

INSURANCE

INS CASE OWNER:

Peter

CC 4 / AXA1802

0204

N863

LKK
IDAC

Surveyor:

NAZ

DOI:

ASSIGNMENT

9/11/2018

Date / Time:

9/11/18

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJS 8055X

Name of Insured:

MEHA RM

Insured Tel No.:

HP:

97966451

Excess Sec II :SS

D.O.A.:

01/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

9800278 / 80513

Policy No.:

LA110052

Make / Model:

VOXSWAGEN

Place of Accident:

STILL CO

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SJS 8055X



INSRS:
WSP:
Tel:
Liability:
RMKS:

world
auto



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time:

12/11/18
Peter

SJS 8055X - 04/11/2018 (at 01:00 PM) (at 01:00 PM) (at 01:00 PM)
SJS 8055X - 04/11/2018 (at 01:00 PM) (at 01:00 PM) (at 01:00 PM)

24 CO. ME. (CASE) or NO RESPONSE.

STAGE	DATE / PIC
Non-Reporting Itr (1st)	
Non-Reporting Itr (2nd)	
Non-Reporting Itr (Final)	
Notification Itr (if non-pickup)	
Call OI	24-05-18
After call Itr to OI	
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	☒
After call Itr to OI	☒
Authorisation To Act:	☒
Release Voucher:	☒
Final Repair Bill:	☒
Car Rental Invoice:	☐
Towing Invoice:	☐
ITA / GLA:	☒
Medical Bill:	☐
PIR:	☐
Mandate/Reject Instruction:	☒
LOD	☒
Payment Breakdown Form:	☐
Post-Repair Photos:	☐
Others:	☐

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	SS 3,362.40	4 days Reduction:	68 %
FINAL SETTLEMENT Date/Time: 11/11/2018		Confirm with: Sophia	
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	27	
Repair Cost:	SS 3,591.71	OI REPAIR ENDED TP.	
Loss of Rental (LOR):	SS -	1 days	
Loss of Use (LOU):	SS 240.00	(5 60.00 x 4 days)	
Loss of Income (LOI):	SS -	(5 x days)	
LOR only ☐ LOU only ☐	LOR + LOU ☐ LOR + LO ☐	(Tick only one)	
GIA/ITA Search	SS 2.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost:	SS -		
Total:	SS 3,839.71	Global Sum SS:	
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1:	SS 3,839.71	Name 1:	World Auto Pte Ltd
Payee 2 (Strike if N.A.):	SS -	Name 2:	
Payee 3 (Strike if N.A.):	SS -	Name 3:	

REF:

Surveyor: AK2

REF:

AKA

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

UDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

43

days

Res.: Yes or No

Lum Sum:

2 - %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLK 7535C

Yr Regn:

25 JAN 2010

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

HONDA VEZEL

c.c. 1,496

Colour:

BLACK

A/C: Insured / Std / NI / NA

Sp. Reading

16.4, 839

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Ru31216632

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215 / 60 R16

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

NEVEEN (FI, DUN CR)

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

11/11/18

D.O.A.

9/11/18

Survey held at

WORLD AUTO.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

AKA. PIP

PP: + 3,662.40 (RED: + 7,208.35 (83%))

Date/Time, File Past to?

☐

: Prelim Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

ST

Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18020304/eb3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811			Date : 09-11-2018	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJS 8055X	Veh. Inspected	SLK 7535C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	09/11/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	01/11/2018	Inspection Date		
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

AXA INSURANCE SINGAPORE PTE LTD
 143 Cecil Street #01-01 GB Building
 069542

Attention : Motor Claim Department
 Contact : 338 7288 Fax No. : 880 4838

Estimate : ES000381

Date : 08/11/2018
 Vehicle Num. : SLK 7535C (LCR)
 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 01/11/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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- LIST ITEMS :
1. 1 REAR BOOT LID
 2. 1 REAR BOOT INNER TRIM BOARD
 3. 1 REAR WINDSCREEN GLASS MOULDING
 4. 1 REAR BOOT HYBRID EMBLEM (VEZEL)
 5. 1 REAR BOOT VEZEL EMBLEM (VEZEL)
 6. 1 REAR BUMPER
 7. 1 REAR END PANEL
 8. 1 REAR END PANEL TOP GARNISH
 9. 1 REAR BOOT WEATHER STRIP
 10. 1RH REAR BOOT REFLECTOR LAMP
 11. 1RH REAR TAIL LAMP
 12. 1 REAR BUMPER REFLECTOR LENS RH
 13. 1 REAR ANTENNA SENSOR
 14. 1 SMART BUZZER SENSOR
 15. 1 REAR COMPARTMENT BOX
 16. 1 REAR BOOT HAND GRIP COVER
 17. 1 REAR NUMBER PLATE LAMP GARNISH
 18. 1 REAR BOOT LOCK ASSY
 19. 1 REAR EXHAUST MUFFLER

List Total S\$:
 25.00% Discount S\$:

20%

DEF
 1,000 1,200.00 ~~1,200.00~~ X SVC
 345.00 X SVC
 250.00 X N/A
 89.00 / N/A
 89.00 / N/A
 800 900.00 / CRK
 755.00 X R
 245.00 X R X SVC
 188.00 X SVC
 580.00 X SVC
 580.00 X SVC
 170.00 X SVC
 188.00 X SVC
 188.00 X SVC
 280.00 X SVC
 68.00 X SVC
 290.00 X SVC
 300.00 X SVC
 750.00 X SVC

1,978 7,455.00
 1,582.40 1,863.75
 5,591.25

- SPECIAL NETT ITEMS :
1. 1 REAR BOOT INNER TRIM BOARD CLIP
 2. 1 REAR WINDSCREEN SEALANT
 3. 1 REAR BUMPER CLIP

40.00 X N/A
 100.00 X N/A
 40.00 / N/A

CONTINUE / ...

Asker

Finalized

- Naz

22/13/19

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
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 143 Cecil Street #01-01 GB Building
 069542

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 Contact : 338 7288 Fax No. : 880 4838

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Date : 08/11/2018
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 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 01/11/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
4.	1	REVERSE SENSOR		280.00 250.00 (checked)
5.	1	REAR END PANEL TOP GARNISH CLIPS		40.00 ? x NN
6.	1	REAR TAILLAMP CLIPS		40.00 x NN
7.	1	REAR NUMBER PLATE LAMP GARNISH CLIP		40.00 x NN
Special Nett Total S\$:			420	580.00
LABOUR :				
TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES				180.00 200.00 70
REMOVE & REFIT REAR WINDSCREEN GLASS				480.00 400.00 120
TO APPLY RUSTPROOFING/ TUFFCOATING TREATMENT TO REPLACED PARTS.				180.00 40
TO DISMANTLE REAR DAMAGE PARTS, CUT AND WELD REAR SUPPORT PANEL, KNOCK, STRAIGHTEN AND RESHAPE O/S REAR CHASSIS FRAME AND REPLACE RECOMMENDED PARTS.				1,200.00 1,400.00 500
TO PUTTY & SPRAY PAINTING ON REAR AFFECTED AREAS				1,400.00 1,600.00 600
TO CHECK REAR WIRES, CONNECTORS, REPLACE DAMAGED LAMPS AND REVERSE SENSORS				180.00 30
DEACTIVATE HV BATTERY SYSTEM IN ORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAME. (HV HYBRID SYSTEM SAFETY PROCEDURES)				450.00 x NN
PERFORM WHOLE VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT CODES AND REINITIALISING HV HYBRID SYSTEM FOR POST REPAIRS. (HV HYBRID SYSTEM SAFETY PROCEDURES)				450.00 30 x NN

CONTINUE / ...

