

Arian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100510350

Claims No. _____

Sum Insured: _____ Excess: 1600

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 150K

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: 88 (12) Consistent? : Yes or No

Est. Repairs: 28 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLQ848P Yr Regn: 2017, Line

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A5 SB c.c. 1884

Colour: Black A/C: Insured / Std / Nil / NA

Sp. Reading: 19767 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WAU222FS4HA037527

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40R18

R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 3/11/18 D.O.I. 08/11/18

Sunray held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD A16
9/11/18	Revert via merimen
9/11/18	Rece approved \$13,474 from Victor by merimen
9/11/18	Informal James clA ex \$1600 by email
3/4/19	@1017am Carrine agree 12 days
11/4/19	Final fig \$19,674.60 (Red 12,078.40, 38%) confirmed by email

RECEIVED 17 MAY 2019

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1) 17/5 - typist	2)	IN	Basic & Add.	200
3)	4)	OUT	S + RS, SI	
5)	6)		Photos	
Prel. Report:			Others	10
Final Report:			TOTAL	210

View Received Message

This mail is associated with :

***SLQ848P (5331228378SG)**

OD

Nov 3 2018 7:30PM

[CHUA TZE HON]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 17/04/2019 14:29 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$19674.60) - SLQ848P - Claim Handler: Mohd Zawaye, Norsazani

Approved:19674.60.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLQ848P (5331228378SG)**

OD

Nov 3 2018 7:30PM

[CHUA TZE HON]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 19/11/2018 11:38 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$20552.00) - SLQ848P - Claim Handler: Mohd Zawaye, Norsazani

Approved:20552.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 9 November 2018 3:31 PM
To: 'Claims'; SUR
Subject: RE: Own Damage for SLQ 848 P-DOA: 3/11/2018 (AIG OD)

Dear James,

As instructed by our client, please proceed to repair the **insured vehicle SLQ 848P (Excess \$1600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 9 November 2018 10:51 AM
To: SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: Own Damage for SLQ 848 P

Dear Sur,

Kindly assist Own Damage approval for the above mentioned vehicle.

Survey was done yesterday.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No: 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Mohd Zawaye, Norsazani	Date: 16 Nov 2018

Preliminary Advice

Vehicle No	: SLQ848P	Accident Date	: 03/11/2018
Make	: AUDI A5	Policy No.	: 2100510350-01
Assignment Date	: 08/11/2018	Excess	: S\$1,600.00
Date of Inspection	: 08/11/2018	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	31,473.00	(incl.supplementary \$9578.00)
Revised Amount	:S\$	20,552.00	(incl.supplementary \$9578.00)
Check Items (Estimated)	:S\$	1,275.00	
Total	:S\$	21,827.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$		
Pre-Accident Value	:S\$	150,000.00	
COE / PARF Rebate	:S\$	72,632.00	
Salvage Value	:S\$		
Margin for Repair	:S\$	77,368.00	

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
()	

View Received Message

This mail is associated with :

*SLQ848P (53312283785G)

OD

Nov 3 2018 7:30PM

[CHUA TZE HON]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 09/11/2018 15:09 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$13474.00) - SLQ848P - Claim Handler: Mohd Zawaye, Norsazani

Approved:13474.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 09 Nov 2018

Preliminary Advice

Vehicle No	: SLQ848P	Accident Date	: 03/11/2018
Make	: AUDI A5	Policy No.	: 2100510350-01
Assignment Date	: 08/11/2018	Excess	: S\$0.00
Date of Inspection	: 08/11/2018	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	21,895.00
Revised Amount	:S\$	13,474.00
Check Items (Estimated)	:S\$	1,275.00
Total	:S\$	14,749.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	150,000.00
COE / PARF Rebate	:S\$	72,632.00
Salvage Value	:S\$	
Margin for Repair	:S\$	77,368.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Singapore NRIC
Owner ID:	8570H

Vehicle Details

Vehicle No.:	SLQ848P
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CVK036553
Chassis No.:	WAUZZZF54HA037527
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$39,466.00
Original Registration Date:	23 Jun 2017
First Registration Date:	23 Jun 2017
Transfer Count:	0
Actual ARF Paid:	\$42,253.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Jun 2027
PARF Rebate Amount:	\$31,689.00

Intended COE Rebate Details

COE Expiry Date:	22 Jun 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,501.00
COE Rebate Amount:	\$40,943.00
Total Rebate Amount:	\$72,632.00

The information contained herein is correct as at 09 Nov 2018

OK

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHUA TZE HON
Period of Insurance : 23 Jul 2018 To 22 Jul 2019
Engine No. : CVK036553
Chassis No. : WAUZZZF54HA037527

Vehicle No. : SLQ848P
Policy No. : 2100510350-01
Endorsement No. :
Issued Date : 20 Jun 2018

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHUA TZE HON - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that this policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125250

PREMIUM LEASING -JY

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondence from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7577707H



Name
CHRISTIE NG YEW SWAN



Race
CHINESE
Date of birth
21-10-1975
Country/Place of birth
MALAYSIA

Sex
F

S7577707H

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **S7577707H**

Name

CHRISTIE NG YEW SWAN

Birth Date **21 Oct 1975**

Issue Date **07 Jan 2004**



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7678570H



Name

CHUA TZE HON

Race
CHINESE

Date of birth
14-06-1976

Country of birth
MALAYSIA

Sex
M

S7678570H

5220742



NRIC No. **S7577707H**



Date of issue
20-09-2013

**BLK 22 LORONG PUNTONG #17-03
SINGAPORE 576439**

NRIC No. **S7577707H**

Date: **29/10/2014**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

20 Sep 2000

NP 428A



Licence No: **S7577707H**

8400643



NRIC No. **S7678570H**



Nationality
MALAYSIAN

Issue Date
03-07-2001

**22 LORONG PUNTONG #17-03
SINGAPORE 576439**

S7678570H

08/11/2014

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/11/2018 13:03
Date Of Accident	03/11/2018 19:30
Exact Location Of Accident	JUNCTION OF HAVELOCK AND EU TONG SENG ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ848P
Insured/Policyholder	
Name Of Registered Owner	CHUA TZE HON
NRIC No	S7678570H
Email Address	TZEHON.CHUA@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98533571
Alternative Phone No	OTHERS-98533571

