

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 14 November, 2019 11:10 AM
To: Foo, Chityan
Cc: Admin A; PBSP; Vic (LKKAUTO); Bryan Ang (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: OUR REF: 5125574709SG003; OUR REF: CC3/AIG18020326/R1hb3; SLV 1011D & SJN 7887U ON 08/11/18

Dear Jimmy,

We refer to your below email and the contents were noted.

We will proceed to do Height Measurement Report for damage consistency on the matter and necessary charges will be applicable.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Foo, Chityan [mailto:Chityan.Foo@aig.com]
Sent: Wednesday, 13 November, 2019 9:46 AM
To: Vic (LKKAUTO)
Cc: Admin A; PBSP
Subject: RE: OUR REF: 5125574709SG003; OUR REF: CC3/AIG18020326/R1hb3; SLV 1011D & SJN 7887U ON 08/11/18

Dear Vic,

We refer to your email below

Kindly seek your surveyor Mohd Rasul / Bryan explain to insured on the damages sustained from third party vehicle and clarify with him that no professional investigation report produced by next week as he is expecting a call from LKK.

Moving forward, you may keep Caroline and myself in the loop of this email to update us on the status of this matter. Hence, Caroline will understand on the long outstanding of this case as our insured is disputing on the damages.

Kind regards,

Jimmy Foo

AIG

Complex Claims Examiner

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, November 13, 2019 9:33 AM

To: Foo, Chityan <Chityan.Foo@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; PBSP <pml-pbsp@simedarby.com.sg>

Subject: [EXTERNAL] RE: OUR REF: 5125574709SG003; OUR REF: CC3/AIG18020326/R1hb3; SLV 1011D & SJN 7887U ON 08/11/18

This message is from an external sender; be cautious with links and attachments.

Dear Jimmy,

We refer further to the below email.

Please be informed that Insured responded to our email and still disputed on the matter and would rather liaise with AIG directly instead (see attached email).

Kindly advise further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Foo, Chityan [<mailto:Chityan.Foo@aig.com>]

Sent: Monday, 11 November, 2019 4:46 PM

To: Vic (LKKAUTO)

Cc: Admin A; PBSP

Subject: RE: OUR REF: 5125574709SG003; OUR REF: CC3/AIG18020326/R1hb3;

Dear Vic,

We refer to the above matter

As spoken, please call and email insured to notify him that we will proceed on to settle third party claim.

Thereafter, you may proceed to offer Performance Motors.

Kind regards,

Jimmy Foo

AIG

Complex Claims Examiner

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, November 7, 2019 9:52 AM

To: Foo, Chityan <Chityan.Foo@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: OUR REF: 5125574709SG003; OUR REF: CC3/AIG18020326/R1hb3;

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Dear Jimmy,

We refer further to your below email.

Please be informed that till date, we have not receive any response from the Insured and we had given him till yesterday to response (see attached email).

Kindly advise.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Foo, Chityan [<mailto:Chityan.Foo@aig.com>]

Sent: Friday, 1 November, 2019 9:13 AM

To: Vic (LKKAuto)

Cc: Admin A; PBSP

Subject: RE: OUR REF: 5125574709SG003; OUR REF: CC3/AIG18020326/R1hb3;

Dear Vic,

We refer to your email dated 31.10.19.

Please liaise with Caroline from Performance Motors immediately once insured has been cleared.

Kind regards,

Jimmy Foo

AIG

Complex Claims Examiner

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, October 31, 2019 5:42 PM

To: Foo, Chityan <Chityan.Foo@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: OUR REF: 5125574709SG003; OUR REF: CC3/AIG18020326/R1hb3;

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Dear Jimmy,

We refer to your below email.

Please be informed that we had invited Insured to come to our office for a discussion and we are still pending for his response (attached email).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Foo, Chityan [<mailto:Chityan.Foo@aig.com>]

Sent: Thursday, 31 October, 2019 5:36 PM

To: Vic (LKKAUTO)

Cc: Admin A; PBSP

Subject: OUR REF: 5125574709SG003; OUR REF: CC3/AIG18020326/R1hb3;

Dear Vic,

We refer to the above matter

Please advise what have been done for this matter?

Kind regards,

Jimmy Foo

AIG

Complex Claims Examiner

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

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