

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 3 July 2019 4:41 PM
To: Lily.loi@ow.sg
Cc: angela.tan@ow.sg; 'Adeline Lim'; 'Sharon'; Admin A
Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK
REF: CC6/AIG18020356/Kka3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,480.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily.loi@ow.sg <Lily.loi@ow.sg>
Sent: Tuesday, 25 June 2019 5:41 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: angela.tan@ow.sg; 'Adeline Lim' <adeline@ow.sg>; 'Sharon' <sharon@ow.sg>
Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kka3

Dear Khanchna,

Refer to your offer email dated 25/06/19.

Our client unable to accept your Loss of Rental & Loss of Income offer at \$700.

However, our client's vehicle are registered with LTA under Vehicle Type - **Z11 - Private Hire** (Chauffeur) --- Please refer to "Transfer Fee" attachment under LTA.

As per Singapore LTA rules, all the private vehicle used for running Grab business must be registered under company name instead of personal name. As such, the said car unable to run Grab business during the whole process from date of accident 09/11/2018 to date of completion on 17/11/2018. We counter propose \$156.59 per day as average of the Loss of Income. You may refer to attached Grab statement as supporting document of Loss of Income.

Secondly, we are of the opinion that our rental offer is too low, especially since it is inclusive of 7% GST. Our rental is Toyota Aqua 1.5cc. Refer to "Benchmark rates" it should be at least \$100 per day and after GST 7% is \$107 per day. Please amend your rental offer.

Hope you could reconsider to settle our client's claim as propose without delay.
Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//WERKZ PTE. LTD.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, 25 June, 2019 2:57 PM

To: Lily.loi@ow.sg

Cc: angela.tan@ow.sg; 'Adeline Lim' <adeline@ow.sg>; Admin A <admin-a@lkkauto.com>; 'Sharon' <sharon@ow.sg>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kka3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,559.33
2. Loss of Rental & Loss of Income (7 days x \$100.00)	\$ 700.00
3. LTA/GIA Search Fee	\$ 31.00
TOTAL	<u>\$ 4,290.33</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily.loi@ow.sg <Lily.loi@ow.sg>

Sent: Tuesday, 18 June 2019 4:54 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: angela.tan@ow.sg; 'Adeline Lim' <adeline@ow.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Sharon' <sharon@ow.sg>

Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kka3

Dear [khanchna](#)

Please update the offer.

Thank you

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Tuesday, 18 June, 2019 3:36 PM

To: Lily.loi@ow.sg; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: angela.tan@ow.sg; 'Adeline Lim' <adeline@ow.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Sharon' <sharon@ow.sg>

Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kka3

Without Prejudice

Dear Lily,

We refer to your below email and the contents were noted.

Please be informed that this matter is now handled by my colleague, Ms Khanchna and she will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Lily.loi@ow.sg [<mailto:Lily.loi@ow.sg>]

Sent: Wednesday, 15 May, 2019 6:29 PM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Cc: angela.tan@ow.sg; 'Adeline Lim'; Admin A; CS A Team; 'Sharon'

Subject: RE: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kha3

Dear Mei Kwan & Vic,

LOD submitted on 23/03/2019.

Any offer?

Liability clean on this case.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

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From: Sharon <sharon@ow.sg>
Sent: Friday, 12 April, 2019 2:23 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Lily.loi@ow.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: angela.tan@ow.sg; 'Adeline Lim' <adeline@ow.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG) *** LKK REF: CC6/AIG18020356/Kha3

Without Prejudice

Dear Vic,

Please let us have your proposed offer without further delay.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department
DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

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On 25-Mar-19 12:03 PM, Mei Kwan (LKKAuto) wrote:

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18020356/Kha3	Vic – 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily.loi@ow.sg <Lily.loi@ow.sg>

Sent: Saturday, 23 March, 2019 11:58 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: sharon@ow.sg; angela.tan@ow.sg; 'Adeline Lim' <adeline@ow.sg>

Subject: LOD - ACCIDENT INVOLVING SME3886K & SLJ4862H ON 09/11/2018 (AIG)

Our Ref : SME3886K / TP#735

Your Ref : SLJ4862H

Without Prejudice

Dear Officer-In-Charge,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$3,559.33
- Loss of Rental (incl. of GST)	S\$898.80 (S\$128.40 x 07 days)
- Loss of Income	S\$1,120 (S\$160.00 x 07 days)
- LTA/GIA Search Fee	S\$2.00
- GIA Report (SLJ4862H)	S\$29.00
Grand Total	S\$5,609.13

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

--

Best Regards,

Lily Loi (Ms)

Claims Executive, Motor Claims Department

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