

INS. CASE OWNER:

6, 116 180 20556 K9A37 LKK

Surveyor:

KSL

DOI:

ASSIGNMENT

12/11/18

Date:

9-11-18

Registered in Merimen:

9-11-18

Pre-assign / CCU / FTE

SLJ 4862H



Insured Vehicle No.:

Claim No.:

912200019956

Name of Insured:

Yu Lei

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II:SS

D.O.A.:

9-11-18

Place of Accident:

AYE 7 Changi

Is driver the owner?

(E) / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES/NO)

OI GIA REPORT: YES NO; TP GIA REPORT: YES/NO

Insured Liability:

%

Final? Yes/No

SME 3886K



INSRS:

WSP:

Tel:

Liability:

RMKS:

Optima work



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call GI:

After call ltr to OI: 02102119 - vic

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

S\$ 3,026.48

(6 days)

Reduction:

\$626.32/16%

Email:

Call:

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email:

Call:

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

COI FORM - ENDED TP

Repair Cost:

CW/GSD

S\$ 3,559.33

Loss of Rental (LOR):

S\$ 895.80

(7 days)

x \$120

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$ 31

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$ 4,489.13

Global Sum S\$: 4,480.00

1) Claim status: Normal/Spec/Private Settle

2) Report Format:

3) Survey fee:

\$320

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

S\$ 4,480.00

Name 1:

OPTIMA WERKZ PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

21A 8/11/18

REF:

FLH

ASSIGNMENT

From:

Date:

12/12/2018

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SMR 3886K

at Workshop m/s

Optima Workz

of

9A Serangoon North Ave 5.

Insured

Policy No.

Claims No.

Sum Insured.

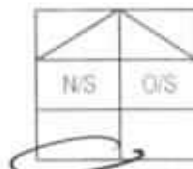
Excess:

(Client's Record)

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

4

days

Res:

Yes or No

Lum Sum:

1. B. 1 %

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No

SMR 3886K

Yr Regn:

09 18

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda 151

C/C

1486

Colour:

M. Blue

A/C

Insured / Std / Nil / NA

Sp. Reading

10675

T/Radio: Insured / Std / Nil / NA

Eng/No

C/No:

GPS 3415787

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/60R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

9

mm

R/Bal:

9

mm

L/Bal:

9

mm

L/Bal:

9

mm

D.O.A.

9/11/18

D.O.I

12/11/18

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

13/11 File pass to Customer

C/P/P: \$3,326.48 / Red \$626.32 / 16%.)

6 days + 1 PRS = 7 days

Date/Time, File Pass to?

☐

Prel. Report

11

☐

Final Report

Date/Time, File Return to?

2

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1. S + RS 9

1. Photos

1. Other

Add Fee:

☐

Site Insp \$

☐

Interview \$

☐

Tech. Insp \$

☐

Weekend \$

Report Format:

Lump Sum / I.B.I: \$

TOTAL

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	0976C
Vehicle Details	
Vehicle No.:	SME3886K
Vehicle to be Exported:	Yes
Intended Deregistration Date:	09 Nov 2018
Vehicle Make:	HONDA
Vehicle Model:	FIT 1.5 HYBRID AUTO
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	LEB6070470
Chassis No.:	GP53415787
Maximum Power Output:	101.0 kW (135 bhp)
Open Market Value:	\$17,493.00
Original Registration Date:	27 Sep 2018
First Registration Date:	27 Sep 2018
Transfer Count:	0
Actual ARF Paid:	\$7,493.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Sep 2028
PARF Rebate Amount:	\$5,619.00
Intended COE Rebate Details	
COE Expiry Date:	26 Sep 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$31,001.00
COE Rebate Amount:	\$24,800.00
Total Rebate Amount:	\$30,419.00

The information contained herein is correct as at 09 Nov 2018

OK

Survey on 8/11/18 @ 10:30am

Kh

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143 Tel : +65 6472 1313 Fax : +65 6472 2112
Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011
Co. Reg. No. 201212455W

Date: 8 NOVEMBER 2018 Third Party Insurer: AIG
Vehicle No: SME3886K Third Party Veh No: SLJ4862H
Model: HONDA FIT HYBRID AUTO Date of Accident: 8 NOVEMBER 2018
Chassis: GP53415787 - 2018

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR BUMPER <i>774.90</i>	1		<i>Per</i> \$828.90
2	REAR BUMPER CLIPS	10	\$4.00	<i>Per</i> \$40.00
3	REAR BUMPER SIDE RETAINER LH	1		<i>Per</i> \$37.90
4	REAR BUMPER SIDE INNER SHIELD LH	1		<i>Per</i> \$59.20
5	REAR BUMPER SIDE INNER SHIELD CLIPS	4	\$4.50	<i>Per</i> \$18.00
6	REAR END PANEL	1		<i>Per</i> \$370.10
7	REAR WELL SIDE PANEL LH <i>P17 (8224.30)</i>	1		<i>224.30 Per</i> \$585.00
8	REAR FENDER INNER TRIM BOARD LH	1		<i>Per form</i> \$355.50
9	REAR FENDER INNER TRIM BOARD CLIPS	8	\$5.80	<i>Per</i> \$46.40
SUB TOTAL				\$2,341.00
LESS 20%				-\$468.20
PARTS TOTAL				\$1,872.80

x 900P

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION

700
\$1,000.00

TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION

600
\$800.00

TO TUFF KOTE / ANTI-RUST

\$60.00 *✓*

TO DISMANTLE & REINSTALL INTERIOR CARPET WITH OTHER ATTACHMENT PARTS COMPONENT TO FACILITATE REPAIR

100
\$220.00

x 900P

LABOUR TOTAL \$2,080.00

PEI TING TOTAL \$3,952.80

*Not Authorized
Resurvey B4 point
6 days*

83326.48

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Co. Reg. No. 201212455W

Date:	8 NOVEMBER 2018	Third Party Insurer:	AIG
Vehicle No:	SME3886K	Third Party Veh No:	SLJ4862H
Model:	HONDA FIT HYBRID AUTO	Date of Accident:	8 NOVEMBER 2018
Chassis:	GP53415787 – 2018		

SUPPLEMENTARY

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR BUMPER OUTER GARNISH LH	1		<i>m/c m</i> \$65.80 ✓
2	REAR BUMPER INNER SPONGE LH	1		<i>c m</i> \$105.70 ✓
			SUB TOTAL	\$171.50
			LESS 20%	-\$34.30
			PARTS TOTAL	\$137.20

LABOUR CHARGES:

TO MOUNT VEHICLE ONTO 3D COMPUTERISE CAR 'O' LINER TO CALIBRATE SUB
CHASSIS FRAME & CAR BODY BACK TO MANUFACTURING SPECIFICATION

\$280.00 *250/*

LABOUR TOTAL	\$280.00
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PEI TING	TOTAL	\$417.20
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Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 8 NOVEMBER 2018

Third Party Insurer:

AIG

Vehicle No: SME3886K

Third Party Veh No:

SLJ4862H

Model: HONDA FIT HYBRID AUTO

Date of Accident:

8 NOVEMBER 2018

Chassis: GP53415787 - 2018

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR BUMPER	1		<i>Bu</i> \$828.90
2	REAR BUMPER CLIPS	10	\$4.00	<i>10</i> \$40.00
3	REAR BUMPER SIDE RETAINER LH	1		<i>0.1</i> \$37.90
4	REAR BUMPER SIDE INNER SHIELD LH	1		<i>1m</i> \$59.20
5	REAR BUMPER SIDE INNER SHIELD CLIPS	4	\$4.50	<i>4m</i> \$18.00
6	REAR END PANEL	1		\$370.10
7	REAR WELL SIDE PANEL LH <i>P-?</i>	1		<i>2</i> \$585.00
8	REAR FENDER INNER TRIM BOARD LH	1		<i>Re form</i> \$355.50
9	REAR FENDER INNER TRIM BOARD CLIPS	8	\$5.80	<i>1m</i> \$46.40
SUB TOTAL				\$2,341.00
LESS 20%				-\$468.20
PARTS TOTAL				\$1,872.80

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION

700
\$1,000.00

TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION

600
\$800.00

TO TUFF KOTE / ANTI-RUST

\$60.00 ✓

TO DISMANTLE & REINSTALL INTERIOR CARPET WITH OTHER ATTACHMENT PARTS COMPONENT TO FACILITATE REPAIR

100
\$220.00

LABOUR TOTAL \$2,080.00

PEI TING TOTAL \$3,952.80

*Not Authorized
The survey B4 paint
6 days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 FEBRUARY 2019

YU LEI
BLOCK 626 SENJA ROAD
#22-168
SINGAPORE 070626

By Post and By Email

Dear Sir/Madam,

OUR REF : CC6/AIG18020356/Kha3
YOUR REF : SLJ 4862H
ACCIDENT INVOLVING SLJ 4862H AND SME 3886K ALONG AYE TOWARDS
CHANGI ON 09.11.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SME 3886K against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SME 3886K. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

[Email: yul@gmail.com](mailto:yul@gmail.com)
(Email)

Please update the offer.
Thank you

--
Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE. LTD.

Head office: 8 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: 551 Upp Thomson Road Singapore 574415

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Tel: (+65) 6484 9919 Fax: (+65) 6481 1011
Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Tuesday, 18 June, 2019 3:36 PM

To: Lily.loi@ow.sg; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: angela.tan@ow.sg; 'Adeline Lim' <adeline@ow.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Sharon' <sharon@ow.sg>

Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kka3

Without Prejudice

Dear Lily,

We refer to your below email and the contents were noted.

Please be informed that this matter is now handled by my colleague, Ms Khanchna and she will get back to you for an update.

Thank you.

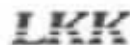
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Lily.loi@ow.sg [mailto:Lily.loi@ow.sg]
Sent: Wednesday, 15 May, 2019 6:29 PM
To: Mei Kwan (LKKAUTO); Vic (LKKAUTO)
Cc: angela.tan@ow.sg; 'Adeline Lim'; Admin A; CS A Team; 'Sharon'
Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kha3

Dear Mei Kwan & Vic,

LOD submitted on 23/03/2019.

Any offer?

Liability clean on this case.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

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Tel: (+65) 6452 8868

Fax: (+65) 6472 2112

Fax: (+65) 6481 1011

Fax: (+65) 6452 9223

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Sharon <sharon@ow.sg>
Sent: Friday, 12 April, 2019 2:23 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Lily.loi@ow.sg; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Cc: angela.tan@ow.sg; 'Adeline Lim' <adeline@ow.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kha3

Without Prejudice

Dear Vic,

Please let us have your proposed offer without further delay.

Thank you.

Best Regards,

Sharon Ten (Ms.)

OPTIMA WERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: 551 Upp Thomson Road Singapore 574415

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On 25-Mar-19 12:03 PM, Mei Kwan (LKKAuto) wrote:

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18020356/Kha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily.loi@ow.sg <Lily.loi@ow.sg>

Sent: Saturday, 23 March, 2019 11:58 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: sharon@ow.sg; angela.tan@ow.sg; 'Adeline Lim' <adeline@ow.sg>

Subject: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG)

Our Ref : SME3886K / TP#735

Your Ref : SLJ4862H

Without Prejudice

Dear Officer-In-Charge,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$3,559.33
- Loss of Rental (incl. of GST)	S\$898.80 (S\$128.40 x 07 days)
- Loss of Income	S\$1,120 (S\$160.00 x 07 days)
- LTA/GIA Search Fee	S\$2.00
- GIA Report (SLJ4862H)	S\$29.00
Grand Total	S\$5,609.13

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

--
Best Regards,

Lily Loi (Ms)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 25 June 2019 2:57 PM
To: Lily.loi@ow.sg
Cc: angela.tan@ow.sg; 'Adeline Lim'; Admin A; 'Sharon'; Hsiao Tong (LKKAuto)
Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kka3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,559.33
2. Loss of Rental & Loss of Income (7 days x \$100.00)	\$ 700.00
3. LTA/GIA Search Fee	\$ 31.00
TOTAL	\$ 4,290.33

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily.loi@ow.sg <Lily.loi@ow.sg>
Sent: Tuesday, 18 June 2019 4:54 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: angela.tan@ow.sg; 'Adeline Lim' <adeline@ow.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Sharon' <sharon@ow.sg>
Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kka3

Dear [khanchna](#)

Khanchna (LKK Auto)

From: Lily.loi@ow.sg
Sent: Tuesday, 25 June 2019 5:41 PM
To: Khanchna (LKK Auto); Hsiao Tong (LKKAuto); Admin A
Cc: angela.tan@ow.sg; 'Adeline Lim'; 'Sharon'
Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK
REF: CC6/AIG18020356/Kka3
Attachments: 1. 01.10.18 to 07.10.18.pdf; 2. 08.10.18 to 14.10.18.pdf; 3. 15.10.18 to 21.10.18.pdf; 4. 22.10.18 to 28.10.18.pdf; 5. 29.10.18 to 04.11.18.pdf; 6. 05.11.18 to 09.11.18.pdf; Loss of Income (Base on Grab Statement).xlsx; SME3886K Transfer Fee.pdf

Dear Khanchna,

Refer to your offer email dated 25/06/19.

Our client unable to accept your Loss of Rental & Loss of Income offer at \$700.

However, our client's vehicle are registered with LTA under Vehicle Type - **Z11 - Private Hire** (Chauffeur) --- Please refer to "Transfer Fee" attachment under LTA.

As per Singapore LTA rules, all the private vehicle used for running Grab business must be registered under company name instead of personal name. As such, the said car unable to run Grab business during the whole process from date of accident 09/11/2018 to date of completion on 17/11/2018. We counter propose \$156.59 per day as average of the Loss of Income. You may refer to attached Grab statement as supporting document of Loss of Income.

Secondly, we are of the opinion that our rental offer is too low, especially since it is inclusive of 7% GST. Our rental is Toyota Aqua 1.5cc. Refer to "Benchmark rates" it should be at least \$100 per day and after GST 7% is \$107 per day. Please amend your rental offer.

Hope you could reconsider to settle our client's claim as propose without delay.

Thank you.

—
Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE. LTD.

Head office: 8 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 551 Upp Thomson Road Singapore 674415

Tel: (+65) 6472 1313

Tel: (+65) 6484 9919

Tel: (+65) 6452 8868

Fax: (+65) 6472 2112

Fax: (+65) 6481 1011

Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, 25 June, 2019 2:57 PM

To: Lily.loi@ow.sg

Cc: angela.tan@ow.sg; 'Adeline Lim' <adeline@ow.sg>; Admin A <admin-a@lkkauto.com>; 'Sharon' <sharon@ow.sg>;

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 3 July 2019 4:41 PM
To: Lily.loi@ow.sg
Cc: angela.tan@ow.sg; 'Adeline Lim'; 'Sharon'; Admin A
Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kka3

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,480.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily.loi@ow.sg <Lily.loi@ow.sg>
Sent: Tuesday, 25 June 2019 5:41 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: angela.tan@ow.sg; 'Adeline Lim' <adeline@ow.sg>; 'Sharon' <sharon@ow.sg>
Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kka3

Dear Khanchna,

Refer to your offer email dated 25/06/19.

Our client unable to accept your Loss of Rental & Loss of Income offer at \$700.

However, our client's vehicle are registered with LTA under Vehicle Type - **Z11 - Private Hire** (Chauffeur) --- Please refer to "Transfer Fee" attachment under LTA.

Khanchna (LKK Auto)

From: Lily.loi@ow.sg
Sent: Wednesday, 3 July 2019 5:45 PM
To: Khanchna (LKK Auto)
Cc: angela.tan@ow.sg; 'Adeline Lim'; 'Sharon'; Admin A
Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kka3

Hi Khanchan,

Client accepted your offer.
Kindly forward DV to us.
Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

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www.ow.sg | www.facebook.com/OptimaWerkz

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 3 July, 2019 4:41 PM
To: Lily.loi@ow.sg
Cc: angela.tan@ow.sg; 'Adeline Lim' <adeline@ow.sg>; 'Sharon' <sharon@ow.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kka3

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,480.00(all-in)**.

Please confirm acceptance.

Our Ref : SME3886K / TP#735
Your Ref : SLJ4862H

WITHOUT PREJUDICE

Date : 12 March 2019

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018
ALONG PIE AFT EXIT 30 NEAR TO JURONG EAST FLYOVER**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$3,559.33
- Loss of Rental (incl. of GST)	S\$898.80 (S\$128.40 x 07 days)
- Loss of Income	S\$1,120 (S\$160.00 x 07 days)
- LTA/GIA Search Fee	S\$2.00
- GIA Report (SLJ4862H)	S\$29.00

Grand Total	<u>S\$5,609.13</u>
--------------------	---------------------------

If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 64849919 or email sharon@ow.sg / lily.loi@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

<u>Weekly Trips</u>	<u>Date of Statement</u>	<u>SS</u>	
1. 01.10.18 to 07.10.18	10/10/2018	\$ 1,276.45	✓ <i>should be 1286.45</i>
2. 08.10.18 to 14.10.18	17/10/2018	\$ 1,187.92	✓
3. 15.10.18 to 21.10.18	24/10/2018	\$ 1,484.41	✓
4. 22.10.18 to 28.10.18	31/10/2018	\$ 1,024.08	✓
5. 29.10.18 to 04.11.18	7/11/2018	\$ 929.62	✓
6. 05.11.18 to 09.11.18	14/11/2018	\$ 674.23	✓
<hr/>			
6 weeks		= \$ 6,576.71	<i>- 6,586.71</i>
		= \$ 1,096.12	average income per week
		= \$ 156.59	average income per day

Round Figure \$160/-



Name: Joaye Ong
Vehicle: SME3886K
NRIC: S8008202I
Bank: SG | UNITED OVERSEAS BANK LTD *****2435

Earnings

Fares	1,580.00
Incentives	4.45
Miscellaneous Payments	18.00

SGD **1,602.45**

Deductions

Commissions	-316.00
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-316.00****Weekly Total**SGD **1,286.45**

Fares (incl. trip promos)

Subtotal

Fares Earned from Cash Rides

516.50

Fares Earned from GrabPay Rides

1,063.50

SGD **1,580.00**



Name: Joaye Ong
Vehicle: SME3886K
NRIC: S8008202I
Bank: SG | UNITED OVERSEAS BANK LTD *****2435

Earnings

Fares	1,476.00
Incentives	4.12
Miscellaneous Payments	3.00

SGD **1,483.12**

Deductions

Commissions	-295.20
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-295.20****Weekly Total**SGD **1,187.92**

Fares (incl. trip promos)

Subtotal

Fares Earned from Cash Rides

556.50

Fares Earned from GrabPay Rides

919.50

SGD **1,476.00**



Name: Joaye Ong
Vehicle: SME3886K
NRIC: S8008202I
Bank: SG | UNITED OVERSEAS BANK LTD *****2435

Earnings

Fares	1,594.50
Incentives	205.81
Miscellaneous Payments	3.00

SGD **1,803.31**

Deductions

Commissions	-318.90
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-318.90****Weekly Total**SGD **1,484.41**

Fares (incl. trip promos)

Subtotal

Fares Earned from Cash Rides

376.50

Fares Earned from GrabPay Rides

1,218.00

SGD **1,594.50**



Name: Joaye Ong
Vehicle: SME3886K
NRIC: S8008202I
Bank: SG | UNITED OVERSEAS BANK LTD *****2435

Earnings

Fares	1,227.00
Incentives	2.48
Miscellaneous Payments	40.00

SGD **1,269.48**

Deductions

Commissions	-245.40
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-245.40****Weekly Total**SGD **1,024.08**

Fares (incl. trip promos)

Subtotal

Fares Earned from Cash Rides

391.00

Fares Earned from GrabPay Rides

836.00

SGD **1,227.00**



Name: Joaye Ong
Vehicle: SME3886K
NRIC: S8008202I
Bank: SG | UNITED OVERSEAS BANK LTD *****2435

Earnings

Fares	1,148.50
Incentives	2.82
Miscellaneous Payments	8.00

SGD **1,159.32**

Deductions

Commissions	-229.70
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-229.70****Weekly Total**SGD **929.62**

Fares (incl. trip promos)

Subtotal

Fares Earned from Cash Rides

391.00

Fares Earned from GrabPay Rides

757.50

SGD **1,148.50**



Name: Joaye Ong
Vehicle: SME3886K
NRIC: S8008202I
Bank: SG | UNITED OVERSEAS BANK LTD *****2435

Earnings

Fares	840.50
Incentives	2.43
Miscellaneous Payments	0.00

SGD **842.93**

Deductions

Commissions	-168.70
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-168.70****Weekly Total**SGD **674.23**

Fares (incl. trip promos)

Subtotal

Fares Earned from Cash Rides

239.50

Fares Earned from GrabPay Rides

601.00

SGD **840.50**

[Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle Details	
Vehicle No.:	SME3086K
Vehicle Type:	Z11 - Private Hire (Chauffeur) Station Wagon/JEEP/Land Rover
Vehicle Attachment 1:	No Attachment
Vehicle Scheme:	Normal
Vehicle Make:	HONDA
Vehicle Model:	FIT 1.5 HYBRID AUTO
Chassis No.:	GPS3415787
Propellant:	Petrol-Electric
Engine No.:	LEB6070470
Motor No.:	H11651483
Engine Capacity:	1496cc
Power Rating:	22.0 kW
Maximum Power Output:	101.0 kW (135 bhp)
Maximum Laden Weight:	1335 kg
Unladen Weight:	1080 kg
Year Of Manufacture:	2018
Original Registration Date:	27 Sep 2018
Lifespan Expiry Date:	-
COE Category:	E - Open - all except motorcycle
Quota Premium:	\$31,001.00
COE Expiry Date:	26 Sep 2028
Road Tax Expiry Date:	26 Sep 2019
PARF Eligibility Expiry Date:	26 Sep 2028
Inspection Due Date:	26 Sep 2021
Intended Transfer Date:	23 Mar 2019
CO2 Emission:	82.00 (g/km)
CEV/VES Rebate Utilised Amount:	\$10,000.00
CO Emission:	0.046000 (g/km)
HC Emission:	0.014000 (g/km)
NOx Emission:	0.004000 (g/km)
PM Emission:	0.300000 (mg/km)

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable: for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Total Amount Payable:			25.00

You may print this page for reference.

OK

Print

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 7 February, 2019 3:31 PM
To: Email.yul@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SLJ4862H_ACCIDENT INVOLVING SLJ 4862H AND SME 3886K ALONG AYE TOWARDS CHANGI ON 09.11.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 FEBRUARY 2019

YU LEI
BLOCK 626 SENJA ROAD
#22-168
SINGAPORE 070626

By Post and By Email

Dear Sir/Madam,

OUR REF : CC6/AIG18020356/Kha3
YOUR REF : SLJ 4862H
ACCIDENT INVOLVING SLJ 4862H AND SME 3886K ALONG AYE TOWARDS CHANGI ON 09.11.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SME 3886K against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SME 3886K. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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AUTHORISATION TO ACT

I/We, ZX Luxurie ("the third party claimant") of
16 Choa Chu Kang Grove #19-39 (S) 688210 (address), owner of
SMF3886K (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SMF3886K that was damaged pursuant to the accident
which occurred on 9/11/2018 (date) along AYE
_____ (location) involving vehicle no/s SLJ4862H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 9 (day) of November (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,480.00 (Global Sum) for vehicle no. SME 3886K that was damaged pursuant to the accident which occurred on 09/11/2018 (date) along PIE involving vehicle no/s SLJ 4862H.

This is pursuant to the inspection conducted on 12/11/2018 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner ZX LUXURIE (the third party claimant") of vehicle no. SME 3886K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SME 3886K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4th (day) of July (month) 20 19 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)



Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121900501
INVOICE DATE : 23/01/2019
REF : TP#735
VEH NO. : SME3886K
CAR MODEL : FIT 1.5 HYBRID AUTO
CURRENT MILEAGE:
ADVISOR : PEI TING
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
REAR BUMPER	1	PC	619.92	619.92
REAR BUMPER CLIP	10	PCS	3.20	32.00
REAR BUMPER SIDE RETAINER LH	1	PC	30.32	30.32
REAR END PANEL	1	PC	296.08	296.08
REAR WELL SIDE PANEL LH	1	PC	179.44	179.44
REAR FENDER INNER TRIM BOARD LH	1	PC	284.40	284.40
REAR FENDER INNER TRIM BOARD CLIP	8	PCS	4.64	37.12
REAR BUMPER OUTER GARNISH LH	1	PC	52.64	52.64
REAR BUMPER INNER SPONGE LH	1	PC	84.56	84.56
TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	1	JOB	700.00	700.00
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	1	JOB	600.00	600.00
TO TUFF KOTE / ANTI-RUST	1	JOB	60.00	60.00
TO DISMANTLE & REINSTALL INTERIOR CARPET WITH OTHER ATTACHMENT PARTS COMPONENT TO FACILITATE REPAIR	1	JOB	100.00	100.00
TO MOUNT VEHICLE ONTO 3D COMPUTERISE CAR 'O' LINER TO CALIBRATE SUB CHASSIS FRAME & CAR BODY BACK TO MANUFACTURING SPECIFICATION	1	JOB	250.00	250.00

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121900501
INVOICE DATE : 23/01/2019
REF : TP#735
VEH NO. : SME3886K
CAR MODEL : FIT 1.5 HYBRID AUTO
CURRENT MILEAGE:
ADVISOR : PEI TING
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
-------------	-----	-----	----------------	---------------

Remarks: DOA: 09/11/18 @ 0900 HRS
CLAIMANT: ZX LUXURIE
ROC: 53290976C
TP VEHICLE: SLJ4862H

Singapore Dollars: Three Thousand Five Hundred Fifty-Nine And Cent Thirty-Three Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	3,326.48
GST 7.00%	SGD	232.85
GRAND TOTAL	SGD	3,559.33

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: ZX LUXURIE

16 CHO A CHU KANG GROVE
#19-39 SOL ACRES
SINGAPORE 688210

Tel 96696999
Fax:

INV NO. : 121807418
INVOICE DATE : 19/11/2018
REF : TP#735 - CR
VEH NO. : SME3886K
MAKE : HONDA
MODEL : FIT 1.5 A
CURRENT MILEAGE:
ADVISOR : PEI TING
TERMS : COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NO 101106 VEHICLE NO: SLM381P MODEL: TOYOTA AQUA FROM: 10-11-2018 TO 17-11-2018	7	DAYS	120.00	840.00

Remarks: DOA: 09/11/18 @ 0900 HRS

Singapore Dollars: Eight Hundred Ninety-Eight And Cent Eighty Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	840.00
GST 7.00%	SGD	58.80
TOTAL	SGD	898.80
Oustanding	SGD	898.80

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Optima Werkz Pte Ltd


6 Kung Chong Rd Singapore 159143
Tel: +65 6472 1313 Fax: +65 6472 2112 Website: www.ow.sg
9A Serangoon North Ave 5 Singapore 554500
Tel: +65 6484 9919 Fax: +65 6481 1011
CO. REG NO. 201212455W

OPTIMA WERKZ



VEHICLE RENTAL AGREEMENT

No:101106

HIRER'S PARTICULARS		Rental replacement	
Full Name: <u>Joayee Ong</u>	Nric/Passport No: <u>S80082021</u>	Vehicle No: <u>SME 3886K</u>	Vehicle No: <u>SLM381P</u>
Address: <u>16 Choa Chu Kang Grove #19-39</u> <u>Singapore 688210</u>		Make/Model: <u>Honda Fit</u>	Make/Model: <u>T. Aqua</u>
Name & Address Employer:		Mileage Out: <u>39429</u>	
Occupation:	Driving Exp: <u>7 yrs 6 mths</u>	DATE OUT: <u>10/11/18</u>	TIME OUT: <u>1.35</u> AM/PM
Driving Licence No: <u>S80082021</u>	D/L Type: <u>Local/Int'l</u>	DATE IN: <u>17/11/18</u>	TIME IN: <u>2.30</u> AM/PM
Issue Date: <u>26/4/2011</u>	Date of Birth: <u>26/3/1980</u>	Signature: 	
Contact no(s):	HP: <u>9669 6999</u>	CHARGES	
ADDITIONAL DRIVER'S PARTICULARS		\$S	
Full Name:		<u>7</u> Day(s) @ \$S <u>\$120</u> per day	<u>\$840</u>
Nric/Passport No:		Week(s) @ \$S per day	
Address:		Month(s) @ \$S per day	
Contact no(s):	HP:	Extension	
Driving Licence No:	Driving Exp:	Delivery/Collection Charges	
Issue Date:	D/L Type: <u>Local/Int'l</u>	Sub-Total	
Occupation:	Date of Birth:	Petrol Level	
REMARKS: <u>Excess Fee:</u>		Out E <u>1/4</u> 1/2 3/4 F	
<u>Section I: \$2,000</u>		IN E 1/4 1/2 3/4 F	
<u>Section II: \$2,000</u>		MISC	
<u>Out of Singapore - Double Excess</u>		TOTAL CHARGES (Inclusive of GST)	<u>\$898.80</u>
		Less Deposit	
		Balance Payable/Refundable	
		Refund received	

***IMPORTANT**

1. ONLY PERSON ABOVE ____ YEARS OF AGE WITH MORE THAN ____ YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
3. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24HOURS.
4. EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS/IES WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY IN ANY EACH ACCIDENT PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.
5. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. OUR INSURANCE DOES NOT COVER IN MALAYSIA.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE THEREOF.
I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL OR CRIMINAL ACTS
INCLUDING CARRYING OF DUTY UNPAID GOODS.

Hirer's
Signature:
Date:

Driver's Signature
(if different from Hirer)
Date:



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-173996

Date of Request: 09/11/2018

Your Ref No: Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 09/11/2018
Enquiry By Sharon Ten Chai Ling
TP Vehicle No. SLJ4862H
Incident Date 09/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-173996

Date of Request: 09/11/2018

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 09/11/2018
Enquiry By Sharon Ten Chai Ling
TP Vehicle No. SLJ4862H
Accident Date 09/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLJ4862H	AIG Asia Pacific Insurance Pte. Ltd.	14/12/2017-13/12/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-174881
Date of Request: 12/11/2018

Your Ref No: TP#735

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 09/11/2018
Place of Accident: AYE TWRD CHANGI NEAR CLEMENTI
Client Vehicle No: SME3886K

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-18-174881

Date of Request: 12/11/2018

Your Ref No: TP#735

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 09/11/2018

Place of Accident: AYE TWRD CHANGI NEAR CLEMENTI

Client Vehicle No: SME3886K

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SLJ4862H	ALONG PIE AFT EXIT 30 NEAR TO JURONG EAST FLYOVER	09/11/2018 09:00

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Nov 2018 Edit Reg		12 Nov 2018 00:00 Edit Adj Rpt	\$53,326.48 Edit Estimates	\$53,326.48 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Yu Lei , ID: 58378136Z									
Main Claimant: ZX LUXURIE , Co. Reg. No.: 53290976C									
Vehicle Reg. No.:	SME3886K	Date of Loss:	09/11/2018 09:00 - :59 [1 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9122000199SG	Policy/Cover Note No.:	2100493929 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLJ4862H	Policy No. (Claimant):	5104077022						
		Excess:							
Repairer: Optima Werkz Pte Ltd (HQ) 6 Kung Chong Road, 159143 Leng Kee - Tel: 64721313									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 20/11/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (12/11/2018): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SME3886K (9122000199SG)**
[SLJ4862H]
TP
ZX LUXURIE
Nov 9 2018 9:00AM
[Yu Lei]
Optima Werkz Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1			Edit			
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	05/07/19 11:30	General View												1			Load JPG			
2	05/07/19 11:30	General View												1			Load JPG			
3	05/07/19 11:30	General View												1			Load JPG			
4	05/07/19 11:30	General View												1			Load JPG			
5	05/07/19 11:30	General View												1			Load JPG			
6	05/07/19 11:30	General View												1			Load JPG			
7	05/07/19 11:30	General View												1			Load JPG			
8	05/07/19 11:30	General View												1			Load JPG			
9	05/07/19 11:30	General View												1			Load JPG			
10	05/07/19 11:30	General View												1			Load JPG			
11	05/07/19 11:30	General View												1			Load JPG			
12	05/07/19 11:30	Chassis Number												1			Load JPG			
13	05/07/19 11:30	General View												1			Load JPG			
14	05/07/19 11:30	General View												1			Load JPG			
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	09/11/18 18:28	TP GIA REPORT												1			Load PDF			
2	12/11/18 11:09	Non reporting letter												1			Load PDF			
3	19/11/18 13:32	TP ESTIMATE - MARKED												1			Load PDF			
4	07/02/19 15:37	EMAIL TO OI												1			Load PDF			
5	07/02/19 15:37	LETTER TO OI												1			Load PDF			
6	18/07/19 11:06	WORKSHOP INVOICE												1			Load PDF			
7	18/07/19 11:06	AUTHORISATION TO ACT FORM												1			Load PDF			
8	18/07/19 11:06	Release Voucher												1			Load PDF			
9	18/07/19 11:06	RENTAL RECEIPT												1			Load PDF			
10	18/07/19 11:06	GIA SEARCH												1			Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print			
1	12/11/18 16:38	OI GIA REPORT												1			Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST															Reset			Save			Print					
There are no document checklists configured.																										

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLJ4862H (Insd veh)	Model:	HONDA FIT 1.5 HYBRID (A)
	SME3886K (TP veh)		
Date of Accident:	09/11/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,675.90
Final Repair Cost	:	\$	4,480.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	7 days
LTA / GIA Search Fee	:	\$	_____
Others:	:	\$	_____
	:	\$	_____
Final Settlement Sum (Global Sum)	:	\$	4,480.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Optima Werkz Pte Ltd	:	\$ 4,480.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

18 Jul
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18020356/KKA3Q2

Date: 18/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100493929
Claimant Vehicle No : SME3886K **Insured Vehicle No :** SLJ4862H
 Date of Loss: 09/11/2018 Nature of Claim: TP Claim No: 9122000199SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SME3886K**
 Make & Model: HONDA FIT, 1.5 HYBRID (A) Engine No: LEB6070470
 Reg. Date: 27/09/2018 (Man. Year: 2018) Chassis No: GP53415787
 Colour: Metallic Blue Odometer: 10675 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
 Front Left Side: Yokohama 9 mm Rear Left Side: Yokohama 9 mm
 Front Right Side: Yokohama 9 mm Rear Right Side: Yokohama 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,010.00	1,616.48	393.52	19.58
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,360.00	1,710.00	650.00	27.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,370.00	3,326.48	1,043.52	23.88
+ GST 7.00/7.00% (S\$)	305.90	232.85	73.05	23.88
Nett Amount (S\$)	4,675.90	3,559.33	1,116.57	23.88
+ Car Rental (7.0 x S\$120.00/day + 7.00% GST) (S\$)		898.80		
+ Doc/Search Fee (S\$)		31.00		
Nett Liability (S\$)		4,489.13		
Global Sum Settlement (S\$)		4,480.00		

INSPECTION

Date of Assignment: 12/11/2018
 Date Inspected: 12/11/2018 Inspected At: 9A SERANGOON NORTH AVE 5
 SINGAPORE 554500
 Repairer: Optima Werkz Pte Ltd (HQ)
 Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	828.90 FL	*774.90 FL
2	10		*REAR BUMPER CLIPS	Necessary	40.00 FL	*40.00 FL
3	1		*REAR BUMPER SIDE RETAINER LH	Distorted	37.90 FL	*37.90 FL
4	1		*REAR BUMPER SIDE INNER SHIELD LH	Serviceable	59.20 FL	*- FL
5	4		*REAR BUMPER SIDE INNER SHIELD CLIPS	Not Necessary	18.00 FL	*- FL
6	1		*REAR END PANEL	Bent	370.10 FL	*370.10 FL
7	1		*REAR WELL SIDE PANEL LH	Bent	585.00 FL	*224.30 FL
8	1		*REAR FENDER INNER TRIM BOARD LH	Deformed	355.50 FL	*355.50 FL
9	8		*REAR FENDER INNER TRIM BOARD CLIPS	Necessary	46.40 FL	*46.40 FL
10	1		*REAR BUMPER OUTER GARNISH LH	Mtg Cracked	65.80 FL	*65.80 FL
11	1		*REAR BUMPER INNER SPONGE LH	Cracked	105.70 FL	*105.70 FL

F=Franchise part, L=ListItemDisc

Sub Total (\$\$)	2,512.50	2,020.60
- List Item Discount on L Items 20.00/20.00% (\$\$)	502.50	404.12
Total Parts (\$\$)	2,010.00	1,616.48

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO MOUNT VEHICLE ONTO 3D COMPUTERISE CAR OLINER TO CALIBRATE SUB CHASSIS FRAME & CAR BODY BACK TO MANUFACTURING SPECIFICATION	New	280.00	250.00
2	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	New	1,000.00	700.00
3	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	New	800.00	600.00
4	TO TUFF KOTE/ANTI -RUST	New	60.00	60.00
5	TO DISMANTLE & REINSTALL INTERIOR CARPET WITH OTHER ATTACHMENT PARTS COMPONENT TO FACILITATE REPAIR	New	220.00	100.00
Gross Labour Cost (S\$)			2,360.00	1,710.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >