

Vic (LKKAUTO)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>
Sent: Friday, 11 January, 2019 12:24 PM
To: Vic (LKKAUTO); KC Chan - AXA; KHOR Saw Theng - AXA
Cc: Admin A; Patricia Tan - Tan Lim Motor Pte Ltd; wei.shong@tlmotor.com.sg
Subject: URGENT - TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) & SHD9476K on 08.11.2018

Importance: High

URGENT

Dear KC,

Your appointed surveyors had made an offer to us on 19.12.2018 and we had counter-proposed 1 day loss of use due to the rental vehicle breakdown during the repair days.

We have waited for 23 days and your appointed surveyors informed us today that "we are still pending for our principal's instruction with regards to your appeal" which our client is very annoyed.

Hence, we appreciate if you could look into the matter and instruct your appoint surveyors to wrap up the matter at **\$14,438.00** (all-in) within the next five (5) working days.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sg

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Tan Lim Motor Pte Ltd
51 Defu Lane 10
Singapore 539216
<http://www.tlmotor.com.sg>

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]

Sent: Friday, 11 January 2019 11:44 AM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) & SHD9476K on 08.11.2018

Without Prejudice

Dear Johnson,

We refer further to our below email.

Please be informed that we are still pending for our principal's instruction with regards to your appeal.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 21 December, 2018 9:47 AM

To: Johnson Chua

Cc: 'Wei Shong'; Admin A; Vic (LKKAuto)

Subject: RE: TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) & SHD9476K on 08.11.2018

Without Prejudice

Dear Johnson,

We refer to your below email and the contents were noted.

We will highlight the matter to our principal and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]

Sent: Wednesday, 19 December, 2018 5:59 PM

To: Vic (LKKAuto)

Cc: 'Wei Shong'; Admin A

Subject: TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) & SHD9476K on 08.11.2018

Importance: High

**Without Prejudice
Save As To Costs**

Dear Vic,

We refer to your email below.

We clarify that our client supposed to rent the vehicle from 08.11.2018 to 21.11.2018. However, the rental vehicle breakdown on 20.11.2018. Thus, our client demanded 1 day loss of use on 21.11.2018.

As such, please let us have your revised offer as follows:-

COR \$12,947.00 (agreed)
RF \$ 1,391.00 (agreed)
LOU \$ 100.00

Total \$14,438.00

Please let us have your Discharge Voucher upon confirmation.

Regards,



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 19 December 2018 5:25 PM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) & SHD9476K on 08.11.2018

Without Prejudice

Dear Johnson,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we are prepared to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 12,947.00
Loss of Rental w/gst (\$100 x 13 days)	\$ <u>1,391.00</u>

TOTAL

\$ 14,338.00

If agreeable, kindly let the owner sign the attached DV then forward back to us a copy for payment processing.

The above amount is to be made payable to **TAN LIM MOTOR PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Johnson Chua [<mailto:johnson.chua@tlimotor.com.sg>]

Sent: Wednesday, 19 December, 2018 4:55 PM

To: Vic (LKKAuto); Admin A

Cc: 'Wei Shong'

Subject: TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) & SHD9476K on 08.11.2018

Importance: High

Dear Vic,

We refer to the above matter.

We enclose a copy of our client's Letter of Demand together with the supporting documents for your attention.

Please let us have your offer in due course.

Regards,



Johnson Chua
johnson.chua@tlimotor.com.sg

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F. +65 6858 0877

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