

ASS. REC. BY:

REF:

CS/CTI18020456/Ksblz

Special Instruction:

Survivor:

ASSIGNMENT (Office)

From (Person): Catherine Thia of CTI Date/Time: 12/11/2018

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLE3954J Insured: SGT7722R

at Workshop m/s Optima Werkz Tel:

of 9A Serangoon Nth Ave S #

Policy No: DMPCSN3077991802 Claim No: SNM18D05298C02

Sum Insured: Excess:

Make of Veh: D.O.A. 9/11/2018

(Client's Record)

13/11/2018

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12/11 Person Contacted: Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SLE3954J-X
	SGT7722R-X.

SINGAPORE

REF:

CTI

ASSIGNMENT

From:

Date: 13/11

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLE3954J

at Workshop m/s Optima Werkz

of 4A Serangoon Nth Ave 5

Insured:

Policy No.

Claims No.

Sum Insured:

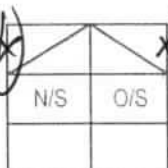
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 05 days Res.: Yes or No

Lum Sum: 1.81 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

SLE3954J Yr Regn: 07 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy CA Bienta 1496

Colour:

M. Black A/C Insured / Std / NI / NA

Sp. Reading:

138583 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

NSP170 7025408

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: M / S/Rim / STD A/Rim or

Tyre Size:

Hankook 185/85R15
R/Kapen

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

8 mm

Rear

R/Bal.

8 mm

L/Bal.

8 mm

L/Bal.

8 mm

D.O.A.

9/11/18

D.O.I.

13/11/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt & U/C

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

14/11 File pass to Corburn

Submit Prel. report due to liability unclear.

RECEIVED 03 DEC 2018

Date/Time, File Pass to?

03/12/18

1)

Typist

Date/Time, File Return to?

2)



Preli. Report



Final Report

Days Of Repair: 5

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) S + RS SI

) Photos

) Others

TOTAL

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

220

220

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Nov 2018		12 Nov 2018 17:33 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	SUNIL KUMAR SETHI, ID: S1353262A		
Main Claimant:	SIM CHUN SIONG VINCENT, ID: S7130112E		
Vehicle Reg. No.:	SJY1153K	Date of Loss:	10/11/2018 10:00 - :59
Claim Type:	TP / CMTD1804917	Policy/Cover Note No.:	D18MTPV01008239 (Comprehensive)
Vehicle Reg. No. (Insured):	SLD484Z	Policy No. (Claimant):	
		Excess:	
Repairer:	Af Motorworkz Pte Ltd (HQ) 66 KAKI BUKIT AVE 6, ARK@KB, 417895 Kaki Bukit - Tel:		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by GNOH PAU LOONG - 63295217]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 21/11/2018]		
Adj Asg. Remarks:	- PLEASE BE INFORMED THAT OUR INSURED HAS NOT REPORTED THE ACCIDENT - NO TP SAS SUBMITTED		

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	8350D
Vehicle Details	
Vehicle No.:	SLE3954J
Vehicle to be Exported:	Yes
Intended Deregistration Date:	09 Nov 2018
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA 1.5G A
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	2NR8596539
Chassis No.:	NSP1707025406
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$21,641.00
Original Registration Date:	20 Jul 2016
First Registration Date:	20 Jul 2016
Transfer Count:	0
Actual ARF Paid:	\$12,298.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Jul 2026
PARF Rebate Amount:	\$9,223.00
Intended COE Rebate Details	
COE Expiry Date:	19 Jul 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,200.00
COE Rebate Amount:	\$42,468.00
Total Rebate Amount:	\$51,691.00

The information contained herein is correct as at 09 Nov 2018

OK

Shirley Hiew (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 26 November 2018 5:10 PM
To: Lily.loi@ow.sg; assignments
Cc: sharon@ow.sg; SUR
Subject: RE: PRI - SLE3954J CLAIMING AGAINST SGT7722R DOA: 09/11/18 (CHINA TAIPING)

Dear Lily,

Thank you for the email.

Dear Shirley,

FYNA Our Ref: CS/CTI18020456/Ksb

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily.loi@ow.sg [mailto:Lily.loi@ow.sg]
Sent: Monday, 26 November 2018 4:49 PM
To: assignments@lkkauto.com
Cc: sharon@ow.sg; puiheng.chong@ow.sg
Subject: RE: PRI - SLE3954J CLAIMING AGAINST SGT7722R DOA: 09/11/18 (CHINA TAIPING)

Dear Catherine,

This case is withdrawn from third party claims due to liability unclear.
Kenneth surveyed on 13/11/18
Thank you.

--

Best Regards,

Lily Loi (Ms)

Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143	T: +65 6472 1313	F: +65 6472 2112
Branch : 9A Serangoon North Ave 5 Singapore 554500	T: +65 6484 9919	F: +65 6481 1011
Branch : 551 Upp Thomson Road Singapore 574415	T: +65 6452 6868	F: +65 6452 9223

www.ow.sg

www.facebook.com/optimawerkz

From: Lily.loi@ow.sg <Lily.loi@ow.sg>
Sent: Monday, 12 November, 2018 4:54 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: 'sharon@ow.sg' <sharon@ow.sg>; 'puitheng.chong@ow.sg' <puitheng.chong@ow.sg>
Subject: FW: PRI - SLE3954J CLAIMING AGAINST SGT7722R DOA: 09/11/18 (CHINA TAIPING)

Hi Catherine,

Please arrange PRI for this vehicle SLE3954J
Thank you.

--

Best Regards,

Lily Loi (Ms)

Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143 T: +65 6472 1313 F: +65 6472 2112
Branch : 9A Serangoon North Ave 5 Singapore 554500 T: +65 6484 9919 F: +65 6481 1011
Branch : 551 Upp Thomson Road Singapore 574415 T: +65 6452 6868 F: +65 6452 9223

www.ow.sg

www.facebook.com/optimawerkz

From: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>
Sent: Monday, 12 November, 2018 4:47 PM
To: Lily.loi@ow.sg
Cc: sharon@ow.sg; puitheng.chong@ow.sg
Subject: RE: PRI - SLE3954J CLAIMING AGAINST SGT7722R DOA: 09/11/18 (CHINA TAIPING)

Without Prejudice

Dear Sirs

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop.
We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

STA

LKK

LBS

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Case Handler: Catherine Tia

Regards,

Ong Chin Kiat

Assistant Claims Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7174 / 6224 7478

www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Lily.loi@ow.sg [mailto:Lily.loi@ow.sg]

Sent: Friday, 9 November, 2018 3:30 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>

Cc: sharon@ow.sg; puitheng.chong@ow.sg

Subject: PRI - SLE3954J CLAIMING AGAINST SGT7722R DOA: 09/11/18 (CHINA TAIPING)

Dear Officer,

Please arrange for pre-repair inspection for SLE3954J on 12/11/2018 at 9A Serangoon North Ave 5
Thank you.

--

Best Regards,

Lily Loi (Ms)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143

T: +65 6472 1313

F: +65 6472 2112

Branch : 9A Serangoon North Ave 5 Singapore 554500

T: +65 6484 9919

F: +65 6481 1011

Branch : 551 Upp Thomson Road Singapore 574415

T: +65 6452 6868

F: +65 6452 9223

www.ow.sg

www.facebook.com/optimawerkz

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>



This email has been checked for viruses by AVG antivirus software.
www.avg.com

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	12/11/2018 10:31
Date Of Accident	09/11/2018 12:55
Exact Location Of Accident	THOMSON ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLE3954J
Insured/Policyholder	
Name Of Registered Owner	AUTO EXCHANGE LEASING PTE LTD
Co Reg No	201608350D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90214943
Alternative Phone No	OFFICE-90214943
Vehicle Particulars	
Manufacturer	TOYOTA
Model	SIENTA-1.5 G (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE & REWARDS
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	18-MI001160
Cover Note Number	18/07/2018 - 17/07/2019
Driver	
Name of Driver	HAR CHAW KHEAN
NRIC No	S7678317I
Date Of Birth	15/10/1976
Occupation	OUTDOOR
Date Of Driving Pass	22/08/2009
Driving Experience	9 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90214943
Fax Number	
Contact Number	OTHERS-90214943
EMail Address	CHAWKHEAN@GMAIL.COM

Address	483 YIO CHU KANG ROAD #05-07
Postcode	787057
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO THE SKETCH PLAN BY DRIVER

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	NOT FUNCTIONING
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGT7722R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	WANG YUAN JUN
NRIC/Passport Number	
Contact Number	81339338
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

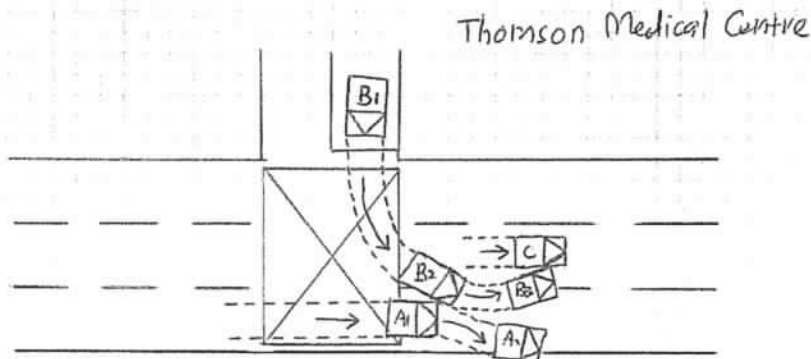
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Sketch Plan Pg. 2

SKETCH PLAN

Date of Accident: 9/11/2018 Time: 12:55 PM Location: Thomson Road
 My Vehicle A: SLE3954J Vehicle B: SGT7722R Vehicle C/Others: SGA1163T



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 09/11/2018 at about 12.55 hrs, I was travelling along Thomson Road (Extreme Right Lane). Suddenly, I felt a huge impact from left and realised a vehicle (B) SGT 7722R cut into my lane and hit onto my vehicle (A) SLE3954J front left side portion and caused my vehicle up to the kerb. After accident, I realised total 3 cars involved in this accident. I wish to lodge this report for insurance claim purpose.

I felt neck pain & leg pain after accident.

() Claim OD/TP at Ah Lim Motor (✓) Claim OD/TP at other workshop () Reporting Only

Remarks: Please forward a copy of my efile accident report to:

My workshop: Optima Werkz Pte Ltd

email address: illy.101@ow.sg

& myself:

email address:

Note: Please take note that your insurer have **14 days timeframe** for you to submit own damage claim under your own policy. Kindly check with your own insurer for more information.

DECLARATION

I/We declare the following particulars are true in every respect.

Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre's Signature
Name:
NRIC/FIN No.:



OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 9 NOVEMBER 2018

Third Party Insurer: CHINA TAIPING INSURANCE
(SINGAPORE) PTE. LTD.

Vehicle No: SLE3954J

Model: TOYOTA SIENTA 1.5G A

Third Party Veh No: SGT7722R

Chassis: NSP1707025406 – 2016

Date of Accident: 9 NOVEMBER 2018

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	FRONT HEADLAMP LH	1	Bro	\$3,074.80
2	FRONT HEADLAMP TOP PANEL LH	1	B1	\$78.00
3	FRONT GRILLE WITH CHROME MOULDING	1	Sm	\$852.80
4	FRONT BUMPER	1	B1	\$1,136.10
5	FRONT BUMPER SIDE GARNISH LH	1	miy	\$119.70
6	FRONT BUMPER FOG LAMP LH	1	mgem	\$304.20
7	FRONT BUMPER LOWER LIP	1	Dit	\$224.00
8	FRONT BUMPER LOWER UNDER COVER	1		\$125.70
9	FRONT BUMPER SIDE RETAINER LH/RH	2	\$48.70	CMA \$97.40
10	FRONT FENDER LH	1	B1	\$568.70
11	FRONT FENDER INNER SHIELD LH	1	CMA	\$169.20
12	FRONT WHEEL HUB CAP 15"	1	Dd	\$185.20
13	FRONT RIM 15"	1	Dd	\$357.60
14	FRONT SUSPENSION KNUCKLE ARM LH	1		\$488.70
15	FRONT SUSPENSION KNUCKLE ARM BEARING LH	1		\$165.70
16	FRONT SUSPENSION SHOCK ABSORBER LH	1		\$427.70
17	FRONT SUSPENSION SHOCK ABSORBER TOP MOUNTING LH	1		\$189.40
18	FRONT SUSPENSION LOWER ARM LH	1		\$978.76
19	FRONT SUSPENSION POWER STEERING RACK	1	Sm	\$1,620.71
20	FRONT SUSPENSION TIE ROD END LH	1		\$160.29
SUB TOTAL				\$11,324.66
LESS 25%				-\$2,831.17
PARTS TOTAL				\$8,493.50

NO.	SPECIAL NETT	QTY	UNIT S\$	AMOUNT S\$
1	FRONT TYRE LH 185/65R15	1	Gu	\$280.00
2	FRONT NUMBER PLATE CASING	1	Sm	\$40.00
S/N TOTAL				\$320.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

Not Authorized
Repairer B4 paint
5 days

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 9 NOVEMBER 2018

Third Party Insurer: CHINA TAIPING INSURANCE
(SINGAPORE) PTE. LTD.