Vehicle Particulars

Manufacturer	AUDI
Model	A5 SB 2.0 TFS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100510350-01
Cover Note Number	

Driver

Name of Driver	CHRISTIE NG YEW SWAN
NRIC No	S7577707H
Date Of Birth	21/10/1975
Occupation	INDOOR
Date Of Driving Pass	20/09/2000
Driving Experience	18 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-81834548
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	22 LORONG PUNTONG #17-03
Postcode	576439
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BISHAN NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 20 BISHAN STREET 23 , POSTCODE: 579757 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5529999 - FAX NO: 65561905
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKC680R
Vehicle Make/Model/Colour	HONDA WHITE / WHITE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN EE LING STEPHANIE
NRIC/Passport Number	S7711839Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Registering Centre Personnel's Signature
Name: JANARD TANI
NRIC/FIN No.:



SKETCH PLAN



(A) - SLG848P

⑤ = SCC GPR

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT:

Refer To Police Report.

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policystherien & Signature
Date & Time:

Driver's Signature _____
(If driver is not the partyholder)
Date & Time: _____

Receiving Centre Personnel's Signature
Name: JAMES TAN
NMC/YSN No:



Police Report

NOTICE OF REPORTING

Annex D

This is to confirm that Christine Ng Yew Swan (IP: 81834548, NRIC/PIN: S7577207H) has reported to the Police a non-injury traffic accident which occurred along Eu Tong Sen Street on 03/11/2018 at between 1930 - 1934hrs involving the following vehicles:

- A) SLQ 848P - Complainant's vehicle
- B) NKC 680R - Car

On the above date, time and location, I was on the 2nd lane (from the left) of Havelock Road exiting to Eu Tong Sen Street. As I was about to turn left to the 2nd lane of Eu Tong Sen Street, a white car (Honda Civic) collided to the left side of my vehicle.

As the traffic was heavily congested, I stopped my vehicle and came out to make a quick check. There were some damages to my vehicle (both left doors of the vehicle were dented and the left frame of the also damaged. The other party's vehicle right bumper was damaged. All parties affirmed no injuries or government property damaged.

2. If this accident was reported to the Police within 24 hours of its occurrence, then he/she has complied with Sec 84(2) of the Road Traffic Act, Cap 276.

Rank/Name of Issuing Officer: SSS Noorhidayah Ahmad

Date: 03/11/2018

Time: 2108hrs

S/D Ref: eSD 124

Police Post/Unit: Bishan NPC



Original - to be issued to informant

Duplicate - to be submitted to Traffic Police

Accident Photo



Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

x Keep

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/1261/2018/GW

13-Nov-18

Kee Siang

1 of 1

SLQ 848 P

Audi A5 SB 2.0 TFSI

Quantity	Description	Unit Price	Amount
Parts			
1	Side member	\$ 2,053.00	bf ✓
2	Sticker for airbag	\$ 21.00	me ✓
3	Stone Chip	\$ 180.00	me ✓
4	Arylic Sealant	\$ 180.00	me ✓
5	Cavity Wax	\$ 140.00	me ✓
		\$ 2,574.00	
LABORS			
1	To remove and reinstall front seat assy, back rest, ABCD pillar trims, sill trims, carpets, electronic components and fuse trays.	\$ 1,800.00	✓
2	Cut out and reweld lhs sill panel and lhs B-pillar.	\$ 3,500.00 1500	
3	To respray lhs B - pillar, lhs sill panel and door entrances. To carry out joint sealer works and stone chip treatment.	\$ 1,600.00 1100.	
TOTAL		\$ 9,474.00	

For Premium Automobiles Pte Ltd

[Signature]
14/11/18



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1261/2018/GW
Date : 8-Nov-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Chua Tze Hon
Address : 22 Lorong Puntong
#17-03
Singapore 576439
Telephone : HP +65 9853571
Type of Claim : Own Damage Claim
Policy No. : 2100510350-01
Vehicle No : **SLQ 848 P**
Model Code : Audi A5 SB 2.0 TFSI
Model / Year : Jun-17
Engine No : CVK 036553
Chassis No : WAUZZZF54HA037527
Mileage : 19767 KM
Date In : 5-Nov-18
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 3-Nov-18
Place of Accident : Junction of Havelock and Eu Tong Seng road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLQ 848 P.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To dislodge and reinstall rear parking aid and rear lid kick sensor check function.	S/N \$ 360.00 ✓	✓
2	To remove and transfer lhs front and rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 560.00 ✓	✓
3	To dismantle rear bumper, lhs front door, lhs rear and lhs sill panel trim. To repair rear bumper and lhs rear fender. To inspect lhs B-pillar for further damages. To renew lhs front door, lhs rear door and lhs sill panel trim. Re-organize crash management components. reinstall all parts removed.	\$ 4,200.00 ✓	2000 ✓
4	To respray rear bumper, lhs front door, lhs rear door, lhs sill panel trim, door handles, hinges and lhs rear fender.	\$ 4,400.00 ✓	2475 ✓
5	To renew lhs rear rim and carry out wheel alignment.	\$ 280.00 ✓	✓
6	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 9,992.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLQ 848 P.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR -LH <i>Distorted.</i>	\$ 2,692.00 ✓	2153.60
2	FRONT OUTER DOOR SEAL-LH <i>Nec</i>	\$ 192.00 ✓	153.00
3	BONDING AGENT <i>Not Nec</i>	\$ 43.00 ?	X
4	CLEANING SOLUTION <i>Not Nec</i>	\$ 64.00 ?	X
5	APPLICATOR <i>Not Nec</i>	\$ 7.00 ?	X
6	FRONT DOOR CATCH-LH <i>damaged.</i>	\$ 105.00 X	124
7	FRONT DOOR CATCH COVER-LH <i>new</i>	\$ 13.00 +	
8	FRONT DOOR TRIM-LH <i>damaged.</i>	\$ 138.00 X	110.40
9	FRONT WINDOW REGULATOR WITHOUT MOTOR-LH <i>new</i>	\$ 309.00 +	
10	FRONT DOOR HANDLE TRIM-LH <i>new</i>	\$ 48.00 +	
11	FRONT DOOR MOUNTING BAR-LH	\$ 143.00 +	
12	REAR DOOR-LH <i>Distorted</i>	\$ 2,692.00 ✓	2153.60
13	REAR OUTER DOOR SEAL-LH <i>Nec</i>	\$ 192.00 ✓	153.00
14	BONDING AGENT <i>Not Nec</i>	\$ 43.00 ?	X
15	CLEANING SOLUTION <i>Not Nec</i>	\$ 64.00 ?	X
16	APPLICATOR <i>Not Nec</i>	\$ 7.00 ?	X
17	REAR DOOR CATCH-LH <i>Not Nec</i>	\$ 105.00 ?	X
18	REAR DOOR COVER CATCH-LH <i>Not Nec</i>	\$ 12.00 ?	X
19	REAR DOOR HINGE HALF-LH <i>But</i>	\$ 40.00 ?	21.68
20	REAR DOOR HINGE HALF LOWER-LH <i>But</i>	\$ 65.00 ?	58
SUB - TOTAL SPARE PARTS		\$ 6,974.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLQ 848 P.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	REAR DOOR HINGES HALVES UPPER-LH <i>Left? NY</i>	\$ 40.00	? X
22	REAR DOOR HINGE HALVES LOWER-LH <i>Back & new</i>	\$ 40.00	? X
23	REAR DOOR SEAL ,INNER-LH <i>new ut</i>	\$ 511.00	x. 408.80
24	REAR WINDOW REGULATOR WITHOUT MOTOR-LH <i>new</i>	\$ 309.00	x
25	REAR WINDOW REGULATOR MOTOR-LH <i>new</i>	\$ 228.00	+
26	EDGE PROTECTION-LH <i>new</i>	\$ 134.00	? X
27	MOLDING-ROOF <i>new</i>	\$ 543.00	x
28	REAR WINDOW SLOT SEAL WITH TRIMS STRIP -LH <i>new</i>	\$ 317.00	+
29	REAR WINDOW SLOT SEAL WITH TRIM STRIP CHROME-LH <i>new</i>	\$ 345.00	+
30	SIDE MEMBER TRIM - <i>Red</i>	\$ 723.00	578.40
31	SIDE MEMBER TRIM ATTACHMENT PARTS <i>new</i>	\$ 111.00	? 88.80
32	ADHESIVE TAPE <i>new</i>	\$ 182.00	145.20
33	REAR RIM-LH <i>new</i>	\$ 934.00	747.20
34	RUBBER VALVE <i>new</i>	4 \$ 12.00	x. 8.96
35	SUNDRIES <i>new</i>	\$ 500.00	? 19.44
TOTAL SPARE PARTS		\$ 11,903.00	
TOTAL LABOUR CHARGES		\$ 9,992.00	
GRAND TOTAL		\$ 21,895.00	31, 753

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

31/6.92

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian King*
Surveyed Date : *08/11/18*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorized, 08 hrs.*

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315	Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1261/2018/GW 13-Nov-18 Kee Siang 1 of 1 SLQ 848 P Audi A5 SB 2.0 TFSI
--	---	--

Quantity	Description	Unit Price	Amount
Parts			
1	Side member <i>Bent</i>	\$ 2,053.00	✓
2	Sticker for airbag <i>new</i>	\$ 21.00	✓
3	Stone Chip	\$ 180.00	✓
4	Arylic Sealant	\$ 180.00	✓
5	Cavity Wax	\$ 140.00	✓
6	Sill Trim Strip	\$ 104.00	✓
		\$ 2,678.00	
LABORS			
1	To remove and reinstall front seat assy, back rest, ABCD pillar trims, sill trims, carpets, electronic components and fuse trays.	\$ 1,800.00	✓
2	Cut out and reweld lhs sill panel and lhs B-pillar.	\$ 3,500.00 <i>1500</i>	
3	To respray lhs B - pillar, lhs sill panel and door entrances. To carry out joint sealer works and stone chip treatment.	\$ 1,600.00 <i>1100.</i>	
TOTAL		\$ 9,578.00	

For Premium Automobiles Pte Ltd

Adrian Ling
sls

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLQ 848 P.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	REAR DOOR HINGES HALVES UPPER-LH ?	\$ 40.00	?
22	REAR DOOR HINGE HALVES LOWER-LH ?	\$ 40.00	?
23	REAR DOOR SEAL ,INNER-LH <i>new cut</i>	\$ 511.00	X.
24	REAR WINDOW REGULATOR WITHOUT MOTOR-LH <i>new</i>	\$ 309.00	X
25	REAR WINDOW REGULATOR MOTOR-LH <i>new</i>	\$ 228.00	X.
26	EDGE PROTECTION-LH ?	\$ 134.00	?
27	MOLDING-ROOF <i>new</i>	\$ 543.00	X
28	REAR WINDOW SLOT SEAL WITH TRIMS STRIP -LH <i>3m</i>	\$ 317.00	X
29	REAR WINDOW SLOT SEAL WITH TRIM STRIP CHROME-LH <i>3m</i>	\$ 345.00	X
30	SIDE MEMBER TRIM - <i>Rehnd</i>	\$ 723.00	✓
31	SIDE MEMBER TRIM ATTACHMENT PARTS ?	\$ 111.00	?
32	ADHESIVE TAPE <i>new</i>	\$ 182.00	✓
33	REAR RIM-LH <i>new</i>	\$ 934.00	✓
34	RUBBER VALVE <i>new</i>	4 \$ 12.00	X.
35	SUNDRIES ?	\$ 500.00	?
TOTAL SPARE PARTS		\$ 11,903.00	
TOTAL LABOUR CHARGES		\$ 9,992.00	
GRAND TOTAL		\$ 21,895.00	