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 Claim No. :
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 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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REMOVE REAR EXHAUST MUFFLER IN ORDER TO FACILITATE
 REPAIRS AND REFIT BACK SAME

180.00 x NN

Labour Total S\$:

1,360 4,400.00

NAZ LKK

9/11/18

PIP

3 DAYS 4 DAYS

CHECK ITEMS PHOTOS
 BEFORE PAINT PHOTOS

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

E. & O.E.

Total S\$: 10,571.25

for WORLD AUTO PTE LTD

PARTS \$1,978
 LESS 20% \$1,582.40
 SNETT \$ 420
 LABOUR \$1,360
 TOTAL \$3,362.40 / 4 DAYS

WORLD AUTO PTE LTD

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069542

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Estimate : ES000381

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Make/Model : HONDA VEZEL HYBRID

Chassis/Eng# :

Accident Date : 01/11/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS :

1.	1	REAR BOOT LID
2.	1	REAR BOOT INNER TRIM BOARD
3.	1	REAR WINDSCREEN GLASS MOULDING
4.	1	REAR BOOT HYBRID EMBLEM (VEZEL)
5.	1	REAR BOOT VEZEL EMBLEM (VEZEL)
6.	1	REAR BUMPER
7.	1	REAR END PANEL
8.	1	REAR END PANEL TOP GARNISH
9.	1	REAR BOOT WEATHER STRIP
10.	1RH	REAR BOOT REFLECTOR LAMP
11.	1RH	REAR TAIL LAMP
12.	1	REAR BUMPER REFLECTOR LENS RH
13.	1	REAR ANTENNA SENSOR
14.	1	SMART BUZZER SENSOR
15.	1	REAR COMPARTMENT BOX
16.	1	REAR BOOT HAND GRIP COVER
17.	1	REAR NUMBER PLATE LAMP GARNISH
18.	1	REAR BOOT LOCK ASSY
19.	1	REAR EXHAUST MUFFLER

List TotalS\$:

25.00% Discount S\$:

1,200.00	DEF
345.00	X SVC
250.00	X NN
89.00	NEC
89.00	NEC
900.00	CRK
755.00	PX R
245.00	PX R X SVC
188.00	X SVC
580.00	X SVC
580.00	X SVC
170.00	X SVC
188.00	X SVC
188.00	X SVC
280.00	X SVC
68.00	X SVC
290.00	X SVC
300.00	X SVC
750.00	X SVC
7,455.00	
1,863.75	
5,591.25	

SPECIAL NETT ITEMS :

1.	1	REAR BOOT INNER TRIM BOARD CLIP
2.	1	REAR WINDSCREEN SEALANT
3.	1	REAR BUMPER CLIP

40.00	NN
100.00	NN
40.00	NN

CONTINUE / ...

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AXA INSURANCE SINGAPORE PTE LTD
 143 Cecil Street #01-01 GB Building
 069542

Attention : Motor Claim Department
 Contact : 338 7288 Fax No. : 880 4838

Estimate : ES000381

Date : 08/11/2018
 Vehicle Num. : SLK 7535C (LCR)
 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 01/11/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
4.	1	REVERSE SENSOR	280.00	X SVC (Hatched)
5.	1	REAR END PANEL TOP GARNISH CLIPS	40.00	? X NN
6.	1	REAR TAILLAMP CLIPS	40.00	X NN
7.	1	REAR NUMBER PLATE LAMP GARNISH CLIP	40.00	X NN
Special Nett Total S\$:			580.00	
LABOUR :				
TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES			180.00	GATE 70
REMOVE & REFIT REAR WINDSCREEN GLASS			180.00	X NN 120
TO APPLY RUSTPROOFING/ TUFFCOATING TREATMENT TO REPLACED PARTS.			180.00	40
TO DISMANTLE REAR DAMAGE PARTS, CUT AND WELD REAR SUPPORT PANEL, KNOCK, STRAIGHTEN AND RESHAPE O/S REAR CHASSIS FRAME AND REPLACE RECOMMENDED PARTS.			1,200.00	400 500
TO PUTTY & SPRAY PAINTING ON REAR AFFECTED AREAS			1,400.00	400 600
TO CHECK REAR WIRES, CONNECTORS, REPLACE DAMAGED LAMPS AND REVERSE SENSORS			180.00	30
DEACTIVATE HV BATTERY SYSTEM IN ORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAME. (HV HYBRID SYSTEM SAFETY PROCEDURES)			450.00	X NN
PERFORM WHOLE VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT CODES AND REINITIALISING HV HYBRID SYSTEM FOR POST REPAIRS. (HV HYBRID SYSTEM SAFETY PROCEDURES)			450.00	30 NN

CONTINUE / ...

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 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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REMOVE REAR EXHAUST MUFFLER IN ORDER TO FACILITATE
 REPAIRS AND REFIT BACK SAME

180.00 x 2 = 360.00

Labour Total S\$:

4,400.00

NB2 LKK
 9/11/18
 P/P
 3 DAYS 4 DAYS
 CHECK ITEM PHOTO
 BEFORE PAINT PHOTO

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

E. & O.E.

Total S\$: 10,571.25

for WORLD AUTO PTE LTD



Service Request Details

Claim

S8M0127B

Reference

None 

Loss Date

November 1, 2018

Request Date

November 8, 2018

Due Date

November 15, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

08-11-2018 @ 443pm
Arrive veh in.

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLK7535C

Make

TPVD HONDA

Model
VEZEL-1.5 HYBRID (A)

Service Address

Primary Contact/Insured

ZHENG RU
127 LORONG K TELOK KURAU, #03-01 PROSPERO VILLE, 425766, Singapore
65330898
zhengru@msn.com

Claim Handler

WANG Peter

peter.wang@axa.com.sg
Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

New Message

Catherine Chong (LKK Auto)

From: ainee31@worldauto.com.sg
Sent: Thursday, 8 November, 2018 11:59 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: 'Daniel Tan'
Subject: Request for Third Party Motor Claim Survey (SLK7535C) DOA: 01-11-2018

Categories: Raghav

Good morning/afternoon,

We would like to request for a third party motor claim survey, details as follow;

Our Vehicle: SLK7535C
Your Insured: SJS8055X
DOA: 01-11-2018

Our vehicle is currently in the workshop, address as follow;

World Auto Pte Ltd
No.1, Kranji Loop
Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Ainee
Thanks and Rgds,
World Auto Pte Ltd
Kranji: 63621776
Fax: 63631250

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Thursday, 11 July 2019 5:18 PM
To: 'tggtan@worldauto.com.sg'; daniel@worldauto.com.sg;
'geraldine@worldauto.com.sg'
Cc: Admin A
Subject: RE: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJS 8055X AND SLK 7535C ON 01.11.2018
Attachments: NEW DS SLK 7535C.pdf
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM18020304/Nfb3
Your Ref: TP/2317/2018

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJS 8055X AND SLK 7535C ON 01.11.2018

We refer to the above matter and your letter of demand.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 3,597.77
2. Loss of Use (\$60.00 x 4 days)	S\$ 240.00
3. GIA search fee	S\$ 2.00
	S\$ 3,839.77

Please duly sign the **direct settlement form** attached and return with **Authorization to ACT** to us (LKK) for payment processing.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

English (default) ▼

LKK AUTO CONSULTANTS PTE LTD (TP) ▼



SERVICE REQUESTS

MESSAGES

CLAIMS

<<

Pls proceed DS with quantum as proposed

Type

🔔 Question

Message

Reply



MANDATE IA (S8M0127B / SLK 7535C)

Type

🔗 Question

Message

Liability: Insured rear ended third party vehicle. Inform insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$3,597.77 (w/GST) Loss of Use : \$240.00 (4days x \$60) LTA Search: \$2.00 Total: \$3,839.77 Revised Immediate Advice with Mandate and relevant document uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (24/05/2019)

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 24/05/2019

Survey Details:

Date of loss	1-Nov-18
Date of appointment	9-Nov-18
Date of survey	9-Nov-18
Location of survey	WORLD AUTO PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLK 7535C
Make and Model	HONDA VEZEL HYBRID 1.5X AUTO
Date of registration	25/1/2017
Excess	
Market Value	\$80,000
Part Rebate	\$50,869
Nett Loss	\$29,131

Repair details:

Initial Estimate	\$ 10,571.25
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Proposed/Revised repair cost:

Parts	\$ 2,002.40
Check Items (estimate)	\$ -
Labour	\$ 1,360.00
Total	\$ 3,362.40
Lump Sum(if applicable)	\$ -

Number of days for repair	4DAYS
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Remarks:

Liability: Insured rear ended third party vehicle. Inform insured and he aware that his NCD is affected and AXA to settle at best.

Mandate:

Liability(TP)		100%
Proposed repair cost	\$	3,597.77
Loss of use	\$	240.00 4days x \$60
Loss of rental	\$	-
Loss of income	\$	-
LTA search fees	\$	2.00
Others	\$	-
Proposed Total	\$	3,839.77



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

25/04/2019

Your Ref :

Our Ref : TP/2317/2018

AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY #24-01 AXA TOWER
SINGAPORE 068811

Attn : Motor Claim Dept – Third Party

Dear Sirs,

ACCIDENT INVOLVING VEH.NO. SLK7535C / SJS8055X ON 01/11/2018

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF PL)

Enclosed herewith are the following documents for your information and necessary actions only :-

- a) Our Final Repair Bill

Please assist in our claims of :

Final Bill	\$ 3362.40 (already finalised)
GST 7%	\$ 235.37
Search Fee	\$ 2.00
Loss of Use (\$60x 4 days)	\$ 240.00

Amount	<u>\$ 3839.77</u>
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Kindly let us have your reply and payment as soon as possible.

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 24 May 2019 2:15 PM
To: ZHENGRU@MSN.COM
Subject: ACCIDENT INVOLVING SJS 8055X AND SLK 7535C ALONG STILL ROAD ON 01/11/2018

24 MAY 2019

ZHENG RU

Dear Sir/ Mdm

OUR REF : CC4/ASM18020304/Neb3
YOUR REF : SJS 8055X
ACCIDENT INVOLVING SJS 8055X AND SLK 7535C ALONG STILL ROAD ON 01/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s WORLD AUTO PTE LTD acting on behalf of the owner of SLK 7535C against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SLK 7535C. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

LETTER OF AUTHORISATION

In the matter of the following accident:-

DATE OF ACCIDENT : **01/11/2018**

CLIENT'S VEHICLE NO : **SLK7535C**

PLACE OF ACCIDENT : **EUNOS LINK RD TOWARDS MARINE PARADE**

THIRD PARTY VEHICLE NO : **SJS8055X**

I/We, **LCRF PTE LTD**

ADDRESS: **29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE**

UEN/NRIC/FIN NO : **201624597K**

Tel. (O) _____ (H) _____ (MOBILE) _____

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS **01TH** OF **NOVEMBER** YEAR **2018**



A handwritten signature in black ink, consisting of a stylized 'K' or similar character.

Name: **LCRF PTE LTD**
UEN No: **201624597K**



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJS 8068X (Insd veh)	Model: Honda Vezel - 1.5 Hybrid (A)
	SLK 7535C (TP veh)	
Date of Accident/ Time:	01/11/2018	

Repair Estimate	: \$	11,310.00	
Final Repair Cost	: \$	3,597.77	(\$3,362.40 + 7%gst)
Loss of Use	: \$	240.00	4 days at \$ 60.00 per day
Rental (if any)	: \$	Nil	days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	Nil	
	: \$	Nil	
Final Settlement Sum	: \$	3,839.77	

Payee Name : World Auto Pte Ltd

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/No, BOLA Scenario No: <u>21</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Geraldine Foong</u> Date: <u>16/7/2019</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Shirley Foo</u> Date: <u>16/7/2019</u>
 Signature of AXA's surveyor/representative Name of AXA's surveyor /Representative: <u>NB</u> Date: <u>16/7/2019</u>	

WORLD AUTO PTE LTD
 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
 S'PORE 577200
 Tel No. : 64513933 Fax No. : 64557576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

AXA INSURANCE SINGAPORE PTE LTD
 8 SHENTON WAY #24-01 AXA TOWER
 S'PORE 068811

Attention : Motor Claim Department
 Contact : 68804888 Fax No. : 68804838

Tax Invoice : F189295

Date : 24/04/2019
 Vehicle Num. : SLK 7535C
 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 01/11/2018
 Claim No. : TP/2317/2018
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LIST ITEMS :		
1.	1	BOOTLID		1,000.00
2.	1	BOOTLID HYBRID EMBLEM		89.00
3.	1	REAR BOOT VEZEL EMBLEM		89.00
4.	1	REAR BUMPER		800.00
		List Total S\$:		1,978.00
		20.00% Discount S\$:		395.60
				1,582.40
		SPECIAL NETT ITEMS :		
1.	1	REAR WINDSCREEN SEALANT		100.00
2.	1 SET	REAR BUMPER CLIPS		40.00
3.	1 SET	REVERSE SENSOR		280.00
		Special Nett Total S\$:		420.00
		LABOUR :		
		TRANSFER BOOTLID MECHANISM AND ACCESSORIES		70.00
		REMOVE AND REFIT REAR WINDSCREEN GLASS		120.00
		APPLY RUSTPROOFING / TUFFCOATING TREATMENT		40.00
		REMOVE REAR ACCIDENT DAMAGED PARTS,CUT/WELD, STRAIGHTEN PANEL WHERE NECESSARY AND REPLACE PARTS		500.00
		PUTYT & SPRAY PAINT ALL AFFECTED AREAS		600.00
		WIRINGS CHECK		30.00
		Labour Total S\$:		1,360.00

Total S\$: 3,362.40
 GST 7% S\$: 235.37
 Amount Due S\$: 3,597.77
 =====


 WORLD AUTO PTE LTD

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE****RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-169776

Date of Request: 01/11/2018

Your Ref No: Online Purchase

World Auto Pte Ltd
47 Jln Pemimpin
#01-02/03 Halcyon 2
Singapore 577200

Dear Sir/Madam,

Enquiry Date 01/11/2018

Enquiry By Gan Ping

TP Vehicle No. SJS8055X

Accident Date 01/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJS8055X	AXA Insurance Pte Ltd	03/09/2018-02/09/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE****RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-169776

Date of Request: 01/11/2018

Your Ref No: Online Purchase

World Auto Pte Ltd
47 Jln Pemimpin
#01-02/03 Halcyon 2
Singapore 577200

Dear Sir/Madam,

Enquiry Date 01/11/2018
Enquiry By Gan Ping
TP Vehicle No. SJS8055X
Accident Date 01/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18020304/Nfb3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER		Date : 01-08-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJS 8055X	Veh. Inspected	SLK 7535C	
Policy No.	CN010052	Coverage (\$)	0.00	
Claim No.	S8M0127B	Excess (\$)	0.00	
Assign From		Assign Date	09/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA VEZEL (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	RU31216632	Colour	BLACK	
Odometer	164839	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	NEXEN	6 mm	
L/H Front Tyre	215/60 R16	NEXEN	6 mm	
R/H Rear Tyre	215/60 R16	DUNLOP	6 mm	
L/H Rear Tyre	215/60 R16	DUNLOP	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/11/2018	Inspection Date	09/11/2018	
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 7535C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOT LID (CONSISTENT)	DEFORMED	1,200.00	1,000.00
1	REAR BOOT INNER TRIM BOARD (CONSISTENT)	SERVICEABLE	345.00	-
1	REAR WINDSCREEN GLASS MOULDING (CONSISTENT)	NOT NECESSARY	250.00	-
1	REAR BOOT HYBRID EMBLEM (VEZEL) (CONSISTENT)	NECESSARY	89.00	89.00
1	REAR BOOT VEZEL EMBLEM (VEZEL) (CONSISTENT)	NECESSARY	89.00	89.00
1	REAR BUMPER (CONSISTENT)	CRACKED	900.00	800.00
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	755.00	-
1	REAR END PANEL TOP GARNISH (CONSISTENT)	SERVICEABLE	245.00	-
1	REAR BOOT WEATHER STRIP (CONSISTENT)	SERVICEABLE	188.00	-
1	RH REAR BOOT REFLECTOR LAMP (CONSISTENT)	SERVICEABLE	580.00	-
1	RH REAR TAIL LAMP (CONSISTENT)	SERVICEABLE	580.00	-
1	REAR BUMPER REFLECTOR LENS RH (CONSISTENT)	SERVICEABLE	170.00	-
1	REAR ANTENNA SENSOR (CONSISTENT)	SERVICEABLE	188.00	-
1	SMART BUZZER SENSOR (CONSISTENT)	SERVICEABLE	188.00	-
1	REAR COMPARTMENT BOX (CONSISTENT)	SERVICEABLE	280.00	-
1	REAR BOOT HAND GRIP COVER (CONSISTENT)	SERVICEABLE	68.00	-
1	REAR NUMBER PLATE LAMP GARNISH (CONSISTENT)	SERVICEABLE	290.00	-
1	REAR BOOT LOCK ASSY (CONSISTENT)	SERVICEABLE	300.00	-
1	REAR EXHAUST MUFFLER (CONSISTENT)	SERVICEABLE	750.00	-
	LESS 20% DISCOUNT		-1,491.00	-395.60
			5,964.00	1,582.40
SPECIAL NETT ITEMS				
1	REAR BOOT INNER TRIM BOARD CLIP (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	100.00	100.00
1	REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	40.00	40.00
1	REVERSE SENSOR (SN) (CONSISTENT)	CRACKED	280.00	280.00
1	REAR END PANEL TOP GARNISH CLIPS (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
1	REAR TAILLAMP CLIPS (SN) (CONSISTENT)	NOT NECESSARY	40.00	-

Report Ref No. CC4/ASM18020304/Nfb3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR NUMBER PLATE LAMP GARNISH CLIP (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
			580.00	420.00
	LABOUR			
	TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES .		180.00	70.00
	REMOVE & REFIT REAR WINDSCREEN GLASS.		180.00	120.00
	TO APPLY RUSTPROOFING/TUFFCOATING TREATMENT TO REPLACED PARTS.		180.00	40.00
	TO DISMANTLE REAR DAMAGE PARTS ,CUT AND WELD REAR SUPPORT PANEL ,KNOCK ,STRAIGHTEN AND RESHAPE O/S REAR CHASSIS FRAME AND REPLACE RECOMMENDED PARTS.INCLUSIVE OF THE REPAIR OF REAR END PANEL .		1,200.00	500.00
	TO PUTTY & SPRAY PAINTING ON REAR AFFECTED AREAS.		1,400.00	600.00
	TO CHECK REAR WIRES ,CONNECTORS ,REPLACE DAMAGED LAMPS AND REVERSE SENSORS.		180.00	30.00
	DEACTIVATE HV BATTERY SYSTEM IN ORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAME.(HV HYBRDI SYSTEM SAFETY PROCEDURES).	NOT NECESSARY	450.00	-
	REMOVE REAR EXHAUST MUFFLER IN ORDER TO FACILITATE REPAIRS AND REFIT BACK SAME.	NOT NECESSARY	180.00	-
	PERFORM WHOLE VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT CODES AND REINTIALISING HV HYBRID SYSTEM FOR POST REPAIRS.(HV HYBRID SYSTEM SAFETY PROCEDURES).	NOT NECESSARY	450.00	-
			4,400.00	1,360.00
GRAND TOTAL			10,944.00	3,362.40

RECOMMENDED COST OF REPAIRS			3,362.40
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Report Ref No. CC4/ASM18020304/Nfb3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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