACCIDENT INVOLVING SU88L AND SME4578T ON 03 NOVEMBER 2018

Dear All,

I NEED AN ANSWER FROM YOU GUYS
I NEED LIABILITY FOR THIS CASE. WHY IS IT TAKING SO LONG TO EVEN REPLY AND GIVING LIABILITY?
MY CLIENT TELLING ME IF BY TODAY THERE'S NO NEWS FROM YOU, HE WILL ESCALATE THE CASE IN HIS OWN HAND.
I SIMPLY CAN'T BELIEVE THIS IS HOW CHINA TAIPING DO THEIR WORK. SORRY TO SAY THAT BUT IT IS REALLY RIDICULOUS.

Best Regards,
James Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 19 November 2018 6:49 PM

To: 'Claims'; 'Irene Tay'; 'Admin A'; 'assignments'

Cc: 'Elaine Cheong'; 'Claims'

Subject: RE: CTP REF NO. SNM18D05230C02 PA REF NO. SME4578T - ACCIDENT INVOLVING SU88L AND SME4578T ON 03 NOVEMBER 2018

Dear Irene,

Kindly advice on liability clearance.

Dear LKK,

May I know who is the OIC for this case.

Please advise.

Thanks.

Best Regards,
James Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



• http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 14 November 2018 12:29 PM

To: 'Irene Tay'

Cc: assignments@lkkauto.com; 'Admin A'; 'Elaine Cheong'; 'Claims'

Subject: RE: ***SPAM*** RE: CTP REF NO. SNM18D05230C02 PA REF NO. SME4578T - ACCIDENT INVOLVING SU88L AND SME4578T ON 03 NOVEMBER 2018

Dear Irene,

Kindly advise on liability clearance.
Survey was done yesterday morning.
Thanks.

Best Regards,
James Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Monday, 12 November 2018 7:05 PM

To: Claims Dept

Cc: assignments@lkkauto.com; Admin A; Elaine Cheong

Subject: ***SPAM*** RE: CTP REF NO. SNM18D05230C02 PA REF NO. SME4578T - ACCIDENT INVOLVING SU88L AND SME4578T ON 03 NOVEMBER 2018

Dear Sir (James),

We refer to the above matter and our telephone conversation a moment ago.

We have informed LKK to liaise with you on the venue/date/time for PRS.

Aside to LKK;

Please liaise with James from Premium Auto without further delay.

Thank you.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6192

Fax (65) 62247478/62247175

Email: claimsdept@sg.cntaiping.com

www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

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REPUBLIC OF SINGAPORE DRIVING LICENCE



23 May 1970
26 Feb 2011

902153465H

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7015909J



Name
GOH HOCK CHEONG

吴 福 昌

Race
CHINESE

Date of birth
23-05-1970

Sex
M

Country of birth
SINGAPORE

S7015909J

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7606443A



Name
YAP KHAR LING

易 嘉 玲

Race
CHINESE

Date of birth
03-03-1976

Sex
F

Country of birth
SINGAPORE

S7606443A

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg

13 May 2011

NP 428A

Licence No: S7015909J

40492

NRIC No: S7015909J

Date of issue
26-02-2013

Address
APT BLK 224 TAMPINES STREET 23
#03-231
SINGAPORE 521224

385766

NRIC No: S7606443A

Date of issue
17-03-2006

Address
APT BLK 224 TAMPINES STREET 23 #03-231
SINGAPORE 521224

NRIC No: S7606443A Date: 15/07/2008 No: 6017724

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIa Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/11/2018 14:39
Date Of Accident	03/11/2018 11:15
Exact Location Of Accident	CARPARK NO. GE K7
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SME4578T
Insured/Policyholder	
Name Of Registered Owner	YAP KHAR LING
NRIC No	S7606443A
Email Address	REBEYAP7076@GMAIL.COM
Mobile Phone No	(LOCAL) +65-94848780
Alternative Phone No	OFFICE-94848780

Vehicle Particulars

Manufacturer	AUDI
Model	Q2 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	GOH HOCK CHEONG
NRIC No	S7015909J
Date Of Birth	23/05/1970
Occupation	INDOOR
Date Of Driving Pass	13/05/2011
Driving Experience	7 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94848780
Fax Number	
Contact Number	OFFICE-94848780
EEmail Address	REBEYAP7076@GMAIL.COM

Address	APT BLK 224 TAMPINES STREET 23 #03-231
Postcode	521224
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

CAR IS PARKED STATIONARY, THE OTHER CAR REVERSED AND HIT FRONT LEFT HAND SIDE. EXCHANGED PARTICULARS AFTER ACCIDENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SU88L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NG HOCK KOH
NRIC/Passport Number	S2056931Z
Contact Number	97882151
Address	
Postcode	
Insurance Company Name	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN


IMPORTANT NOTICE

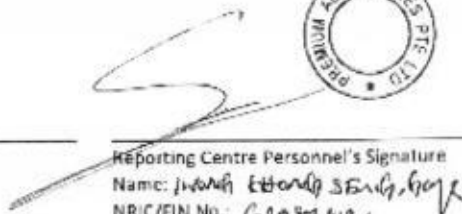
1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms; the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:

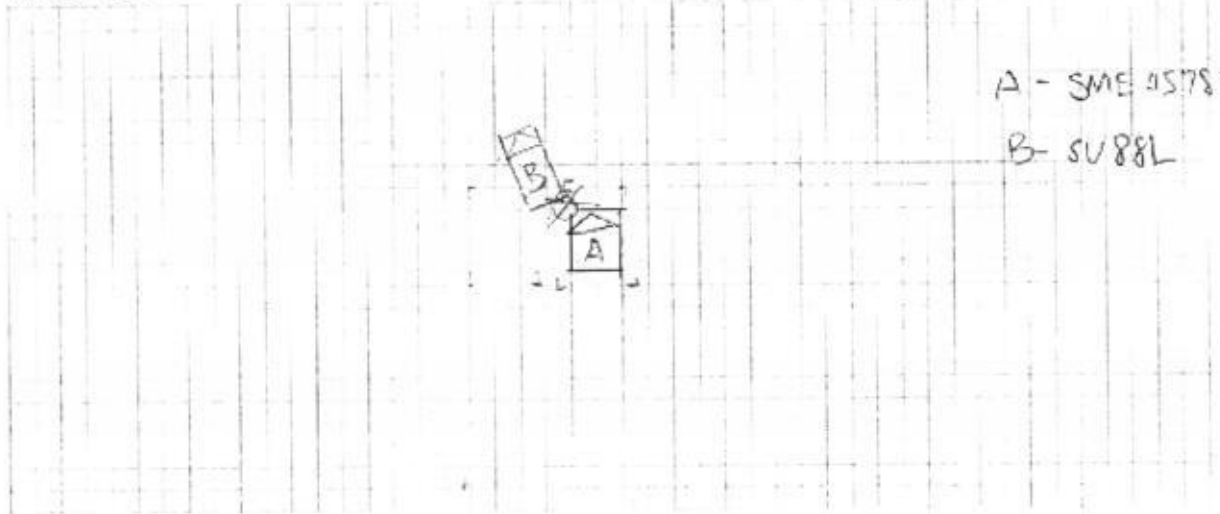

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: *James Edward Smith, Jr.*
NRIC/FIN No.: *G2987143X*



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

CAR IS PARKED STATIONARY, THE OTHER CAR
REVERSED AND HIT FRONT LEFT HAND SIDE.
EXCHANGED PARTICULARS AFTER ACCIDENT

DECLARATION¹

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: JONATHAN EDWARDS, JR
NRIC/FIN No.: 621871452



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1249/2018/GW
Date	:	5-Nov-18

Vehicle not IN workshop. Kindly arrange for survey.

China Taiping Insurance (SG) Pte Ltd

105 Cecil Street

#19-00 The Octagon

Singapore 069534

Attn: Ms Angie - Motor Claims Dept/Windscreen

Tel: 6389 6541 - Fax: 6224 7175

Owner's Name	:	Ms. Yap Khar Ling
Address	:	Blk 224 Tampines Street 23 #03-231 Singapore 521224
Telephone	:	(HP) +65 94848780
Type of Claim	:	Third party claims
Policy No.	:	
Vehicle No	:	SME 4578 T
Model Code	:	Audi Q2 1.4 TFSI
Model / Year	:	Sep-18
Engine No	:	CZE 689050
Chassis No	:	WAUZZZGA5JA099097
Mileage	:	-
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Nov-18
Place of Accident	:	Car Park No. GE K7

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SME 4578 T.

