

ASS. REC. BY:

REF:

CS/EG118020402/Ugb 02

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Yee Pei Li of EG1 Date/Time: 12/11/2018

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: XD4902R Insured: STJ4929Z

at Workshop m/s Liu's Brother Tel: 67411730

of No.1 Kaki Bukit Ave 6 #01-01

Policy No: Claim No: DSMPPF1600429/SA/pl

Sum Insured: Excess:

Make of Veh: D.O.A. 14/3/2016
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12/11 Person Contacted: Susan Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	XD4902R-X
	STJ4929Z-NA/INC18011926/K4 DCA: 29/6/2018
12/11/18 @ 3.06pm	revised to STJ by email

(08/11/13) wef

REF:

ASS. REC. BY: *Marcus*

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

47A6964

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

XD 4902R

Yr Regn:

4 11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

HIND FSIELKD c.c 12913

Colour

white

A/C: Insured / Std / NI / NA

Sp. Reading

562038

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JHDFSIELK XXX10242

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

295/80R22.5

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Firenze

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal.

L/Bal.

D.O.I.

Date/Time

Action / Instruction

Date/Time, File Pass to?

1) 16/11/13

Date/Time, File Return to?

2)



Preli. Report



Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format:

Lump Sum / I.B.I: (\$

TP

1900

RECEIVED 16 NOV 2018

350



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: DSMPF1600429/SA/pl

Date: 13th November 2018

Our Ref: CS/EGI8020402/Uqb

The Motor Claims Department
ERGO Insurance

Attn: Pei Li

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. XD 4902R

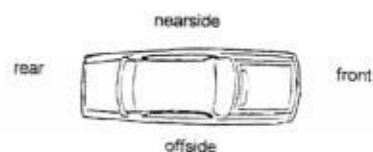
We thank you for the instruction on 12/11/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 12/11/2018 at the premises of M/s LIU'S BROTHER and have the following to report:-

Workshop Estimate Amount	: S\$ <u>6,556.00</u>
Revised Estimate Amount	: S\$ <u>3,790.00</u>
"Check" Items Amount	: S\$ <u>-</u>
Lump Sum Repair Estimate Amount	: S\$ <u>-</u>
Market Value	: S\$ <u>-</u>
LTA Reimbursement Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the n/s front portion.



Comments/ Present Status:

Damages consistent.

Days of repair: 2 days.

We have NOT authorize repair.

Yours faithfully

CHUA KANG SENG
Licensed Appraiser

Catherine Chong (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Monday, 12 November, 2018 9:43 AM
To: 'admin-d@lkkauto.com'
Cc: SUR (sur@lkkauto.com)
Subject: OI : SJJ4929Z / TP : XD4902R/LKK / DOA : 14/03/2016 (DSMPF1600429)
Attachments: SJJ4929Z - SAS.pdf; XD4902R - SAS.pdf; XD4902R - PRS FORM.pdf; Re: Request for 3rd party claims survey XD4902R Claims against SJJ4929... (32.7 KB)

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please conduct this survey request from **LIU'S BROTHER AUTO ENGINEERING WORKSHOP**,

ADDRESS : NO 1 KAKI BUKIT AVENUE 6
#01-01 AUTOBAY @ KAKI BUKIT
SINGAPORE 417883

PERSON TO CONTACT : SUSAN @ 6741 1730

ERGO OFFICER-IN-CHARGE : SITI

Note: To survey on without prejudice basis. Obtain estimate and advise the consistency of damages to third party vehicle, inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are insured and TP's SAS (**note: reports not to be released to any Third Party**). No estimates was provided.

Kindly acknowledge receipt of this email.

Regards,
Yee Pei Li (Ms)
Claims Assistant (Motor)

Veh In

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6829 9194
Tel : +65 6829 9199
Fax : +65 6829 9247

www.ergo.com.sg

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers

ERGO

Date: 11.11.2018
Our Reference: DSMPF1600429/SA/pl
Your Reference: XD 4902R

Sent via Fax
or
Email

To: LIU'S BROTHER AUTO ENGINEERING WORKSHOP

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: XD 4902R
Insured's Vehicle: SJJ 4929Z
Date Of Accident: 14.03.2016

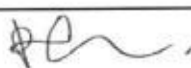
We acknowledge receipt of your request for PRS on: 09.11.18

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

*

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

<input checked="" type="checkbox"/>	Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
<input type="checkbox"/>	Your request for inspection does not have your client's GIA report, kindly forward a copy.
<input type="checkbox"/>	We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
<input type="checkbox"/>	Our Insured's driver has not reported the accident to us todate.
<input checked="" type="checkbox"/>	Others: <u>OFFICER-IN-CHARGE - SITI</u>

Prepared by:		Pei Li	6829 9194	claims@ergo.com.sg
Signature:				FAX : 6829 9247

Assessor use only:

Assignment Date: _____
Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
Time: _____
Inspector: _____

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.

ERGO

Date: 11.11.2018
Our Reference: DSMPF1600429/SA/pl
Your Reference: XD 4902R

Sent via Fax

or

Email

liusbro@ymail.com

To: LIU'S BROTHER AUTO ENGINEERING WORKSHOP

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: XD 4902R
Insured's Vehicle: SJJ 4929Z
Date Of Accident: 14.03.2016


We acknowledge receipt of your request for PRS on: 09.11.18

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

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AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

<input checked="" type="checkbox"/>	Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
<input type="checkbox"/>	Your request for inspection does not have your client's GIA report, kindly forward a copy.
<input type="checkbox"/>	We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
<input type="checkbox"/>	Our Insured's driver has not reported the accident to us todate.
<input checked="" type="checkbox"/>	Others: <u>OFFICER-IN-CHARGE - SITI</u>

Prepared by:		Pei Li	6829 9194	claims@ergo.com.sg
Signature:				FAX : 6829 9247

Assessor use only:

Assignment Date: _____
Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
Time: _____
Inspector: _____

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .



Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 13 November 2018 3:06 PM
To: 'Survey Report (ERGO Insurance Pte. Ltd.); 'Siti A Thikah AB Rahman'
Cc: SUR
Subject: RE: SJJ4929Z / TP : XD4902R/LKK / DOA : 14/03/2016 (DSMPF1600429)
Attachments: CSEGI18020402Uqb.pdf

Dear Siti,

Enclosed herewith preliminary advice of XD 4902R.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 12 November 2018 11:33 AM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SJJ4929Z / TP : XD4902R/LKK / DOA : 14/03/2016 (DSMPF1600429)

Dear Pei Li,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [<mailto:Survey.Report@ergo.com.sg>]
Sent: Monday, 12 November, 2018 9:43 AM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>
Cc: SUR (sur@lkkauto.com) <sur@lkkauto.com>
Subject: OI : SJJ4929Z / TP : XD4902R/LKK / DOA : 14/03/2016 (DSMPF1600429)

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please conduct this survey request from **LIU'S BROTHER AUTO ENGINEERING WORKSHOP,**

ADDRESS : NO 1 KAKI BUKIT AVENUE 6
#01-01 AUTOBAY @ KAKI BUKIT

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company

Owner ID: 1196N

Vehicle Details

Vehicle No.: XD4902R

Vehicle to be Exported: No

Intended Deregistration Date: 12 Nov 2018

Vehicle Make: HINO

Vehicle Model: FS1ELKD

Primary Colour: White

Manufacturing Year: 2008

Engine No.: E13CUN13062

Chassis No.: JHDFS1ELKXXX10242

Maximum Power Output: -

Open Market Value: \$96,964.00

Original Registration Date: 20 Apr 2011

First Registration Date: 20 Apr 2011

Transfer Count: 1

Actual ARF Paid: \$4,849.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 19 Apr 2021

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

QP Paid: \$28,589.00

COE Rebate Amount: \$6,964.00

Total Rebate Amount: \$6,964.00

The information contained herein is correct as at 12 Nov 2018

OK

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbros@gmail.com

Invoice/Ref No: XD4902R160314

Estimate

Customer

Name: ERGO Insurance Pte Ltd

Address: Motor Claims Department

5 Temasek Boulevard #04-01

Suntec Tower Five

Singapore 038985

Date:

09-11-18

Vehicle No: XD4902R

Model/Make: Hino FS1ELKD

Item No.	Descriptions Of Parts		Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front	Bumper	\$ 3,170.00	
2	"	Bumper Side	\$ 280.00	
3	"	Step Panel Top	\$ 670.00	
4	"	Step Panel Lower	\$ 425.00	
5	"	Reflector	\$ 98.00	
6	"	Door Lower Garnish	\$ 473.00	
	To check all wiring & electrical component for proper function		\$ 40.00	
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc		\$ 800.00	
	To putty & spray painting & including touch up paint on accident affected areas		\$ 600.00	

Total Parts & Labour of estimate for damaged vehicle

\$ 6,556.00

Total amount in Lump Sum Basis for repaired vehicle

SDLS:



M/s Liu's Brother Auto Engrg Wks

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before after spray painting
 - To display damaged part(s) during resurvey
 - To allow inspection subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Not Allowed
Hain
12/11/18
4/5 \$ 1900/-
The photo after repair
2 day

P-1957-28
102
1761.55
2387.55




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD			Ref : CS/EGI18020402/Uqbn2	
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985			Date : 16-11-2018	
			Code : EGI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJJ 4929Z	Veh. Inspected	XD 4902R	
Policy No.		Coverage (\$)	0.00	
Claim No.	DSMPF1600429/SA/pl	Excess (\$)	0.00	
Assign From	YEE PEI LI	Assign Date	12/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	HINO FS1ELKD (M)	c.c	12913	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	JHDFS1ELKXXX10242	Colour	WHITE	
Odometer	562038	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	295/80 R22.5	FIRENZA	5 mm	
L/H Front Tyre	295/80 R22.5	FIRENZA	5 mm	
R/H Rear Tyre	295/80 R22.5 (D/D)	FIRENZA	5/5 5/5 mm	
L/H Rear Tyre	295/80 R22.5 (D/D)	FIRENZA	5/5 5/5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	14/03/2016	Inspection Date	12/11/2018	
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XD 4902R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	DENTED	3,170.00	1,957.28
1	FRONT BUMPER SIDE	TO REPAIR SEE LABOUR	280.00	-
1	FRONT STEP PANEL TOP	TO REPAIR SEE LABOUR	670.00	-
1	FRONT STEP PANEL LOWER	TO REPAIR SEE LABOUR	425.00	-
1	FRONT REFLECTOR	NOT NECESSARY	98.00	-
1	FRONT DOOR LOWER GARNISH	SERVICEABLE	473.00	-
	LESS 10% DISCOUNT		-	-195.73
			5,116.00	1,761.55
	LABOUR			
	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FOR PROPER FUNCTION.		40.00	20.00
	LABOR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN & REPLACING PARTS ETC.S.INCLUSIVE OF THE REPAIR OF FRONT BUMPER SIDE,FRONT STEP PANEL TOP AND FRONT STEP PANEL LOWER.		800.00	300.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED AREAS.		600.00	300.00
			1,440.00	620.00
	GRAND TOTAL		6,556.00	2,381.55
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,900.00

Report Ref No. CS/EGI18020402/Uqbn2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.