

ASS. SEC. BY:

REF: CS3 / MS(17022610 / B #6-11

Special Instructions:

King

Foong, FC

Surveyor

Solution

ASSIGNMENT (Office)

From (Person):

Jenny Yung

of

MSG

Date/Time:

08/12/15

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

XD 501R

Insured:

CAT 966F / No. 19

at Workshop in/s

GMA Automotive

Tel:

9061218

of

38 Woodlands Ind Park St #05-01

Policy No:

Claim No:

537722 PLY

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

18/12/17

CA / REV / REP. / REV 24 HRS WPI

H.O.D. Endorsement:

Date/Time:

28/12/17 1pm

Person Contacted:

Alan

Vehicle IN/OUT

Date/Time

Action/Instruction (x) Estimate

Do not provide

XD 501R - x

CAT 966F / No. 19 - x

Dismantle Part: 14/12/2017

15/12/17 4:30pm

Email to Jenny Yung

12/11/18 submit LS 610950 (Red B 2850, 212)

16/11/2018

Repair days 8

RECEIVED 19 NOV 2018

TGrim

line

14/11/18

REF:

ASSIGNMENT

COE Expiry: 30 Jun 2021

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Est. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: XD 501R Yr Regn: 1 06

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Tipper TruckMake: Nissan Fuso cc 11945Colour: White A/C: Insured / Std / NI / NASp. Reading: N/A Display T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: FVY17JA 00796

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim orTyre Size: F: 275/30R22.5 AgateR: " Agate

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mmL/Bal: 6 mm L/Bal: 6 mmD.O.A. _____ D.O.I. 28/11/2017 @ 4:48pmSurvey held at 4 Sungai Kadut AveDes. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

12/11/2017 At GIB / Estimate

680, → 55K
68 → 75K

RECEIVED 13 APR 2018

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Survey Fee: _____

Date/Time, File Return to?

Transportation: _____

2)

Add Fee: ☐ Site Insp (\$)

) \$ - RS. \$

☐ Interview (\$)

) Photos

☐ Tech. Invs (\$)

) Cbers

☐ Weekend (\$)

)

Report Format: PRE

Lump Sum / I.B.I: (\$ _____)

TOTAL

120

Catherine Chong (LKK Auto)

From: Jenny Yong <jenny_yong@sg.msig-asia.com>
Sent: Thursday, 8 November, 2018 6:11 PM
To: Catherine Chong (LKK Auto); assignments@lkkauto.com
Subject: Samwoh Corporation Pte Ltd - Accident involving shovel loader and third party vehicle XD501R on 18/11/2017 - MSIG : 537722PLY, YR : CS3/MSIG17022610/Sbe2 08112018175925-0001.pdf; 08112018175853-0001.pdf
Attachments:
Importance: High

Hi Catherine,

Third party lawyer had submitted the attached survey report from Pro Plus Automobile Engineers and photographs of the damaged vehicle.

We note that the estimate was not available at the time of your survey.

Third party surveyor had adjusted the repair cost to lump sum \$13,800.00 and repair period to 10 days.

Please review third party's survey report and advise us if the adjustment is reasonable.

Please let us hear from you soon.

Regards

Jenny Yong
Senior Executive, Claims Services
D: +65 65942457 | F: +65 66431349 | jenny_yong@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Friday, 15 December, 2017 4:26 PM
To: Jenny Yong <jenny_yong@sg.msig-asia.com>; assignments@lkkauto.com
Subject: RE: [New Assignment] Insured - Samwoh Corporation Pte Ltd - Accident involving shovel loader and third party vehicle XD501R on 18/11/2017 - MSIG : 537722PLY

Dear Jenny,

Refer to your assignment on 28.11.2017 at 10.20M.

Please be informed that we have inspected the vehicle XD 501R on 28.11.2017 at 4.48PM.

At the time of inspection the repairer did not present their estimation to the damaged vehicle.

We will submit our report accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 6 December, 2017 5:25 PM

To: 'Jenny Yong' <jenny_yong@sg.msig-asia.com>; assignments@lkkauto.com

Subject: RE: [New Assignment] Insured - Samwoh Corporation Pte Ltd - Accident involving shovel loader and third party vehicle XD501R on 18/11/2017 - MSIG : 537722PLY

Dear Jenny,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Yong [mailto:jenny_yong@sg.msig-asia.com]

Sent: Wednesday, 6 December, 2017 4:51 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com

Subject: RE: [New Assignment] Insured - Samwoh Corporation Pte Ltd - Accident involving shovel loader and third party vehicle XD501R on 18/11/2017 - MSIG : 537722PLY

Hi Catherine,

We have received a call from the third party lawyer, KSCGP that the workshop will be dismantling the parts and they have requested for the surveyor to survey.

Please contact the workshop as they could not remember which surveyor had gone down earlier.

Regards

Jenny Yong

Senior Executive, Claims Services

D: +65 65942457 | F: +65 66431349 | jenny_yong@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 28 November, 2017 1:12 PM

To: Jenny Yong <jenny_yong@sg.msig-asia.com>; assignments@lkkauto.com

Subject: RE: [New Assignment] Insured - Samwoh Corporation Pte Ltd - Accident involving shovel loader and third party vehicle XD501R on 18/11/2017 - MSIG : 537722PLY

Dear Jenny,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Yong [mailto:jenny_yong@sg.msig-asia.com]

Sent: Tuesday, 28 November, 2017 10:20 AM

To: assignments@lkkauto.com

Subject: [New Assignment] Insured - Samwoh Corporation Pte Ltd - Accident involving shovel loader and third party vehicle XD501R on 18/11/2017 - MSIG : 537722PLY

Dear Sir/ Mdm,

Please conduct a pre-repair survey on third party vehicle, XD501R on a without prejudice basis urgently.

The vehicle can be surveyed / inspected at:

Address : GMA Automotive Services

Block 38 Woodlands Industrial Park E1

#05-01

Singapore 757700

Contact Person/Hp/Tel/Fax : Cleon Cheng / Tel: 9061 1218

Attached our insured's incident report and photographs showing the damage.

Jenny Yong

Senior Executive, Claims Services

D: +65 65942457 | F: +65 66431349 | jenny_yong@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: christie@kscgp.com [<mailto:christie@kscgp.com>]

Sent: Friday, 24 November, 2017 9:31 AM

To: Jenny Yong <jenny_yong@sg.msig-asia.com>

Cc: jiapei@kscgp.com

Subject: FW: Notice to Conduct Pre-Repair Survey (Our Ref: XD 501R/GMA/jp/cy, Your Ref: CAT 966F (No.19))
Accident on 18.11.17 involving XD 501R and CAT 966F along Lorong Halus (Samwoh Worksite)

Dear Madam,

Please find enclosed the Notice to Conduct Pre-Repair Survey.

Thank you.

Regards,
Christie
KSCGP Juris LLP
10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0981 / Fax: 6538 3708
Email: accident@kscgp.com

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----- Original Message -----

From: christie@kscgp.com [mailto:christie@kscgp.com]
To: info@samwoh.com.sg
Cc: jiapei@kscgp.com
Sent: Wed, 22 Nov 2017 14:36:51 +0800
Subject:

Dear Sir/Madam,

Please find enclosed the Notice to Conduct Pre-Repair Survey.

Thank you.

Regards,
Christie
KSCGP Juris LLP
10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0981 / Fax: 6538 3708
Email: accident@kscgp.com

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WATERLOO (Singapore) Pte Ltd - General Motor
Insurance & LMS, Singapore 12.21

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as true and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers to the members of the OIA Road Management Centre sponsored by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By Signposting of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available.

ACCIDENT STATEMENT

Date Of Report 20/11/2017 13:33
Date Of Accident 19/11/2017 08:58
Exact Location Of Accident AT LORONG HALUS (SAMWOH WORKSITE)
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number: XD561P
Insured/Policyholder
Name Of Registered Owner THONG HUEE BROTHERS (PTE) LIMITED
Co Reg No 197201236H
Email Address THONGBEECHOO@PACIFIC.NET.SG
Mobile Phone No
Alternative Phone No OFFICE-63670772
Vehicle Particulars
Manufacturer MITSUBISHI
Model FUS17JDD0008
Exact Purpose for which vehicle was being used at time of accident COMMERCIAL
Are you claiming under your own insurances policy for repair to your vehicle? YES
If No, Please state action to be taken: THIRD PARTY
Vehicle Category COMMERCIAL VEHICLE
Insurance Company
Name of Insurance Company ERGO INSURANCE PTE LTD
Type Of Coverage THIRD PARTY
Fleet Policy NO
Policy Number DMCV172011771
Cover Note Number CT/066325
Driver
Name of Driver LEE JITHI
Passport No/ID 054400921
Date Of Birth 16/03/1977
Occupation OUTDOOR
Date Of Driving Pass 05/06/2015
Driving Experience 2 YEARS AND 5 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-50665417
Fax Number
Contact Number
E-Mail Address NOEMAIL

Address

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident? YES

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (including Driver) 1

Details of Police Action

Was the accident reported to the police? YES

If Yes, Please state which Police Station

Police Station Name

CHOA CHU KANG NPC

Police Station Address

ROAD 70 CHOA CHU KANG ST 52 #01-07 . POSTCODE 689286 .
COUNTRY: SINGAPORE

Police Station Contact

TEL NO. - FAX NO

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

AS PER POLICE REPORT

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? YES

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

Vehicle Make/Model/Colour

CAT866F / NO 19

Details Of Properties

WHEEL LOADER

Name of Driver

NR/C/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (including Driver)

Details of Witness

Name

Phone Number

20-11-2017 14:40 FAX 65858761

Email Address

DETAILS OF INJURED PERSON 1

Name LIU JIANG

Approximate Age

Injuries Sustained

Injured person in which vehicle? 8004112

Were seat belts worn?

Was injured person conveyed to hospital by ambulance? NO

Address

Postcode

Accident Sketch Plan Pg. 1

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Person.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false statement may be referred to the police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. In the possession of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available to interested parties.
8. I/we agree under the Personal Data Protection Act (PDPA)
 - (a) understand, acknowledge, agree and consent that:
 - (i) My insurer, the workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries to me;
 - (iv) administering my claims (including the making of correspondence, statements, inspection, reports or matters to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the internal cover of envelope/fraud packaging) and/or
 - (v) complying with applicable law to administering, processing, handling and/or dealing with my claims, collectively the "Purposes";
 - (ii) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (iii) my Personal Information may/are disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be used outside of Singapore, for one or more of the above Purposes;
 - (iv) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
 - (v) the information so collected under (i) above may be stored / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

20/11/17

Reporting Centre Person's Signature
Name: Y. Y.
Signature: Y. Y.

POLICE REPORT Pg. 1


**SINGAPORE
POLICE FORCE**


J/20171118/2080

1 of 2

POLICE REPORT (NP259)

Report No. J/20171118/2080

Police Station Of Origin
Choa Chu Kang N.P.C.
20 Choa Chu Kang Street 52 #01-02
SINGAPORE 689288
Tel No: 1800-7650999

Date/Time Report Made 18/11/2017 16:15	Video Report No.	Station Diary No. 24
Name Of Informant LIU JIZHI	Address 4 SUNGEI KADUT AVENUE #02-01 SINGAPORE 729541	
ID Type / ID No. FIN NO / G54400021	Contact No. Home/Office Mobile 83565417	
Nationality CHINESE	Email Address	
Occupation Lorry driver	Sex Male	Age 40
Institution/School Name	Date of Birth 10/03/1977	Race Chinese
	Language Chinese	
Date/Time Of Incident 18/11/2017 09:45	Location Of Incident Ganewah - within worksite at Lorong Halus	

Brief details:

On 18/11/2017 at about 0945hrs, while inside vehicle XD501R, I was involved in a minor accident with a wheel loader. My vehicle was stationary when the driver of wheel loader reversed and collided onto the front portion of my vehicle.

The front portion of my company vehicle was damaged and my left knee was injured due to the impact. I have yet to see a doctor yet. I am lodging this report for insurance claim.

Signature Of Officer Recording The Report:

J / Staff Sgt WANG ZHENXIONG

Signature Of Interpreter:
Not applicable

Officer In-Charge Of Case:
J / Jurong Police Divisional Investigation Branch /
ASP LIM JIM KAI
Contact No: 67910000

Authentication Stamp

Signature Of Informant:

Date/Time:
18/11/2017 16:15

Classification Of Case

POLICE REPORT Pg. 1

SINGAPORE
POLICE FORCE

J20171115/2060

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. J20171115/2060

I do not have any details of the said driver but I believe that he is a staff under Samwoh resources Pte Ltd.

Signature Of Officer Recording The Report

J / Staff Sgt WANG ZHENXIONG

Signature Of Interpreter
Not applicableOfficer In-Charge Of Case
J / Jurong Police Divisional Investigation Branch /
ASP LIM JIM KAI
Contact No.: 67810000

Authentication Stamp

Signature Of Informant

Date/Time
16/11/2017 18:18

Classification Of Case



**PRO
PLUS
AUTOMOBILE
ENGINEERS**

221 Balestier Road #10-01, Rocca Balestier, Singapore 329928
Tel: +65 6707 8932 Fax: +65 6352 6802
Mobile: +65 9573 0595 / +65 9788 9809
E-mail: elhtan88@singnet.com.sg Email: elhtan88@gmail.com
Company Registration No: 40156500M

*Consultants to Motor Industry, Automobile
Engineers, Claims Investigators, Accident
Reconstruction Specialists, Insurance Loss
Assessors / Adjusters, Valuers And
Licensed Appraisers.*

Our Ref : PP/ET/CT.501.TP.9-18

24 September 2018

M/s Tong Huat Brothers (Pte) Ltd
22 Defu Lane 9
Singapore 539631

WITHOUT PREJUDICE

Dear Sirs,

**Re : Third Party Claim
Vehicle Registration No. XD 501 R**

We refer to your instruction to appraise the above-mentioned vehicle on 24 November 2017.

A static inspection was carried out and our report is enclosed for your perusal. The estimated repair costs submitted by Messrs GMA Automotive Services for \$39,699.66 as per our attached schedule has been rechecked thoroughly by us against the actual damages sustained on the vehicle, and we recommend the replacements and rectifications accordingly.

Our revised quotation for the repair is \$17,251.50 . In our opinion, we consider it to be excessive. We, therefore, recommend a contract lump sum repair cost. This is more economical than to have the vehicle repaired on a parts by/for parts basis. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced .

We have negotiated with the repairer and they have agreed to repair this vehicle for \$13,800.00 NETT which, in our opinion is fair and reasonable.

The repairer has agreed to undertake the repairs to your requirements at the recommended contract lump sum. However, we have not given authorisation and instruction to the repairer to proceed with the repairs .

The entire repair of the damaged vehicle should be completed within a reasonable period of 10 (ten) days , excluding weekends and public holidays.

We are reverting the matter to you for a decision, and enclosed is our invoice for services rendered.

Please do not hesitate to contact us if you have any queries on this matter.

Very truly yours,
PRO PLUS AUTOMOBILE ENGINEERS

*Errol Tan
Licensed Appraiser & Automobile Engineer*
Encls:

The information contained in these documents may be privileged and confidential, and is intended for the exclusive use of the addressee designation. If you are not the addressee, any enclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this survey report in error please contact us immediately by telephone so that we can arrange for its return.



**PRO
PLUS
AUTOMOBILE
ENGINEERS**

221 Balestier Road #10-01, Rocca Balestier, Singapore 329928
Tel: +65 6707 8932 Fax: +65 6352 6802
Mobile: +65 9673 0595 / +65 9788 9809
E-mail: ehtan88@singnet.com.sg Email: ehtan88@gmail.com
Company Registration No: 40156500M

*Consultants to Motor Industry, Automobile
Engineers, Claims Investigators, Accident
Reconstruction Specialists, Insurance Loss
Assessors / Adjusters, Valuers And
Licensed Appraisers.*

VEHICLE INSPECTION REPORT

To: M/s Tong Huat Brothers (Pte) Ltd
22 Defu Lane 9
Singapore 539631

Insured :
Policy Number :
Claim Number :
Our Reference : PP/ET/CT.501.TP.9-18
Own Damage/Sum Insured :
Excess :
Third Party/Insce Company :
Date : 24 September 2018

Instructed By : Mr Cleon
Date of Assignment : 24 November 2017
Date of Accident : 8 November 2017
Date of Inspection : 28 November 2017
Name of Workshop : GMA Automotive Services
Place of Inspection : Block 38 Woodlands Industrial
Park E
#05-01
Singapore 757700

PARTICULARS OF DAMAGED VEHICLE

Registration Number	: XD 501 R	Odometer Reading	: 839 716 Km
Make/Model	: Mitsubishi Fuso FV517	Radio/Cassette/CD	: Fitted
Year of Manuf/Reg	: 2006	Air Conditioner	: Fitted
Engine Number	: 6D24379429	View Mirrors	: Fitted -O/s & n/s
Chassis Frame Number	: FV517JA00996	Seat Belts	: Fitted -Front only
Class/Type	: Lorry (Dumper)	Other Accessories	
Colour	: White	(Specify)	:

PRE-ACCIDENT CONDITION OF VEHICLE

General Condition	: Good	Any Apparent Engine	
Paintwork	: Good	Modification/s	:
Footbrakes	: Serviceable	Market Value	: -
Steering	: Serviceable	Scrap Value (PARF/OMV)	: -
Undercarriage (Front)	: Serviceable		
Undercarriage (Rear)	: Serviceable		

TYRE CONDITIONS ON VEHICLE

		NEAR SIDE 60%	OFF SIDE 60%
Front (Size)	: 295/80R22.5		
MAKE	: Agate		
Rear (Size)	: 295/80R22.5 X 4	60% X 4	60% X 4
MAKE	: Linglong Amerstone		
SPARE (Size)	:	-	
MAKE	: Bridgestone		
Type of Road Wheels	: Standard		

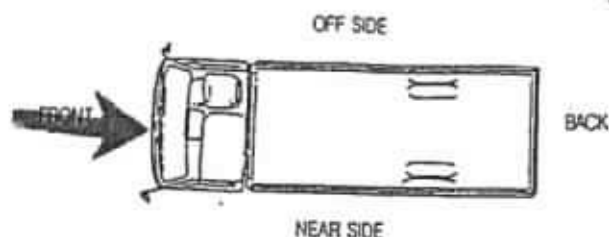
NOTE: The above percentages represent the estimated remaining life of the tyre threads
* Denotes damaged component/s

PRO PLUS AUTOMOBILE ENGINEERS

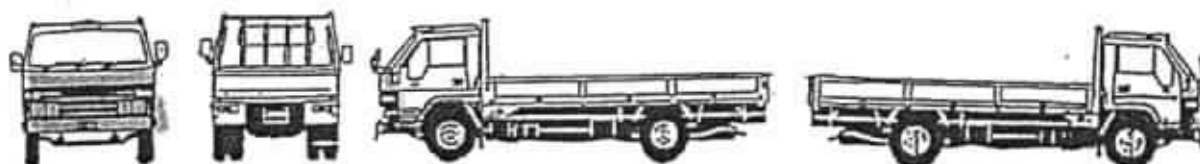
IMPACT OF VEHICLE

Direction of Impact (→)

Damages sustained were consistent with the subject vehicle being involved in a collision with another vehicle and the impact was delivered onto the frontal portion of the vehicle.



SYNOPSIS OF DAMAGES RESULTANT FROM THE ACCIDENT



Damage Area/s

Damages sustained were the front body panel & its inner reinforcement- dented/buckled/warped over an extensive area, front corner panel o/s & n/s- buckled, front bumper assembly, front door pillar o/s & n/s- buckled, o/s & n/s front door & their inner reinforcement- bent, front sill panel o/s & n/s- buckled etc. -----

Note : Follow-up reinspection of damaged components & works-in-progress on 7 December 2017, 11 December 2017 and 15 December 2017.

Follow-up reinspection of vehicle on 31 December 2017 after spray painting & noted that the listed components as per our recommendations were replaced and repaired accordingly.

ESTIMATE

The estimate submitted by **M/s GMA Automotive Services** as per schedule attached has been revised and scrutinised, and in our opinion, we consider it to be fair and reasonable. The repairers have agreed to undertake the repairs to the owner's satisfaction at our revision. As instructed, we have/have not authorised the repairs.

	Repairer's Estimate	Our Recommendation	
Spare Parts :	34999.66	14151.50	Estimated number of
Labour Charges :	2250.00	1500.00	days for repairs: 10-
Paint Work :	1250.00	800.00	
Towing Charges :			Number of photographs
Others :	1200.00	800.00	taken at time of
TOTAL	39699.66	17251.50	static inspection: 58

Remarks: The repairer has agreed to undertake the repairs on a contract lump sum of \$13,800.00 NETT corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

NOTE: The revised estimate was made from a visual inspection. Any discrepancies or unseen damage/s should be notified with the company within 7 (seven) days from the date thereof. Otherwise, the revised amount should deem to be valid.

PRO PLUS AUTOMOBILE ENGINEERS

Continuation Sheet No: 1

APPRAISEMENT SCHEDULE

Registration No: XD 501 R

Your Reference:

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate \$ c	Revised Amount \$ c	
<u>PARTS REPLACEMENT- LIST ITEMS</u>						
1	1 pc	Front windscreen weatherstrip	Essential	768.43	768.43	NNX
2	1 pc	Front windscreen reservoir	Sandwiched/ serviceable	630.29	Rejected	NNX
3	1 pc	Front body panel	Dented/buckled	4345.10	4345.10 2961.90	DD✓
4	1 pc	Front body panel 'MITSUBISHI' motif	Essential	51.40	51.40	} NEC✓
5	1 pc	Front body panel 'FUSO' emblem	Essential	201.86	201.86	
6	1 pc	Front body panel air vent	Shattered/missing	301.45	301.45	BR✓
7	1 set	Front body panel air vent clip/fastener	Essential	40.00	30.00	NEC✓
8	1 pc	Front body panel inner	Buckled	2397.87	Repair	RX
9	1 pc	Front body panel inner lock	Twisted/disrupted	211.83	✓211.83	BT✓
10	1 pc	Front body panel inner lock cable	Stiffened	42.41	42.41	NNX
11	1 pc	Front apron panel	Buckled	1250.43	✓1250.43	DD✓
12	1 pc	Front apron panel air vent	Cracked	298.76	298.76	CRA✓
13	1 set	Front apron panel air vent clip/fastener	Essential	40.00	30.00	NEC✓
14	2 pcs	Headlamp bezel @ \$272.87 180.00	Warped/distorted	545.74	545.74 360.00	DIS
15	2 pcs	Headlamp assembly @ \$757.59	O/s base cracked n/s serviceable	1515.18	✓757.59	CR✓
16	2 pcs	Headlamp bracket @ \$246.84	Bent/twisted	493.68	✓493.68	BT✓
17	2 pcs	Headlamp combination lamp assembly @ \$399.96	Serviceable	799.92	Rejected	NNX
18	2 pcs	Front corner panel @ \$861.19	Buckled	1722.38	Repair	RX
19	1 pc	Front bumper	Distorted	2119.67	2119.67 2049.08	BT✓
20	2 pcs	Front bumper top protector @ \$85.20	Essential	170.40	170.40 95.06	NEC✓
21	2 pcs	Front bumper fog lamp bezel @ \$272.67	Serviceable	545.34	Rejected	NNX
22	2 pcs	Front bumper fog lamp @ \$301.48	O/s cracked n/s intact	602.96	✓301.48	CRA✓
23	2 pcs	Front bumper stay @ \$384.36	Bent	768.72	✓768.72	BT✓
24	1 pc	Front bumper cross-member	Bent/twisted	2015.64	2015.64 1200.00	DD✓
25	1 set	Front bumper clip/fastener	Essential	50.00	40.00	NEC✓
26	2 pcs	Front sill panel @ \$792.07	O/s buckled n/s buckled [repair]	1584.14	792.07	DD✓
			Sub -Total	23513.60	15536.66	

PRO PLUS AUTOMOBILE ENGINEERS

Continuation Sheet No: 2

APPRAISEMENT SCHEDULE

Registration No: XD 501 R

Your Reference:

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate \$ €	Revised Amount \$ €	
			B/F	23513.60	15536.66	
		<u>PARTS REPLACEMENT- LIST ITEMS</u> <u>(CONT'D)</u>				
27	2 pcs	Front sill panel step No 1 @\$407.54	O/s twisted n/s intact	815.08	✓407.54	DDV
28	2 pcs	Front sill panel step bracket No 1 @\$592.46	O/s twisted n/s intact	1184.92	✓592.46	BTV
29	2 pcs	Front sill panel step bracket No 2 @\$407.54	O/s twisted n/s intact	815.08	✓407.54	BTV
30	4 pcs	Relays @\$45.45	Essential	181.80	181.80	NNX
31	1 pc	Radiator hose upper	Bent	72.44	✓72.44	} BTV
32	1 pc	Radiator hose lower	Bent	51.32	✓51.32	
33	1 pc	Radiator fan clutch	Sandwiched/ clangorous	458.63	458.63	CAAV
34	1 pc	Radiator spare reservoir	Serviceable	81.03	Rejected	NNX
35	1 pc	Radiator assembly	Bent/distorted	2981.42	Refer special nett items	
36	1 pc	Radiator fan cover	Crackled/distorted	201.63	✓201.63	BRV
37	2 pcs	Cabin bracket @\$128.64	Twisted/stiffened	257.28	✓257.28	BTV
38	2 pcs	Cabin rear damper @\$158.68	Bent/stiffened	317.36	✓317.36	BTV
39	1 pc	Inter cooler assembly	Distorted	1783.62	Refer special nett items	
40	1 pc	Inter cooler hose	Bent	61.42	✓61.42	BTV
41	1 pc	Engine mounting [rear]	Split	211.68	Refer special nett items	
42	1 pc	Engine mounting [front]	Split	301.42	Refer special nett items	
43	1 pc	Air conditioner condenser	Bent/distorted	1181.93	Refer special nett items	
				34471.66	18546.08	
		Less : 35% by Pro Plus Automobile Engineers			6491.13	
			Sub -Total	34471.66	12054.95	

Continuation Sheet No: 3

Registration No: XD 501 R

Your Reference:

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate \$ ¢	Revised Amount \$ ¢
			B/F	34471.66	12054.95
		<u>PARTS REPLACEMENT-SPECIAL NET ITEMS</u>			
1	1 pc	Front windscreen sealant/repair kit	Essential	150.00	100.00 -
2	1 pc	Front windscreen inner seal/dam kit	Essential	60.00	40.00
3	3 pcs	Terostat @\$80.00	Essential	240.00	60.00
4	1 pc	Front body panel corporate decal	Essential	60.00	40.00
5	1 pc	Radiator assembly	Reconditioned unit	0.00	✓ 600.00
6	1 pc	Inter cooler assembly	Reconditioned unit	0.00	✓ 500.00
7	1 pc	Air conditioner condenser	Local component	0.00	✓ 500.00
8	1 pc	Engine mounting [rear]	50% depreciation	0.00	✓ 105.84
9	1 pc	Engine mounting [front]	50% depreciation	0.00	✓ 150.71
10	1 pc	Front licence plate	Servicable	18.00	Rejected
			Sub - Total	34999.66	14151.50

APPRAISEMENT SCHEDULE

Registration No: XD 501 R

Your Reference:

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate \$ £	Revised Amount \$ £
			B/F	34999.66	14151.50
		<u>LABOUR & MISC. CHARGES</u>			
1		To disconnect front wire harness of electrical components to facilitate repairs, reconnect & check functions including to focus headlamps.		50.00	30.00
2		To dismantle/install front windscreen to facilitate repairs including to conduct water leakages test		220.00	150.00
3		To dismantle/install/renew instrumental panel/glove box compartment to facilitate repairs.		250.00	220.00
4		To check diagnostics of vehicle management/control units, reset memories to specification etc.	[essential]	180.00	100.00
5		To haul/refix cabin assembly to facilitate repairs.		500.00	200.00 300.00
6		To dismantle/renew the front accident damaged portions. To heat, cut/weld damaged body panels & components including to heat, knock-out, reshape, straighten, orientate, restore & align repairable constituents; to mount vehicle onto alignment bench, set-up necessary tools & equipment and to calibrate front chassis members to symmetrical dimensions.		2250.00	1200.00 1500.00
7		To putty/primer application and spray painting including touch-up affected areas with polyurethane paint.	))))		
8		To rustproofing & cavities preservation to the replaced and repaired panels.	))	1250.00	800.00
Grand - Total				39699.66	17251.50

Note: The repairer has agreed to undertake the repairs at a contract lump sum of \$13,800.00 NETT, corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

Pro Plus Automobile Engineers

ERROL TAN

B.A.Econ (Hons).UK

Dip. Auto Engr. & Motor Trade Management .UK

Automobile Engineer & Licensed Appraiser

Repair days 8

TTCM

lin

14/11/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD			Ref : CS3/MSG17022610/Btbe2-1	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 21-11-2018	
			Code : MSG	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	CAT966F/NO.19	Veh. Inspected	XD 501R	
Policy No.		Coverage (\$)	0.00	
Claim No.	537722PLY	Excess (\$)	0.00	
Assign From	JENNY YONG	Assign Date	08/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	MITSUBISHI FV517JD2RDEB	c.c	11945	
Engine No.	HIDDEN	Year of Reg.	2006	
Chassis No.	FV517JA00996	Colour	WHITE	
Odometer	-	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	295/80 R22.5	AGATE	6 mm	
L/H Front Tyre	295/80 R22.5	AGATE	6 mm	
R/H Rear Tyre	295/80 R22.5	AMBERSTONE	6 mm	
L/H Rear Tyre	295/80 R22.5	AMBERSTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	18/11/2017	Inspection Date	28/11/2017	
Survey held at	GMA AUTOMOTIVE SERVICES BLOCK 38 WOODLANDS INDUSTRIAL PARK E1 #05-01 SINGAPORE 757700			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XD 501R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT WINDSCREEN WEATHERSTRIP	NOT NECESSARY	768.43	-
1	FRONT WINDSCREEN RESERVOIR	NOT NECESSARY	630.29	-
1	FRONT BODY PANEL	DENTED	4,345.10	2,961.90
1	FRONT BODY PANEL 'MITSUBISHI' MOTIF	NECESSARY	51.40	51.40
1	FRONT BODY PANEL 'FUSO' EMBLEM	NECESSARY	201.86	201.86
1	FRONT BODY PANEL AIR VENT	BROKEN	301.45	301.45
1	SET FRONT BODY PANEL AIR VENT CLIP / FASTENER	NECESSARY	40.00	30.00
1	FRONT BODY PANEL INNER	TO REPAIR SEE LABOUR	2,397.87	-
1	FRONT BODY PANEL INNER LOCK	BENT	211.83	211.83
1	FRONT BODY PANEL INNER LOCK CABLE	NOT NECESSARY	42.41	-
1	FRONT APRON PANEL	DENTED	1,250.43	1,250.43
1	FRONT APRON PANEL AIR VENT	CRACKED	298.76	298.76
1	SET FRONT APRON PANEL AIR VENT CLIP / FASTENER	NECESSARY	40.00	30.00
2	HEADLAMP BEZEL @\$272.87	DISTORTED	545.74	360.00
2	HEADLAMP ASSEMBLY @\$757.59	O/S CRUMPLED	1,515.18	757.59
2	HEADLAMP BRACKET @\$246.84	BENT	493.68	493.68
2	HEADLAMP COMBINATION LAMP ASSEMBLY @\$399.96	NOT NECESSARY	799.92	-
2	FRONT CORNER PANEL @\$861.19	TO REPAIR SEE LABOUR	1,722.38	-
1	FRONT BUMPER	BENT	2,119.67	2,049.18
2	FRONT BUMPER TOP PROTECTOR @\$85.20	NECESSARY	170.40	95.06
2	FRONT BUMPER FOG LAMP BEZEL @\$272.67	NOT NECESSARY	545.34	-
2	FRONT BUMPER FOG LAMP @\$301.48	O/S CRACKED	602.96	301.48
2	FRONT BUMPER STAY @\$384.36	BENT	768.72	768.72
1	FRONT BUMPER CROSS-MEMBER	DENTED	2,015.64	1,200.00
1	SET FRONT BUMPER CLIP / FASTENER	NECESSARY	50.00	40.00
2	FRONT SILL PANEL @\$792.07	O/S DENTED	1,584.14	792.07
2	FRONT SILL PANEL STEP NO 1 @\$407.54	O/S DENTED	815.08	407.54
2	FRONT SILL PANEL STEP BRACKET NO . 1 @\$592.46	O/S BENT	1,184.92	592.46
2	FRONT SILL PANEL STEP BRACKET NO 2 @\$407.54	O/S BENT	815.08	407.54
4	RELAYS @\$45.45	NOT NECESSARY	181.80	-
1	RAIATOR HOSE UPPER	BENT	72.44	72.44
1	RADIATOR HOSE LOWER	BENT	51.32	51.32

Report Ref No. CS3/MSG17022610/Btbe2-1



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	RADIATOR FAN CLUTCH	CRACKED	458.63	458.63
1	RADIATOR SPARE RESERVOIR	NOT NECESSARY	81.03	-
1	RADIATOR FAN COVER	BROKEN	201.63	201.63
2	CABIN BRACKET @\$128.64	BENT	257.28	257.28
2	CABIN REAR DAMPER @\$158.68	BENT	317.36	317.36
1	INTER COOLER HOSE	BENT	61.42	61.42
	LESS 35% DISCOUNT		-	-5,258.06
			28,011.59	9,764.97
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT WINDSCREEN SEALANT / REPAIR KIT (SN)	NOT NECESSARY	150.00	-
1	FRONT WINDSCREEN INNER SEAL / DAM KIT (SN)	NOT NECESSARY	60.00	-
3	TEROSTAT @\$80.00 (SN)	NOT NECESSARY	240.00	-
1	FRONT BODY PANEL CORPORATE DECAL (SN)	NECESSARY	60.00	40.00
1	RADIATOR ASSEMBLY (SN)	BROKEN	2,981.42	600.00
1	INTER COOLER ASSEMBLY (SN)	DENTED	1,783.62	500.00
1	AIR CONDITIONER CONDENSER (SN)	CUT	1,181.93	500.00
1	ENGINE MOUNTING (REAR) (SN)	NOT NECESSARY	211.68	-
1	ENGINE MOUNTING (FRONT) (SN)	NOT NECESSARY	301.42	-
1	FRONT LICENCE PLATE (SN)	NOT NECESSARY	18.00	-
			6,988.07	1,640.00
	<u>LABOUR</u>			
	TO DISCONNECT FRONT WIRE HARNESS OF ELECTRICAL COMPONENTS TO FACILITATE REPAIRS, RECONNECT & CHECK FUNCTION INCLUDING TO FOCUS HEADLAMPS.		50.00	30.00
	TO DISMANTLE / INSTALL FRONT WINDSCREEN TO FACILITATE REPAIRS INCLUDING TO CONDUCT WATER LEAKAGES TEST.	NOT NECESSARY	220.00	-
	TO DISMANTLE / INSTALL / RENEW INSTRUMENTAL PANEL / GLOVE BOX COMPARTMENT TO FACILITATE REPAIRS.	NOT NECESSARY	250.00	-
	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT / CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.		180.00	100.00
	TO HAUL / REFIX CABIN ASSEMBLY TO FACILITATE REPAIRS.		500.00	200.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DISMANTLE / RENEW THE FRONT ACCIDENT DAMAGED PORTION. TO HEAT, CUT / WELD DAMAGED BODY PANELS & COMPONENTS INCLUDING TO HEAT, KNOCK-OUT, RESHAPE, STRAIGHTEN, ORIENTATE, RESTORE & ALIGN REPAIRABLE CONSTITUENTS; TO MOUNT VEHICLE ONTO ALIGNMENT BENCH, SET-UP NECESSARY TOOLS & EQUIPMENT AND TO CALIBRATE FRONT CHASSIS MEMBERS TO SYMMETRICAL DIMENSIONS. INCLUSIVE OF THE REPAIR OF FRONT BODY PANEL INNER AND FRONT CORNER PANEL.		2,250.00	1,200.00
	TO PUTTY / PRIMER APPLICATION AND SPRAY PAINTING INCLUDING TOUCH-UP AFFECTED AREAS WITH POLYURETHANE PAINT. }		1,250.00	800.00
	TO RUSTPROOFING & CAVITIES PRESERVATION TO THE REPLACED AND REPAIRED PANELS. }		-	-
			4,700.00	2,330.00
GRAND TOTAL			39,699.66	13,734.97
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				10,950.00

Report Ref No. CS3/MSG17022610/Btbe2-1

LIM TEOW GUAN

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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