

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 22 October, 2019 2:51 PM  
**To:** kent eng  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: YOUR REF: SJN 7887U - ACCIDENT INVOLVING SJN 7887U AND SLV 1011D ALONG 4 ROCHESTER PARK ON 08.11.2018

Dear Mr Eng,

We refer further to our below email.

In order for us to further address your concerns, we would like to invite you to come to our office for a discussion.

Our office is open weekdays Monday to Friday, and we suggest to meet up at around 10AM – 4PM.

Kindly let us know your convenient time and date.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 30 September, 2019 9:42 AM  
**To:** kent eng  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: YOUR REF: SJN 7887U - ACCIDENT INVOLVING SJN 7887U AND SLV 1011D ALONG 4 ROCHESTER PARK ON 08.11.2018

Dear Mr Eng,

We refer to your below email and the contents were noted.

Please be informed that we are seeking for further instruction to our principal with regards to your request.

We will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

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**From:** kent eng [<mailto:etlian@yahoo.com.sg>]

**Sent:** Sunday, 29 September, 2019 8:44 PM

**To:** Vic (LKKAuto)

**Subject:** Re: YOUR REF: SJN 7887U - ACCIDENT INVOLVING SJN 7887U AND SLV 1011D ALONG 4 ROCHESTER PARK ON 08.11.2018

Hi Vic,

Good day.

With regards to our telephone conversation 24 Sept'19 late afternoon, as agreed that you will be sending me the survey report pertaining to your findings of the subjected damaged area(s) on both vehicles was not attached in your last email. And you have not been mentioned any single word that we have discussed on this incident.

My request was to have a clear view of the damaged area(s) of each respective vehicles and understand how the third-party claimed in this incident. And does these damaged areas matched in the subject incident? I have been repeating and emphasis these questions to you many times when you called me for a discussion since the last year 2018, please get to the point and revert your detailed investigation report to me sooner. Your professional report on this incident is highly required.

Hear from you soon.

Regards

Mr Eng

On Tuesday, 24 September 2019, 05:20:31 pm GMT+8, Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

24 SEPTEMBER 2019

**ENG TUAN LIAN**

**BY EMAIL ONLY**

Dear Sir/Madam,

**OUR REF : CC3/AIG18020326/R1hb3**

**YOUR REF : SJN 7887U**

**ACCIDENT INVOLVING SJN 7887U AND SLV 1011D ALONG 4 ROCHESTER PARK ON 08.11.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLV 1011D against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalph@lkkauto.com](mailto:vicalph@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alph** | Case Handler

**LKK Auto Consultants Pte Ltd**

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