

INS CASE OWNER:

CC 3 / III 1802 0308, T

LKK
IDAC:

Surveyor:

Tanfirah

DOI:

ASSIGNMENT

26/11/18

Date / Time:

26/11/18

Registered in Merimen:

27/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 42414

Name of Insured:

1702

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

26/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LEONG KHAN MOON

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

MT18100838

Policy No.:

M10M0015

Make / Model:

Hyundai

Place of Accident:

Amic 9 64

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No



INSRS:
WSP:
Tel:
Liability:
RMKS:

Performance



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

URGENT

Date / Time

12/11/18
13/11/18
13/11/18
14/11/18
29/11/18

seek inv. liability
to agreed 100%
Email to TP: DS
File -> type mandate
File -> Stampet to close

| STAGE | DATE / PIC |
|----------------------------------|----------------|
| Non-Reporting 1st (1st) | |
| Non-Reporting 1st (2nd) | |
| Non-Reporting 1st (Final) | |
| Notification 1st (if non-pickup) | |
| Call OI | |
| After call 1st to OI | |
| Documentation Check List: | Handler Typist |
| Notification 1st (if non-pickup) | |
| After call 1st to OI | |
| Authorisation To Act | |
| Release Voucher | |
| Final Repair Bill | |
| Car Rental Invoice | |
| Towing Invoice | |
| ITA / GIA | |
| Medical Bill | |
| PDR | |
| Mandate/Reject Instruction | |
| LOD | |
| Payment Breakdown Form | |
| Post-Repair Photos | |
| Others | |

| | | | |
|--------------------------------------|--------------------------|-------------------------|--------------------------|
| PRELIMINARY ADVICE Date/Time: | | Sent By: | |
| FINALIZATION Date/Time: | | Confirm with: | |
| Repair Cost: | \$5 | days/Reduction: | % |
| FINAL SETTLEMENT Date/Time: | | Confirm with: | |
| Final Liability: | % 100 | Agreed/Assessed | BOLA S/N No.: |
| Repair Cost: | \$5 2129672 | | |
| Loss of Rental (LOR): | \$5 | (days) | |
| Loss of Use (LOU): | \$5 540.00 | (5 x 9 days) | |
| Loss of Income (LOI): | \$5 | (5 x days) | |
| LOR only | <input type="checkbox"/> | LOU only | <input type="checkbox"/> |
| LOR + LOU | <input type="checkbox"/> | LOR + LO | <input type="checkbox"/> |
| (Tick only one) | | | |
| GIA/ITA Search | \$5 | | |
| Medical: | \$5 | | |
| Disbursement: | \$5 | (e.g. Tow/ Independent) | |
| Legal Cost | \$5 | | |
| Total: | \$5 21831.72 | Global Sum \$5: | |
| FINAL PAYMENT Date/Time: | | Confirm with: | |
| Payee 1: | \$5 21831.72 | Name 1: | Performance Motors Ltd |
| Payee 2: (Strike if N.A.) | \$5 | Name 2: | |
| Payee 3: (Strike if N.A.) | \$5 | Name 3: | |

Dynamic

Tamplin

REF:

III

P

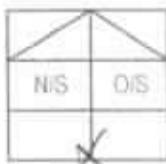
ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No.: _____
at Workshop m/s: _____
of: _____
Insured: _____
Policy No.: _____
Claims No.: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____
IDAC Accident Rpt.: _____ Consistent? Yes or No
GIA / PR Seen: _____ Consistent? Yes or No
Est. Repairs: 15 days Res: Yes or No
Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT
Kevin

Veh No: SKQ2213U Vi Regn: 20/4 Sep
Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or

Make: BMW 13 C.C. 647
Colour: Black A/C: _____ Insured / Std / NI / NA
Sp. Reading: 97534 T/Facil: Insured / Std / NI / NA

Eng.No: _____
C.No: WB31242020V246757

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 175/60R19
R: 175/60R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____
R/Bal: 6 mm R/Bal: 6 mm
L/Bal: 6 mm L/Bal: 6 mm

D.O.A: _____ D.O.I: 26/11/18 e425pm

Survey held at: pm L

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time: _____ Action / Instruction: _____

PIP \$ 19898.80 (Red \$ 4249.15) (84)

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1 - P.L. \$

1 - Fuel

1 - Other

1 - Other

1 - Other

1 - Other

Date/Time, File Return to?

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|--|---------------------------|------------|---|
| INDIA INTERNATIONAL INSURANCE PL | | Ref : CC3/III18020309/pb3 | | |
| 64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711 | | Date : 09-11-2018 | |  |
| | | Code : III2 | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | SHA 4241U | Veh. Inspected | SKQ 2213U | |
| Policy No. | | Coverage (\$) | 0.00 | |
| Claim No. | | Excess (\$) | 0.00 | |
| Assign From | | Assign Date | 09/11/2018 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | | c.c | 0 | |
| Engine No. | HIDDEN | Year of Reg. | | |
| Chassis No. | | Colour | | |
| Odometer | - | Steering | | |
| Brakes | | Modification | | |
| General | | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | | | mm | |
| L/H Front Tyre | | | mm | |
| R/H Rear Tyre | | | mm | |
| L/H Rear Tyre | | | mm | |
| 4. Description of Damages | | | | |
| | | | | |
| 5. General Information | | | | |
| Accident Date | 26/10/2018 | Inspection Date | | |
| Survey held at | PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Rempang Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/538 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

09 NOV 2018

ESTIMATE

Estimate No. : b1 48922
Date Estimated : 29/10/2018
Prepared By : Kevin Leong Wai Kit

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Chua Boon Heng Benedict (Cai Wenxin)
61 Jalan Lim Tai See

Singapore 268461

- ACCOUNT - 219

India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------|-------------|------------|--------|---------|
| SKQ2213U | V246757 | 26/09/2014 | I3 REX | 0 |

| DESCRIPTION | VALUE |
|--|-------------------|
| ① To replace rear bumper panel, reinforcement, rear tailgate & all attachment cause by accident. | 725 1700 3,400.00 |
| ② Painting on rear bumper panel | 428 129 1,546.62 |
| To install rear solar film | 451 8 531.00 |
| ③ To check electrical wiring system on rear for proper function. | 451 150 177.00 |
| To supply rear embross number plate. | bt 83.00 |
| Sundries | 150.00 |

Total Labour 1: 5,887.62

| DESCRIPTION | QTY | PRIC | VALUE |
|-----------------------------------|-----|----------|----------|
| FLANGE NUT | 4 | 1.15 | 4.60 |
| HEX BOLT WITH WASHER M8X20 | 4 | 1.25 | 5.00 |
| Star-socket | 4 | 4.70 | 18.80 |
| REAR WINDOW GREEN | 1 | 588.90 | 588.90 |
| TAILGATE WITH REAR WINDOW | 1 | 1,570.85 | 1,570.85 |
| FASTENING SET REAR LID TRIM PANEL | 1 | 35.85 | 35.85 |
| GUIDE | 1 | 70.15 | 70.15 |
| REAR BUMPER CARRIER | 1 | 268.25 | 268.25 |
| REAR PDC SENSOR LOCATOR | 1 | 21.60 | 21.60 |
| CENTRE BRACKET BUMPER | 1 | 64.60 | 64.60 |
| HOLDER AERIAL | 1 | 24.70 | 24.70 |
| REAR BUMPER TRIM PANEL | 1 | 845.85 | 845.85 |
| REAR BUMPER COVER PRIMED | 1 | 137.95 | 137.95 |
| COVER TOWING EYE REAR PRIMED | 1 | 42.85 | 42.85 |
| REAR BMW BADGE | 1 | 71.25 | 71.25 |
| LETTERING I3 | 1 | 46.30 | 46.30 |
| LETTERING E DRIVE | 1 | 96.15 | 96.15 |
| Foil inscription | 1 | 47.65 | 47.65 |
| ULTRASONIC SENSOR BLACK | 2 | 248.70 | 497.40 |



119, Alexandra Road
Sine Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

**** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE ****

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. : b1 48922
Date Estimated : 29/10/2018
Prepared By : Kevin Leong Wai Kit

Page No. :

REPAIR FOR -

Chua Boon Heng Benedict (Cai Wenxin)
61 Jalan Lim Tai See

Singapore 268461

- ACCOUNT - 219

India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

| REGN. NO | CHASSIS NO | REGN. DATE | MODEL | MILEAGE |
|---|----------------|------------|----------|---------|
| SKQ2213U | V246757 | 26/09/2014 | I3 REX | 0 |
| DESCRIPTION | ORIGINAL PRICE | DISC. % | NETT | |
| ① * To replace rear bumper and attachments, tail end panel, trunk floor bottom cross member, rear top cross member, LH/RH/mid cross member reinforcement plate, LH/RH deformation element, rear engine compartment shielding include making good the boot lid and knocking out dents caused by the accident | 7225.00 | | 7,225.00 | |
| ② * To spray paint rear bumper, boot lid, tail end panel and trunk floor plate | 4287.00 | | 4,287.00 | |
| # To replace rear exhaust silencer and attachments include alignment and conducting checks for leak | 451.00 | | 451.00 | ✓ |
| ② * To reconnect all electrical components, control units and wiring at the rear section for proper function | 451.00 | | 451.00 | |
| To supply rear emboss number plate | 83.00 | | 83.00 | ✓ |
| # To remove and install boot compartment carpet and garnish to facilitate repairs | 230.00 | | 230.00 | ✓ |
| # To carry out body cavity preservation (For cut panel) | 451.00 | | 451.00 | ✓ |
| # To remove and install engine and attachments to facilitate the replacement of body panels | 1404.00 | | 1,404.00 | ✓ |
| Sundries | 150.00 | | 150.00 | ✓ |

| DESCRIPTION | UNIT PRICE | QTY | DISC. % | NETT |
|---|------------|------|---------|--------|
| # NEOPRENE NUT M5 * | 5.50 | 8.00 | | 44.00 |
| # REAR SILENCER * | 691.85 | 1.00 | | 691.85 |
| # REAR SILENCER HEAT SHIELD * | 55.90 | 1.00 | | 55.90 |
| # REAR SILENCER HEAT SHIELD * | 55.90 | 1.00 | | 55.90 |
| # MUFFLER CLAMP D=37.1MM * | 32.15 | 1.00 | | 32.15 |
| # ASA BOLT M12X80 * | 15.60 | 2.00 | | 31.20 |
| # COLLAR BOLT WITH COMPRESSION SPRING * | 18.15 | 2.00 | | 36.30 |

Performance Motors Limited

A member of the Sino Dairy Group
Co. Reg. No. 19740155W. GST Reg. No. M2-0220081-3



SUPPLEMENTARY

Estimate No. : b1 48922
Date Estimated : 29/10/2018
Prepared By : Kevin Leong Wai Kit

Page No. :

REPAIR FOR -
Chua Boon Heng Benedict (Cai Wenxin
61 Jalan Lim Tai See

- ACCOUNT - 219
India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

Singapore 268461

| REGN NO | CHASSI S NO | REGN DATE | MODEL | M LEAGE |
|----------|-------------|------------|--------|---------|
| SKQ2213U | V246757 | 26/09/2014 | I3 REX | 0 |

| DESCRIPTION | ORIGINAL PRICE | DISC. % | NETT |
|---|----------------|---------|---------------------|
| # To replace rear exhaust silencer and attachments include alignment and conducting checks for leak | 451.00 | | 451.00 <i>rel</i> |
| # To remove and install boot compartment carpet and garnish to facilitate repairs | 230.00 | | 230.00 <i>rel</i> |
| # To carry out body cavity preservation (For cut panel) | 451.00 | | 451.00 <i>rel</i> |
| # To remove and install engine and attachments to facilitate the replacement of body panels | 1404.00 | | 1,404.00 <i>rel</i> |

