

ASS. REC. BY:

REF:

CS/SM018020320 / A6bn2

Special Instruction:

Surveyor

Action

ASSIGNMENT (Office)

Merimen

From (Person):

Shawn Ngo

of

SMO

Date/Time:

06-11-2018 5:16pm

Estimated Cost:

Bill to:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLD 5734U

Insured:

at Workshop m/s

Comfort Delgro

Tel:

6848 5725

of

320 Ubi Rd 3

Policy No:

D18MTPV0100763

Claim No:

CMTD1804739

Sum Insured:

Excess:

TBA

Make of Veh:

D.O.A.

2710208

(Client's Record)

CA / REV / REP. / REV 24 HRS

after 3pm

H.O.D. Endorsement:

Date/Time:

09-11-2018 9:23am

Person Contacted:

Tinie

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SLD 5734U - X
12/11/18	@ 14:35 p.m. revised IA to Ngo Sau Wei Shawn via merimen.
12/11/18	@ 14:42 p.m. mandate requested authorize repair to Ngo Sau Wei Shawn via merimen.
12/11/18	@ 15:14 p.m. mandate approved by Ngo Sau Wei via merimen.
13/11/18	@ 10:03 a.m. revert authorize repair to Johan (merimen) via email

REF: SMO

MURDER

ASSIGNMENT

From: Date: 09/11/2018

Estimated Cost:

00 / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLD 5734U

at Workshop m/s: Comfort Delgn

of: 320 Ubi Rd 3

Insured:

Policy No:

Claims No:

Sum Insured: Excess: \$ TBA

(Client's Record)

Make of Veh: Time

after 3pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 85K

IDAC Accident Rpt: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLD5734U Yr Regn: 2016 June

Type: ~~Car~~ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 C.C. 1395

Colour: ~~Silver~~ Black A/C. Insured / Std / NI / NA

Sp. Reading: 15833 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZ28V261094000

Gen. Cond: ~~Good~~ Fair / Poor / BurntSteering: ~~In order~~ / Jammed / Leaked / Burnt orBrake: ~~In order~~ / Jammed / Leaked / Burnt orModi: Nil / ~~Rim~~ / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ~~PIR~~ / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 86 mm R/Bal. 86 mm

L/Bal. 96 mm L/Bal. 86 mm

D.O.A. D.O.I. 09/11/18

Survey held at: Comfort (Ubi)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

21/12/18 ~~DD~~ Sampo
 Confirmed P/P \$ 2,127.50 @ 4 days with Adrian.
 (\$ 6,459.30 Red - 75%)

RECEIVED 28 DEC 2018

Date/Time: File Pass to?

28/12/18

☐ : Preli. Report☒ : Final Report

1) Typ. 34

Date/Time: File Return to?

2)

Days Of Repair: 4

Resurvey No. of Trip: 1

Survey Fee:

Transportation

S + P.S. \$

Photos

Others

TOTAL

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Report Format:

Lump Sum / I.B.I: (\$ 2,127.50 P/P)

250

10

260

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place
#05-01/06, Singapore Land Tower
Singapore 048623

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: NGO SAU WEI SHAWN

Date: 12 Nov 2018

Preliminary Advice

Vehicle No	: SLD5734U	Accident Date	: 27/10/2018
Make	: AUDI A3	Policy No.	: D18MTPV01009763
Assignment Date	: 08/11/2018	Excess	: S\$0.00
Date of Inspection	: 09/11/2018	Est. Duration of Repair	: 4 days
Inspection At	: ComfortDelGro Engineering Pte Ltd (Ubi) 320 UBI ROAD 3 Singapore 408649		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,559.30
Revised Amount	:S\$	4,583.80
Check Items (Estimated)	:S\$	44.00
Total	:S\$	4,627.80

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	85,000.00
COE / PARF Rebate	:S\$	53,705.00
Salvage Value	:S\$	
Margin for Repair	:S\$	31,295.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Nov 2018 16:01 Sendback Est	08 Nov 2018 16:16 S\$8,559.30	08 Nov 2018 17:16 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: ROGAYAH BTE OSMAN , ID: S1762823B, Tel: +6597847376, Email: rogayah_osman@hotmail.com									
Vehicle Reg. No.:		SLD5734U	Date of Loss:	27/10/2018 03:00 - :59 [28 Months and 5 Days From LTA Reg Date (Man Yr)]					
Claim Type:		OD / CMTD1804739	Policy/Cover Note No.:	D18MTPV01009763 (Comprehensive)					
			Excess:						
Repairer: ComfortDelGro Engineering Pte Ltd (Ubi) 320 UBI ROAD 3, 408649 Ubi - Tel:									
Handling Insurer: Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by NGO SAU WEI SHAWN - 6329 5202]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 19/11/2018]									
Driver/Custodian: ROGAYAH BTE OSMAN (52 / Female) , NRIC: S1762823B, Tel: +6597847376									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
☐ ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2823B
Vehicle Details	
Vehicle No.:	SLD5734U
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (ATTRACTION)
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	CZC550435
Chassis No.:	WAUZZZ8V2G1094000
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$25,098.00
Original Registration Date:	22 Jun 2016
First Registration Date:	22 Jun 2016
Transfer Count:	0
Actual ARF Paid:	\$17,138.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Jun 2026
PARF Rebate Amount:	\$12,853.00
Intended COE Rebate Details	
COE Expiry Date:	21 Jun 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,694.00
COE Rebate Amount:	\$40,852.00
Total Rebate Amount:	\$53,705.00

The information contained herein is correct as at 12 Nov 2018

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 28 December 2018 1:21 PM
To: 'CDGE Ubi Private Cars Crash Repair Counter'
Cc: SUR
Subject: RE: SLD 5734U DOA 27/10/2018 FINALISE

Dear Tinie,

Confirmed final fig \$ 2,127.50 @ 4 days of repairs before excess \$0/- & GST.

Final invoice and all supporting documents sent over to Sompo Insurance Singapore Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Ubi Private Cars Crash Repair Counter [mailto:ubi_cr@sparkcarcare.com]
Sent: Monday, 24 December 2018 1:59 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: SLD 5734U DOA 27/10/2018 FINALISE

Dear Shirley ,

Attached as per requested.

Thks & Regards,

Tinie

Crash Repair

ComfortDelGro Engineering Pte Ltd

320 Ubi Road 3 S (408649)

Tel: +65 6848 5725/26

Email: Ubi_CR@sparkcarcare.com



From: CDGE Ubi Private Cars Crash Repair Counter
Sent: Thursday, 29 November 2018 10:42 AM
To: Adrian Ling (LKKAuto)
Cc: Denise Tay (LKKAuto)
Subject: SLD 5734U DOA 27/10/2018 FINALISE

Dear Mr Ling ,

Attached for your action.

Thks & Regards,

Tinie

Crash Repair

ComfortDelGro Engineering Pte Ltd

320 Ubi Road 3 S (408649)

Tel: +65 6848 5725/26

Email: Ubi_CR@sparkcarcare.com



Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 13 November 2018 10:03 AM
To: ubi_cr@sparkcarcare.com
Cc: SUR
Subject: SLD 5734U OD (SOMPO)

Dear Johari/Tinie,

As instructed by our client, please proceed to repair the insured vehicle **SLD 5734U (Excess \$ 0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Sent Message

This mail is associated with :

SLD5734U (CMTD1804739)

OD

Oct 27 2018 3:00AM

[ROGAYAH BTE OSMAN]

ComfortDelGro Engineering Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 20/12/2018 14:35 PM.

To shawn.ngo@sompo.com.sg

CC sur@lkkauto.com

Subject SLD5734U (CMTD1804739) OD

Dear Shawn,

We have received supplementary from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

SLD5734U (CMTD1804739)

OD

Oct 27 2018 3:00AM

[ROGAYAH BTE OSMAN]

ComfortDelGro Engineering Pte Ltd

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From Sompoo Insurance Singapore Pte. Ltd. (SOMPO_SG), sent on 12/11/2018 15:14 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$4627.80) - SLD5734U - Claim Handler: NGO SAU WEI SHAWN

Approved:4627.80.

DOCUMENTS SUMMARY

There are no documents.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/10/2018 19:06
Date Of Accident	27/10/2018 15:10
Exact Location Of Accident	PASIR RIS WALK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLD5734U
Insured/Policyholder	
Name Of Registered Owner	ROGAYAH BTE OSMAN
NRIC No	S1762823B
Email Address	ROGAYAH_OSMAN@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-97847376
Alternative Phone No	OFFICE-64499947

Vehicle Particulars

Manufacturer	AUDI
Model	A3-1.4 SEDAN TFSI (ATTRACTION) (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MTPV01009763
Cover Note Number	

Driver

Name of Driver	ROGAYAH BTE OSMAN
NRIC No	S1762823B
Date Of Birth	30/07/1966
Occupation	INDOOR
Date Of Driving Pass	26/11/1986
Driving Experience	31 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97847376
Fax Number	
Contact Number	OFFICE-64499947
Email Address	ROGAYAH_OSMAN@HOTMAIL.COM

Address	BLK 106 BEDOK SOUTH AVENUE 3 #05-539
Postcode	460160
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKG3445M
Vehicle Make/Model/Colour	HYUNDAI I30
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	WEE JUN HUI , RYAN
NRIC/Passport Number	S9703914C
Contact Number	97599880
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

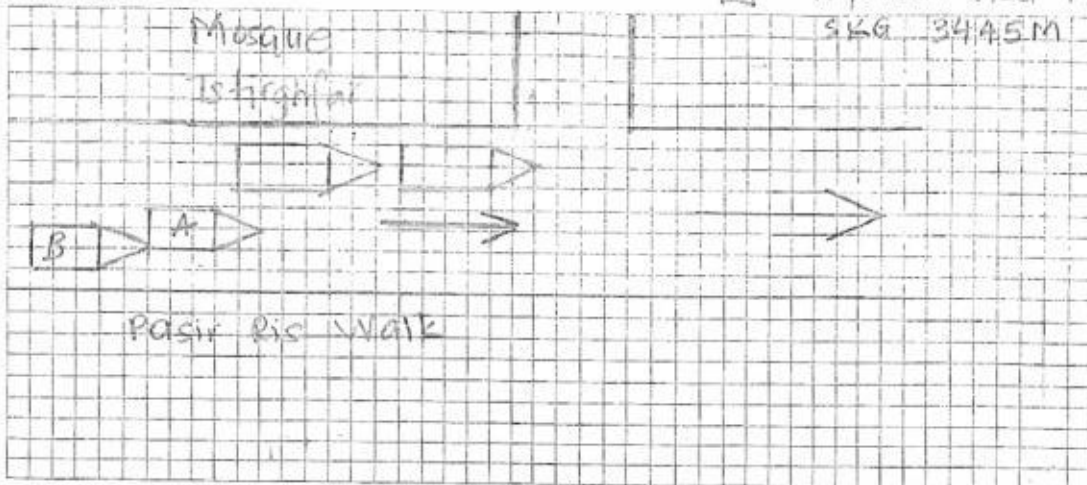
Sketch Plan Pg. 1

ubi @ cr @ sparkarcare.com

[A] - my car, SLD 5734U

[B] - Hyundai SKG 130

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 27/10/18 @ 2:07 pm, as I was travelling along No 2, Pasir Ris Walk right in front of the Istighfar mosque, I found a row of cars on the left, parked. I was going straight so, I slowed down and went to the right as there was no car behind. Suddenly, a Hyundai, SKG 3445M (1-30) sounded a loud, blaring horn and bumped into my car. The bang was loud enough to bring people from the mosque outside to see the accident / collision. I went out of my car, only to wait for the driver to go out shouting with his dog in his hand.

He was clearly speeding and could not stop in time. I did not see the car coming as I was going straight ahead all the time.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

[Signature]

ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199606049W)

320 UBI ROAD 3

Singapore 408649

Email: denisteo@cdge.com.sg

INSURER: **Sompo Insurance Singapore Pte. Ltd. (HQ)****PARTICULARS OF CLAIM**

Claim Type: OD (OWN DAMAGE)

Policy No: D18MTPV01009763

Vehicle Reg. No.: SLD5734U

Driver Age/Info: 52 / FEMALE

TP Injury Involved? NO

Insured/Claimant: ROGAYAH BTE OSMAN

Driver: ROGAYAH BTE OSMAN

Ref. No:

Date of Loss: 27/10/2018

Driveable?

Party At Fault: UNKNOWN

Third Party Involved? YES

Contact No: +6597847376

Make/Model: AUDI A3, 1.4 SEDAN TFSI
(ATTRACTION) (A)

Vehicle Reg. Date: 22/06/2016

Vehicle Colour: BLACK

Engine No: CZC550435

Chassis No: WAUZZZ8V2G1094000

Odometer: 0 KM

Paint Type:

Total Loss? NO

Est. Duration of Repair
(day) 0Description of
Accident/Loss REFER TO SKETCH PLAN

Present Location: COMFORTDELGRO ENGINEERING PTE LTD (UBI)

COST OF CLAIMS

	Amount
Parts	6,229.30
Miscellaneous Items	0.00
Labour	2,330.00
Paintwork Labour	0.00
Towing	0.00

Gross Total (S\$) 8559.30 **8,559.30**

+ GST 7.00% (S\$) 599.15

Nett Amount (S\$) **9,158.45****This claim is handled by: CHNG KING LYE JASMINE**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 08 Nov 2018)

Parts: 144 AUDI A3 1.4 SEDAN TFSI (ATTRACTION) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ComfortDelGro Engineering Pte Ltd/SLD5734U/08/11/2018 16:16

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BOOT LAMP <i>new</i>	0.00	0.00	*690.00 F
2	1		*REAR BOOT TFSI WORDING <i>not</i>	0.00	0.00	*120.00 F
3	1		*REAR BOOT A3 WORDING <i>new</i>	0.00	0.00	*120.00 F
4	1		*REAR BOOT EMBLEM	0.00	0.00	*135.00 F
5	1		*REAR RIGHT HAND TAIL LAMP <i>new</i>	0.00	0.00	*1,000.00 F
6	1		*REAR BUMPER <i>DelGro</i>	650 0.00	0.00	✓ 2,008.00 F
7	15		*REAR BUMPER CLIPS <i>new</i>	45 0.00	0.00	✓ *120.00 F
8	1		*REAR BUMPER SIDE RETAINER RH <i>new</i>	0.00	0.00	*100.00 F
9	1		*REAR BUMPER INNER BRACKET RH <i>new</i>	0.00	0.00	X? *40.00 F
10	1		*REAR BUMPER TOW COVER <i>new</i>	0.00	0.00	*100.00 F
11	1		*REAR BUMPER LOWER GARNISH <i>DelGro</i>	90 0.00	0.00	✓ *250.00 F
12	1		*REAR BUMPER REFLECTOR LAMP RH <i>DelGro</i>	15 0.00	0.00	✓ *70.00 F
13	1		*REAR BUMPER REINFORCEMENT <i>Best</i>	200 0.00	0.00	✓ *700.00 F
14	1		*REAR BUMPER OUTER SENSOR RH <i>DelGro</i>	100 0.00	0.00	✓ *210.00 F

F=Franchise part.

Sub Total (\$\$)

5,663.00

+ Margin on L.N Items 10.00% (\$\$)

566.30

Total Parts (\$\$)

6,229.30

ComfortDelGro Engineering Pte Ltd/SLD5734U/08/11/2018 16:16. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO DISCONNECT & CHECK WIRING , WIRE SOCKET , ETC , REMOVE & INSTALL DAMAGE PARTS , TEST & RETIFY FOR PROPER FUNCTIONING	New	30 80.00
2	TO REMOVE & REINSTALL / REPLACE REAR BUMPER OUTER LH SENSOR	New	60 150.00
3	TO KNOCK & REPAIR REAR BOOT , RHR FENDER , END PANEL & AFFECTED AREA	New	400 1,000.00
4	TO PUTTY & SPRAY PAINT REAR BOOT , RHR FENDER , REAR BUMPER , END PANEL & AFFECTED AREA	New	400 1,100.00
Gross Labour Cost (\$\$)			2,330.00

ComfortDelGro Engineering Pte Ltd/SLD5734U/08/11/2018 16:16. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Adrian Ling 96893735.

P/P 09/11/18.

04 days.

Not Authorized

Exen : TBA.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Co.

Acknowledged by Repairer

Signature:

Date:

Spark Car Care

ComfortDelGro Engineering Pte Ltd

320 UBI ROAD 3 SINGAPORE 408649

Tel: 68438723/68438736 Fax:67436072

Supplementary 1

Vehicle No : <u>SLD 5734U</u>	Case Owner : <u>JOHARI</u>
Make & Model : <u>AUDI A3</u>	Year Manufacture : <u>2016</u>
Chassis No : <u>WAUZZZ8V2G1094000</u>	Engine No : <u>0</u>
Sales Order : <u>0</u>	Supplier : <u>0</u>
Order By : _____	Type of Claim : <u>OD</u>

S/No	Part Description	QTY	Cost Price	List Price	Nett Item	S/N	Disposition By Surveyor
1	REAR RH BUMPER RETAINER <i>md</i>	1	\$ 25.00	✓			
2							
3							
4							
5							
6							
7							
8							
9							
10							
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26							
27							
28							
29							
30							

LRK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a voluntary basis
- No illegal modification
- Supplementary Rep. is subject to final claim from Insurance Co.

Acknowledged by _____

Signature

Date

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

24/11/2018

1st



320 UBI ROAD 3 SINGAPORE 408649

ACCIDENT REPAIR ESTIMATES

Our Ref:

Type of Claim : ODVehicle No. : SLD 5734UMake & Model : AUDI A3Year of Manufacture : 2016Chassis No. : WAUZZZ8V2G1094000

Engine No. : _____

Policy No. : _____

Ins Company : _____

Excess : _____

Date of Accident : 27/10/2018Time of Accident : 3.10PM

Suggested Days of Repair : _____

In-house Vehicle Assessor**Repair Estimates**Case Owner : JOHARI

Signature : _____

Contact No

6848 5726 JASMINE CHNG

Parts (a) Cost / List Price Items	\$ 1,125.00
Plus/Less 10%	\$ 112.50
Total of Cost / List	\$ 1,237.50
(b) Nett Price Items	\$ -
Less	_____
Total of Nett Item	_____
(c) Special Nett Items	\$ -
Total Parts Cost (Appendix A)	\$ 1,237.50
Labour (Appendix B)	\$ 890.00
Total Repair Cost	\$ 2,127.50

The above total will be subjected to 7% G.S.T.

Name of Surveyor : _____
 Company : _____
 Survey conducted on : _____ at _____

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : _____ day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor : _____ Date: _____

Spark Car Care

ComfortDelGro Engineering Pte Ltd
320 UBI ROAD 3 SINGAPORE 408649
TEL :68438723/68438736 Fax:67436072

Spare Parts

Vehicle No : SLD 5734U Case Owner : JOHARI
Make & Model : AUDI A3 Year Manufacture : _____
Chassis No : WAUZZZ8V2G1094000 Engine No : _____
Sales Order : _____ Supplier : _____
Order By : _____ Type of Claim : OD

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	REAR BUMPER	1	\$ 650.00				
2	REAR BUMPER CLIPS	15	\$ 45.00				
3	REAR BUMPER LOWER GARNISH	1	\$ 90.00				
4	REAR BUMPER RELECTOR LAMP RH	1	\$ 15.00				
5	REAR BUMPER REINFORCEMENT	1	\$ 200.00				
6	REAR BUMPER OUTER SENSOR RH	1	\$ 100.00				
7							
8							
9							
10							
11							
12							
13							
14							
15							
16							
17							
18							
19							
20							
21							
22							
23							
24							
25							
26							
27							
28							
29							
30							

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

ComfortDelGro Engineering Pte Ltd

320 UBI ROAD 3 SINGAPORE 408649
Tel: 68438723/68438736 FAX : 67436072

Labour

Vehicle No. : SLD 5734U Case Owner : JOHARI
Make & Model : AUDI A3 Year of Manufacture : 2016

[illegible]

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

11/8/2018

Repairer Estimates

ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

320 UBI ROAD 3

Singapore 408649

Email: denisteo@cdge.com.sg

INSURER:

Sompo Insurance Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type: OD (OWN DAMAGE)
 Policy No: D18MTPV01009763
 Vehicle Reg. No.: SLD5734U
 Driver Age/Info: 52 / FEMALE
 TP Injury Involved? NO
 Insured/Claimant: ROGAYAH BTE OSMAN
 Driver: ROGAYAH BTE OSMAN

Ref. No:
 Date of Loss: 27/10/2018
 Driveable?
 Party At Fault: UNKNOWN
 Third Party Involved? YES
 Contact No: +6597847376

Make/Model: AUDI A3, 1.4 SEDAN TFSI
 (ATTRACTION) (A)
 Vehicle Colour: BLACK
 Engine No: CZC550435
 Odometer: 0 KM

Vehicle Reg. Date: 22/06/2016
 Chassis No: WAUZZZ8V2G1094000

Paint Type:
 Total Loss? NO
 Est. Duration of Repair
 (day) 0

Description of Accident/Loss: REFER TO SKETCH PLAN
 Present Location: COMFORTDELGRO ENGINEERING PTE LTD (UBI)

COST OF CLAIMS	Amount
Parts	6,229.30
Miscellaneous Items	0.00
Labour	2,330.00
Intwork Labour	0.00
Towing	0.00
Gross Total (S\$)	8,559.30
+ GST 7.00% (S\$)	599.15
Nett Amount (S\$)	9,158.45

This claim is handled by: CHNG KING LYE JASMINE

Generated using Merimen e-Claims Internet Estimation & Adjusting System

11/8/2018

Repairer Estimates

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 08 Nov 2018)
 Parts: 144 AUDI A3 1.4 SEDAN TFSI (ATTRACTION) (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: ComfortDelGro Engineering Pte Ltd/SLD5734U/08/11/2018 16:16
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BOOT LAMP <i>new</i>	0.00	0.00	*690.00 F
2	1		*REAR BOOT TFSI WORDING <i>new</i>	0.00	0.00	*120.00 F
3	1		*REAR BOOT A3 WORDING <i>new</i>	0.00	0.00	*120.00 F
4	1		*REAR BOOT EMBLEM	0.00	0.00	*135.00 F
5	1		*REAR RIGHT HAND TAIL LAMP <i>new</i>	0.00	0.00	*1,000.00 F
6	1		*REAR BUMPER <i>new</i>	0.00	0.00	*2,008.00 F
7	15		*REAR BUMPER CLIPS <i>new</i>	0.00	0.00	*120.00 F
8	1		*REAR BUMPER SIDE RETAINER RH <i>new</i>	0.00	0.00	*100.00 F
9	1		*REAR BUMPER INNER BRACKET RH	0.00	0.00	*40.00 F
10	1		*REAR BUMPER TOW COVER <i>new</i>	0.00	0.00	*100.00 F
11	1		*REAR BUMPER LOWER GARNISH <i>new</i>	0.00	0.00	*250.00 F
12	1		*REAR BUMPER REFLECTOR LAMP RH <i>new</i>	0.00	0.00	*70.00 F
13	1		*REAR BUMPER REINFORCEMENT <i>new</i>	0.00	0.00	*700.00 F
14	1		*REAR BUMPER OUTER SENSOR RH <i>new</i>	0.00	0.00	*210.00 F

F=Franchise part.

Sub Total (S\$)

5,663.00

+ Margin on L,N Items 10.00% (S\$)

566.30

Total Parts (S\$)

6,229.30

ComfortDelGro Engineering Pte Ltd/SLD5734U/08/11/2018 16:16. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

7008
 120
 250
 070
 700
 210
 3364.00

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO DISCONNECT & CHECK WIRING , WIRE SOCKET , ETC , REMOVE & INSTALL DAMAGE PARTS , TEST & RETIFY FOR PROPER FUNCTIONING	New	30 80.00
2	TO REMOVE & REINSTALL / REPLACE REAR BUMPER OUTER LH SENSOR	New	60 150.00
3	TO KNOCK & REPAIR REAR BOOT , RHR FENDER , END PANEL & AFFECTED AREA	New	400 1,000.00
4	TO PUTTY & SPRAY PAINT REAR BOOT , RHR FENDER , REAR BUMPER , END PANEL & AFFECTED AREA	New	400 1,100.00
Gross Labour Cost (S\$)			2,330.00

ComfortDelGro Engineering Pte Ltd/SLD5734U/08/11/2018 16:16. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Adrian Ling 96893735.

P/p 09/11/18.

04 Days.

Not Authorized

Excess : TBA.

S60

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

13A SUNGEI KADUT AVE SINGAPORE 720672
TEL: 6365 1255 FAX: 6365 2500

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDUPPER GLASS
Capt Direct: 6417 9724 / 6779 9422

Arrange By:

Service

MIC



Dept Direct: 6203 6510

Dept Direct: 6203 6511

Dept Direct: 6417 9722



Dept Direct: 6417 9724

Dept Direct: 6417 9725

Dept Direct: 6417 9726

Dept Direct: 6417 9727

Address: 13A SUNGEI KADUT AVE SINGAPORE 720672
Tel: 6365 1255 Fax: 6365 2500
Email: jaeauto@pacific.net.sg

COMFORTIDELGRO ENGINEERING PTE LTD

320 UBI ROAD 3

SINGAPORE 408649

TEL: 68438731/32 FAX: 67480510

ATTN: DAVID EXT 5731 / LIZA EXT 5732

WAUZZZ8V2G1094000

TAX INVOICE : AR201811-07953
DATE : 16/11/2018
CUSTOMER ID : DEL001
VEH REG. NO. : SLD5734U
TERMS : 30 DAYS
PO NO. : 4500801202
PAGE NO. : Page 1 of 1
CURR : SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. 8V5807572	REAR RH BUMPER RETAINER	CC CC5-D-07CD	1	25.00	25.00

SUB-TOTAL : 25.00
ADD GST 7.00 % 1.75

E. & O.E

TOTAL AMOUNT SGD: 26.75

[P] 16/11/2018 9:56:35AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

[E] 16/11/2018 9:55:02AM

JAE Auto Pte. Ltd.

Sales Executive: ANN

This is computer generated document.
No signature is required.



ORIGINAL

Goods Received in Good Order.

COMFORTIDELGRO ENGINEERING PTE LTD
320 UBI ROAD 3
SINGAPORE 408649
TEL: 68438731 FAX: 67480510

Signature / Co Stamp / Date

U

10

S/N 000

Del



JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453333 FAX: 67454442, 67450316 (Account)

WAREHOUSE

48A SUNGEI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

Don't touch this stamp



Dept Office 6417 9724

Dept Office 6417 9724

Dept Office 6417 9724

Dept Office 6417 9724

Dept Office 6417 9724

Dept Office 6417 9724

Dept Office 6417 9724

COMFORTDELGRO ENGINEERING PTE LTD

320 UBI ROAD 3

SINGAPORE 408649

TEL : 68438731/32 FAX : 67480510

ATTN : DAVID EXT 5731 / LIZA EXT 5732

WAUZZZ8V2G1094000

TAX INVOICE : AR201811-06937
DATE : 14/11/2018
CUSTOMER ID : DEL001
VEH REG. NO. : SLD5734U
TERMS : 30 days
PO NO. : 4500801061
PAGE NO. : Page 1 of 1
CURR : SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. N 90974701	REAR BUMPER CLIPS 3	CC CC5-E-08AN	15	3.00	45.00
2. 8V5945105A	REAR BUMPER REFLECTOR * LAMP LH	CC CC5-E-08AE	1	15.00	15.00
3. 8V5807309	REAR BUMPER REINFORCEMENT 5	CC CC5-B-020	1	200.00	200.00

SUB-TOTAL : 260.00
ADD GST 7.00 % 18.20

E. & O.E TOTAL AMOUNT SGD : 278.20

[P] 14/11/2018 3:17:31PM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

[E] 14/11/2018 3:02:16PM

JAE Auto Pte. Ltd.

Sales Executive: ANN

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No signature is required.



AR201811-06937

Goods Received in Good Order
COMFORTDELGRO ENGINEERING PTE LTD
320 UBI ROAD 3
SINGAPORE 408649
TEL: 6746 7333 FAX: 6748 0510

Signature / Co Stamp / Date

ORIGINAL

TO:

S/N

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Deliv

JAE AUTO PTE LTD

Blk 3013 UBI ROAD 1 #01-121 SINGAPORE 408610
TEL: 67453533 FAX: 67454442, 67450616 (Account)

WAREHOUSE:
48A SUNGAI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg
GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

COMFORTDELGRO ENGINEERING PTE LTD

320 UBI ROAD 3

SINGAPORE 408649
TEL: 68438731/32 FAX: 67480510
ATTN: DAVID EXT 5731 / LIZA EXT 5732

WAUZZZ8V2G1094000

TAX INVOICE : AR201811-06964
DATE : 14/11/2018
CUSTOMER ID : DEL001
VEH REG. NO. : SLD5734U
TERMS : 30 DAYS
PO NO. : 450080106J
PAGE NO. : Page 1 of 1
CURR. : SGD

SQ	STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1.	5Q0919275 GRU/B GRU	REAR BUMPER OUTER SENSOR RH	UI	1	100.00	100.00
2.	8V5807067 GRU	REAR BUMPER	IP39-A UI	1	650.00	650.00
3.	8V5807521B	REAR BUMPER LOWER GARNISH	SUPPLIER UI	1	90.00	90.00
			SUPPLIER			

SUB-TOTAL : 840.00
ADD GST 7.00 % 58.80

E. & O.E TOTAL AMOUNT SGD : 898.80

[E] 14/11/2018 3:16:58PM

[P] 14/11/2018 3:19:26PM

Goods Sold are not refundable for Cash.
Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.
Sales Executive : ANN



This is computer generated document.
No signature is required.

ORIGINAL

Goods Received in Good Order

COMFORTDELGRO ENGINEERING PTE LTD
RCN, UTM BRANCH

NAME & SIGNATURE: *Sheng Zhou*
DESIGNATION: DATE

Signature / Co Stamp / Date

TO:

S/NK 0000 0000 0000 0000 0000 0000

Del:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #05-01/06, Singapore Land Tower
Singapore 048623

Our File No: CS/SMO18020320/ASBN2

Date: 31/12/2018

REFERENCE

Insured/Claimant: ROGAYAH BTE OSMAN Policy No: D18MTPV01009763
Date of Loss: 27/10/2018 Nature of Claim: OD Claim No: CMTD1804739

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLD5734U
Make & Model: AUDI A3, 1.4 SEDAN TFSI (ATTRACTION) (A) Engine No: CZC550435
Reg. Date: 22/06/2016 (Man. Year: 2016) Chassis No: WAUZZZ8V2G1094000
Colour: Black Odometer: 15833 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$85,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,256.80	1,237.50	5,019.30	80.22
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,330.00	890.00	1,440.00	61.80
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,586.80	2,127.50	6,459.30	75.22
+ GST 7.00/7.00% (S\$)	601.08	148.93	452.15	75.22
Nett Amount (S\$)	9,187.88	2,276.43	6,911.45	75.22

INSPECTION

Date of Assignment: 08/11/2018 Present Location: ComfortDelGro Engineering Pte Ltd (Ubi)
Date Inspected: 09/11/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Ubi)
320 UBI ROAD 3
Singapore 408649

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 31 Dec 2018)
 Parts: 144 AUDI A3 1.4 SEDAN TFSI (ATTRACTION) (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SLD5734U)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LAMP (WCP)	Not Necessary	690.00 F	*- F
2	1		*REAR BOOT TFSI WORDING (WCP)	Not Necessary	120.00 F	*- F
3	1		*REAR BOOT A3 WORDING (WCP)	Not Necessary	120.00 F	*- F
4	1		*REAR BOOT EMBLEM (WCP)	Not Necessary	135.00 F	*- F
5	1		*REAR RIGHT HAND TAIL LAMP (WCP)	Not Necessary	1,000.00 F	*- F
6	1		*REAR BUMPER (WCP)	Deformed	2,008.00 F	*650.00 F
7	15		*REAR BUMPER CLIPS (WCP)	Necessary	120.00 F	*45.00 F
8	1		*REAR BUMPER SIDE RETAINER RH (WCP)	Not Necessary	100.00 F	*- F
9	1		*REAR BUMPER INNER BRACKET RH (WCP)	Not Necessary	40.00 F	*- F
10	1		*REAR BUMPER TOW COVER (WCP)	Not Necessary	100.00 F	*- F
11	1		*REAR BUMPER LOWER GARNISH (WCP)	Deformed	250.00 F	*90.00 F
12	1		*REAR BUMPER REFLEXTOR LAMP RH (WCP)	Cracked	70.00 F	*15.00 F
13	1		*REAR BUMPER REINFORCEMENT (WCP)	Bent	700.00 F	*200.00 F
14	1		*REAR BUMPER OUTER SENSOR RH (WCP)	Damaged	210.00 F	*100.00 F
Supplementary #1						
15	1		*REAR RH BUMPER RETAINER (WCP)	Damaged	25.00 F	*25.00 F

F=Franchise part.

Sub Total (S\$)	5,688.00	1,125.00
+ Margin on L,N Items 10.00/10.00% (S\$)	568.80	112.50
Total Parts (S\$)	6,256.80	1,237.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISCONNECT & CHECK WIRING , WIRE SOCKET , ETC , REMOVE & INSTALL DAMAGE PARTS , TEST & RETIFY FOR PROPER FUNCTIONING	New	80.00	30.00
2	TO REMOVE & REINSTALL / REPLACE REAR BUMPER OUTER LH SENSOR	New	150.00	60.00
3	TO KNOCK & REPAIR REAR BOOT , RHR FENDER , END PANEL & AFFECTED AREA	New	1,000.00	400.00
4	TO PUTTY & SPRAY PAINT REAR BOOT , RHR FENDER , REAR BUMPER , END PANEL & AFFECTED AREA	New	1,100.00	400.00
Gross Labour Cost (S\$)			2,330.00	890.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >