

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 16 November 2018 3:50 PM  
**To:** clara.li@fwd.com; josey.loh@fwd.com; assignments; SUR  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** RE: ARRANGE FOR SURVEY-OD / YOUR REF: SKA470R (Our Ref: 1201800013089/CL)  
**Attachments:** SMC586 Adjustment.pdf; SMC586 Inspection.pdf; SMC586 Invoice.pdf

Dear Clara,

Please find the attached of SMC 586G report.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Friday, 9 November 2018 3:03 PM  
**To:** clara.li@fwd.com; josey.loh@fwd.com; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** RE: ARRANGE FOR SURVEY-OD / YOUR REF: SKA470R (Our Ref: 1201800013089/CL)

Dear Clara,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) [<mailto:clara.li@fwd.com>]  
**Sent:** Friday, 9 November, 2018 2:18 PM  
**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [josey.loh@fwd.com](mailto:josey.loh@fwd.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)  
**Subject:** ARRANGE FOR SURVEY-OD / YOUR REF: SKA470R (Our Ref: 1201800013089/CL)

Hi LKK team,

Please conduct a paper resurvey for this matter and [email us the soft copy soonest possible](#).

Thank you.

Regards,  
Clara

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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Monday, 15 October, 2018 11:26 AM  
**To:** Josey Loh Kah Wai - SGUser; assignments; SUR; Admin A  
**Cc:** Motor Claims SG - SG Common; Clara Li Zirong - SGUser  
**Subject:** RE: ARRANGE FOR SURVEY-OD / YOUR REF: SKA470R (Our Ref: 1201800013089/CL)

Dear Josey,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [josey.loh@fwd.com](mailto:josey.loh@fwd.com) [<mailto:josey.loh@fwd.com>]  
**Sent:** Monday, 15 October, 2018 11:12 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com); [clara.li@fwd.com](mailto:clara.li@fwd.com)  
**Subject:** FW: ARRANGE FOR SURVEY-OD / YOUR REF: SKA470R (Our Ref: 1201800013089/CL)

Hi LKK team,

Please refer to the email below and liaise with the repairer for OD survey arrangement. Policy excess \$1,000.00.

Attached is the repair estimate & OI GIA report.

Please create the case in Merimen and revert to us with your preliminary report.

Thank you.

Kind Regards

**Josey Loh**

Executive, Claims

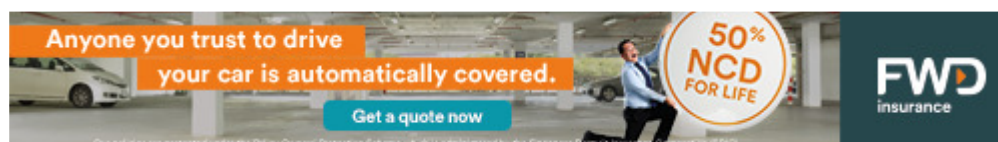
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E [josey.loh@fwd.com](mailto:josey.loh@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



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**From:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg) [<mailto:ronald.yap@eurokars.com.sg>]  
**Sent:** Monday, 15 October, 2018 10:36 AM  
**To:** Josey Loh Kah Wai - SGUser  
**Cc:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg); [samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg)  
**Subject:** ARRANGE FOR SURVEY-OD / YOUR REF: SKA470R

Dear Josey,

Kindly assist us to arrange the survey of your client's car as attached.

Let us have your appointed surveyor please.

Thank You,

Ronald Yap  
Insurance Claims

**Trans Eurokars Pte Ltd**  
5 Ubi Close, Singapore 408605  
T: 6395 8899 H: 9127 7928  
[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

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