Vehicle No: SLE3954J

Model: TOYOTA SIENTA 1.5G A

Third Party Veh No: SGT7722R

Chassis: NSP1707025406 – 2016

Date of Accident: 9 NOVEMBER 2018

ESTIMATE

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION

\$800.00 *600*

TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION

\$700.00 *600*

TO TUFF KOTE / ANTI-RUST

\$60.00 ✓

TO CHECK WIRING, REPLACED WITH FOCUS HEADLAMP & WATER LEAKAGE TEST

\$60.00 *20*

TO DISMANTLE & CHECK/REPLACED FRONT LH UNDER CARRIAGE COMPONENT

\$180.00 *160*

TO SEND VEHICLE FOR 3D COMPUTERISED WHEEL ALIGNMENT

\$60.00 ✓

TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD

\$150.00 ?

LABOUR TOTAL	\$2,010.00
--------------	------------

PEI TING

TOTAL	\$10,823.50
-------	-------------

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Nov 2018		12 Nov 2018 17:29 Edit Adj Rpt	S\$6,370.77 Edit Estimates	S\$6,370.77 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	WANG YUANJUN , ID: S8205403J								
Main Claimant:	AUTO EXCHANGE LEASING PTE LTD , Co. Reg. No.: 201608350D								
Vehicle Reg. No.:	SLE3954J	Date of Loss:	09/11/2018 13:00 - :59 [27 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM18D05298C02	Policy/Cover Note No.:	DMPCSN3077991802 (Comprehensive) Coverage: 21/03/2018 - 20/03/2019						
Vehicle Reg. No. (Insured):	SGT7722R	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5, 554500 Serangoon - Tel:								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Catherine Thia]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 21/11/2018]								
Driver/Custodian (Insured):	WANG YUANJUN (36 / Male), NRIC: S8205403J								
Adj Asg. Remarks:	to conduct PRS on without prejudice basis. to contact lily at 6481 1522 or lily.loi@ow.sg and arrange. vehicle at 9A Serangoon North Ave 5. thank you								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLE3954J (SNM18D05298C02)**
[SGT7722R]
TP
AUTO EXCHANGE LEASING PTE LTD
Nov 9 2018 1:00PM
[WANG YUANJUN]
Optima Werkz Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/12/18 14:18	General View		Load JPG	
2	03/12/18 14:18	General View		Load JPG	
3	03/12/18 14:18	General View		Load JPG	
4	03/12/18 14:18	General View		Load JPG	
5	03/12/18 14:18	General View		Load JPG	
6	03/12/18 14:18	General View		Load JPG	
7	03/12/18 14:18	General View		Load JPG	
8	03/12/18 14:18	General View		Load JPG	
9	03/12/18 14:18	General View		Load JPG	
10	03/12/18 14:18	General View		Load JPG	
11	03/12/18 14:18	General View		Load JPG	
12	03/12/18 14:18	General View		Load JPG	
13	03/12/18 14:18	General View		Load JPG	
14	03/12/18 14:18	General View		Load JPG	
15	03/12/18 14:18	General View		Load JPG	
16	03/12/18 14:18	General View		Load JPG	
17	03/12/18 14:18	General View		Load JPG	
18	03/12/18 14:18	General View		Load JPG	
19	03/12/18 14:18	General View		Load JPG	
20	03/12/18 14:18	Chassis Number		Load JPG	
21	03/12/18 14:18	Odometer Reading		Load JPG	

Documentation

1 per page

No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	12/11/18 17:26	TP SGA1163T GIA REPORT		Load PDF	
2	12/11/18 17:26	INSD GIA REPORT		Load PDF	
3	12/11/18 17:26	TP SLE3954J GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print
There are no document checklists configured.
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18020456/KSBE2

Date: 04/12/2018

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN3077991802
Claimant Vehicle No :	SLE3954J	Insured Vehicle No :	SGT7722R
Date of Loss:	09/11/2018	Nature of Claim:	TP
		Claim No:	SNM18D05298C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLE3954J	Engine No:	2NR8596539
Make & Model:	TOYOTA SIENTA, 1.5 G (A)	Chassis No:	NSP1707025406
Reg. Date:	20/07/2016 (Man. Year: 2016)	Odometer:	138583 km
Colour:	Metallic Black		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	185/85 R15	Rear Tyre Size:	185/85 R15
Front Left Side:	Hankook 8 mm	Rear Left Side:	KAPSEN 8 mm
Front Right Side:	Hankook 8 mm	Rear Right Side:	KAPSEN 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,813.49	4,870.77	3,942.72	44.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,010.00	1,500.00	510.00	25.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,823.49	6,370.77	4,452.72	41.14
+ GST 7.00/7.00% (S\$)	757.64	445.95	311.69	41.14
Nett Amount (S\$)	11,581.13	6,816.72	4,764.41	41.14

INSPECTION

Date of Assignment:	12/11/2018	Inspected At:	Optima Werkz Pte Ltd (HQ)
Date Inspected:	13/11/2018		9A Serangoon North Ave 5
			Singapore 554500
Estimated Period of Repair:	5.0 days		

Adjuster: KENNETH KONG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$2,052.19 NETT)

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 04 Dec 2018)
Parts:	M1-MPV	TOYOTA SIENTA 1.5 G (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLE3954J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT HEADLAMP LH	Broken	3,074.80 FL	*3,074.80 FL
2	1		*FRONT HEADLAMP TOP PANEL LH	Bent	78.00 FL	*78.00 FL
3	1		*FRONT GRILLE WITH CHROME MOULDING	Serviceable	852.80 FL	*- FL
4	1		*FRONT BUMPER	Bent	1,136.10 FL	*1,136.10 FL
5	1		*FRONT BUMPER SIDE GARNISH LH	Missing	119.70 FL	*119.70 FL
6	1		*FRONT BUMPER FOG LAMP LH	MTG Cracked	304.20 FL	*304.20 FL
7	1		*FRONT BUMPER LOWER LIP	Distorted	224.00 FL	*224.00 FL
8	1		*FRONT BUMPER LOWER UNDER COVER	* Check	125.70 FL	*- FL
9	2		*FRONT BUMPER SIDE RETAINER LH/RH	Cracked	97.40 FL	*97.40 FL
10	1		*FRONT FENDER LH	Bent	568.70 FL	*568.70 FL
11	1		*FRONT FENDER INNER SHIELD LH	Cracked	169.20 FL	*169.20 FL
12	1		*FRONT WHEEL HUB CAP 15	Dented	185.20 FL	*185.20 FL
13	1		*FRONT SUSPENSION KNUCKLE ARM LH	* Check	488.70 FL	*- FL
14	1		*FRONT SUSPENSION KNUCKLE ARM BEARING LH	* Check	165.70 FL	*- FL
15	1		*FRONT SUSPENSION SHOCK ABSORBER LH	* Check	427.70 FL	*- FL
16	1		*FRONT SUSPENSION SHOCK ABSORBER TOP MOUNTING LH	* Check	189.40 FL	*- FL
17	1		*FRONT SUSPENSION LOWER ARM LH	* Check	978.76 FL	*- FL
18	1		*FRONT SUSPENSION POWER STEERING RACK	Serviceable	1,620.71 FL	*- FL
19	1		*FRONT SUSPENSION TIE ROD END LH	* Check	160.29 FL	*- FL
20	1		*FRONT TYRE LH 185/65R15 (80%)	Cut	280.00 FS	*224.00 FS
21	1		*FRONT NUMBER PLATE CASING	Serviceable	40.00 FS	*- FS
22	1		*FRONT RIM 15 (\$357.60)(50%)	Dented	268.20 FS	*178.80 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	11,555.26	6,360.10
- List Item Discount on L Items 25.00/25.00% (\$\$)	2,741.77	1,489.33
Total Parts (\$\$)	8,813.49	4,870.77

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	New	800.00	600.00
2	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	New	700.00	600.00
3	TO TUFF KOTE / ANTI-RUST	New	60.00	60.00
4	TO CHECK WIRING, REPLACED WITH FOCUS HEADLAMP & WATER LEAKAGE TEST	New	60.00	20.00
5	TO DISMANTLE & CHECK / REPLACED FRONT LH UNDER CARRIAGE COMPONENT	New	180.00	160.00
6	TO SEND VEHICLE FOR 3D COMPUTERISED WHEEL ALIGNMENT	New	60.00	60.00
7	TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD (* Check)	New	150.00	0.00
Gross Labour Cost (\$\$)			2,010.00	1,500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >