Adrian Mynmen ASS	BIGNMEKT
1	Veh No: S6x94765. Yr Regn: 2016 Dec -
rom: Date:	Type M.Car I M.Cycle I Bus I Van I Lorry I Taxi I Prime Mover I
stimated Cost:	A MARIE SACROTTON COM CONT.
D/TP/WS/TP RES/OD RES/EVA/INV/MV	Make: Andi A3 Seden . c.c 999.
o Inspect Vehicle No:	The same and the s
Workshop m/s	Colour While A/C: Insured / Std / NI / NA
	Sp.Reading 35197, T/Radio: Insured / Std / NI / NA
sured;	Eng/No:
olicy No. 700 494697	CMO: WAUZZZSVOH1019-099.
laims No. 331398727656	Gen. Cond: Good / Fair / Poor / Burnt
um Insured: Excess: 600 LS   u   l	
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
(Cilent's Record) lake of Veh:	Modi: Nil (S/Rim) / STD A/Rim or
	Tyre Size: F: 205/55R16.
(Poficy Condition)	R: 205/55R16.
temark: The veh had commenced its N/S O/S	BS/ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or
al. or Market Value: 90K	Front Rear
DAC Accident Rport: Consistent? : Yes or No	R/Bal. Al mm R/Bal. 09
GIA / PR Seen: Consistent? : Yes or No	UBal. 40 mm L/Bal.
Est. Repairs: O days Res.: Yes or No	D.O.A. D.O.I. 12 11 (18.
_um Sum: % 3 Val.: Yes or No	Survey held at Premium.
	Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS  Vehicle: IN / OUT	
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collisi
Date / Time Action / Instruction	
50 AlG.	
13/11/180 4.50 ps reverse to Victor informed CIA	la Mendon.
15/11/18 @ 11-13m Unformed Jeffrey	(h & tx = c60 by encil
william a list control of	vine final Fig & 18407 48, 9 days.
04/10/19 6 44/4 2019 vate Color S	)
cred \$ 13402.52, 42%	RECEIVED 1 5-001 2019
	REVENUE
Date/Time, File Pass to? Date/Time, File Return to?	Part Prices Check: Survey Fee: Date:
1) 1 10 Mag 2)	IN OUT Basic & Add.
3) 4)	S+RS,SI
5) (6)	Photos
Preli. Report:	Others

# Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 4 October 2019 2:42 PM

To:

Carrine Leong; SUR

Cc:

jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'

Subject:

RE: FINAL REVISION - SGX9476S - OD AIG - SURVEYED 12 NOV 18

Dear Carrine,

#### WITHOUT PREJUDICE

Confirm final fig \$18,487.48 before excess \$600 & GST and 9 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

## LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Thursday, 29 August 2019 4:41 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR

<sur@lkkauto.com>

Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SGX9476S - OD AIG - SURVEYED 12 NOV 18

Hi Adrian,

#### Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle. Revised estimate was mailed to you on 11 Dec 2018, 21 Feb & 15 Jul 2019 . We sincerely appreciate your early closure.

Thanks & Best Regard Carrine Leong Claims Administrator

## Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

# Claim Audit

	AUDIT TRAIL		Remarks	Ву
lo.		Audit	Remarks	[] Merimen
1	12 Nov 2018 17:26	Clm Veh Model Changed	Reg No: SGX94765, Policy No: 2100494647-01. Acct Date: 2018/11/10. Claim Typ	Administrato
2	12 Nov 2018 17:26	Clm Created	e: SC. Insurer: AIG Asia Pacific Insurance Pte, Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA118146147	[I] Merimen Administrato
3	13 Nov 2018 09:39	Clm Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	13 Nov 2018 09:39	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING [A]
5	13 Nov 2018 09:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	CATHERINE CHONG KAI LING
6	13 Nov 2018 09:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/11/22	[A] CATHERINE CHONG KAI LING
7	13 Nov 2018 09:39	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	(A) CATHERINE CHONG KA LING
8	13 Nov 2018 09:39	Clm Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KA LING
9	13 Nov 2018 09:39	Clm Veh Model Changed	(205109) AUDI A3 999cc TFSI S-TRONIC (A).	[A] CATHERINE CHONG KA
	13 Nov 2018			LING [A] CATHERIN
10	09:39	Adj Adjuster Assigned	[None] -> ADRIAN LING	CHONG KA LING [I] Kesava
11	13 Nov 2018 11:02 13 Nov 2018	Clm Registration Modified Adj Rpt Initiated	Acct Time:17:15:00->00:00:00, Pol No:2100494647-01->2100494647.	Jaclyn-M [A] SHIAL CHAN
	16:30 13 Nov 2018	Clm Dtl Modified	JPJ Reg. Date: -> 2016/12/22.	[A] SHIAL
14	13 Nov 2018			[A] SHIAL
	16:30 13 Nov 2018	Adj Im. Advice	Next Rpt:Final Rpt.Due Date:2018/11/22	[A] SHIAL
	16:49 13 Nov 2018 16:50	Submitted	Cur.Req: 20976.00: DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
1	14 Nov 2018		Init.Est.:->20,000 - 25,000. Excess: -> 600.00. 2F Remarks: -> Not Applicable. G ST: -> 7.00.	<ul><li>[I] Mohd</li><li>Zawaye,</li><li>Norsazan</li></ul>
1	8 14 Nov 2018 11:32	Label Added	(20226):Coverage Confirmed.	[A] Merimo Administra
1	14 Nov 2018	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/11/22. Mandate Remarks: Re-inspection to be one for damage check and supplementary items / labour.	Victor-Ck
2	14 Nov 2018	Adj Mandate Set	Approved: 16448.00: Re-inspection to be done for damage check and supplementar y items / labour.Reinsp:Yes.	Victor-Ck
2	24 Dec 2018	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/11/22	[A] SHIAI CHAN
2	24 Dec 2018		Cur.Req: 18487.48: DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY A PROVE REPAIR COST OF \$18,487.48 INCLUSIVE OF CHECK ITEMS.	CHAN
2	31 Jan 2019 08:35	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/11/22. Mandate Remarks: Replacement of font lock carrier additional of 1 days only. Total labour at \$2250.00. To amend.	Victor-C
2	4 31 Jan 2019 08:35	Adj Mandate Set	Maintained:Replacement of front lock carrier additional of 1 days only. Total labour at \$2250.00. To amend.Reinsp:Adj decides.	Victor-Ci
2	5 31 Jan 2019 11:26	Adj Mandate Request	Cur.Req:18487.48:Dear Victor, According to our surveyor, replacement for FRONT UMPER + BONNET + FENDER (3 days), HEADLAMP (0.5 day), LOCK CARRIER (2.5 days), Total labour at \$3,000.00. Hope above clarify.	CHAN
1	6 07 Feb 2019 08:21	Adj Next Kpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/11/22. Mandate Remarks: Replacement of ont lock carrier additional of 1 days only. Total labour at \$2250.00. To amend. Just y why Lock Carrier needed 2.5 days?	if Victor-Ci
2	7 07 Feb 2019 08:21		Maintained:Replacement of front lock carrier additional of 1 days only. Total labour at \$2250.00. To amend, Justify why Lock Carrier needed 2.5 days?  Cur.Reg:18487.48:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, KINDLY A	Victor-Ci
2	8 09 May 2019 15:06	Auj Manuate Request	PROVE REPAIR COST OF \$18,487.48 INCLUSIVE OF CHECK ITEMS.  Cur Rpt:Final Rpt. Cur Due Date: 2018/11/22. Mandate Remarks: Justify why Lock	CHAN
2	9 27 May 2019 14:08	Adj Next Rpt Changed	Carrier needed 2.5 days?	Victor-C

□ AUDIT TRAIL						
No.	On	Audit	Remarks	Ву		
30	27 May 2019 14:08	Adj Mandate Set	Maintained: Justify why Lock Carrier needed 2.5 days?	[I] Koh, Victor-CK		
31	23 Sep 2019 09:00	Adj Mandate Request	Cur.Req:18487.48:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY AP PROVE REPAIR COST OF \$18,487.48 INCLUSIVE OF CHECK ITEMS.	[A] SHIAU CHAN		
32	30 Sep 2019 14:43	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/11/22. Mandate Remarks: Justify why Lock Carrier needed 2.5 days?	[I] Koh, Victor-CK		
33	30 Sep 2019 14:43	Adj Mandate Set	Approved:18487.48:Justify why Lock Carrier needed 2.5 days?	[I] Koh, Victor-CK		

■ Date To ▼ Go ■ ► Audit Type None **Date From** 

ACTIVITY

No record

lerimen Bill	ing for this cas	e - Transactio	n History					
Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1973578	13 Nov 2018 16:30:23	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGX9476S		10.70

# Shiau Chan (LKKAuto)

From:

Koh, Victor-CK < Victor-CK.Koh@aig.com>

Sent:

Thursday, 31 January 2019 2:52 PM

To:

Shiau Chan (LKKAuto)

Subject:

RE: KINDLY ASSIST ON THE AUTHORISATION

Hi Shiau Chan,

Refer to below.

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120 Tel +65 6419 1785 | Fax +65 68357416 Victor-ck.koh@aig.com | www.aig.com

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Thursday, January 31, 2019 11:30 AM

To: Koh, Victor-CK

Subject: RE: KINDLY ASSIST ON THE AUTHORISATION

Dear Victor,

SGX 9476S - According to our surveyor, replacement for FRONT BUMPER + BONNET + FENDER (3 days), HEADLAMP (0.5 day), LOCK CARRIER (2.5 days). Total labour at \$3,000.00. – 1 day for one panel so lock carrier should be at 1 day as well why is it 2.5 days. No acceptable.

SLC 1222L - According to our surveyor, replacement for FRONT BUMPER (1 day), 2 HEADLAMP (1 day), LOCK CARRIER (2.5 days). Total labour at \$2,250.00. – same as above.

Hope above clarify.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK < Victor-CK.Koh@aig.com>
Sent: Thursday, 31 January 2019 10:22 AM
To: Shiau Chan (LKKAuto) < siewsc@lkkauto.com>
Subject: RE: KINDLY ASSIST ON THE AUTHORISATION

Hi Shiau Chan,

Refer to below.

#### Thanks & Regards

Victor Koh

AIG

Claims Technical Controller Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120 Tel +65 6419 1785 | Fax +65 68357416 Victor-ck.koh@aig.com | www.aig.com

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Tuesday, January 29, 2019 3:43 PM

To: Koh, Victor-CK; ANDY

Subject: KINDLY ASSIST ON THE AUTHORISATION

Dear Sir,

Kindly assist on the authorisation of below vehicles as repairer, M/s Premium Automobiles keep chasing:

- SLU 6624H Done
- 2. SGX 9476S Replacement of front lock carrier additional of 1 days only. Total labour at \$2250.00. To amend.
- 3. SLC 1222L Replacement of front lock carrier + R&R headlamp 2 days. Total labour 3 days at \$1500.00. To amend.
- SJZ 2682M No additional body damage why is there an increase in labour 0.5 day? Not approve. Kindly upload before wheel alignment reading . Labour 3 - Suspend engine, R & R subframe not perform why are we paying the full amount? Kindly revert.
- 5. SLE 7502D Done
- SLZ 2012Z Done.
- SLM 8682T Done.
- SLT 4436C Refer to case mail

Best Regards,

Shiau Chan (Ms) | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

#### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

#### Note: This document has not been finalised.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #08-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 408933

Attn:

Mohd Zawaye, Norsazani

24 Dec 2018 Date:

# **Preliminary Advice**

Vehicle No

: SGX9476S

Accident Date

: 10/11/2018

Make

: AUDI A3

Policy No.

: 2100494647

Assignment Date

: 13/11/2018

Excess

: \$\$600.00

Date of Inspection : 12/11/2018

Est. Duration of Repair

: 9.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

# Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident,

Repairer's Estimate (Gross)	:S\$	31,890.00
Revised Amount	:S\$	18,487.48 (INCLUSIVE OF CHECK ITEMS)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	18,487.48

:S\$

### **Total Loss Consideration**

Lump Sum Repair

New for Old Value	:S\$	
Pre-Accident Value	:S\$	90,000.00
COE / PARF Rebate	:S\$	52,633.00
Salvage Value	:S\$	
Margin for Repair	:S\$	37,367.00

#### Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kind	y
	let us have your authorisation.	

	)	The vehicle is uneconomical to be repa	aired, you	u are advised	to	invite	tender	for	the	wrec	K
--	---	--	------------	---------------	----	--------	--------	-----	-----	------	---

Other comments: KINDLY APPROVE ON CHECK ITEMS.

# Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Thursday, 15 November 2018 11:13 AM

To:

'Claims Dept'; SUR

Subject:

RE: RE: OD claim for SGX 9476 S (Vehicle IN)

Dear Jeffrey,

As instructed by our client, please proceed to repair the insured vehicle SGX 9476S (excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Thursday, 15 November 2018 9:41 AM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: RE: OD claim for SGX 9476 S (Vehicle IN)

Dear all,

Kindly revert back on the marked estimate and also the approval from AIG to proceed the repairs.

Owner is asking how long again AIG need to review his case and give the approval.

Your urgent revert is very much appreciated.

Many thanks!

Best regards, Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

# Claim Audit

-	AUDIT TRAIL			
la.		Audit	Remarks	Ву
1	12 Nov 2018 17:26	Clm Veh Model Changed		[] Merimen Administrate
2	12 Nov 2018 17:26	Clm Created	Reg No: SGX9476S. Policy No: 2100494647-01. Acct Date: 2018/11/10. Claim Typ e: SC. Insurer: AIG Asia Pacific Insurance Pte, Ltd. (SG), Ins.Status => Notificatio n. Created from SAS:MPA118146147	[I] Merimer Administrato
3	13 Nov 2018 09:39	Clm Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] CATHERINE CHONG KA LING
4	13 Nov 2018 09:39	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KA LING
5	13 Nov 2018 09:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	13 Nov 2018 09:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/11/22	[A] CATHERINE CHONG KAI LING
7	13 Nov 2018 09:39	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
В	13 Nov 2018 09:39	Clm Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KA LING
9	13 Nov 2018 09:39	Clm Veh Model Changed	(205109) AUDI A3 999cc TFSI S-TRONIC (A).	[A] CATHERINE CHONG KA LING
10	13 Nov 2018 09:39	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERING CHONG KA LING
11	13 Nov 2018 11:02	Clm Registration Modified	Acct Time:17:15:00->00:00:00. Pol No:2100494647-01->2100494647.	[I] Kesaval Jaclyn-M
12	13 Nov 2018 16:30	Adj Rpt Initiated		[A] SHIAU CHAN
13	16:30	Clm Dtl Modified	JPJ Reg. Date: -> 2016/12/22.	[A] SHIAU CHAN
	13 Nov 2018 16:30	Clm Details Notified		[A] SHIAU CHAN
	13 Nov 2018 16:49	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/11/22	[A] SHIAU CHAN
16	13 Nov 2018 16:50	Adj Mandate Request	Cur.Req:20976.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	14 Nov 2018 11:32	Clm Registration Modified	Init.Est.:->20,000 - 25,000. Excess: -> 600.00. 2F Remarks: -> Not Applicable. G ST: -> 7.00.	<ul><li>[I] Mohd</li><li>Zawaye,</li><li>Norsazani</li></ul>
18	14 Nov 2018 11:32	Label Added	(20226):Coverage Confirmed.	[A] Merime Administrate
19	14 Nov 2018 17:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/11/22. Mandate Remarks: Re-inspection to be d one for damage check and supplementary items / labour.	[I] Koh, Victor-CK
20	14 Nov 2018 17:02	Adj Mandate Set	Approved:16448.00:Re-inspection to be done for damage check and supplementar y items / labour,Reinsp:Yes.	[I] Koh, Victor-CK

		The second secon	
Date From	■ Date To	■ Audit Type None	▼ Go

ACTIVITY							
No record							
Merimen Billin	g for this case - `	Transaction H	istory				
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref-2	Amount
1973578	13/11/2018 16:30	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGX9476S		10.70

# Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co,Reg,No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #07-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Date:

13 Nov 2018

# **Preliminary Advice**

Vehicle No

: SGX9476S

Accident Date

: 10/11/2018

Make

: AUDI A3

Policy No.

: 2100494647

Assignment Date

: 13/11/2018

Excess

: S\$0.00

Date of Inspection

: 12/11/2018

Est. Duration of Repair

Inspection At

: 6.00

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	31,890.00
Revised Amount	:S\$	16,448.00
Check Items (Estimated)	:S\$	4,528.00
Total	:S\$	20,976.00

:S\$ Lump Sum Repair

### **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	90,000.00
COE / PARF Rebate	:S\$	52,633.00
Salvage Value	:S\$	
Margin for Repair	:S\$	37,367.00

#### Remarks

(	X )		The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
(	)	)	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments:

MPA118146147 / Premium Automobiles Pte Ltd - UBI ENTRY DATE & TIME: 12/11/2018 13:47 SUBMITTED BY: Mastura Binte Osman Basah

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible, Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 12/11/2018 13:47 Date Of Accident 10/11/2018 17:15

Exact Location Of Accident JUNCT OF MOUNTBATTEN RD & TANJONG KATONG RD SOUTH

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SGX9476S

Insured/Policyholder

Name Of Registered Owner LIM OI LENG NRIC No S1585865F

Email Address CELINE3Q@YAHOO.COM Mobile Phone No (LOCAL) +65-85118798 Alternative Phone No. Others-85118798

Vehicle Particulars

Manufacturer AUDI

Model A3 SEDAN 1.0 TFSI 8V

Exact Purpose for which vehicle was being used at time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE, LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 2100494647-01

Cover Note Number

Driver

Name of Driver LIM OI LENG NRIC No S1585865F Date Of Birth 17/05/1963

Occupation INDOOR Date Of Driving Pass 24/05/1988

**Driving Experience** 30 YEARS AND 5 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-85118798 11/13/2018 E-FILE

Fax Number

Contact Number OTHERS-85118798

EMail Address CELINE3Q@YAHOO.COM

Address 36 CHUAN CLOSE

Postcode 554909

Was driver an employee of the Insured's Company

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD ON COLLISION

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? YES

Was any injured conveyed to hospital by

ambulance?

NO

NO

3

NO

Was any other material or property damaged? YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Passenger 1

Name:

: LEE BEE NGOH

Gender:

: Female

Passenger 2

Name:

: LEE POH HUAY

Gender:

: Female

**Details of Police Action** 

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name

SERANGOON NEIGHBOURHOOD POLICE CENTRE

ROAD: 50 SERANGOON AVE 2 #01-02, POSTCODE: 556129, COUNTRY: Police Station Address

SINGAPORE

TEL NO: 1800-4880999 - FAX NO: 64883561

Was notice of intended Prosecution given?

If Yes, against whom?

Police Station Contact

NO

Circumstances of Accident

POLICE REPORT: T/20181111/2041

Attachment(s)

Are accident photos available for attachment? YES Was there any video captured by Car Camera? NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SFJ701L

Vehicle Make/Model/Colour

BMW X3 / BLACK

Details Of Properties

11/13/2018

E-FILE

Vehicle Category

PRIVATE CAR

Name of Driver

TAN SECK YEOW

NRIC/Passport Number

S6834437I

Contact Number

96378931

Address

48 MEYER ROAD

#16-48

Postcode

437872

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SGX9476S

Were seat belts worn?

Was this injured conveyed to hospital by

ambulance?

NO

Address

Postcode

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 12 Nov 18

8.59 am

Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature Name: Toll Eng So

NRIC/FIN NO.: C5334404 P

SKET	CH	PLAN

DECEDIOE	PURPLIER	ALICEP OF T	IT A COINCAIN
DESCRIBE	CIRCUIVIST	ANCES OF I	HE ACCIDENT

Pls refer to	police report:	
1	1	
b		
Laurence and the		

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time: 12 No / 18

8.59 am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: TONEASU NRIC/FIN No.: C53349098





Report No. T/20181111/2041

Police Station Of Origin: Serangoon N.P.C 50 Serangoon Avenue 2 #01-02 SINGAPORE 556129

Tel No: 1800-4880999

#### REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 11/11/2018 12:07		fade:	Vide Report No.:	Station Diary No.: 23	
Informan	t's Partic	ulars			
Name of LIM OI LE	Informant: NG		Address: 36 CHUAN CLOSE SINGAPO	DRE 554909	
ID Type / NRIC NO	ID No.: / S15858	65F	Contact No.: Home/Office:	Mobile: 85118798	
Nationality: SINGAPORE CITIZEN		EN	Email:		
Sex: Female	Age: 55	Date of Birth: 17/05/1963	Type of Informant: Driver		
Race: Chinese			Language:	Institution / School Name:	
Occupation: BANK EXECUTIVE			Driving Licence Information: Class: 3	Date of Expiry:	

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 10/11/2018 17:15	Type of Location X-Junction
MOUNTBATT TANJONG KA Cross Junction	ATONG ROAD SOL	oad and Tanjong Katong		
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume:
Type of Collis	ion:			Anyone conveyed by ambulance:

Details of V	ehicle Invo	lved				
Vehicle No.	Туре	Make	Model	Color	Condition	No of Passenger
SFJ701L	Car	BMW	X3 XDRIVE20I ABS 4WD SR HID DSC NAV	Black		2
SGX9476S	Car	AUDI	A3 SEDAN 1.0 TFSI S TRONIC (LED)	White	Slightly Damaged	2





Report No. T/20181111/2041

Police Station Of Origin: Serangoon N.P.C 50 Serangoon Avenue 2 #01-02 SINGAPORE 556129

Tel No: 1800-4880999

CONTINUATION OF REPORT

Details of V	ehicle Insurance			
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SGX9476S	AIG ASIA PACIFIC INSURANCE PTE.	2100494647-01	22/12/2017	21/12/2018

Details of Perso	n Involved	DATE SERVICE			enviell	
Any Pedestrian I	nvolved: No					
No. of Pedestriar	ns Injured: NIL		Use of Ped	lestriar	n Cross	sing: NA
Name	LEE POH HUAY	104		RES		
ivame	LEE POH HUAY			ID No	),	S0719685G
Related Vehicle	SGX9476S (Car)			Conta	act No.	98656360
Hospital/Clinic	RAFFLESMEDICA			Class of Driving Licence & Expiry Date		Class: NIL Date of Expiry: NIL
Date Treatment	10/11/2018	-01/01-5	Date Disch	arge	10/11	/2018
	ted Medical Leave	NIL	Degree of			
Driver						
Name	LIM OI LENG			ID No	<b>E</b>	S1585865F
Related Vehicle	SGX9476S (Car)			Contact No.		85118798
Hospital/Clinic	RAFFLESMEDICAL			Class Driving Licence Expiry	g ce &	Class: 3 Date of Expiry: NIL
Date Treatment	10/11/2018		Date Disch		10/11	/2018
No. of Days grant	ed Medical Leave	01	Degree of I			
Name	LEE BEE NGOH			ID No.		S0664096F
Related Vehicle	SGX9476S (Car)		Contact No.		85118798	
Hospital/Clinic	RAFFLESMEDICAL			Class Driving Licenc Expiry	e &	Class: NIL Date of Expiry: NIL
Date Treatment	10/11/2018		Date Discha		10/11	/2018
No of Davis	ed Medical Leave	NIL	Degree of I		Slight	





Report No. T/20181111/2041

Police Station Of Origin: Serangoon N.P.C 50 Serangoon Avenue 2 #01-02 SINGAPORE 556129

Tel No: 1800-4880999

CONTINUATION OF REPORT

#### Brief Details.

On the 10th of Nov 2018 at 1715hrs, I was driving my vehicle plate: SGX9476S with two passengers, my mother Mdm Lee Bee Ngoh and my aunt Mdm Lee Poh Huay, heading towards Changi airport.

My vehicle was at the cross junction between Mountbatten road and Tanjong Katong Road south and we were waiting for the green arrow to filter to the right towards Tanjong Katong Road south. At 1718hrs, when the arrow sign turned green, I moved off from my lane and turned right. Suddenly, a vehicle bearing lisence plate no: SFJ701L came from opposing the main road and hit the right front side of my car. I checked the traffic lights and confirmed that the green arrow sign was still blinking at the point of time which means I had the right of way.

I got down, took photos of incident and exchanged particulars with the driver of the car SFJ701L. He claimed that he had not dashed across the red light and that it was amber light when he went across. The details of the driver are as follows:

Name: Mr Tan Seck Yeow

I/C: S68344371

At the point of accident, my aunt was covering her right eye and my mom was holding on her mouth. We did not request of an ambulance and had a check up at Raffles Medical in Changi Airport. My aunt and mom were not given MC as they were not working and I was given a day MC for the 12th of Nov 2018.

I wish to add I have a in-car camera footage of the incident however it is quite blurred.

I am lodging this report for Traffic Police to investigate and for my own insurance actions.





Report No. T/20181111/2041

Police Station Of Origin: Serangoon N.P.C 50 Serangoon Avenue 2 #01-02 SINGAPORE 556129 c

CONTINUATION OF REPORT

Tel No: 1800-4880999

### Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report: F / Sgt 2 ISAAC JOSEPH PRAGASAM	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 11/11/2018 12:07
Officer In Charge Of Case: TP / AEIT / Sr Staff Sgt ONG YONG HOCK Contact No.: 65476436	Classification Of Case:
Authentication Stamp NP168  Signature: Polica Force	9 8N 154

#### SKETCH ATTACHMENT

LIM OF LENG

NAIC: \$1585865F

10-Nov-18

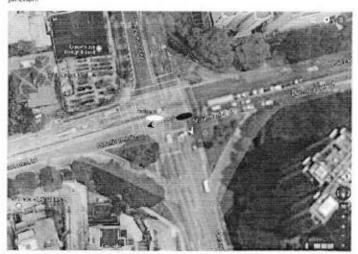
Reporting the accident at cross junction of Mountbatten Rd and Tanjong Katong Rd South (see Google map insert below).

I was driving (SGX94765 - denoted in white eval in map below) my mum, Mdm Lee Boe Agoh (NRK 50664096/F), and my aunt, Mdm Lee Poh Huay (50719685/G)te Changi Airport.

At around 5:18pm, I was on Mountbatten Road, getting ready to turn right to Tanjong Katong 8d South. Traffic arrow light turns green, I turn right, Suddenly I saw Mr. Tan Seck Yebu's car (SF) 7011. – denoted in black avail below) coming directly towards me, and it bumped onto the right front of my

After the collision the green arrow light for turning right was still blinking green.

Mr Tan (NRIC 56834437/I) drove his car to park it along Mountbatten Rd after the traffic light junction.



(Shapes and Lines are not drawn to scale)

#### SKETCH ATTACHMENT

I was too shock to do anything. I saw my aunt covering her right eye. My mum was holding on to her mouth.

I took pictures of my car, Mr Tan's car and we took pictures of each other's NRIC and driving homes. We exchanged telephone numbers.

I asked Mr Tan why he dashed across the red light. He said it wasn't red. It's amber light. He said no had tried to swerve his car to avoid hitting mine.

The above is recorded to the best of my knowledge.

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

wner ID Type:	Singapore NRIC
Owner ID:	5865F
Vehicle Details	
Vehicle No.:	SGX9476S
Vehicle to be Exported:	No
ntended Deregistration Date:	13 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	CHZ146455
Chassis No.:	WAUZZZ8V0H1019099
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,582.00
Original Registration Date:	22 Dec 2016
First Registration Date:	22 Dec 2016
Transfer Count:	0
Actual ARF Paid: ntended PARF Rebate Details	\$16,415.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Dec 2026
PARF Rebate Amount:	\$12,311.00
ntended COE Rebate Details	
COE Expiry Date:	21 Dec 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,751.00
COE Rebate Amount:	\$40,322.00
Total Rebate Amount:	\$52,633.00

The information contained herein is correct as at 13 Nov 2018