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓ ✓
2	To dismantle and renew front bumper assy. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,050.00 500 700
3	To respray front bumper.	\$ 900.00 500 700
4	To carry out diagnostic check.	S/N \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES		: \$ 2,502.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 4578 T

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Repis</i>	\$ 1,620.00	*
2	FRONT BUMPER FIXING PARTS <i>Not plan</i>	\$ 297.00	x.
3	FRONT BUMPER SPOILER <i>Not plan</i>	\$ 259.00	x
4	FRONT BUMPER AIR GUIDE GRILLE-LH <i>cut</i>	\$ 145.00	✓ 144.50
5	FRONT BUMPER END CAP-LH <i>Not plan</i>	\$ 29.00	*
6	FRONT WHEEL COVER-LH/RH <i>Not plan</i>	2 \$ 558.00	✓ 557
7	SUNDRIES <i>Not plan</i>	\$ 300.00	*
TOTAL SPARE PARTS		:	\$ 3,208.00
TOTAL LABOUR CHARGES		:	\$ 2,502.00
GRAND TOTAL		:	\$ 5,710.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Lim

Surveyed Date

: 13/11/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 03 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle.

Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1249/2018/GW
Date : 5-Nov-18

Vehicle not IN workshop. Kindly arrange for survey.

China Taiping Insurance (SG) Pte Ltd

105 Cecil Street

#19-00 The Octagon

Singapore 069534

Hi Adrian

3 days - ok - jb - 21 Jan 19

Attn: Ms Angie - Motor Claims Dept/Windscreen

Tel: 6389 6541 - Fax: 6224 7175

Owner's Name : Ms. Yap Khar Ling
Address : Blk 224 Tampines Street 23
#03-231
Singapore 521224
Telephone : (HP) +65 94848780
Type of Claim : Third party claims
Policy No. :
Vehicle No : **SME 4578 T**
Model Code : Audi Q2 1.4 TFSI
Model / Year : Sep-18
Engine No : CZE 689050
Chassis No : WAUZZZGA5JA099097
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 3-Nov-18
Place of Accident : Car Park No. GE K7

Premium Automobiles

55 Ubi Road 1, Singapore 408699
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Estimated Labour Charges for Accident Vehicle SME 4578 T.

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$	360.00
2	To dismantle and renew front bumper assy. Re-organise front crash management components. Reinstall all parts removed. <i>(All Q model is \$700.00 per day)</i>		\$ 1,050.00	\$	700.00
3	To respray front bumper. ""		\$ 900.00	\$	700.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$	192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,502.00</u>	<u>\$</u>	<u>1,952.00</u>

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Material List for Accident Vehicle Regn No. SME 4578 T

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,620.00	
2	FRONT BUMPER FIXING PARTS	\$ 297.00	
3	FRONT BUMPER SPOILER	\$ 259.00	
4	FRONT BUMPER AIR GUIDE GRILLE-LH	\$ 145.00	\$ 144.50
5	FRONT BUMPER END CAP-LH	\$ 29.00	
6	FRONT WHEEL COVER-LH/RH	2 \$ 558.00	\$ 557.00
7	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		\$ 3,208.00	\$ 701.50
TOTAL LABOUR CHARGES		\$ 2,502.00	\$ 1,952.00
GRAND TOTAL		\$ 5,710.00	\$ 2,653.50

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

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Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18020485/AVBN2

Date: 01/02/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN1739781801
Claimant Vehicle No :	SME4578T	Insured Vehicle No :	SU88L
Date of Loss:	03/11/2018	Nature of Claim:	TP
		Claim No:	SNM18D05230C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SME4578T	Engine No:	CZE689050
Make & Model:	AUDI Q3, 1.4 TFSI (A)	Chassis No:	WAUZZZGA5JA099097
Reg. Date:	28/09/2018 (Man. Year: 2018)	Odometer:	1394 km
Colour:	Black		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60R16	Rear Tyre Size:	215/60R16
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	3,208.00	701.50	2,506.50	78.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,502.00	1,952.00	550.00	21.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,710.00	2,653.50	3,056.50	53.53
+ GST 7.00/7.00% (S\$)	399.70	185.75	213.95	53.53
Nett Amount (S\$)	6,109.70	2,839.25	3,270.45	53.53

INSPECTION

Date of Assignment:	12/11/2018	
Date Inspected:	13/11/2018	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 01 Feb 2019)
Parts: M1-SUV	AUDI Q3 1.4 TFSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SME4578T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,620.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	297.00 FS	*- FS
3	1		*FRONT BUMPER SPOILER	Not Necessary	259.00 FS	*- FS
4	1		*FRONT BUMPER AIR GUIDE GRILLE-LH	Cut	145.00 FS	*144.50 FS
5	1		*FRONT BUMPER END CAP-LH	Not Necessary	29.00 FS	*- FS
6	2		*FRONT WHEEL COVER-LH/RH	Necessary	558.00 FS	*557.00 FS
7	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
					Total Parts (S\$)	3,208.00 701.50

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ASSY.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,050.00	700.00
3	TO RESPRAY FRONT BUMPER	New	900.00	700.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			2,502.00	1,952.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >