No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref

: AAD1811-051

Your Ref

: SJM9953D

Date

: 18.September 2019

CHINA TAIPING INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0315B AND SJM9953D ON 08/11/18 05:45 AM ALONG Airport Boulevard towards City

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 7,169.00
2.	Loss of Rental for <u>5</u> days @ \$ <u>103.6</u> per day	\$ 518.00
3.	Loss of Income for <u></u> days @ \$ per day	\$ 250.00
4.	LTA Search Fee	\$ 7.49
5.	Survey Fee	\$ 0.00
	Total	\$ 7,944.49

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Frans Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0315B and SJM9953D along Airport Boulevard towards City on 08/11/18 05:45 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 10 (day) of January 2019

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3004791805 Claim No : SNM18D05277

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : \$\$7,800.00

Singapore Dollars Seven Thousand Eight Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD315B Insured Vehicle No. : SJM9953D

Date of Loss : 08/11/2018

Place of Accident : AIRPORT BOULEVARD TOWARDS CITY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WEN SI WEI Driver Name : WEN SI WEI

(1) Global Sum

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

s\$ 7,800.00

TOTAL .		S\$ 7,800.00 ======
Claimant Name:	TRANS-CAB SERVICES PTE LTD	NRIC No : NG WA! YIM
Signature :	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	3 1 MAR 2021 Date :

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 **Fax:** 6287 7764

Co. Reg. No.: 201019626G **GST Reg. No.:** 201019626G

Tax Invoice / Debit Note

TO:

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD

#15-02 SPRINGLEAF TOWER

079909 SINGAPORE

ATTENTION:

INVOICE NO. :1

: INV1909-140

: 20. September 2019

REFERENCE NO : AAD1811-051

TERMS

DUE DATE :

: 20. September 2019

PAGE : 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV1812-193:			
1.	6050101	REPAIR-SHD0315B;DOA 08.11.18(PAR-BY-PART-18)	1	7,169.00	7,169.00

Total SGD Excl. GST: 6,700.00
7% GST: 469.00
Total SGD Incl. GST: 7,169.00

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

**** SEVEN THOUSAND ONE HUNDRED SIXTY NINE SGD ONLY ****

²⁾ Please quote our Invoice Number during payment.

³⁾ We reserve the right to charge interest @ 1.5% per month on overdue invoice.

⁴⁾ Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6281 1400 Co./GST Reg. No. 200303878K

10 January, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 08/11/18 05:45 AM at Airport Boulevard towards City

- 1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0315B. The taxi was hired to GOH SENG HOW a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$103.6 per day (inclusive of GST).
- 2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
- 3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

08-11-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD1811-051		Accident Date	08-11-2018
11/8/2018 05:45	11/12/2018 18:00	SHD0315B		

Yours Faithfully,

Trans Cab Services Pte Ltd

Jasmine Tan

General Manager

> Back to OneMotoring

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SJM9953D	08 Nov 2018 / 05:45:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
SJR5505P	08 Nov 2018 / 03:20:00	NTUC INCOME INS CO-OP LTD

Print OK Save as PDF

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Monday, 1 April 2019 3:42 PM **To:** 'SPY.WENSIWEI@GMAIL.COM'

Subject: ACCIDENT INVOLVING SJM 9953D AND SHD 315B ON 08/11/2018

Our Ref: CC3/CTI18020418/Keb3

01 APRIL 2019

WEN SI WEI

Dear Sir/Madam,

ACCIDENT INVOLVING S.JM 9953D AND SHD 315B ON 08/11/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 30 March 2021 8:36 AM

To: 'Adeline Chng'

Cc: Admin A; Claims Dept of CTI

Subject: RE: OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving

SJM9953D (OI: CTI-TBA) and SHD315B (TP:LKK REF-CC3/CTI18020418/Kkb3) on

08.11.2018

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of **\$7,800.00(all-in)** with third party.

We are currently pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 23 March 2021 4:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving SJM9953D (OI: CTI - TBA) and

SHD315B (TP:LKK REF - CC3/CTI18020418/Kkb3) on 08.11.2018

Without Prejudice

Dear Hsiao Tong

Please proceed to resolve claim at \$7,944.45 (all-in)

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Wednesday, 17 March 2021 1:51 PM

To: Adeline Chng < adeline.chng@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving SJM9953D (OI: CTI - TBA) and

SHD315B (TP:LKK REF - CC3/CTI18020418/Kkb3) on 08.11.2018

Hi Adeline,

We refer to the above matter.

Please be informed that third party rejected our offer at 50% as third party video clearly captured that our insured had filter lane and overtake the double white line marking and causing this accident. Furthermore, third party taxi is already fully in his lane when collision occurred.

The summary is as follows: -

	Our Last Offer	Third party proposed
1. Cost of Repair (w/GST)	\$ 7,169.00	\$ 7,169.00
2. Loss of Rental (5days x \$103.60)	\$ 518.00	\$ 518.00
3. Loss of Income (5days x \$50)	\$ 250.00	\$ 250.00
	\$ 7,937.00	\$ 7,937.00
@ 50%	\$ 3,968.50	
4. LTA Search Fee	\$ 7.45	
Total	\$ 3,975.95	\$ 7,937.00
Global Sum	\$ 3,900.00	

Kindly let us have your further mandate after review the matter. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 29 September 2020 9:11 AM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving SJM9953D (OI: CTI - TBA) and

SHD315B (TP:LKK REF - CC3/CTI18020418/Kkb3) on 08.11.2018

Without Prejudice

Dear Khanchna

We refer to our telephone conversation.

Understand that our insured not suppose to change lane on the double line.

However, we are of the view that the collision still can be avoided as it was clearly seen from the video footage that our insured did signaled to change lane while third party was in the midst of changing lane.

Please proceed to offer liability at 50% first.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) < khanchna@lkkauto.com >

Sent: Monday, 28 September 2020 6:02 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving SJM9953D (OI: CTI - TBA) and

SHD315B (TP:LKK REF - CC3/CTI18020418/Kkb3) on 08.11.2018

Dear Ms. Adeline,

We refer to the above matter and your e-mail below.

Tried calling you several times but calls didn't go through.

Please let me know your number.

Thank you.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: 28 September 2020 3:47 PM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com >; Chee So Chow < sochow.chee@sg.cntaiping.com >

Cc: Pauline Tham < pauline.tham@sg.cntaiping.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving SJM9953D (OI: CTI - TBA) and

SHD315B (TP:LKK REF - CC3/CTI18020418/Kkb3) on 08.11.2018

Dear Khanchna

We refer to the above matter.

Since our insured is allowed to change lane, we are of the view that our insured should not liable for this claim.

Please proceed to reject third party claim.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) < khanchna@lkkauto.com >

Sent: Wednesday, 26 August 2020 9:51 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving SJM9953D (OI: CTI - TBA) and SHD315B (TP:LKK REF - CC3/CTI18020418/Kkb3) on 08.11.2018

Dear Ms Chee,

We refer to the above matter and your e-mail below.

Our reply is below:

- 1. lane change is allowed at single broken / staggered line? Yes and the driver also need to ensure proper lookout and ensure that the road is clear and safe to do so.
- 2. lane change can be done at double line? No.
- 3. What is the purpose of the double line? The purpose is to separate traffic flowing in opposite directions and also control lane change.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>>

Sent: 22 August 2020 4:46 PM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com >

 $\textbf{Cc:} \ Admin-D \ (LKKAuto) < \underline{admin-d@lkkauto.com} >; \ Adeline \ Chng < \underline{adeline.chng@sg.cntaiping.com} >; \ Pauline \ Tham \\ \underline{admin-d@lkkauto.com} >; \ Pauline \ Tham \\ \underline{admin-d@lkkauto.com} >; \ Pauline \ Tham \\ \underline{adeline.chng@sg.cntaiping.com} >; \ Pauline \ Tham \\ \underline{adelin$

<pauline.tham@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving SJM9953D (OI: CTI - TBA) and

SHD315B (TP:LKK REF - CC3/CTI18020418/Kkb3) on 08.11.2018

Hi Khanchna

I noticed insured changing lane at the double line whereas Third party at single broken line.

Please clarify whether:

- 1. lane change is allowed at single broken / staggered line?
- 2. lane change can be done at double line?
- 3. What is the purpose of the double line?

Chee So Chow

Deputy Manager Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896176 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Sent: Thursday, July 9, 2020 4:10 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Albert Chua <albert.chua@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>>; Admin-D (LKKAuto) <<u>admin-d@lkkauto.com</u>>

Subject: RE: OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving SJM9953D (OI: CTI - TBA) and SHD315B (TP:LKK REF - CC3/CTI18020418/Kkb3) on 08.11.2018

Dear Ms. Adeline,

We refer to the above matter.

As requested, we attach herewith the videos provided by Third party to us. We have requested for the full video footage but they had

Informed us that they only have these videos.

The accident video shows third party has changed lanes and was moving straight and Insured was changing lane to the third party's lane.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 12 March 2020 11:02 AM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com >

Cc: Albert Chua ; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving SJM9953D (OI : CTI - TBA) and SHD315B (TP :LKK REF - CC3/CTI18020418/Kkb3) on 08.11.2018

Our reference: SNM18D05277C02/ SJM9953D/Chngpw

Dear Lkk

We refer to your email of 16/10/2019.

We noticed that was conflicting version of both party accident report.

Kindly provide video footage from third party to us to review the claim.

Thank you.

Adeline Chnq

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Wednesday, 16 October 2019 1:45 PM

To: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Ong Chin Kiat <<u>chinkiat.ong@sg.cntaiping.com</u>>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving SJM9953D (OI: CTI - TBA) and

SHD315B (TP:LKK REF - CC3/CTI18020418/Kkb3) on 08.11.2018

Your ref: Please advise

Our ref: CC3/CTI18020418/Kkb3s2

Dear Sirs/Madam,

We refer to the above matter.

Please ignore our mandate request dated 10/06/2019 as the cost of repair has been reduced to Lump Sum of \$6,700.00 ALL IN (before GST).

It is a changing lane collision as per BOLA 15. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Hence, we seek your approval to offer Third Party repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$7,944.49 (all-in).

The summary is as follows: -

		Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)		\$ 78,706.81	\$ 7,169.00
2. Loss of Rental (5days x \$103.60)3. Loss of Income (5days x \$50)4. LTA Search Fee		\$ 518.00 \$ 250.00 \$ 7.49	\$ 518.00 (5days x \$103.60) \$ 250.00 (5days x \$50) \$ 7.49
	Total	\$ 79,482.30	\$ 7,944.49

^{**3}days recommendation for repair + 1 PRS + 1 Sunday = 5 Days

Enclosed here with all the relevant documents for your perusal.

Appreciate your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Tuesday, 3 September 2019 11:13 AM

To: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Ong Chin Kiat <<u>chinkiat.ong@sg.cntaiping.com</u>>; Alfred Toh <<u>alfred.toh@sg.cntaiping.com</u>>; Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving SJM9953D (OI : CTI - TBA) and SHD315B (TP :LKK REF - CC3/CTI18020418/Kkb3) on 08.11.2018

Dear Sirs/Mdm,

We refer to mandate request dated 10/06/2019.

Please let us have your instruction/approval.

Thank you for your kind understanding.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Friday, 26 July 2019 11:19 AM

To: Ong Chin Kiat <<u>chinkiat.ong@sg.cntaiping.com</u>>; Alfred Toh <<u>alfred.toh@sg.cntaiping.com</u>>; Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>>; Khanchna (LKK Auto) <<u>khanchna@lkkauto.com</u>>

 $\textbf{Subject:} \ \ \text{OUR REF: SNM18D05277 - FW: RE: Direct Settlement - Accident Involving SJM9953D (OI: CTI-TBA) and all the properties of the properties of$

SHD315B (TP:LKK REF - CC3/CTI18020418/Kkb3) on 08.11.2018

Dear Chin Kiat,

Fya

Thanks, shumin

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Friday, 26 July, 2019 9:57 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

 $\textbf{Cc:} \ Alfred \ Toh < \underline{alfred.toh@sg.cntaiping.com} >; \ Elaine \ Cheong < \underline{elaine.cheong@sg.cntaiping.com} >; \ Chong \ Boon \ Sen$

<boonsen.chong@sg.cntaiping.com>; Irene Tay <<u>irene.tay@sg.cntaiping.com</u>>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: RE: Direct Settlement - Accident Involving SJM9953D (OI : CTI - TBA) and SHD315B (TP :LKK REF -

CC3/CTI18020418/Kkb3) on 08.11.2018

Dear Sirs/Mdm,

We refer to mandate request dated 10/06/2019.

Please let us have your instruction/approval.

Thank you for your kind understanding.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com|</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, 10 June 2019 2:55 PM **To:** claimsdept@sg.cntaiping.com

Cc: Alfred Toh <a lifed.toh@sg.cntaiping.com>; Elaine Cheong <a line.cheong@sg.cntaiping.com>; Chong Boon Sen <b downwards <a li><a li><a

Subject: RE: Direct Settlement - Accident Involving SJM9953D (OI: CTI-TBA) and SHD315B (TP: LKK REF-

CC3/CTI18020418/Kkb3) on 08.11.2018

Your ref: Please advise

Our ref: CC3/CTI18020418/Kkb3s2

Dear Sirs/Madam,

We refer to the above matter.

It is a changing lane collision as per BOLA 15. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Hence, we seek your approval to offer Third Party repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$9,789.64 (all-in).

The summary is as follows: -

		Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)		\$ 73,557.77	\$ 9,014.15
2. Loss of Rental (5days x \$103.60)3. Loss of Income (5days x \$50)4. LTA Search Fee		\$ 518.00 \$ 250.00 \$ 7.49	\$ 518.00 (5days x \$103.60) \$ 250.00 (5days x \$50) \$ 7.49
	Total	\$ 74,333.26	<u>\$ 9,789.64</u>

^{**3}days recommendation for repair + 1 PRS + 1 Sunday = 5 Days

Enclosed here with all the relevant documents for your perusal.

Appreciate your approval please.

Thank you.

Best Regards,
Khanchna| Case Handler
LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u>| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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