

LKK
EAC

Survivor

DOI:

Date / Time : _____

Registered in Merimex:

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Ser II 188

Is driver the owner?

If NO, Driver Name

Driver Tel No. _____

Nature of Accident :

(V/L: YES/NO)

Claim No.

Policy No.

Make / Model :

Place of Accident

OLGIA REPORT: YES/NO : TP GIA REPORT: YES/NO

Insured Liability : ☐ Final : Yrs / Mo

INSRS:
WSF:
Tel :
Liability
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability:
RMKS:

Date/ Time	STAGE	DATE/ PIC
12/11/18	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI	
	After call Itr to OI	
12/11/18 @ 10:20 AM	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI	<input checked="" type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher: NO DV	<input type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA/GIA:	<input checked="" type="checkbox"/>
	Medical Bill	<input type="checkbox"/>
	PIR	<input type="checkbox"/>
	Mandate/Reject Instruction	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form	<input type="checkbox"/>
	Post-Repair Photos	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: P/P	SS 2,958.64 (3 days) Reduction:	10 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 26/5/19	Confirm with: SIM	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	27	If NO or B 28, Ass. Lia
Repair Cost: (w/GOO)	SS 4,214.34		COLD (KOPK-IMPEND-TR)
Loss of Rental (LOR):	SS 128.16 (2.5 days) X \$125.19		
Loss of Use (LOU):	SS 135.00 x 50 x 35 (days)		
Loss of Income (LOI):	SS - (5 x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input checked="" type="checkbox"/> (Tick only one)			
GIA/TA Search	SS 3.49		
Medical:	SS -		1) Claim status: Normal/Reject/Private Settle
Disbursement:	SS - (e.g. Tow/Independent)		2) Report Format:
Legal Cost	SS -		3) Survey fee: \$400.00
Total:	SS 4,834.99	Global Sum SS: 4,800.00	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 4,800.00	Name 1: COMPTON BORO	EMERSON P/B LBP
Payee 2 (Strike if N.A.)	SS -	Name 2: -	-
Payee 3 (Strike if N.A.)	SS -	Name 3: -	-

Surveyor: Kolvin

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bel. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Turn Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHA7977K Yr Regn: 18 Oct, 2018
 Type: M/Car / M/Cycle / Bus / Van / Lorry / T/O / Prime Mover /
 Truck / Trailer or
 Make: Hyundai AE Tonic cc 1580
 Colour: Blue A/C: Insu 0 / Std / NI / NA
 Sp Reading: 5404 T/Radio: Insu 0 / Std / NI / NA
 Eng/No: _____
 C/No: KM HC851 CVK 114500
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD / Rim or
 Tyre Size: F: 195/65R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / NO / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front: _____ Rear: _____
 R/Bal: 7 mm R/Bal: 7 mm
 L/Bal: 7 mm L/Bal: 7 mm
 D.O.A: 9/11/18 D.O.I: 9/11/18
 Survey held at CDGE (Loyong)
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear N/S
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>EQ</u>
	<u>PT</u>
	<u>PL 43,938.64</u>
	<u>(43938.64 x 10%)</u>

DeclTime, File Pass to? ☐ : Prel. Report
☐ : Final Report

Days Of Repair: _____
 Resurvey No. of Trip: _____

DeclTime, File Return to? _____
 2) _____
 Report Format: _____
 Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)
☐ : Interview (\$ _____)
☐ : Tech. Invs (\$ _____)
☐ : Weekend (\$ _____)

Survey Fee:	
Transportation:	
\$ + RS: \$	
Photos	
Others	
TOTAL	




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ18020412/K1hb3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 12-11-2018		
		Code : EQ1		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBG 3250P	Veh. Inspected	SHA 7977K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/11/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/11/2018	Inspection Date	09/11/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607196R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQ118020412/K1hb3

Date: 12.11.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHA7977K

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 09.11.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,390.04
Revised Estimate Amount	: S\$	1,501.12
"Check" Items Amount	: S\$	768.92
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear N/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

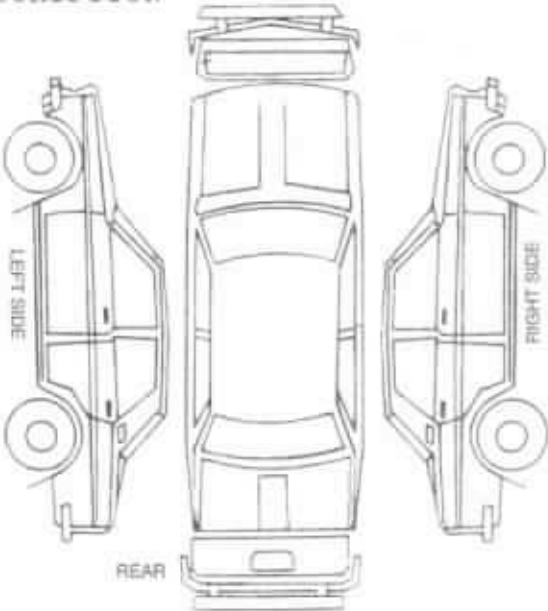
KALVIN ANG
Licensed Appraiser

Team: ARC Repair TP(CLS0)1 JOB CARD Sales Order: JC NO.: 305236881

MEMBER	REGN NO.: SHA7977K	MILEAGE
COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL
7010045	MODEL I 40 Tonique	E 1/2 F
MEMBER NO. 383 SIN MING DRIVE	DATE/TIME IN 09.11.2018 09:35	
SSS Singapore SINGAPORE 575717	YR OF MANUF 05.11.2015	TARGET DATE
65508755 (O)	CHASSIS CODE KMHLB41UM3U080350	COMPLETION DATE/TIME
UNT CARD NO.		

Accident Date: 09.11.2018
NATURE: 3P 09.11.18

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
		<div>FRONT</div>  <div>LEFT SIDE</div> <div>RIGHT SIDE</div> <div>REAR</div>

KED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Recognition Slip	Exit Pass
No.: SHA7977K LIMITS	Vehicle No.: SHA7977K
Signature/Date	Name of Service Advisor
turned to Service Reception upon collection	To be kept by Security Guard

TS

DATE 9/11/2018

LKE - Kalvin

L~~ke~~ - Kalvin

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 459.40
	Rear Bumper Reinforcement ?			\$ 294.80
	Rear Bumper Reinforcement Bracket (LH/RH) ?	\$	138.10	\$ 276.20
	Rear Bumper Centre Moulding Assy ✓			\$ 451.25
	Rear Bumper Lower Centre Moulding Assy ?			\$ 270.10
	Rear Bumper Side Bracket (LH/RH) ?	\$	33.10	\$ 66.20
	Rear Bumper Under Centre ?			\$ 53.85
	Rear Bumper Cover Clips ✓			\$ 22.00
	<i>Rear Tailgate -</i>			
	<i>Tailgate LH lamp -</i>			
	SUB TOTAL			\$ 1,893.80
	LESS 20%			\$ 378.76
	DISCOUNTED TOTAL			\$ 1,515.04
	Rear No.Plates ✓			\$ 25.00
	Labour Charge			
	Panel Beating			\$ 300 \$ 400.00
	Spray Painting Charge			\$ 200.00 \$ 400
	Wiring Charge			\$ 30.00 \$ 30
	Remove/Refix Reverse Sensor			\$ 120.00 \$ 30
	TOTAL LABOUR			\$ 850.00
	ESTIMATE TOTAL			\$ 2,390.04
	<i>Kali 11/11/14</i>			
	<i>9/11/12 125062</i>			
	<i>3 Rys</i>			
	<i>P/P</i>			
	<i>Debra Post pht</i>			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305236881

Date : 13/11/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN ANG

Vehicle Reg No. : SHA7977K

Date of Accident : 09-Nov-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ INS -- GBG3250P

2. The finalized amount shall be:

(a) Spare Parts after List discount \$3,158.64

(b) Labour Charges \$780.00

Total for Part-By-Part Repair Cost \$3,938.64

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

Final Lumpsum Repair cost

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Signature : 

Name : LIM T S

Name : KALVIN

Tel : 62148398

Date : 14/11/18

Fax : 65468156

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

A member of COMFORTDELGRO

Date/Time: 10/11/2018 08:50 Page : 1

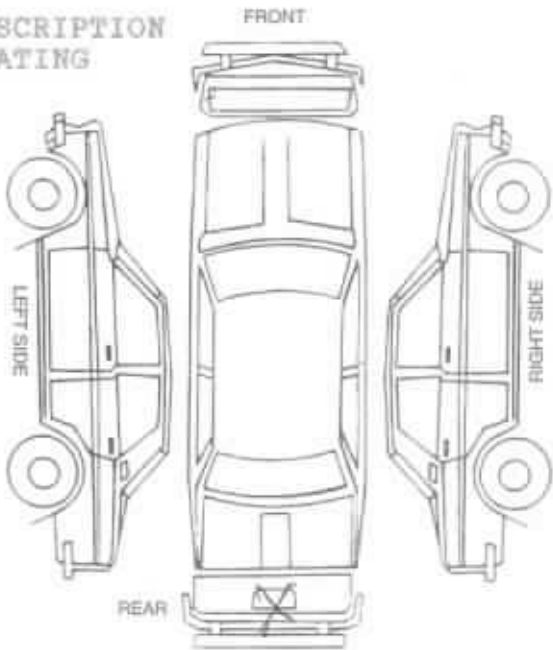
Team: ARC Repair TP(CLSO)1	JOB CARD	Sales Order: 3872013	JC NO.: 305236881
STOMER	REGN NO.: SHA7977K	MILEAGE	
MS 7010045	MAKE: HYUNDAI	FUEL	
STOMER NO. 383 SIN MING DRIVE	MODEL IONIQ(G2) ✓	DATE/TIME IN 09.11.2018 09:35	
RESS Singapore SINGAPORE 575717	YR OF MANU 16.10.2018 ✓	TARGET DATE	
(R) 65508755 (O)	CHASSIS CODE KPHC851CVKU114800 ✓	COMPLETION DATE/TIME:	
(P)			
COUNT CARD NO.			

JOB DESCRIPTION

Accident Date: 09.11.2018
NATURE: 3P 09.11.18

S/NO LABOR CODE
000100 L

DESCRIPTION
PANEL BEATING



CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR _____ CUSTOMER'S SIGNATURE _____

acknowledgement Slip

Exit Pass

Vehicle No.: SHA7977K LIMITS

Vehicle No.: SHA7977K

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 7977K

DATE 9/11/2018

MAKE :

MODEL : HYUNDAI IONIQ

LQ - CP/P) IS
LKK - Kalvin

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 459.40
	Rear Bumper Reinforcement			\$ 294.80
	Rear Bumper Reinforcement Bracket (LH/RH)		\$ 138.10	\$ 276.20
	Rear Bumper Centre Moulding Assy			\$ 451.25
	Rear Bumper Lower Centre Moulding Assy			\$ 270.10
	Rear Bumper Side Bracket (LH/RH)		\$ 33.10	\$ 66.20
	Rear Bumper Under Centre			\$ 53.85
	Rear Bumper Cover Clips			\$ 22.00
	SUB TOTAL			\$ 1,893.80
	LESS 20%			\$ 378.76
	DISCOUNTED TOTAL			\$ 1,515.04
				3,403.36
	Rear No. Plate			\$ 25.00
				135
	Labour Charge			
	Panel Beating			\$ 300
	Spray Painting Charge			\$ 400.00
	Wiring Charge			\$ 30.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 850.00
	ESTIMATE TOTAL			\$ 2,390.04
				4,388.36

Kalvin LKK
 9/11/18 1250hrs
 3 Hrs
 P/P
 Debra Part pht

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

VEHICLE : SHA7977K TYPE OF CLAIM : TP

MODEL : HYUNDAI IONIQ SURVEY BY : LKK-KALVIN

JOB NO : 305236881 DATE : 09/11/18

SUPPLEMENTARY OF PARTS AND LABOUR COSTS

S/No	DESCRIPTION	QTY	ESTIMATE \$	REMARKS
1	TAILGATE ASSY	1	1748.00	/ <i>Del</i>
2	TAILGATE EMBLEM-HYBRID	1	24.30	/ <i>me</i>
3	TAILGATE EMBLEM-IONIQ	1	31.30	/ <i>me</i>
4	TAILGATE COMFORTDELGRO	1	30.00	nett / <i>me</i>
5	TAILGATE 65521111	1	30.00	nett / <i>me</i>
6	TAILGATE LAMP LH	1	556.80	/ <i>me</i>
7	REAR BUMPER MAT	1	50.00	nett / <i>me</i>
* Last Entry *				

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305236881
 REGN NO : SHA7977K
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : IONIQ(G2)
 DATE OF REGN : 18.10.2018
 DATE/TIME IN : 09.11.2018 09:35
 ACCIDENT DATE : 09.11.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 FNPS	NO PLATE(S)	1 N	25.00		25.00
0002 04-01-0104-2282-G	REAR BUMPER	1	459.40	20.00	367.52
0003 04-01-0104-2533-G	R/BUMPER CENTRE MOUDLING	1	451.25	20.00	361.00
0004 04-01-0104-2256-G	TAILGATE ASSY**	1	1,748.00	20.00	1,398.40
0005 04-01-0104-2270-G	TAILGATE EMBLEM-HYBRID**	1	24.30	20.00	19.44
0006 04-01-0104-2271-G	TAILGATE EMBLEM-IONIQ**	1	31.30	20.00	25.04
0007 28-01-0103-0005-A	TAILGATE COMFORTDELGRO**	1	30.00		30.00
0008 28-01-0103-0006-A	TAILGATE 65521111**	1	30.00		30.00
0009 04-01-0104-2397-G	TAILGATE LAMP LH**	1	556.80	20.00	445.44
0010 04-01-0104-3919-G	REAR BUMPER REIN-BRKT RH	1	138.10	20.00	110.48
0011 04-01-0104-3819-G	REAR BUMPER REIN-BRKT LH	1	138.10	20.00	110.48
0012 04-01-0104-2288-G	REAR BUMPER REINFORCEMENT	1	294.80	20.00	235.84

SUB-TOTAL : 3,158.64

JOB NATURE

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305236881
REGN NO : SHA7977K
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 18.10.2018
DATE/TIME IN : 09.11.2018 09:35
ACCIDENT DATE : 09.11.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

0000 L	PANEL BEATING	300.00	
0001 23-502	SPRAYPAINT ON AFFECTED AREA	400.00	
0002 L	R/I REVERSE SENSOR	30.00	
0003 20-05	REAR BUMPER MAT**	50.00	
		SUB-TOTAL	: 780.00

TOTAL : 3,938.64


MVA NAME & SIGNATURE
DATE :

SURVEYOR NAME & SIGNATURE
DATE : AUTHORIZED : YES / NO

Mei Kwan (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 12 November, 2018 6:20 PM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBG3250P (OI : EQI - TBA) AND SHA7977K (TP : LKK REF - CC3/EQI18020412/K1hb3) on 09.11.2018
Attachments: GBG3250P.PDF
Categories: bee

Dear Shu Pei

Attached insured's accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Monday, November 12, 2018 5:19 PM
To: Joel Goh
Cc: Admin A; Vic (LKKAUTO)
Subject: Direct Settlement - Accident Involving GBG3250P (OI : EQI - TBA) AND SHA7977K (TP : LKK REF - CC3/EQI18020412/K1hb3) on 09.11.2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

We have inspected TP vehicle SHA 7977K at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our Ref : T 1118 / SHA7977K / JW(st)
Your ref :
Date : 19-Nov-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198506409

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA7977K YOUR INSURED GBG3250P
AND OTHER ON 09.11.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA7977K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBG3250P we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,214.34
2	4 days Loss of Rental @ \$ 125.19 per day	\$ 500.76
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 4,722.59

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per day	\$ 320.00
Total Claims:		\$ 5,042.59

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : GBG3250P
- c) GIA / Police report/s of : SHA7977K
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 608286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQ118020412/K1hb3

14 NOVEMBER 2018

AVITCOM SYSTEM PRIVATE LIMITED
1091 LOWER DELTA ROAD
#01-01
SINGAPORE 169202

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 3250P AND SHA 7977K ON 09/11/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report, accident scenario and available evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh Sanghilan
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)
kelvin@avitcom.com.sg
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 14 November, 2018 10:45 AM
To: kelvin@avitcom.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: GBG 3250P_ACCIDENT INVOLVING GBG 3250P AND SHA 7977K ON 09/11/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQI18020412/K1hb3

14 NOVEMBER 2018

AVITCOM SYSTEM PRIVATE LIMITED
1091 LOWER DELTA ROAD
#01-01
SINGAPORE 169202

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 3250P AND SHA 7977K ON 09/11/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report, accident scenario and available evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

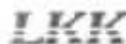
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORISATION
(NAF / PAF)

ACCIDENT INVOLVING
ALONG

Hyundai Ioniq SHA7977K , GBG3250P
TAMPINES RD TWDS KPE

ON 09-Nov-18 08:50

1 / We

LIM TIONG HUNG

(Hirer) NRIC No.:

S1230419F

and/or

(Relief) NRIC No.:

Taxi Number

SHA7977K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.

2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

3. To sign Discharge Voucher on my/our behalf.

4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

09-Nov-2018

Name of Hirer

LIM TIONG HUNG

Hirer NRIC

S1230419F

Signature :



Address

17 HOUGANG AVENUE 3 #10-149
530017

Contact No.

90219071

http://cdgek2srv:82/Runtime/Runtime/Runtime/Runtime/View/CDG_VARS.V.LettofAut... 09/11/2018

OWNERS' RISK:
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM ALONG THE VARYING NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OBLIGED TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE SAME DATE OF PAYMENT I.E. AFTER 31 DAYS FROM THE VEHICLE RUN IN PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DAMAGES OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS POWER AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010325	91407859	4,214.34	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHA7977K

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
18.10.2018

CHASSIS CODE
KMHC851CVKU114800

INV. NO/DATE
91407859 15.11.2018

JOB NO.
305236881

ODOMETER READING

DATE/TIME IN
09.11.2018 09:35

S/No	Part No.		Qty	Unit Price	%Disc	Net
0012	04-01-0104-2288	IONIQ BEAM-RR BUMPER	1	294.80	20.00	235.84
SUB-TOTAL			:			3,158.64

JOB NATURE

0001	L	PANEL BEATING	300.00		300.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	400.00		400.00
0003	L	R/I REVERSE SENSOR	30.00		30.00
0004	20-05	REAR BUMPER MAT**	50.00		50.00
SUB-TOTAL			:		780.00

WHILE TAKING ALL REASONABLE PRECAUTIONS, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND USED AT OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 24 HOURS FROM SUCH DELIVERY, OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN ADDITION TO ANY ARREARS PAID AND PAYMENT TO THE COMPANY BY THE CUSTOMER AND NOT INDEED ON THE DUE DATE OF PAYMENT IS 3% AFTER 30 DAYS FROM THE PAYMENT TERM IN PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY EXTENSION OF PRESENTATION WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91407859	4,214.34	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHA7977K

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
18.10.2018

CHASSIS CODE
KMHC851CVKU114800

INV. NO/DATE
91407859 15.11.2018

JOB NO.
305236881

ODOMETER READING

DATE/TIME IN
09.11.2018 09:35

Items total	3,938.64
Add GST @ 7.000 %	275.70
Invoice amount	4,214.34

Issued by : CHEWBEELING 15.11.2018 14:15:44
Repair type : CLS0/57/57
Payment Type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR LOSS OF VEHICLES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND STORED AT OWNERS RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL NOTIFY THE COMPANY OF ANY DAMAGE OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN FURTHER OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR APPROVAL BY BANK. EXCEPT FOR DELAYED PAYMENT PERIOD OF DEFAULT.

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91407859	4,214.34	

Our Ref: CT18110238

Date: 15 November 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/11/2018 @ 08:50 hrs
ALONG TAMPINES RD TWDS KPE
INVOLVING GBG3250P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7977K** (the "Taxi"). The Taxi was hired to **LIM TIONG HUNG IC NO S1230419F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

STA 7977K

	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
6	281	0830	2200
2	266	0830	1813
3	231	0830	1730
2	299	0830	2000
2	180	0845	2235
1	229	0830	1937
9	210	0830	2030
6	227	0925	1950
2	305	0830	2123
1	269	0830	2120
6		0645	0945

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBG3250P	09 Nov 2018 / 08:50:00	Successful	ED4	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

SHA 7977K



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 18/06/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBG 3250P (Insd Veh)	Your Ref. No. : DMCPHQ18-004280
	SHA 7977K (TP Veh)	Our Ref. No. : CC3/EQI18020412/K1hb3q2
Date of Accident	9/11/2018	

Liability	100%	
Final Repair Cost	: \$ 4,214.34	
Loss of Income	: \$ 175.00	3.5 days
Rental (If any)	: \$ 438.16	3.5 days
Others:	: \$ 7.49	
	: \$	
	4,834.99	
Final Settlement Sum	: \$ 4,800.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 4,800.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ18020412/K1hb3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 18-06-2019		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBG 3250P	Veh. Inspected	SHA 7977K	
Policy No.	DMCPHQ18-004280	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	09/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI AE IONIQ	c.c	1580	
Engine No.	HIDDEN	Year of Reg.	201	
Chassis No.	KMHC851CVKU114800	Colour	BLUE	
Odometer	5404	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	MICHELIN	7 mm	
L/H Front Tyre	195/65 R15	MICHELIN	7 mm	
R/H Rear Tyre	195/65 R15	MICHELIN	7 mm	
L/H Rear Tyre	195/65 R15	MICHELIN	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	09/11/2018	Inspection Date	09/11/2018	
Survey held at	COMFORTDEL'GRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 7977K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	459.40	459.40
1	REAR BUMPER REINFORCEMENT	BENT	294.80	294.80
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$138.10	BENT	276.20	276.20
1	REAR BUMPER CENTRE MOULDING ASSY	CRACKED	451.25	451.25
1	REAR BUMPER LOWER CENTRE MOULDING ASSY	SERVICEABLE	270.10	-
2	REAR BUMPER SIDE BRACKET (LH/RH) @\$33.10	SERVICEABLE	66.20	-
1	REAR BUMPER UNDER CENTRE	SERVICEABLE	53.85	-
1	REAR BUMPER COVER CLIPS	NOT NECESSARY	22.00	-
1	TAILGATE ASSY (ADDITIONAL)	DENTED	1,748.00	1,748.00
1	TAILGATE EMBLEM -HYBRID (ADDITIONAL)	NECESSARY	24.30	24.30
1	TAILGATE EMBLEM -IONIQ (ADDITIONAL)	NECESSARY	31.30	31.30
1	TAILGATE LAMP LH (ADDITIONAL)	CRACKED	556.80	556.80
	LESS 20% DISCOUNT		-850.84	-768.41
			3,403.36	3,073.64
SPECIAL NETT ITEMS				
1	REAR NO .PLATE (SN)	CRACKED	25.00	25.00
1	TAILGATE COMFORTDELGRO(SN) (ADDITIONAL)	NECESSARY	30.00	30.00
1	TAILGATE 65521111 (SN) (ADDITIONAL)	NECESSARY	30.00	30.00
1	REAR BUMPER MAR (SN) (ADDITIONAL)	NECESSARY	50.00	50.00
			135.00	135.00
LABOUR				
	PANEL BEATING.		400.00	300.00
	SPRAY PAINTING CHARGE.		500.00	400.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR.		120.00	30.00
			1,050.00	730.00
GRAND TOTAL			4,588.36	3,938.64
RECOMMENDED COST OF REPAIRS				3,938.64

Report Ref No. CC3/EQ18020412/K1hb3q2



Report Ref No. CC3/EQI18020412/K1hb3q2

A stylized handwritten signature in black ink.

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

A stylized handwritten signature in black ink.

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 20 June 2019 3:05 PM
To: 'Joel Goh'
Cc: 'Vic (LKKAuto)'
Subject: TP Direct Settlement - Accident Involving GBG 3250P (OI) and SHA 7977K (TP) on 09/11/2018
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933