

## Vic (LKKAuto)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Wednesday, 20 February, 2019 11:10 AM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [AIG]: URGENT / REMINDER LOD Re: Accident on 1/11/2018 involving SHC 4390L & SME 1789X (AIG's insured) Our Ref: TAX/11/18/2007/lg // LKK Ref: CC3/AIG18020258/T1ha3  
**Attachments:** 11 18 2007 - DV.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$4,200.00 in respect of our own losses payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** 19/02/2019 16:31  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: [AIG]: URGENT / REMINDER LOD Re: Accident on 1/11/2018 involving SHC 4390L & SME 1789X (AIG's insured) Our Ref: TAX/11/18/2007/lg // LKK Ref: CC3/AIG18020258/T1ha3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we offer a global sum of **\$4,200.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Olivia Lau (LKKAuto)

**Sent:** Tuesday, 19 February, 2019 3:06 PM

**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Vic (LKKAuto)

**Cc:** CS A Team; Admin A

**Subject:** [AIG]: URGENT / REMINDER LOD Re: Accident on 1/11/2018 involving SHC 4390L & SME 1789X (AIG's insured) Our Ref: TAX/11/18/2007/lg // LKK Ref: CC3/AIG18020258/T1ha3

[LKK Ref: CC3/AIG18020258/T1ha3](#)

Hi Lee Gek,

Thank you for your email. This case is under the care of [Vic](#).

Best Regards,

**Olivia Lau** | Admin Manager

**LKK Auto Consultants**

phone: 6256-3561 | email: [olivialau@lkkauto.com](mailto:olivialau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Tuesday, 19 February, 2019 12:00 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** URGENT / REMINDER LOD Re: Accident on 1/11/2018 involving SHC 4390L & SME 1789X (AIG's insured) Our Ref: TAX/11/18/2007/lg

**URGENT  
REMINDER**

Dear All,

We refer to our LOD of 12/12/2018 and note that there is no response and not even an acknowledgement at all.

Please let us have your offer **by 26<sup>th</sup> February 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

**Sent:** 12/12/2018 11:07

**To:** CS A Team; Admin A

**Subject:** LOD Re: Accident on 1/11/2018 involving SHC 4390L & SME 1789X (AIG's insured) Our Ref: TAX/11/18/2007/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$3000.00
Loss of Rental	\$1538.12 ( 11.5 days x \$133.75 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$4545.12</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