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Rasa - 29/11/18

& b4 point

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/1261/2018/GW

13-Nov-18

Kee Slang

1 of 1

SLQ 848 P

Audi A5 SB 2.0 TFSI

Quantity	Description	Unit Price	Amount
Parts			
1	Side member <i>Dented</i>	\$ 2,053.00	1642.40 ✓
2	Sticker for airbag <i>re</i>	\$ 21.00	16.72 ✓
3	Stone Chip <i>3</i>	\$ 180.00	180.00 ✓
4	Arylic Sealant <i>for</i>	\$ 180.00	180.00 ✓
5	Cavity Wax	\$ 140.00	140.00 ✓
6	Sill Trim Strip <i>re</i>	\$ 104.00	82.80 ✓ <i>X nn</i>
		\$ 2,678.00	2241.92

LABORS

1	To remove and reinstall front seat assy, back rest, ABCD pillar trims, sill trims, carpets, electronic components and fuse trays.	\$ 1,800.00 ✓	✓
2	Cut out and reweld lhs sill panel and lhs B-pillar.	\$ 3,500.00	1500 ✓
3	To respray lhs B - pillar, lhs sill panel and door entrances. To carry out joint sealer works and stone chip treatment.	\$ 1,600.00	1100 ✓

TOTAL \$ 9,578.00

For Premium Automobiles Pte Ltd

Adrian Ling

Authorised Signature

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 16 November 2018 9:36 AM
To: 'PAL Claim'; SUR
Cc: Adrian Ling (LKKAUTO)
Subject: RE: Own Damage for SLQ 848 P-DOA: 3/11/2018 (AIG OD)
Attachments: SUPP.pdf

Dear Kee Siang,

Refer attach.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Friday, 16 November 2018 8:53 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>
Subject: RE: Own Damage for SLQ 848 P-DOA: 3/11/2018 (AIG OD)

Dear Veron,

Attached supp list. Pls pass to adrian for his marking and scan us back a copy.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, 9 November 2018 3:31 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: Own Damage for SLQ 848 P-DOA: 3/11/2018 (AIG OD)

Dear James,

As instructed by our client, please proceed to repair the **insured vehicle SLQ 848P (Excess S1600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 9 November 2018 10:51 AM
To: SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: Own Damage for SLQ 848 P

Dear Sur,

Kindly assist Own Damage approval for the above mentioned vehicle.

Survey was done yesterday.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 239902771N)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1261/2018/GW
Date	:	8-Nov-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

*We took 28 days - additional job
and parts order - Germany -*

jb 3 Jan 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chua Tze Hon
Address	:	22 Lorong Puntong #17-03 Singapore 576439
Telephone	:	HP +65 9853571
Type of Claim	:	Own Damage Claim
Policy No.	:	2100510350-01
Vehicle No	:	SLQ 848 P
Model Code	:	Audi A5 SB 2.0 TFSI
Model / Year	:	Jun-17
Engine No	:	CVK 036553
Chassis No	:	WAUZZZF54HA037527
Mileage	:	19767 KM
Date In	:	5-Nov-18
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Nov-18
Place of Accident	:	Junction of Havelock and Eu Tong Seng road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLQ 848 P.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To dislodge and reinstall rear parking aid and rear lid kick sensor check function.	S/N \$	360.00	\$ 360.00
2	To remove and transfer lhs front and rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$	560.00	\$ 560.00
3	To dismantle rear bumper, lhs front door, lhs rear and lhs sill panel trim. To repair rear bumper and lhs rear fender. To inspect lhs B-pillar for further damages. To renew lhs front door, lhs rear door and lhs sill panel trim. Re-organize crash management components. reinstall all parts removed.	\$	4,200.00	\$ 2,000.00
4	To respray rear bumper, lhs front door, lhs rear door, lhs sill panel trim, door handles, hinges and lhs rear fender.	\$	4,400.00	\$ 2,475.00
5	To renew lhs rear rim and carry out wheel alignment.	\$	280.00	\$ 280.00
6	<i>Added labour charges - see attached</i>	\$	6,900.00	\$ 4,400.00
7	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 16,892.00</u>	<u>\$ 10,267.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLQ 848 P.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR -LH	\$ 2,692.00	\$ 2,153.60
2	FRONT OUTER DOOR SEAL-LH	\$ 192.00	\$ 153.20
3	BONDING AGENT	\$ 43.00	
4	CLEANING SOLUTION	\$ 64.00	
5	APPLICATOR	\$ 7.00	
6	FRONT DOOR CATCH-LH	\$ 105.00	\$ 84.00
7	FRONT DOOR CATCH COVER-LH	\$ 13.00	
8	FRONT DOOR TRIM-LH	\$ 138.00	\$ 110.40
9	FRONT WINDOW REGULATOR WITHOUT MOTOR-LH	\$ 309.00	
10	FRONT DOOR HANDLE TRIM-LH	\$ 48.00	
11	FRONT DOOR MOUNTING BAR-LH	\$ 143.00	
12	REAR DOOR-LH	\$ 2,692.00	\$ 2,153.60
13	REAR OUTER DOOR SEAL-LH	\$ 192.00	\$ 153.20
14	BONDING AGENT	\$ 43.00	
15	CLEANING SOLUTION	\$ 64.00	
16	APPLICATOR	\$ 7.00	
17	REAR DOOR CATCH-LH	\$ 105.00	
18	REAR DOOR COVER CATCH-LH	\$ 12.00	
19	REAR DOOR HINGE HALF-LH	\$ 40.00	\$ 31.68
20	REAR DOOR HINGE HALF LOWER-LH	\$ 65.00	\$ 52.00
SUB - TOTAL SPARE PARTS		\$ 6,974.00	\$ 4,891.68

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLQ 848 P.

