

Adrian

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 1800031240Claims No. 616282132559Sum Insured: _____ Excess: 800 13/11/18

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 1481C.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 hrs days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SCU866Y Yr Regn: 2018, March.Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4. c.c. 1984.Colour Blue A/C: Insured / Std / Nil / NASp. Reading 18745 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WAU22ZF48JA125705Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / SRim / STD A/Rim orTyre Size: F: 205/60R16R: 205/60R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

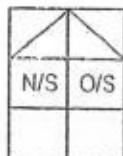
TOYO / YOKO or Continental

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 08/11/18Survey held at PremiumDes. of Damages: Frt / Rear / O/S / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.



Date / Time Action / Instruction

02 ALG.SCU 866Y - CC3 / ALG1802057 / Adn2DA: 2801201813/11/18 @ 9.01am Informed James ex \$800 by email.17/11/18 @ 2.56pm confirmed with our final fig \$4910.48, 4 days.
(Red \$3440.52, 40%)

RECEIVED 04 JAN 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 04/11/18

2) _____

3) _____

4) _____

5) _____

6) _____

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

20010210

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 17 December 2018 2:56 PM
To: 'Boo seng yak'; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SCU866Y - OD AIG - SURVEYED 8 NOV 18

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$4,910.48 before excess \$800.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 17 December 2018 9:14 AM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SCU866Y - OD AIG - SURVEYED 8 NOV 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$4910.48 @ 4 Days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 13 November 2018 9:00 AM
To: 'Claims'; SUR
Subject: RE: OD CLAIMS FOR SLJ 908 L & SCU 866 Y

Dear James,

Please refer to the estimate marking of SCU 866Y, our surveyor already wrote authorise repair at the last page of estimate.

Kindly take note that the excess of SCU 866Y is \$800.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 12 November 2018 6:27 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SLJ 908 L & SCU 866 Y

Dear Shiau Chan,

Kindly advise approval and excess for the above mentioned case?
Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4219H
Vehicle Details	
Vehicle No.:	SCU866Y
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CVK056485
Chassis No.:	WAUZZZF48JA125705
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,425.00
Original Registration Date:	28 Mar 2018
First Registration Date:	28 Mar 2018
Transfer Count:	0
Actual ARF Paid:	\$38,795.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Mar 2028
PARF Rebate Amount:	\$29,096.00
Intended COE Rebate Details	
COE Expiry Date:	27 Mar 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$44,000.00
COE Rebate Amount:	\$40,023.00
Total Rebate Amount:	\$69,119.00

The information contained herein is correct as at 09 Nov 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/11/2018 14:22
Date Of Accident	05/11/2018 07:20
Exact Location Of Accident	CARPARK BEHIND BLK 101 YISHUN AVE 5
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCU866Y
Insured/Policyholder	
Name Of Registered Owner	LEE NAM WAH
NRIC No	S2564219H
Email Address	LEE_NAM_WAH@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-96267501
Alternative Phone No	OTHERS-96267501

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800031240
Cover Note Number	

Driver

Name of Driver	LEE NAM WAH
NRIC No	S2564219H
Date Of Birth	05/06/1964
Occupation	INDOOR
Date Of Driving Pass	18/09/1989
Driving Experience	29 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-96267501
Fax Number	
Contact Number	OTHERS-96267501
EMAIL Address	LEE_NAM_WAH@HOTMAIL.COM

Address	BLK 222 YISHUN STREET 21 #10-445
Postcode	760222
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 05/11/2018 AT 7:19 AM, I WAS ABOUT TO REVERSE MY (SCU866Y) VEHICLE, INTO AN EMPTY CAR PARK LOT. SUDDENLY, A VEHICLE ON MY RIGHT SIDE HIT ONTO MY VEHICLE'S BUMPER. WE EXCHANGED DRIVER'S LICENSE PARTICULAR AND BOTH OF US DECIDED TO INFORM OUR OWN INSURANCE COMPANY. THE OTHER PARTY VEHICLE IS SKC8891X.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKC8891X
Vehicle Make/Model/Colour	MERCEDES E200
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LIM YEW HOU
NRIC/Passport Number	S6840872E
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

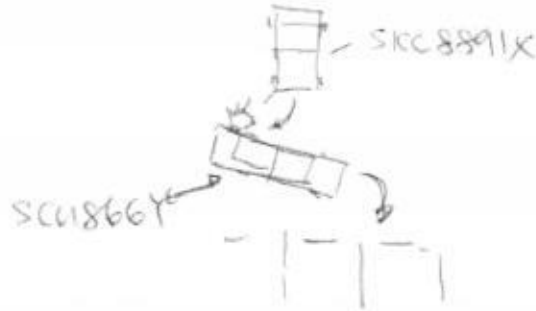
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: JAMES TAN
NRIC/FIN No.:



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 5-Nov-2018 at 7.19am, I was about to reverse my (SCU866Y) vehicle into an empty car park lot. Suddenly a vehicle on my right side hit onto my vehicle's bumper. We exchanged drivers license particular and both of us decided to inform our own insurance company. The other party vehicle is SKC8891X.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: JAMES TAN
NRIC/FIN No.:



Accident Photo



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S2564219H



Name

LEE NAM WAH

李南华

Race

CHINESE

Date of Birth

05-05-1964

Sex

M

Country of Birth

MALAYSIA

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number
Name S2564219H

LEE NAM WAH

Birth Date 05 Jun 1964

Issue Date 08 Sep 2003



8218148



NRIC No. S2564219H



Nationality

MALAYSIAN

Blood Group

O+

Date of Issue

27-09-1996

Address

APT BLK 222 YISHUN STREET 21
#10-445
SINGAPORE 760222

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

18 Sep 1989

NP 428A





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LEE NAM WAH
Period of Insurance : 28 Mar 2018 To 27 Mar 2019
Engine No. : CVK056485
Chassis No. : WAUZZZF48JA125705

Vehicle No. : SCU866Y
Policy No. : 1800031240
Endorsement No. :
Issued Date : 29 Mar 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LEE NAM WAH - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) Part V of the Road Transport Act 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules 1989 (Malaysia).)


0504125223

PREMIUM LEASING - SH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S2564219H



Name

LEE NAM WAH

李南华

Race

CHINESE

Date of Birth

05-06-1964

Sex

M

Country of Birth

MALAYSIA

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S2564219H

Name

LEE NAM WAH

Birth Date: 05 Jun 1964

Issue Date: 08 Sep 2003



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NRIC No. S2564219H



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O+

27-09-1996

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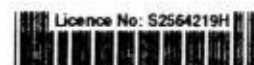
APT BLK 222 YISHUN STREET 21
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SINGAPORE 760222

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of
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18 Sep 1989



NP 428A

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 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

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EXCESS

Section 1
 Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LEE NAM WAH - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

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0504125223

PREMIUM LEASING - SH
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Cheng Qian Yee

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1263/2018/GW
Date	:	08-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Lee Nam Wah
Address	:	Blk 222 Yishun St 21 #10-445 Singapore 760222
Telephone	:	HP +65 96267501
Type of Claim	:	Own Damage Claims
Policy No.	:	1800031240
Vehicle No	:	SCU 866 Y
Model Code	:	Audi A4 Sedan 2.0 TFSI
Model / Year	:	Mar-18
Engine No	:	CVK 056485
Chassis No	:	WAUZZZF48JA125705
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	05-Nov-18
Place of Accident	:	Car Park Behind BLK 101 Yishun Ave 5

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SCU 866 Y

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlights washer assy and parking aid.	S/N \$ 480.00 ✓
2	To dismantle and renew front bumper, rhs front fender . Re-oraganise front crash management components. Reinstall all parts removed.	\$ 1,800.00 1000 ✓
3	To respray front bumper, rhs front fender.	\$ 1,500.00 1100 ✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: <u>\$ 3,972.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCU 866 Y

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Deformed</i>	\$ 1,902.00	✓ 101.60
2	FRONT BUMPER FIXING PARTS	\$ 245.00	+
3	FRONT BUMPER SECURING STRIP	\$ 30.00	+
4	FRONT BUMPER CLOSING ELEMENT	\$ 180.00	+
5	FRONT BUMPER AIR GUIDE-RH	\$ 73.00	+
6	FRONT BUMPER SEAL RING	4 \$ 14.00	+
7	FRONT BUMPER GUIDE SECTION-RH	\$ 32.00	+
8	FRONT FENDER-RH <i>Dented</i>	\$ 665.00	✓ 53x
9	FRONT FENDER ATTACHEMENT PARTS-RH <i>Not New</i>	\$ 45.00	? X
10	FRONT FENDER CLOSING ELEMENT-RH	\$ 44.00	+
11	FRONT FENDER BRACKET-RH	\$ 31.00	+
12	FRONT FENDER DEFORMATION BRACKET-RH	\$ 43.00	+
13	FRONT FENDER BRACE-RH	\$ 103.00	+
14	FRONT FENDER COVER-RH <i>Not New</i>	\$ 27.00	✓ 21.04
15	FRONT FENDER TOP COVER-RH	\$ 20.00	✓ 15.36
16	FRONT WHEEL HOUSING LINER-RH	\$ 209.00	+
17	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 78.00	+
18	FRONT WHEEL SPOILER-RH	\$ 63.00	+
19	FRONT END PLATE FOR WHEEL SPOILER-RH	\$ 31.00	+
20	FRONT STONE CHIP GUARD-RH <i>New</i>	\$ 44.00	✓ 34.56
21	SUNDRIES <i>Not New</i>	\$ 300.00	? 13.72 ✓
TOTAL SPARE PARTS		\$ 4,179.00	
TOTAL LABOUR CHARGES		\$ 3,972.00	
GRAND TOTAL		\$ 8,151.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Adrian Lim.
: 08/11/18.
:
:
:
:
: Authorised Repairs, 04 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1263/2018/GW
Date	:	8-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
4 days - ok - jb 17 Dec 18

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Lee Nam Wah
Address	:	Blk 222 Yishun St 21 #10-445 Singapore 760222
Telephone	:	HP +65 96267501
Type of Claim	:	Own Damage Claims
Policy No.	:	1800031240
Vehicle No	:	SCU 866 Y
Model Code	:	Audi A4 Sedan 2.0 TFSI
Model / Year	:	Mar-18
Engine No	:	CVK 056485
Chassis No	:	WAUZZZF48JA125705
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	5-Nov-18
Place of Accident	:	Car Park Behind BLK 101 Yishun Ave 5

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SCU 866 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0263/2018/MAS

2 Jan 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SCU 866 Y, Audi A4 Sedan 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SCU 866 Y**, claimant, **Mr. Lee Nam Wah**, please find the related document per attached.

1. A copy of the Original invoice no. 85013302 – S\$4,398.21
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SCU 866 Y

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Nov 2018		08 Nov 2018 17:51 Edit Adj Rpt	S\$4,910.48 Edit Estimates	S\$4,910.48 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	LEE NAM WAH, ID: S2564219H, Tel: +6596267501, Email: LEE_NAM_WAH@HOTMAIL.COM								
Vehicle Reg. No.:	SCU866Y	Date of Loss:	05/11/2018 07:00 - :59 [7 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 6162821325SG	Policy/Cover Note No.:	1800031240 (Comprehensive)						
		Excess:	S\$800.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 19/11/2018]								
Driver/Custodian:	LEE NAM WAH (54 / Male), NRIC: S2564219H, Tel: +6596267501								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (12/11/2018): SCU866Y / OD / 05/11/2018 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SCU866Y (6162821325SG)

OD

Nov 5 2018 7:20AM





[LEE NAM WAH]

Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer	
Video						1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print			
1	05/11/18 15:31	Video - Accident [Linked Accident Report Documents]		Load MP4				
Photos/Images						3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	17/12/18 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
2	17/12/18 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
3	17/12/18 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
4	17/12/18 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
5	17/12/18 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
6	17/12/18 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
7	17/12/18 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
Documentation						1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	09/11/18 14:48	Singapore Accident Statement		Load PDF				
2	09/11/18 14:48	Certificate of Insurance		Load PDF				
3	09/11/18 14:48	Driver's Driving License		Load PDF				
4	09/11/18 14:48	Certificate of Insurance		Load PDF				
5	07/01/19 13:52	WORKSHOP INVOICE		Load PDF				
6	07/01/19 13:52	DISCHARGE VOUCHER		Load PDF				

Linked Accident Report Documents

			View	Use Viewer	
Video		1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	05/11/18 15:31	Video - Accident		Load MP4	
Assessment Reports		1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	05/11/18 15:34	Accident Statement		Load HTM	
Photos/Images		3 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	05/11/18 14:43	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	05/11/18 14:43	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	05/11/18 14:43	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	05/11/18 14:43	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	05/11/18 14:43	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	05/11/18 14:43	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	05/11/18 14:43	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	05/11/18 14:43	ACCIDENT SCENE PHOTO		Load JPG	<input checked="" type="checkbox"/>
9	05/11/18 14:43	ACCIDENT SCENE PHOTO		Load JPG	<input checked="" type="checkbox"/>
10	05/11/18 14:43	ACCIDENT SCENE PHOTO		Load JPG	<input checked="" type="checkbox"/>
11	05/11/18 14:43	ACCIDENT SCENE PHOTO		Load JPG	<input checked="" type="checkbox"/>
12	05/11/18 14:43	ACCIDENT SCENE PHOTO		Load JPG	<input checked="" type="checkbox"/>
Documentation		1 per page		<input checked="" type="checkbox"/>	

No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	05/11/18 14:39	Sketch Plan		Load JPG	
2	05/11/18 14:39	Sketch Plan #2		Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18020257/AQBN2

Date: 07/01/2019

REFERENCE

Insured/Claimant: LEE NAM WAH Policy No: 1800031240
Date of Loss: 05/11/2018 Nature of Claim: OD Claim No: 6162821325SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SCU866Y
Make & Model: AUDI A4, 2.0 (A) Engine No: CVK056485
Reg. Date: 28/03/2018 (Man. Year: 2018) Chassis No: WAUZZZF48JA125705
Colour: Blue Odometer: 18745 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$148,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60R16 Rear Tyre Size: 205/60R18
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,179.00	2,138.48	2,040.52	48.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,972.00	2,772.00	1,200.00	30.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,151.00	4,910.48	3,240.52	39.76
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	7,351.00	4,110.48	3,240.52	44.08
+ GST 7.00/7.00% (S\$)	514.57	287.73	226.84	44.08
Nett Amount (S\$)	7,865.57	4,398.21	3,467.36	44.08

INSPECTION

Date of Assignment: 08/11/2018
Date Inspected: 08/11/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,902.00 FS	*1,521.60 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	245.00 FS	*- FS
3	1		*FRONT BUMPER SECURING STRIP	Not Necessary	30.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	180.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE-RH	Not Necessary	73.00 FS	*- FS
6	4		*FRONT BUMPER SEAL RING	Not Necessary	14.00 FS	*- FS
7	1		*FRONT BUMPER GUIDE SECTION-RH	Not Necessary	32.00 FS	*- FS
8	1		*FRONT FENDER-RH	Dented	665.00 FS	*532.00 FS
9	1		*FRONT FENDER ATTACHMENT PARTS-RH	Not Necessary	45.00 FS	*- FS
10	1		*FRONT FENDER CLOSING ELEMENT-RH	Not Necessary	44.00 FS	*- FS
11	1		*FRONT FENDER BRACKET-RH	Not Necessary	31.00 FS	*- FS
12	1		*FRONT FENDER BRACE-RH	Not Necessary	103.00 FS	*- FS
13	1		*FRONT FENDER COVER-RH	Necessary	27.00 FS	*21.04 FS
14	1		*FRONT FENDER TOP COVER-RH	Necessary	20.00 FS	*15.36 FS
15	1		*FRONT WHEEL HOUSING LINER-RH	Not Necessary	209.00 FS	*- FS
16	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	78.00 FS	*- FS
17	1		*FRONT WHEEL SPOILER-RH	Not Necessary	63.00 FS	*- FS
18	1		*FRONT END PLATE FOR WHEEL SPOILER-RH	Not Necessary	31.00 FS	*- FS
19	1		*FRONT STONE CHIP GUARD-RH	Necessary	44.00 FS	*34.56 FS
20	1		*SUNDRIES	Necessary	300.00 FS	*13.92 FS
21	1		*FRONT FENDER DEFORMATION BRACKET-RH	Not Necessary	43.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 4,179.00 2,138.48

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHTS WASHER ASSY AND PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,RHS FRONT FENDER.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,800.00	1,000.00
3	TO RESPRAY FRONT BUMPER,RHS FRONT FENDER	New	1,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			3,972.00	2,772.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >