

Mei Kwan (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 8 October, 2019 10:43 AM
To: Mei Kwan (LKKAuto)
Cc: Cecilia Chong (LKK Auto); Admin A; jaime tay
Subject: RE: Direct Settlement - Accident Involving GBH5021R (OI : EQI - DM18HO03100-JT) AND SHD882E (TP : LKK REF - CC3/EQI18020340/Kja3) on 07/11/2018
Attachments: GBH5021R.PDF

Dear Mei Kwan

Attached insured's accident report for your attention.
Claim handler for this case is Jaime.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, October 8, 2019 10:21 AM
To: Joel Goh; Janet Tan
Cc: Cecilia Chong (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving GBH5021R (OI : EQI - TBA) AND SHD882E (TP : LKK REF - CC3/EQI18020340/Kja3) on 07/11/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Wednesday, 14 November, 2018 3:19 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBH5021R (OI : EQI - TBA) AND SHD882E (TP : LKK REF - CC3/EQI18020340/Kja3) on 07/11/2018

Dear Mei Kwan,

Please ignore my previous email.

OI has yet to report the accident.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Justin Wong
Sent: Wednesday, November 14, 2018 3:18 PM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBH5021R (OI : EQI - TBA) AND SHD882E (TP : LKK REF - CC3/EQI18020340/Kja3) on 07/11/2018

Dear Mei Kwan,

Kindly assist with direct settlement for this matter.

Thank you.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, November 9, 2018 5:51 PM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBH5021R (OI : EQI - TBA) AND SHD882E (TP : LKK REF - CC3/EQ18020340/Kja3) on 07/11/2018

WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

We have inspected TP vehicle SHD 882E at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)