# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 30 March 2021 8:34 AM

To: 'Wai Yin Ng'
Cc: Admin A; Claims

**Subject:** RE: Accident between SHD 315B & SJM 9953D (CTI) on 08/11/2018 --

AAD1811-051 // LKK Ref: CC3/CTI18020418/Kpb3s2

**Attachments:** DV\_SHD315B.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

We confirm settlement at a global sum of \$7,800.00(all-in).

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Friday, 26 March 2021 10:05 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

**Subject:** RE: Accident between SHD 315B & SJM 9953D (CTI) on 08/11/2018 -- AAD1811-051 // LKK Ref:

CC3/CTI18020418/Kpb3s2

### Without prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You

Best Regards, Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

- \* Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- \* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 25 March, 2021 2:54 PM To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: Accident between SHD 315B & SJM 9953D (CTI) on 08/11/2018 -- AAD1811-051 // LKK Ref:

CC3/CTI18020418/Kpb3s2

**Without Prejudice** (save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have reviewed the matter and we are prepared to improve our offer at a global sum of \$7,800.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

S(408933)

From: Wai Yin Ng < waiyin.ng@transcab.com.sg>

Sent: Monday, 4 January 2021 8:53 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>; Claims@transcab.com.sg>

Subject: FW: Accident between SHD 315B & SJM 9953D (CTI) on 08/11/2018 -- AAD1811-051 // LKK Ref:

CC3/CTI18020418/Kpb3s2

Without prejudice

Dear Hsiao Tong

We do not agree to your offer 50%.

Video clearly captured that your insured had filter lane and overtake the double white line marking and causing this accident.

Furthermore, our taxi is already fully in his lane when collision occurred.

Kindly review our claim with your revised offer.

Thank You Best Regards, Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

- \* Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- \* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 2 January, 2021 12:05 PM
To: Wai Yin Ng < waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Amanda Tay <amanda.tay@transcab.com.sg>; Claims

<<u>claims@transcab.com.sg</u>>

Subject: Re: Accident between SHD 315B & SJM 9953D (CTI) on 08/11/2018 -- AAD1811-051 // LKK Ref:

CC3/CTI18020418/Kpb3s2

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto) < khanchna@lkkauto.com >

**Sent:** Tuesday, 24 November 2020 12:14 PM **To:** Wai Yin Ng < waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Amanda Tay <amanda.tay@transcab.com.sg>; Claims

<claims@transcab.com.sg>

Subject: RE: Accident between SHD 315B & SJM 9953D (CTI) on 08/11/2018 -- AAD1811-051

Without Prejudice

Dear Wai Yin,

However, we are of the view that the collision still can be avoided as it was clearly seen from the video footage that our insured did signal to change lane while third party driver was in the midst of changing lane.

We propose settlement on a 50% basis as both parties were changing lane for global sum of **§3,900.00(all** in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

From: Wai Yin Ng < waiyin.ng@transcab.com.sg>
Sent: Tuesday, November 24, 2020 11:43 AM
To: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Amanda Tay <amanda.tay@transcab.com.sg>; Claims

<claims@transcab.com.sg>

Subject: FW: Accident between SHD 315B & SJM 9953D (CTI) on 08/11/2018 -- AAD1811-051

### Without prejudice

Dear Khanchna

We do not agree to your 50% offer below.

Please see the below screenshot and footage, your client had filter lane with the fast speed and without checking for the oncoming vehicle and causing this accident.

Vehicles should keep in the proper lane and changing lane only when it is safe.

Hope you can review our claim with your revised offer.

Thank You Best Regards,

### Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

\* Please be reminded that all claims correspondence to be send to <a href="mailto:claims@transcab.com.sg">claims@transcab.com.sg</a>

\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Amanda Tay [mailto:amanda.tay@transcab.com.sg]

Sent: Thursday, 6 August, 2020 3:00 PM

To: 'Ng Wai Yin' < waiyin.ng@transcab.com.sg>

Subject: FW: Accident between SHD 315B & SJM 9953D (CTI) on 08/11/2018 -- AAD1811-051

### WITHOUT PREJUDICE

### Dear Khanchna

We do not agree to your 50% in liability.

From the video footage, it was clearly captured that your insured had filter lane and overtake the double white line marking.

Moreover, our taxi already in his lane when collision occurred.

We hope you can review this matter and let us have your best offer.



Thks & Rdgs

Amanda Tay

Claims Service Assistant

\*\*\* Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

# TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line :(65) 6287 6666 Fax Line: (65) 6257 1330 Website: www.transcab.com.sg



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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

**Sent:** Thursday, August 06, 2020 12:09 PM **To:** Ng Wai Yin <<u>waiyin.ng@transcab.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

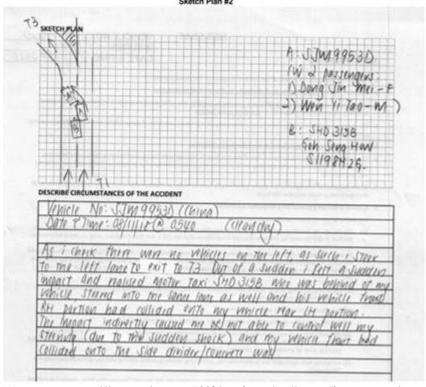
Subject: RE: Accident between SHD 315B & SJM 9953D (CTI) on 08/11/2018 -- AAD1811-051

# **Without Prejudice**

Dear Sir/Madam.

We refer to the above matter.

We append below our Insured statement and sketch plan:



We propose settlement on a 50% basis as both parties were changing lane for global sum of **\$3,900.00(all** in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com</u>|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 2 June 2020 5:59 PM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: RE: Accident between SHD 315B & SJM 9953D (CTI) on 08/11/2018 -- AAD1811-051

Without prejudice

Dear Khanchna

Please see the attachment for the video footage.

Thank You Best Regards, *Ng Wai Yin* Finance Department

TEL: 6603 1265 Ext.308

\*\*\* Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Tuesday, 2 June, 2020 12:26 PM

To: Ng Wai Yin < waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Accident between SHD 315B & SJM 9953D (CTI) on 08/11/2018

# Without Prejudice

Dear Wai Yin,

We refer to the above matter.

We would like to request a copy of accident video.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com</u>|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