| DESCRIPTION | UNIT PRICE | QTY | DISC. % | NETT |
|---|------------|------|---------|-------------------|
| # NEOPRENE NUT M5 * | 5.50 | 8.00 | | 44.00 <i>rel</i> |
| # REAR SILENCER * | 691.85 | 1.00 | | 691.85 <i>del</i> |
| # REAR SILENCER HEAT SHIELD * | 55.90 | 1.00 | | 55.90 <i>del</i> |
| # REAR SILENCER HEAT SHIELD * | 55.90 | 1.00 | | 55.90 <i>del</i> |
| # MUFFLER CLAMP D=37.1MM * | 32.15 | 1.00 | | 32.15 <i>rel</i> |
| # ASA BOLT M12X80 * | 15.60 | 2.00 | | 31.20 <i>rel</i> |
| # COLLAR BOLT WITH COMPRESSION SPRING * | 18.15 | 2.00 | | 36.30 <i>rel</i> |
| # TAIL PANEL * | 159.45 | 1.00 | | 159.45 <i>rel</i> |
| # CROSS MEMBER TRUNK FLOOR BOTTOM * | 948.15 | 1.00 | | 948.15 <i>rel</i> |
| # CROSS MEMBER REAR TOP * | 163.20 | 1.00 | | 163.20 <i>del</i> |
| # REINFORCEMENT PLATE CROSSMEMBER MID * | 108.90 | 1.00 | | 108.90 <i>del</i> |
| # LH REINFORCEMENT PLATE CROSS MEMBER * | 139.95 | 1.00 | | 139.95 <i>del</i> |
| # RH REINFORCEMENT PLATE CROSS MEMBER * | 139.95 | 1.00 | | 139.95 <i>del</i> |
| # DEFORMATION ELEMENT LH * | 113.50 | 1.00 | | 113.50 <i>del</i> |
| # DEFORMATION ELEMENT RH * | 113.50 | 1.00 | | 113.50 <i>del</i> |
| # ADHESIVE TAPE (1.1X26X1400) * | 21.60 | 1.00 | | 21.60 <i>rel</i> |
| # RR ENGINE COMPARTMENT SHIELDING * | 259.65 | 1.00 | | 259.65 <i>del</i> |
| # (SL/DG) BODY ADHESIVE K2 (2X290ML) * | 676.15 | 1.00 | | 676.15 <i>rel</i> |

| | |
|------------------------|----------|
| Total Labour : | 2,536.00 |
| Total Parts : | 3,791.30 |
| Total Labour & Parts : | 6,327.30 |

Hsiao Tong (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Monday, 1 April 2019 7:56 PM
To: 'PBSP'
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: FINAL REPORT / SKQ2213U

Hi Caroline,

COR \$19898.80 , 15 days.

Regards
Taufikh
Lkk Auto

From: PBSP [mailto:pml-pbsp@sime-darby.com.sg]
Sent: Tuesday, 26 March 2019 12:06 PM
To: taufikh@lkkauto.com; Hsiao Tong (LKKAUTO); SUR
Subject: FINAL REPORT / SKQ2213U

Dear Sirs

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 14,732.00
Total Parts : 5,166.80
Total Labour & Parts : 19,898.80

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 13 November 2018 3:54 PM
To: 'PBSP'
Cc: Admin A; CS A Team
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ2213U & SHA4241U (INDIA) ON 26/10/2018 ***LKK REF:CC3/III18020309/pb3

Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@sime-darby.com.sg>
Sent: Tuesday, 13 November 2018 2:48 PM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKQ2213U & SHA4241U (INDIA) ON 26/10/2018 ***LKK REF:CC3/III18020309/pb3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Friday, 9 November 2018 12:57:01 PM
To: PBSP
Cc: 甯珺 @; CS A Team
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ2213U & SHA4241U (INDIA) ON 26/10/2018 ***LKK
REF:CC3/III18020309/pb3

Dear Caroline,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 9 November 2018 8:36 AM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - SKQ2213U & SHA4241U (INDIA) ON 26/10/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.



Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|------------------------|--|------------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 09 Nov 2018 12:55 | Clim Veh Model Changed | (205324) BMW I3 647cc (A). | [A] Lau Shu Pei |
| 2 | 09 Nov 2018 12:55 | Clim Created | Reg No: SKQ2213U. Acct Date: 2018/10/26. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Performance Motors Limited (Alexandra) | [A] Lau Shu Pei |
| 3 | 09 Nov 2018 12:55 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Lau Shu Pei |
| 4 | 09 Nov 2018 12:55 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/11/20 | [A] Lau Shu Pei |
| 5 | 09 Nov 2018 12:55 | Adj Mandate Set | Approved:0.00,Reinsp:Adj decides. | [A] Lau Shu Pei |
| 6 | 09 Nov 2018 12:55 | Label Added | (30653):Direct Settlement. | [A] Lau Shu Pei |
| 7 | 09 Nov 2018 12:55 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] Lau Shu Pei |
| 8 | 13 Nov 2018 09:33 | Clim Dtl Modified | Insured Name: -> COMFORT TRANSPORTATION PTE LTD. | [A] Lau Shu Pei |
| 9 | 13 Nov 2018 09:33 | Clim Dtl Modified | Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. | [A] Lau Shu Pei |
| 10 | 13 Nov 2018 15:05 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party. | [A] CHEW HSHIAO TONG |
| 11 | 13 Nov 2018 15:22 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/11/20 | [I] Zuhaidah Bte Samsuri |
| 12 | 13 Nov 2018 15:22 | Adj Mandate Set | Approved:0.00. | [I] Zuhaidah Bte Samsuri |
| 13 | 17 Jan 2019 12:41 | Adj Rpt Initiated | | [A] Lau Shu Pei |
| 14 | 17 Jan 2019 12:41 | Clim Dtl Modified | Claimant's ID: -> ~. | [A] Lau Shu Pei |
| 15 | 17 Jan 2019 12:41 | Clim Dtl Modified | JPJ Reg. Date: -> 2000/01/01. | [A] Lau Shu Pei |
| 16 | 17 Jan 2019 12:41 | Clim Details Notified | | [A] Lau Shu Pei |
| 17 | 15 Apr 2019 11:17 | Clim Dtl Modified | JPJ Reg. Date: 2000/01/01 -> 2014/09/26. | [A] JOANNE LEE KHANG MIN |
| 18 | 07 May 2019 14:04 | Adj Mandate Request | Cur.Req:21831.72:PODS Liability: 100% Quantum: (a)CORw/GST: \$21,291.72 + (b)LOU(9days x \$60.00): \$540.00 = Total: \$21,831.72 Vehicle Model: BMW I3 (647cc) 10 recommendation repair days For your approval please. | [A] CHAN JIA LE |
| 19 | 15 May 2019 16:26 | Adj Next Rpt Changed | Cur Rpt:Final Rpt. Cur Due Date:2018/11/20. Mandate Remarks: Please provide more photos showing damages to the rear body panels. | [I] Zuhaidah Bte Samsuri |
| 20 | 15 May 2019 16:26 | Adj Mandate Set | Maintained:Please provide more photos showing damages to the rear body panels. | [I] Zuhaidah Bte Samsuri |
| 21 | 22 May 2019 11:58 | Adj Mandate Request | Cur.Req:21831.72:All resurvey photos uploaded. PODS Liability: 100% Quantum: (a)CORw/GST: \$21,291.72 + (b)LOU(9days x \$60.00): \$540.00 = Total: \$21,831.72 Vehicle Model: BMW I3 (647cc) 10 recommendation repair days For your approval please. | [A] CHAN JIA LE |
| 22 | 28 May 2019 15:45 | Adj Next Rpt Changed | Cur Rpt:Final Rpt. Cur Due Date:2018/11/20. Mandate Remarks: Please provide more photos showing damages to the rear body panels. | [I] Mekavathanan Sarangapani |
| 23 | 28 May 2019 15:45 | Adj Mandate Set | Approved:21831.72:Please provide more photos showing damages to the rear body panels. | [I] Mekavathanan Sarangapani |

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|------------------|----------|------------------------------|-----------------------------------|----------|----------|--------|
| 2032438 | 17/01/2019 12:41 | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SKQ2213U | SHA4241U | 10.70 |

View Received Message

This mail is associated with :

***SKQ2213U (MCT18100838)
[SHA4241U]**

TP
CHUA BOON HENG
Oct 26 2018 12:00PM
[COMFORT TRANSPORTATION PTE LTD]
Performance Motors Limited

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 28/05/2019 15:45 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$21831.72) - SKQ2213U - Claim Handler: Zuhaidah Bte Samsuri

Approved:21831.72:Please provide more photos showing damages to the rear body panels.

DOCUMENTS SUMMARY

There are no documents.



India Int'l Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711
Attention: Motor Claims



Your Ref:

Our Ref:

Date:

Subject:

09 July 2019

ACCIDENT INVOLVING SKQ2213U AND SHA4241U ON 26.10.2018

Dear Sirs

We refer to the above matter.

We are pleased to enclose the Discharge Voucher duly executed by our client.

Please let us have your settlement cheque made in favour of "Performance Motors Limited" within the next 14 days.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel AfterSales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel AfterSales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel AfterSales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No.
197401558W

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) (Singapore) (the "Act")
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 (Singapore)
Road Transport Act, 1987 (Malaysia)
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

This document forms part of your contract with us and should be read together with your Policy Schedule and your Policy Details. Do let us know if any of the details shown here need to be amended or updated.

| | |
|---|-------------------------------------|
| Certificate No. | MT/00207786/04 |
| Type of Coverage / Driver Plan | Car Comprehensive (Value Plus Plan) |
| 1) Vehicle Registration No. | SKQ2213U |
| Chassis No. | WBY1Z42020V246757 |
| 2) Name of Policy Holder | Chua, Boon Heng Benedict |
| 3) Effective Date / Time of Commencement of Insurance for the Purpose of the Act | 26/09/2018 00:00 |
| 4) Date/Time of Expiry of Insurance | 25/09/2019 23:59 |
| 5) Persons or Classes of Persons Entitled to Drive | |
| (a) The Insured | |
| (b) Any named person under the policy who is driving on the Insured's order or with his permission. | |
| (c) Any authorised person, provided such person is aged 30 and above and holds a valid driving licence of 2 years or more, who is driving on the Insured's order or with his permission | |

The person driving must have a valid driving licence to drive in Singapore and must not be under suspension or disqualification from driving.

6) Limitations as to use

Use only for private purposes, in accordance with the declared car usage stated on your Policy Schedule. The policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability trials, speed tests, the carriage of goods for payment or for any purpose in connection with the motor trade business.

*Limitations rendered inoperative by Section 8 of the Act and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under this heading.

| | |
|--|---|
| Sum Insured | Market Value |
| Own Damage Excess | S\$ 0.00 (before any applicable GST) |
| Windscreen Excess | S\$ 100.00 (before any applicable GST) |
| Choice of workshop | My Workshop/ My Authorised Distributor Workshop |
| Finance company / Hire Purchase | Hong Leong Finance Limited |
| Main driver | ONG, TZE LAN |
| Named driver | None |

Important Note: This policy does not cover drivers below the age of 30 and drivers who hold a valid driving licence of less than 2 years with the exception of the named drivers above.

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and the Road Transport Act, 1987 (Malaysia).

Issued on: 27/08/2018

Direct Asia Insurance (Singapore) Pte. Ltd.



Edip Okur
Chief Underwriting Officer

Direct Asia Insurance (Singapore) Pte Ltd
88 South Bridge Road Singapore 058716
www.DirectAsia.com

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7347018H



Name

CHUA BOON HENG BENEDICT
(CAI WENXING BENEDICT)

蔡文興

Race

CHINESE

Date of birth

29-12-1973

Sex

M

Country of birth

SINGAPORE



3618427

NRIC No. S7347018H



Date of issue

16-12-2004

51 JALAN LIM TAI SEE
SINGAPORE 268461

NRIC No. S7347018H

Date 02/10/2009

No. 0284775

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7602213E**

Name: **ONG TZE LAN (WANG SHILAN)**

Birth Date: **24 Jan 1976**

Issue Date: **17 Dec 2003**

001053082G




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S7602213E**

Name: **ONG TZE LAN (WANG SHILAN)**

王詩蘭

Race: **CHINESE**

Date of birth: **24-01-1976**

Country of birth: **SINGAPORE**

Sex: **F**

S7602213E




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

| Class | Description | PASS DATE |
|---------|--|-------------|
| Class 3 | Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms | 17 Feb 1994 |

NP 428A

Licence No: S7602213E



35361



NRIC No: **S7602213E**



Date of issue: **03-02-2006**

**61 JALAN LIM TAI SEE
SINGAPORE 268461**

NRIC No: **S7602213E**

Date: **11/10/2009**

No: **6291151**

Hsiao Tong (LKKAuto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 9 July 2019 11:48 AM
To: PBSP
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Your Ref: SKQ2213U *Our Ref: CC3/III18020309/T1pb3 [ACCIDENT INVOLVING SHA4241U & SKQ2213U ON 26/10/2018]
Attachments: DV.pdf

Without Prejudice

Dear Sirs/Madam,

Please duly sign the DV and return back with original to us.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Monday, 8 July 2019 5:59 PM
To: Jia Le (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: Re: Your Ref: SKQ2213U *Our Ref: CC3/III18020309/T1pb3 [ACCIDENT INVOLVING SHA4241U & SKQ2213U ON 26/10/2018]

Dear Sirs

We have instructions to accept your revised offer on LOU.

Please proceed to let us have your payment.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, 30 May 2019 12:13:05 PM
To: PBSP
Cc: Hsiao Tong (LKKAuto); 甯琨 ©
Subject: Your Ref: SKQ2213U *Our Ref: CC3/III18020309/T1pb3 [ACCIDENT INVOLVING SHA4241U & SKQ2213U ON 26/10/2018]

Without Prejudice

Dear Sir/Mdm,

We refer to the above matter.

We propose settlement as follows: -

| | |
|-------------------------------|----------------------------|
| 1. Cost of Repair (w/GST) | \$ 21,291.72 |
| 2. Loss of Use (9days x \$60) | \$ 540.00 |
| TOTAL | <u>\$ 21,831.72</u> |

Kindly confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Monday, 22 July 2019 9:17 AM
To: Hsiao Tong (LKKAuto)
Cc: Mekavathanan Sarangapani; KKLau; Olivia Lau (LKKAuto)
Subject: RE: MCt18100838
Attachments: MCt18100838 - DV signed by PML.pdf

Hi Hsiao Tong,

Attached is the DV signed by PML which they had sent us instead of LKK as the surveyor's portion has not been endorsed.

Will mail you the original FYNA.

Best Regards

Aida Samsuri

Motor Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Mekavathanan Sarangapani
Sent: Saturday, 20 July, 2019 12:02 PM
To: KKLau <kklau@lkkauto.com>; Hsiao Tong (chewht@lkkauto.com) <chewht@lkkauto.com>; Olivia Lau (olivialau@lkkauto.com) <olivialau@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>
Subject: MCt18100838

Your tax invoice not submitted yet ??

Meka

| Case | Notified | Est Submitted | Adj Assigned | Adj Submitted | Ins Auth'd | Status |
|------|-------------|---------------|----------------------|---------------|------------|---|
| Main | 31 Oct 2018 | | 25 Nov 2018 00:00 | | | Pending Adjuster S Cancel Case |

| Main | Offer Processing | Claim Details | Adjuster's Details |
|--|---|------------------------|---|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | |
| Insured: | COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: - | | |
| Main Claimant: | CHUA BOON HENG, ID: S7347018H | | |
| Vehicle Reg. No.: | SKQ2213U | Date of Loss: | 26/10/2018 12:00 - :5 [49 Months From LTA] |
| Claim Type: | TP / MCT18100838 | Policy/Cover Note No.: | MCOM0015 (Third Part |
| Vehicle Reg. No. (Insured): | SHA4241U | Policy No. (Claimant): | |
| | | Excess: | |
| Repairer: | Performance Motors Limited (Alexandra) PROFILE 303 Alexandra Road, Sime Darby Performance 63190172/63190174 FRANCHISE | | |
| Handling Insurer: | India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsu | | |
| Claimant's Insurer: | Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888 | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] | | |
| CLAIM REGISTERED | | | |
| Cln. No (Cln Reg Date) | MCT18100838 (31/10/2018) | | Intimation (Notify Date) |
| Registration Type | [Manually registered] | | Claim Status |
| Incurred TP | | | From 1 |
| SS | 0.00 | | OPEN |

Best Regards,

Mekavathanan

HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



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India Int'l Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date :

Subject :

09 April 2019

ACCIDENT INVOLVING VEHICLES SKQ2213U & SHA4241U ON 26.10.2018

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

| | |
|----------------|----------------------------------|
| Cost of repair | : S\$ 21291.72 |
| Loss of use | : S\$ 720.00 (S\$80.00 x 9 days) |
| Total | : S\$ 22011.72 |

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation & Discharge Voucher

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel AfterSales
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel AfterSales
6319 0527
Fax 6479 6634

280
Kampong Ang Rd
East Coast Centre
Singapore 438190
Tel AfterSales
6319 0886
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No.
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SKJ 2213U & SMA4241U ON 26/10/18.

I, Chua Boon Heng Benedict owner of Vehicle Registration No. SKJ 2213U hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Name: Chua Boon Heng Benedict (Date) 26/10/18
NRIC No.: S73470184

In the presence of:

KEVIN TEONG WAI KIT
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Name : _____ (Date) _____
NRIC No.: _____

ATTN: H.SIAO TONG
FROM: AIDA (III)

INDIA INTERNATIONAL INSURANCE PTE LTD
Co. Reg. No. 198703792k | GST Reg. No. M2-0078806-X
64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 04971
Office (65) 63476100 Email insure@iil.com.sg
Fax (65) 62244174 Website www.iil.com.sg

3F = 660.00

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18100838
Claimant Ref: SKQ 2213U



We/I, PERFORMANCE MOTOR LIMITED ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 21,291.72 (repair cost), S\$ 540.00 (loss of use/rental), S\$ - (search fee), vehicle no. SKQ 2213U that was damaged pursuant to the accident which occurred on 26/10/2018 (date) at YIO CHU KANG ROAD (location) involving vehicle no. SHA 4241U (insured vehicle). This is pursuant to the inspection conducted on 26/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHUA BOON HENG ("the third party claimant") of vehicle no. SKQ 2213U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKQ 2213U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 21,831.72 to PERFORMANCE MOTOR LIMITED

Dated this 09 day of July 2019

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

PERFORMANCE MOTOR LIMITED

NRIC:

Address:

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

Address:

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Nationality:

Occupation:



MTH

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401539W GST Reg. No M2-0020001-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159841
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

319, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796634 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1318056
Date IN : 26/11/2018
Motor Claim Advisor: Kevin Leong Wai Kit

Page No. : 1 of 2
Invoice Number : 2084040 / WSB
Invoice Date : 04/04/2019
Payment Terms : 30 Days From Invoice
Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -

Mr Chua Boon Heng Benedict (Cai Wenxin)
61 Jalan Lim Tai See

Singapore 268461

- INVOICE TO - 219

India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------|-------------|------------|--------|---------|
| SKQ2213U | V246757 | 26/09/2014 | I3 REX | 97574 |

--- LABOUR ---

| | |
|---|----------|
| To replace rear bumper and attachments tail end panel, trunk floor bottom cross member, rear top cross member, rear engine compartment shielding including make good the bootlid and knock out dented area caused by the accident. | 7,225.00 |
| To respray rear bumper, bootlid, tail end panel and trunk floor plate. | 4,287.00 |
| To replace rear exhaust silencer and attachments including alignment system and conduct checks for leak. | 451.00 |
| To reconnect all electrical components, control units and wirings at the rear section for proper function. | 451.00 |
| To remove and install boot compartment carpet and garnish to facilitate repairs. | 230.00 |
| To carry out body cavity preservation. (For cut panel) | 451.00 |
| To remove and install engine and attachments to facilitate the replacement of body panels. | 1,404.00 |
| Sundries. | 150.00 |
| INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT. DATE OF ACCIDENT : 26.10.2018. 3RD PARTY CAR : SHA4241U. YOUR REF NO : NIL. | 0.00 |
| VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO ON 26.11.2018 AT 4:25PM. AUTHORISED REPAIR BY MR CHEW HSIAO TONG FROM LKK AUTO ON 13.11.2018 VIA EMAIL. PROPOSE LOSS OF USE = \$80X9. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION. | 0.00 |

Total Labour 1: **14,649.00**

--- PARTS ---

| | Qty | Retail Price | NETT |
|-------------------------------------|-----|--------------|--------|
| DECOUPING RING PDC TORQUE CONVERTER | 4 | 5.05 | 20.20 |
| DEFORMATION ELEMENT LH | 1 | 113.50 | 113.50 |
| DEFORMATION ELEMENT RH | 1 | 113.50 | 113.50 |
| REAR BUMPER TRIM PANEL | 1 | 845.85 | 845.85 |
| REAR BUMPER COVER PRIMED | 1 | 137.95 | 137.95 |

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-x

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

289, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64798601 (AfterSales)
64798624 (Motorrad)



SERVICE TAX INVOICE

| | |
|--|--------------------------------------|
| Repair Order No. : B1 1318056 | Page No. : 2 of 2 |
| Date IN : 26/11/2018 | Invoice Number : 2084040 / WSB |
| Motor Claim Advisor: Kevin Leong Wai Kit | Invoice Date : 04/04/2019 |
| | Payment Terms : 30 Days From Invoice |
| | Invoice By : Toh Jing Xuan |

| | | | |
|-------------------------------------|---|--------|----------|
| REAR BUMPER CARRIER | 1 | 268.25 | 268.25 |
| CENTRE BRACKET BUMPER | 1 | 64.60 | 64.60 |
| REAR SILENCER | 1 | 691.85 | 691.85 |
| MUFFLER CLAMP D=37.1MM | 1 | 32.15 | 32.15 |
| REAR SILENCER HEAT SHIELD | 1 | 55.90 | 55.90 |
| REAR SILENCER HEAT SHIELD | 1 | 55.90 | 55.90 |
| RR ENGINE COMPARTMENT SHIELDING | 1 | 259.65 | 259.65 |
| LH REINFORCEMENT PLATE CROSS MEMBER | 1 | 139.95 | 139.95 |
| REINFORCEMENT PLATE CROSSMEMBER MID | 1 | 108.90 | 108.90 |
| CROSS MEMBER TRUNK FLOOR BOTTOM | 1 | 948.15 | 948.15 |
| CROSS MEMBER REAR TOP | 1 | 163.20 | 163.20 |
| RH REINFORCEMENT PLATE CROSS MEMBER | 1 | 139.95 | 139.95 |
| (S/L) CLEANER R2 500ML | 1 | 12.50 | 12.50 |
| (DG) CLEANER R1 (100ML) | 1 | 26.15 | 26.15 |
| TAIL PANEL | 1 | 159.45 | 159.45 |
| ADHESIVE TAPE (1.1X26X1400) | 1 | 21.60 | 21.60 |
| (SL/DG) BODY ADHESIVE K2 (2X290ML) | 1 | 676.15 | 676.15 |
| NEOPRENE NUT M5 | 8 | 5.50 | 44.00 |
| ASA BOLT M12X80 | 2 | 15.60 | 31.20 |
| COLLAR BOLT WITH COMPRESSION SPRING | 2 | 18.15 | 36.30 |
| Total Parts : | | | 5,166.80 |

--- LABOUR 2 ---

To supply rear silver emboss lettering black base number plate with bracket.

| | |
|-----------------|-------|
| | NETT |
| | 83.00 |
| Total Labour 2: | 83.00 |

| | | | |
|------------------|-----------|------------------------------------|---------------|
| Labour Charges : | 14,582.00 | Total Labour & Parts Charges : | S\$ 19,898.80 |
| Parts Charges : | 5,166.80 | Less Insurance Excess : | S\$ 0.00 |
| Lubricant/Misc : | 150.00 | Invoice Total Amount Exclude GST : | S\$ 19,898.80 |
| | | GST @ 7% : | S\$ 1,392.92 |
| | | Invoice Total Amount Include GST : | S\$ 21,291.72 |

Computer generated invoice. No signature is required. Amount Payable Include GST : S\$ 21,291.72

All amounts are in Singapore Dollars.
Work was carried out subject to the Company's Terms and Conditions of Service.
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.
For credit purchases, interest @1% per month will be debited on overdue amounts.



...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement






































CLAIM SUBFOLDER TRACKING

















































| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
|------|---|---------------|---|---|---|-------------|---|
| Main | 31 Oct 2018 Edit Reg | | 26 Nov 2018 00:00 Edit Adj Rpt | S\$19,898.80 Edit Estimates | S\$19,898.80 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|--|-----------|---|------------|--------------------------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: COMFORT TRANSPORTATION PTE LTD. Co. Reg. No.: - | | | | | | | | | |
| Main Claimant: CHUA BOON HENG ID: S7347018H | | | | | | | | | |
| Vehicle Reg. No.: SKQ2213U | | Date of Loss: 26/10/2018 12:00 - :59 [49 Months From LTA Reg Date (Man Yr)] | | | | | | | |
| Claim Type: TP / MCT18100838 | | Policy/Cover Note No.: MCOM0015 (Third Party Only) | | | | | | | |
| Vehicle Reg. No. (Insured): SHA4241U | | Policy No. (Claimant): Excess: | | | | | | | |
| Repairer: Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174 | | | | | | | | | |
| Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070] | | | | | | | | | |
| Claimant's Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888 | | | | | | | | | |
| Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 20/11/2018] | | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> III_SG (28/05/2019): Alert - Adj Mandate Approved (S\$21831.72) - SKQ2213U - Claim Handler: Zuhaidah B... III_SG (15/05/2019): Alert - Adj Mandate Maintained - SKQ2213U - Claim Handler: Zuhaidah Bte Samsuri III_SG (13/11/2018): Alert - Adj Mandate Approved (S\$0.00) - SKQ2213U - Claim Handler: Zuhaidah Bte S... | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SKQ2213U (MCT18100838)
[SHA4241U]
TP
CHUA BOON HENG
Oct 26 2018 12:00PM
[COMFORT TRANSPORTATION PTE LTD]
Performance Motors Limited

| Upload Documents Upload Photos Compose New Letter | | | View View in Browser | |
|---|-----------------|-----------------------------------|--|-------------------------------------|
| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
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| 2 | 17/12/18 11:33 | General View |  Load JPG | <input checked="" type="checkbox"/> |
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| 2 | 09/11/18 12:56 | TP GIA REPORT |  Load PDF | |
| 3 | 27/11/18 18:56 | TP ESTIMATE- MARKED |  Load PDF | |
| 4 | 07/05/19 13:21 | LOD |  Load PDF | |

| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
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| 6 | 07/05/19 13:21 | Authorisation to Act |  Load PDF | |
| 7 | 02/08/19 15:52 | DISCHARGE VOUCHER |  Load PDF | |
| No | Finalized On | India International Insurance Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 12/11/18 10:15 | Singapore Accident Statement |  Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |

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|---|
| <p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> |
| <p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p> |

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III18020309/T1PB3Q2

Date: 02/08/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No: SKQ2213U

Insured Vehicle No: SHA4241U

Date of Loss: 26/10/2018

Nature of Claim:

TP

Claim No: MCT18100838

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKQ2213U

Make & Model: BMW I3, 647cc (A)

Engine No: 03I4006450W20K06A

Reg. Date: 26/09/2014 (Man. Year: 2014)

Chassis No: WBY1Z42020V246757

Colour: Black

Odometer: 97574 km

Engine Capacity: 647 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 175/60 R19

Rear Tyre Size:

175/60 R19

Front Left Side: Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|------------------|------------------|-----------------|--------------|
| Parts | 9,391.95 | 5,399.80 | 3,992.15 | 42.51 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 14,756.00 | 14,499.00 | 257.00 | 1.74 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 24,147.95 | 19,898.80 | 4,249.15 | 17.60 |
| + GST 7.00/7.00% (S\$) | 1,690.36 | 1,392.92 | 297.44 | 17.60 |
| Nett Amount (S\$) | 25,838.31 | 21,291.72 | 4,546.59 | 17.60 |
| + Loss of Use (9.0 x S\$60.00/day) (S\$) | | 540.00 | | |
| Nett Liability (S\$) | | 21,831.72 | | |

INSPECTION

Date of Assignment: 26/11/2018

Date Inspected: 26/11/2018 Inspected At:

Performance Motors Limited (Alexandra)
303 Alexandra Road, Sime Darby
Performance Centre
Singapore 159941

Estimated Period of Repair: 15.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | |
|--|--|
| Part Source: MRM-SG | Version: 1.0 (Last Synchronised: 15 Apr 2019) |
| Parts: 143 | BMW I3 647cc (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: Repairer's | (Price-denominated Standard List) |
| Print Code: (Unsubmitted, no print-code for SKQ2213U) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|---|---------------|-------------|------------|
| 1 | 1 | | *REAR EMBOSS NUMBER PLATE | Bent | 83.00 FS | *83.00 FS |
| 2 | 1 | | *SUNDRIES | Necessary | 150.00 FS | *150.00 FS |
| 3 | 4 | | *FLANGE NUT | Not Necessary | 4.60 FS | *- FS |
| 4 | 4 | | *HEX BOLT WITH WASHER M8X20 | Not Necessary | 5.00 FS | *- FS |
| 5 | 4 | | *STAR-SOCKET | Not Necessary | 18.80 FS | *- FS |
| 6 | 1 | | *REAR WINDOW GREEN | Not Necessary | 588.90 FS | *- FS |
| 7 | 1 | | *TAILGATE WITH REAR WINDOW | Repair | 1,570.85 FS | *- FS |
| 8 | 1 | | *FASTENING SET REAR LID TRIM PANEL | Not Necessary | 35.85 FS | *- FS |
| 9 | 1 | | *GUIDE | Not Necessary | 70.15 FS | *- FS |
| 10 | 1 | | *REAR BUMPER CARRIER | Bent | 268.25 FS | *268.25 FS |
| 11 | 1 | | *REAR PDC SENSOR LOCATOR | Not Necessary | 21.60 FS | *- FS |
| 12 | 1 | | *CENTRE BRACKET BUMPER | Deformed | 64.60 FS | *64.60 FS |
| 13 | 1 | | *HOLDER AERIAL | Not Necessary | 24.70 FS | *- FS |
| 14 | 1 | | *REAR BUMPER TRIM PANEL | Deformed | 845.85 FS | *845.85 FS |
| 15 | 1 | | *REAR BUMPER COVER PRIMED | Deformed | 137.95 FS | *137.95 FS |
| 16 | 1 | | *COVER TOWING EYE REAR PRIMED | Repair | 42.85 FS | *- FS |
| 17 | 1 | | *REAR BMW BADGE | Not Necessary | 71.25 FS | *- FS |
| 18 | 1 | | *LETTERING I3 | Not Necessary | 46.30 FS | *- FS |
| 19 | 1 | | *LETTERING E DRIVE | Not Necessary | 96.15 FS | *- FS |
| 20 | 1 | | *FOIL INSCRIPTION | Not Necessary | 47.65 FS | *- FS |
| 21 | 2 | | *ULTRASONIC SENSOR BLACK | Not Necessary | 497.40 FS | *- FS |
| 22 | 4 | | *DECOUPLING RING PDC TORQUE CONVERTER | Necessary | 20.20 FS | *20.20 FS |
| 23 | 1 | | *REVERSING CAM | Not Necessary | 533.00 FS | *- FS |
| 24 | 1 | | *(DG/SL) SIKKA CLEANER 205 (250ML) | Not Necessary | 26.15 FS | *- FS |
| 25 | 1 | | *(S/L) CLEANER R2 500ML | Necessary | 12.50 FS | *12.50 FS |
| 26 | 1 | | *(DG) CLEANER R1 (100ML) | Necessary | 26.15 FS | *26.15 FS |
| 27 | 2 | | *(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) | Not Necessary | 263.10 FS | *- FS |
| 28 | 1 | | *(DG/SL) GLASS PRIMER 30ML (VP206) | Not Necessary | 27.85 FS | *- FS |
| 29 | 8 | | *NEOPRENE NUT M5 | Necessary | 44.00 FS | *44.00 FS |
| 30 | 1 | | *REAR SILENCER | Dented | 691.85 FS | *691.85 FS |
| 31 | 1 | | *REAR SILENCER HEAT SHIELD | Bent | 55.90 FS | *55.90 FS |
| 32 | 1 | | *REAR SILENCER HEAT SHIELD | Bent | 55.90 FS | *55.90 FS |
| 33 | 1 | | *MUFFLER CLAMP D=37.1MM | Necessary | 32.15 FS | *32.15 FS |
| 34 | 2 | | *ASA BOLT M12X80 | Malfunction | 31.20 FS | *31.20 FS |
| 35 | 2 | | *COLLAR BOLT WITH COMPRESSION SPRING | Necessary | 36.30 FS | *36.30 FS |
| 36 | 1 | | *TAIL PANEL | Cracked | 159.45 FS | *159.45 FS |
| 37 | 1 | | *CROSS MEMBER TRUNK FLOOR BOTTOM | Cracked | 948.15 FS | *948.15 FS |
| 38 | 1 | | *CROSS MEMBER REAR TOP | Bent | 163.20 FS | *163.20 FS |
| 39 | 1 | | *REINFORCEMENT PLATE CROSSMEMBER MID | Distorted | 108.90 FS | *108.90 FS |

Report was unsubmitted during this print-out.

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--------------------------------------|-----------|------------|------------|
| 40 | 1 | | *LH REINFORCEMENT PLATE CROSS MEMBER | Distorted | 139.95 FS | *139.95 FS |
| 41 | 1 | | *RH REINFORCEMENT PLATE CROSS MEMBER | Deformed | 139.95 FS | *139.95 FS |
| 42 | 1 | | *DEFORMATION ELEMENT LH | Deformed | 113.50 FS | *113.50 FS |
| 43 | 1 | | *DEFORMATION ELEMENT RH | Necessary | 113.50 FS | *113.50 FS |
| 44 | 1 | | *ADHESIVE TAPE (1.1X26X1400) | Necessary | 21.60 FS | *21.60 FS |
| 45 | 1 | | *RR ENGINE COMPARTMENT SHIELDING | Bent | 259.65 FS | *259.65 FS |
| 46 | 1 | | *(SL/DG) BODY ADHESIVE K2 (2X290ML) | Necessary | 676.15 FS | *676.15 FS |

F=Franchise part. S=SpcNett.

| | | |
|--------------------------|-----------------|-----------------|
| Total Parts (S\$) | 9,391.95 | 5,399.80 |
|--------------------------|-----------------|-----------------|

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|---|
| Report was unsubmitted during this print-out. |
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------------|--|----------|------------------|------------------|
| Labour Items | | | | |
| 1 | TO REPLACE REAR EXHAUST SILENCER AND ATTACHMENT INCLUDE ALIGNMENT AND CONDUCTING CHECKS FOR LEAK | New | 451.00 | 451.00 |
| 2 | TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS | New | 230.00 | 230.00 |
| 3 | TO CARRY OUT BODY CAVITY PRESERVATION (FOR CUT PANEL) | New | 451.00 | 451.00 |
| 4 | TO REMOVE AND INSTALL ENGINE AND ATTACHMENTS TO FACILITATE THE REPLACEMENT OF BODY PANELS | New | 1,404.00 | 1,404.00 |
| 5 | TO REPLACE REAR BUMPER PANEL, REINFORCEMENT, REAR TAILGATE & ALL ATTACHMENT CAUSE BY ACCIDENT | New | 7,225.00 | 7,225.00 |
| 6 | PAINTING ON REAR BUMPER PANEL | New | 4,287.00 | 4,287.00 |
| 7 | TO INSTALL REAR SOLAR FILM | New | 531.00 | 0.00 |
| 8 | TO CHECK ELECTRICAL WIRING SYSTEM ON REAR FOR PROPER FUNCTION | New | 177.00 | 451.00 |
| Gross Labour Cost (S\$) | | | 14,756.00 | 14,499.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >