

Vic (LKKAUTO)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>
Sent: Tuesday, 12 February, 2019 10:40 AM
To: Vic (LKKAUTO); Admin A
Cc: 'TLM - Lam'
Subject: URGENT - TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; AXA Ref: S8M0125S; Accident involving SLQ8507X (TLM) & SHD9476K (AXA) on 08.11.2018
Attachments: DV.pdf
Importance: High

Dear Vic,

We refer to your email below.

We enclose the duly signed Discharge Voucher for payment.

Please do the necessary.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 14 January 2019 9:28 AM
To: Johnson Chua <johnson.chua@tlmotor.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlmotor.com.sg>; wei.shong@tlmotor.com.sg; WANG Peter <peter.wang@axa.com.sg>; KHOR Saw Theng <sawtheng.khor@axa.com.sg>; CHAN Kian Chuan <kianchuan.chan@axa.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: URGENT - TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) & SHD9476K on 08.11.2018 S8M0125S

Without Prejudice

Dear Johnson,

We refer to the below email.

Please be informed that our principal had further reviewed your appeal with regards to the LOR/U. Our principal is in the view that our previous offer made on 19/12/2018 is already fair and reasonable.

As such, we have instructions to maintain our offer as below:

Cost of Repair (w/gst)	\$ 12,947.00
Loss of Rental w/gst (\$100 x 13 days)	\$ <u>1,391.00</u>
TOTAL	\$ 14,338.00

Purely for an amicable settlement and for your acceptance please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: CHAN Kian Chuan [<mailto:kianchuan.chan@axa.com.sg>]

Sent: Saturday, 12 January, 2019 7:28 PM

To: Johnson Chua; Vic (LKKAuto)

Cc: Admin A; Patricia Tan - Tan Lim Motor Pte Ltd; wei.shong@tlmotor.com.sg; WANG Peter; KHOR Saw Theng

Subject: RE: URGENT - TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) & SHD9476K on 08.11.2018 S8M0125S

Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Johnson,

Thank you for your email.

We will review on the above matter and revert to you the soonest possible.

Hi LKK,

Fya, please review and update us accordingly.

Thank you

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards

KC Chan | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: kianchuan.chan@axa.com.sg

Customer Care No. 1800 8804888



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From: Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]

Sent: Friday, January 11, 2019 12:24 PM

To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; CHAN Kian Chuan <kianchuan.chan@axa.com.sg>; KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Cc: 'Admin A' <admin-a@lkkauto.com>; Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlmotor.com.sg>; wei.shong@tlmotor.com.sg

Subject: URGENT - TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) & SHD9476K on 08.11.2018

Importance: High

URGENT

Dear KC,

Your appointed surveyors had made an offer to us on 19.12.2018 and we had counter-proposed 1 day loss of use due to the rental vehicle breakdown during the repair days.

We have waited for 23 days and your appointed surveyors informed us today that "we are still pending for our principal's instruction with regards to your appeal" which our client is very annoyed.

Hence, we appreciate if you could look into the matter and instruct your appoint surveyors to wrap up the matter at **\$14,438.00** (all-in) within the next five (5) working days.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
51 Defu Lane 10
Singapore 539216
<http://www.tlmotor.com.sg>

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 11 January 2019 11:44 AM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) & SHD9476K on 08.11.2018

Without Prejudice

Dear Johnson,

We refer further to our below email.

Please be informed that we are still pending for our principal's instruction with regards to your appeal.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 21 December, 2018 9:47 AM

To: Johnson Chua

Cc: 'Wei Shong'; Admin A; Vic (LKKAuto)

Subject: RE: TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) & SHD9476K on 08.11.2018

Without Prejudice

Dear Johnson,

We refer to your below email and the contents were noted.

We will highlight the matter to our principal and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
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From: Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]

Sent: Wednesday, 19 December, 2018 5:59 PM

To: Vic (LKKAuto)

Cc: 'Wei Shong'; Admin A

Subject: TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) & SHD9476K on 08.11.2018

Importance: High

Without Prejudice

Save As To Costs

Dear Vic,

We refer to your email below.

We clarify that our client supposed to rent the vehicle from 08.11.2018 to 21.11.2018. However, the rental vehicle breakdown on 20.11.2018. Thus, our client demanded 1 day loss of use on 21.11.2018.

As such, please let us have your revised offer as follows:-

COR \$12,947.00 (agreed)

RF \$ 1,391.00 (agreed)

LOU \$ 100.00

Total \$14,438.00

Please let us have your Discharge Voucher upon confirmation.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

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F. +65 6858 0877

Tan Lim Motor Pte Ltd

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Singapore 539216

<http://www.tlmotor.com.sg>

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 19 December 2018 5:25 PM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) & SHD9476K on 08.11.2018

Without Prejudice

Dear Johnson,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we are prepared to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 12,947.00
Loss of Rental w/gst (\$100 x 13 days)	\$ <u>1,391.00</u>
TOTAL	\$ 14,338.00

If agreeable, kindly let the owner sign the attached DV then forward back to us a copy for payment processing.

The above amount is to be made payable to **TAN LIM MOTOR PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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From: Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]

Sent: Wednesday, 19 December, 2018 4:55 PM

To: Vic (LKKAUTO); Admin A

Cc: 'Wei Shong'

Subject: TLM Ref: TP013112018; LKK Ref: CC4/ASM18020420/Uhb3; Accident involving SLQ8507X (TLM) &

SHD9476K on 08.11.2018

Importance: High

Dear Vic,

We refer to the above matter.

We enclose a copy of our client's Letter of Demand together with the supporting documents for your attention.

Please let us have your offer in due course.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
51 Defu Lane 10
Singapore 539216
<http://www.tlmotor.com.sg>

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