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	REMARKS
			\$	4,891.68
21	REAR DOOR HINGES HALVES UPPER-LH		\$ 40.00	
22	REAR DOOR HINGE HALVES LOWER-LH		\$ 40.00	
23	REAR DOOR SEAL ,INNER-LH		\$ 511.00	\$ 408.80
24	REAR WINDOW REGULATOR WITHOUT MOTOR-LH		\$ 309.00	
25	REAR WINDOW REGULATOR MOTOR-LH		\$ 228.00	
26	EDGE PROTECTION-LH		\$ 134.00	
27	MOLDING-ROOF		\$ 543.00	
28	REAR WINDOW SLOT SEAL WITH TRIMS STRIP -LH		\$ 317.00	
29	REAR WINDOW SLOT SEAL WITH TRIM STRIP CHROME-LH		\$ 345.00	
30	SIDE MEMBER TRIM -		\$ 723.00	\$ 578.40
31	SIDE MEMBER TRIM ATTACHMENT PARTS		\$ 111.00	\$ 88.80
32	ADHESIVE TAPE		\$ 182.00	\$ 145.20
33	REAR RIM-LH		\$ 934.00	\$ 747.20
34	RUBBER VALVE	4	\$ 12.00	\$ 8.96
35	Added parts - see attached		\$ 2,854.00	\$ 2,439.12
37	SUNDRIES		\$ 500.00	\$ 99.44
	TOTAL SPARE PARTS	:	\$ 14,757.00	\$ 9,407.60
	TOTAL LABOUR CHARGES	:	\$ 16,892.00	\$ 10,267.00
	GRAND TOTAL	:	\$ 31,649.00	\$ 19,674.60

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1261/2018/GW 13-Nov-18 Kee Siang 1 of 1 SLQ 848 P Audi A5 SB 2.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Side member	\$ 2,053.00	\$ 1,642.40
2	Sticker for airbag	\$ 21.00	\$ 16.72
3	Stone Chip	\$ 180.00	\$ 180.00
4	Arylic Sealant	\$ 180.00	\$ 180.00
5	Cavity Wax	\$ 140.00	\$ 140.00
6*	Metal filler <i>NCC</i>	\$ 280.00	\$ 280.00
7			
		\$ 2,854.00	\$ 2,439.12
<u>LABORS</u>			
1	To remove and reinstall front seat assy, back rest, ABCD pillar trims, sill trims, carpets, electronic components and fuse trays.	\$ 1,800.00	\$ 1,800.00
2	Cut out and reweld lhs sill panel and lhs B-pillar.	\$ 3,500.00	\$ 1,500.00
3	To respray lhs B - pillar, lhs sill panel and door entrances. To carry out joint sealer works and stone chip treatment.	\$ 1,600.00	\$ 1,100.00
	Labour charges	\$ 6,900.00	\$ 4,400.00
	Materials	\$ 2,854.00	\$ 2,439.12
	TOTAL	\$ 9,754.00	\$ 6,839.12

(A)

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315	Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1261/2018/GW 13-Nov-18 Kee Slang 1 of 1 SLQ 848 P Audi A5 S8 2.0 TFSI
--	---	--

Quantity	Description	Unit Price	Amount
Parts			
1	Side member	\$ 2,053.00	bf 1642.40
2	Sticker for airbag	\$ 21.00	16.72
3	Stone Chip	\$ 180.00	180.00
4	Arylic Sealant	\$ 180.00	180.00
5	Cavity Wax	\$ 140.00	140.00
6	metal filler - 280/-	\$ 2,574.00	2159.72
			2439.12
LABORS			
1	To remove and reinstall front seat assy, back rest, ABCD pillar trims, sill trims, carpets, electronic components and fuse trays.	\$ 1,800.00	
2	Cut out and reweld lhs sill panel and lhs B-pillar.	\$ 3,500.00	1500
3	To respray lhs B - pillar, lhs sill panel and door entrances. To carry out joint sealer works and stone chip treatment.	\$ 1,600.00	1100
			4400.00
TOTAL		\$ 9,474.00	6641.72 6839.12

For Premium Automobiles Pte Ltd

Handwritten signature
14/11/18



Authorised Signature

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 17 April 2019 3:59 PM
To: Boo seng yak; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SLQ848P - OD AIG - SURVEYED 8 NOV 18

Dear Mr Boo,

Confirm repair cost of \$19,674.60 before excess \$1600 and GST @ **12 days of repair**

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Thursday, 3 January 2019 5:55 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SLQ848P - OD AIG - SURVEYED 8 NOV 18

Hi Adrian and all,

Revised estimate, re-survey documents, photographs is attached.

Please confirm repair cost of \$19,674.60 @ 23 days of repair duration.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLQ 848 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1261/2018/MAS

15 May 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLQ 848 P, Audi A5 SB 2.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SLQ 848 P**, claimant, **Mr. Chua Tze Hon**, please find the related document per attached.

1. A copy of the Original invoice no. 85013736 – S\$19,339.82
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLQ 848 P

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2223
Telefax: 6475 1033

Ubi Service Centre
55 Ubi Road 1
Singapore 408731
Telephone: 6386 2223
Telefax: 6475 1033

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg

6386 2223
6475 1033

INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 1 18:19

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013736 Date : 06/05/2019 Order : SLD00848P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SLD00848P (V 34054)	Regn Date: 23/06/2017	Mileage: 19767	WIP No.: 31017
Model: RS SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF54HA037527	Engine: CVK 036553	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR,CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT AND REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES,INSPECT FOR DAMAGES.	560.00	1.00	560.00
S	BODYWORK	M: TO DISMANTLE REAR BUMPER,LHS FRONT AND REAR DOOR AND LHS SILL PANEL TRIM,TO REPAIR REAR BUMPER AND LHS REAR FENDER,TO INSPECT LHS B PILLAR FOR DAMAGES,TO RENEW LHS FRONT AND REAR DOOR AND LHS SILL PANEL TRIM,REORGANISE CRASH MANAGEMENT COMPONENTS,REINSTALL ALL PARTS REMOVED	2000.00	1.00	2,000.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,LHS FRONT DOOR,LHS	2475.00	1.00	2,475.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159958
Main Telephone: 6386 2222
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159958
Telephone: 6386 2222
Telefax: 6475 1023

Ubi Service Centre
15 Ubi Road 1
Singapore 408722
Telephone: 6386 2127

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg

6306 2323
9628 1234

INSURANCE INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 18:19

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120-079120	Invoice: 85013736 Date : 06/05/2019 Order : SLD0848P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLD0848P (V 34054)	Regn Date: 23/06/2017	Mileage: 19767	WIP No.: 31017
Model: A5 SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF54HA037527	Engine: CVK 036553	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	REAR DOOR, LHS SILL PANEL TRIM AND LHS REAR FENDER M:	280.00	1.00	280.00
S	BODYWORK	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	1800.00	1.00	1,800.00
S	BODYWORK	TO REMOVE AND REINSTALL FRONT SEAT ASSY, BACK REST, ABCD PILLAR TRIMS, SILL TRIMS, CARPETS, ELECTRONIC COMPONENTS AND FUSE TRAYS M:	1500.00	1.00	1,500.00
S	BODYWORK	TO CUT OUT AND REMELD LHS SILL PANEL AND LHS B-PILLAR M:	1100.00	1.00	1,100.00
		TO RESPRAY LHS B-PILLAR AND LHS SILL PANEL. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT			
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6477 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6477 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408723
Telephone: 6386 2223
Telefax: 6477 1023

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg

6366 2323
9628 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 3 18:19

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013736 Date : 06/05/2019 Order : SLD00848P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SLD00848P (V 34054)	Regn Date: 23/06/2017	Mileage: 19767	WIP No.: 31017
Model: A5 SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF54HA037527	Engine: CVK 036553	Dept: U
VSU No.:			
You have been assisted by :- UB-Jiayee	(33)		

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO SUPPLY STONE CHIP, ACRYLIC SEALANT, CAVITY WAX AND METAL FILLER	780.00	1.00	780.00
X	A8W8853855 GRU	(V) (Ger) TRIM (12/11/1) Less 020%	1.00	723.00	578.40
X	A8W8809847	(V) (Ger) SECTION (14/1) Less 020%	1.00	2053.00	1,642.40
X	A8W8833403A	(V) (SK) HINGE (16/11/1) Less 020%	1.00	65.00	52.00
X	A8W8833405A	(V) (SK) HINGE (16/11/1) Less 020%	1.00	39.60	31.68
X	A8W8853373F 989	(A) (SK) SCUFF PLAT Less 020%	1.00	103.50	82.80
X	A8W8833707	(A) (SK) DOOR SEAL Less 020%	1.00	511.00	408.80
X	A8W8831051F	(A) (SK) DOOR (12/11/18) Less 020%	1.00	2692.00	2,153.60
X	A8W8833051J	(A) (SK) DOOR (12/11/18) Less 020%	1.00	2692.00	2,153.60
X	A8W0601025AL	RIM 18" V85 Less 020%	1.00	334.00	747.20
X	A8W6853603A PUZ	TRIM Less 020%	1.00	138.00	110.40
X	A8W8837911	SEAL Less 020%	1.00	191.50	153.20
X	A8W8839911	(A) (SK) SEAL (12/11/18) Less 020%	1.00	191.50	153.20
X	A8W8839249	CHECK ROD Less 020%	1.00	105.00	84.00
X	A8W6898909A	ADHES. TAPE Less 020%	1.00	181.50	145.20
X	A8W6898909	(A) (SK) SECUR. SET (12/ Less 020%	1.00	111.00	88.80
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6836 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6888 2221
Telefax: 6475 1121

Ubi Service Centre
55 Ubi Road 1
Singapore 408723

Customer Service
Service Appointment
Breakdown Service
Email: customer.care@premiumauto.com.sg

6366 1111
9828 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 4 18:19

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013736
Date : 06/05/2019
Order : SL00848P
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SL00848P (V 34054) Regn Dates: 23/06/2017 Mileage: 19767 WIP No.: 31017

Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF54HA037527 Engine: CVK 036553 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	A311601361	RUBBER VAL	Less 020%	4.00	2.00	8.96
X	A5G0010029J	STICKER	Less 020%	1.00	20.90	16.72
X	AMHT003497	BOLT	Less 020%	2.00	2.00	3.20
X	AMHT003237	BOLT	Less 020%	4.00	1.00	3.20
X	RI 91254901	(V) (Ger) BOLT (14/11/1)	Less 020%	2.00	3.20	5.12
X	AMHT007978	BOLT	Less 020%	2.00	3.20	5.12

Parts 8,627.60
Labour 0.00
Sublet 11,047.00
Menus 0.00
Lubricant 0.00

Sub-Total 18,074.60

7% GST 1,265.22

Grand Total 19,339.82



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLQ 848 P

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1261/2018/JW
6th December 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 SB 2.0 TFSI
Vehicle Chassis No. : WAUZZZF54HA037527
Vehicle Regn No. : SLQ 848 P
Vehicle Mileage : 19767 km
Vehicle Owner : Mr Chua Tze Hon
Certificate No : 2100510350-01
Own Damage Excess : S\$ 1712.00 (inclusive of 7% GST)
Accident Date : 3/11/2018
Place : Junction of Havelock and Eu Tong Seng Road
Repair Cost : S\$ 19,339.82
WIP No. : 31017
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 6:00 pm
Date : 8/12/18

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7577707H



Name
CHRISTIE NG YEW SWAN



Race
CHINESE
Date of birth
21-10-1975
Country/Place of birth
MALAYSIA

Sex
F

STATION

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **S7577707H**

Name
CHRISTIE NG YEW SWAN

Birth Date **21 Oct 1975**

Issue Date **07 Jan 2004**



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7678570H



Name
CHUA TZE HON

Race
CHINESE
Date of birth
14-05-1976
Country of birth
MALAYSIA

Sex
M

STATION



NRIC No. **S7577707H**



Date of issue
20-09-2013

BLK 22 LORONG PUNTING #17-03
SINGAPORE 576439

NRIC No. **S7577707H**

Date: **29/10/2014**

5220742

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

20 Sep 2000

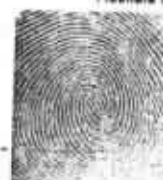


Licence No. **S7577707H**

NP 428A



NRIC No. **S7678570H**



Nationality
MALAYSIAN

Blood Group
A+ Date of issue
03-07-2001

22 LORONG PUNTING #17-03
SINGAPORE 576439
S7678570H

08/11/2014

8408645



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHUA TZE HON
Period of Insurance : 23 Jul 2018 To 22 Jul 2019
Engine No. : CVK036553
Chassis No. : WAUZZZF54HA037527

Vehicle No. : SLQ848P
Policy No. : 2100510350-01
Endorsement No. :
Issued Date : 20 Jun 2018

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHUA TZE HON - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125250

PREMIUM LEASING -JY

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSPEAM

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident.
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Nov 2018 08:41		08 Nov 2018 17:57 Edit Adj Rpt	S\$19,674.60 Edit Estimates	S\$19,674.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHUA TZE HON, ID: S767B570H, Tel: +6598533571								
Vehicle Reg. No.:	SLQ848P	Date of Loss:	03/11/2018 19:00 - :59 [16 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 5331228378SG	Policy/Cover Note No.:	2100510350-01 (Comprehensive)						
		Excess:	S\$1,600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 19/11/2018]								
Driver/Custodian:	CHRISTIE NG YEW SWAN (43 / Female) , NRIC: S7577707H, Tel: +6581834548 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (17/04/2019): Alert - Adj Mandate Approved (S\$19674.60) - SLQ848P - Claim Handler: Mohd Zawaye... - AIG_SG (19/11/2018): Alert - Adj Mandate Approved (S\$20552.00) - SLQ848P - Claim Handler: Mohd Zawaye... - AIG_SG (09/11/2018): Alert - Adj Mandate Approved (S\$13474.00) - SLQ848P - Claim Handler: Mohd Zawaye... - AIG_SG (09/11/2018): SLQ848P / OD / 03/11/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLQ848P (5331228378SG)
 OD
 Nov 3 2018 7:30PM
 [CHUA TZE HON]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Assessment Reports											1 per page		v	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print		
1	09/11/18 09:51	Adjuster Immediate Advice									Load HTM			
2	16/11/18 09:31	Adjuster Immediate Advice									Load HTM			
Photos/Images											3 per page		v	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print		
1	09/11/18 08:53	General View									Load JPG	☒		
2	09/11/18 08:54	General View									Load JPG	☒		
3	09/11/18 08:54	General View									Load JPG	☒		
4	09/11/18 08:54	General View									Load JPG	☒		
5	09/11/18 08:54	General View									Load JPG	☒		
6	09/11/18 08:54	General View									Load JPG	☒		
7	09/11/18 08:54	General View									Load JPG	☒		
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9	09/11/18 08:54	General View									Load JPG	☒		
10	09/11/18 08:54	General View									Load JPG	☒		
11	09/11/18 08:54	General View									Load JPG	☒		
12	09/11/18 08:54	General View									Load JPG	☒		
13	09/11/18 08:54	General View									Load JPG	☒		
14	09/11/18 08:54	General View									Load JPG	☒		
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22	09/11/18 08:54	General View									Load JPG	☒		
23	09/11/18 08:54	General View									Load JPG	☒		
24	16/11/18 09:24	Reinspection Photo									Load JPG	☒		
25	16/11/18 09:24	Reinspection Photo									Load JPG	☒		
26	16/11/18 09:24	Reinspection Photo									Load JPG	☒		
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28	16/11/18 09:24	Reinspection Photo									Load JPG	☒		
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30	16/11/18 09:24	Reinspection Photo									Load JPG	☒		
31	16/11/18 09:24	Reinspection Photo									Load JPG	☒		
32	16/11/18 09:24	Reinspection Photo									Load JPG	☒		
33	16/11/18 09:24	Reinspection Photo									Load JPG	☒		
34	16/11/18 09:24	Reinspection Photo									Load JPG	☒		

Assessment Reports			1 per page	☒
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35	16/11/18 09:24	Reinspection Photo	 Load JPG	☒
36	16/11/18 09:24	Reinspection Photo	 Load JPG	☒
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60	25/03/19 17:36	Reinspection Photo	 Load JPG	☒
61	25/03/19 17:36	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/11/18 08:52	Singapore Accident Statement	 Load PDF	
2	09/11/18 08:52	Certificate of Insurance	 Load PDF	
3	09/11/18 08:52	Driver's Driving License	 Load PDF	
4	09/11/18 08:52	MARK ESTIMATE	 Load PDF	
5	16/11/18 09:17	SUPPLEMENTARY	 Load PDF	
6	16/11/18 09:32	1ST MARK ESTIMATE	 Load PDF	
7	09/04/19 16:35	Supplementary	 Load PDF	
8	17/05/19 12:26	Discharge Voucher	 Load PDF	
9	17/05/19 12:26	Workshop Invoice	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	05/11/18 14:13	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	05/11/18 13:14	Police Report	 Load JPG	☒
2	05/11/18 13:17	Accident Photo	 Load JPG	☒
3	05/11/18 13:17	Driving License	 Load JPG	☒
4	05/11/18 13:17	Accident Photo	 Load JPG	

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
				☒
5	05/11/18 13:17	Accident Photo	 Load JPG	☒
6	05/11/18 13:17	Accident Photo	 Load JPG	☒
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13	05/11/18 13:17	Accident Photo	 Load JPG	☒
14	05/11/18 13:17	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	05/11/18 13:14	Sketch Plan	 Load JPG	☒
2	05/11/18 13:14	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18020260/AVBE2

Date: 17/05/2019

REFERENCE

Insured/Claimant: CHUA TZE HON Policy No: 2100510350-01
Date of Loss: 03/11/2018 Nature of Claim: OD Claim No: 5331228378SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLQ848P
Make & Model: AUDI A5, 2.0 SPORTBACK (A) Engine No: CVK036553
Reg. Date: 23/06/2017 (Man. Year: 2017) Chassis No: WAUZZZF54HA037527
Colour: Black Odometer: 19767 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$150,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,424.92	9,407.60	5,017.32	34.78
Miscellaneous Items	0.00	0.00	0.00	
Labour	16,892.00	10,267.00	6,625.00	39.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	31,316.92	19,674.60	11,642.32	37.18
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
(S\$)	29,716.92	18,074.60	11,642.32	39.18
+ GST 7.00/7.00% (S\$)	2,080.18	1,265.22	814.96	39.18
Nett Amount (S\$)	31,797.10	19,339.82	12,457.28	39.18

INSPECTION

Date of Assignment: 08/11/2018
Date Inspected: 08/11/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 12.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR - LH	Distorted	2,692.00 FS	*2,153.60 FS
2	1		*FRONT OUTER DOOR SEAL - LH	Necessary	192.00 FS	*153.20 FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
5	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
6	1		*FRONT DOOR CATCH - LH	Damaged	105.00 FS	*84.00 FS
7	1		*FRONT DOOR CATCH COVER - LH	Not Necessary	13.00 FS	*- FS
8	1		*FRONT DOOR TRIM - LH	Damaged	138.00 FS	*110.40 FS
9	1		*FRONT WINDOW REGULATOR WITHOUT MOTOR - LH	Not Necessary	309.00 FS	*- FS
10	1		*FRONT DOOR HANDLE TRIM - LH	Not Necessary	48.00 FS	*- FS
11	1		*FRONT DOOR MOUNTING BAR - LH	Not Necessary	143.00 FS	*- FS
12	1		*REAR DOOR - LH	Distorted	2,692.00 FS	*2,153.60 FS
13	1		*REAR OUTER DOOR SEAL - LH	Necessary	192.00 FS	*153.20 FS
14	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
15	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
16	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
17	1		*REAR DOOR CATCH - LH	Not Necessary	105.00 FS	*- FS
18	1		*REAR DOOR COVER CATCH - LH	Not Necessary	12.00 FS	*- FS
19	1		*REAR DOOR HINGE HALF - LH	Bent	40.00 FS	*31.68 FS
20	1		*REAR DOOR HINGE HALF LOWER - LH	Bent	65.00 FS	*52.00 FS
21	1		*REAR DOOR HINGES HALVES UPPER - LH	Not Necessary	40.00 FS	*- FS
22	1		*REAR DOOR HINGE HALVES LOWER - LH	Not Necessary	40.00 FS	*- FS
23	1		*REAR DOOR SEAL, INNER - LH	Cut	511.00 FS	*408.80 FS
24	1		*REAR WINDOW REGULATOR WITHOUT MOTOR - LH	Not Necessary	309.00 FS	*- FS
25	1		*REAR WINDOW REGULATOR MOTOR - LH	Not Necessary	228.00 FS	*- FS
26	1		*EDGE PROTECTION - LH	Not Necessary	134.00 FS	*- FS
27	1		*MOLDING-ROOF	Not Necessary	543.00 FS	*- FS
28	1		*REAR WINDOW SLOT SEAL WITH TRIMS STRIP - LH	Not Necessary	317.00 FS	*- FS
29	1		*REAR WINDOW SLOT SEAL WITH TRIM STRIP CHROME - LH	Not Necessary	345.00 FS	*- FS
30	1		*SIDE MEMBER TRIM	Deformed	723.00 FS	*578.40 FS
31	1		*SIDE MEMBER TRIM ATTACHMENT PARTS	Necessary	111.00 FS	*88.80 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
32	1		*ADHESIVE TAPE	Necessary	182.00 FS	*145.20 FS
33	1		*REAR RIM - LH	Cut	934.00 FS	*747.20 FS
34	4		*RUBBER VALVE	Necessary	12.00 FS	*8.96 FS
35	1		*SUNDRIES	Necessary	500.00 FS	*99.44 FS
36	1		*SIDE MEMBER	Dented	1,642.40 FS	*1,642.40 FS
37	1		*STICKER FOR AIRBAG	Necessary	16.72 FS	*16.72 FS
38	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
39	1		*ARYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
40	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
41	1		*SILL TRIM STRIP	Not Necessary	82.80 FS	*- FS
42	1		*METAL FILLER	Necessary	280.00 FS	*280.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 14,424.92 9,407.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISLodge AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR CHECK FUNCTION	New	360.00	360.00
2	TO REMOVE AND TRANSFER LHS FRONT AND REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	New	560.00	560.00
3	TO DISMANTLE REAR BUMPER, LHS FRONT DOOR, LHS REAR AND LHS SILL PANEL TRIM. TO REPAIR REAR BUMPER AND LHS REAR FENDER. TO INSPECT LHS B-PILLAR FOR FURTHER DAMAGES. TO RENEW LHS FRONT DOOR, LHS REAR DOOR AND LHS SILL PANEL TRIM. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	4,200.00	2,000.00
4	TO RESPRAY REAR BUMPER, LHS FRONT DOOR, LHS REAR DOOR, LHS SILL PANEL TRIM, DOOR HANDLES, HINGES AND LHS REAR FENDER	New	4,400.00	2,475.00
5	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
7	CUT OUT AND REWELD LHS SILL PANEL AND LHS B-PILLAR	New	3,500.00	1,500.00
8	TO RESPRAY LHS B-PILLAR, LHS SILL PANEL AND DOOR ENTRANCES. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT	New	1,600.00	1,100.00
9	TO REMOVE AND REINSTALL FRONT SEAT ASSY, BACK REST, ABCD PILLAR TRIMS, SILL TRIMS, CARPETS, ELECTRONIC COMPONENTS AND FUSE TRAYS	New	1,800.00	1,800.00
Gross Labour Cost (\$\$)			16,892.00	10,267.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >