

Surveyor:

Nha

DOI:

ASSIGNMENT

1-11-18

Date / Time:

1-11-18

Registered in Merimen:

8.11.18

Pre-assign / CCU / FTE



Insured Vehicle No.:

GSD 4782E

Claim No.:

009988393859

Name of Insured:

Veo Aquarium Enterprises

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S5

D.O.A.:

28.10.18

Place of Accident:

Sy - Kung.

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

TIB 1238 H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Shut. w.l



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call Of: 12/11/18 - vic

After call hr to OI: 12/11/18 - vic

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost: L19

S\$ 900.00

(1 days) Reduction: 29 %

Confirm by:

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

KAREN

Email ☐ Call ☐

Final Liability:

% 100

(Assessed / Assessed) BOLA S/N No.:

14

If NO or B 28, Ass. Lit:

Repair Cost:

S\$ 900.00

GOLD WORKING OUT (MURKIN)

Loss of Rental (LOR):

S\$ -

( days)

Loss of Use (LOU):

S\$ 800.00

(S300 x 1 days)

Loss of Income (LOI):

S\$ -

(S x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$ 7.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/Independent)

Legal Cost

S\$ -

1) Claim status: Net/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 320.00

Total:

S\$ 1,207.00

Global Sam S\$:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 1,207.00

Name 1:

SHUT BUSSES LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

-

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

-

Ala

52

## TOTAL

Page 10

VIC

Finalized

- Naz



# SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685582
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 31/01/2019

User ID : CatherineLee

Section A - Accident Details	
Registration Number	TIB1238H
Case Reference Number	BUS/10/18/5047
Registration Date	14/11/2003
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	HABIT
Name of Driver	Phang Chee Hng
Type of Accident	Side Swipe
Accident Date and Time	28/10/2018 2:05 PM
Accident Reported Date and Time	28/10/2018 3:45 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24096569
Special Instruction to ARC, if any	TIB1238H - THE CASING FOR EMERGENCY BUTTON NEAR FRONT DOOR BROKE. LEFT CENTRE PORTION OF BUS IS DAMAGED. GBD4782E (TP) - RIGHT FRONT PORTION. INSURED WITH AIG
Prepared Date and Time	1/11/2018 1:54 PM
Chassis Number	WEBB1232321098014
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$795.00	\$630.00
Total Spray Cost	\$448.00	\$324.00
Total Spare Part Cost	\$44.18	\$44.18
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$1,285.18	\$998.18
Lump Sum Total	\$1,300.00	\$990.00
Number of Repair Days	2.0	1.0
Prepared / Adjusted By	Kok Khoon Goh	Naz
ARC / Surveyor Sign Off Date	01/11/2018 2:00 PM	01/11/2018 5:05 PM
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685582
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 31/01/2019

User ID : CatherineLee

Section D - Details of Repair Estimates									
<b>Part 1 - Labour Works</b>									
Job Scope				Quotation from ARC			Adjusted by Surveyor, if applicable		
TO REPAIR LH PORTION				\$755.00			\$530.00 ✓		
Total Labour				\$755.00			\$530.00		
<b>Part 2 - Spray Painting &amp; Panel Beating Related Works</b>									
Job Scope				Quotation from ARC			Adjusted by Surveyor, if applicable		
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS				\$448.00			\$324.00 ✓		
Total Spray Painting & Panel Beating				\$448.00			\$324.00		
<b>Part 3 - Other Costs - Accident and Accident Repair Related Expense</b>									
Job Scope				Quotation from ARC			Adjusted by Surveyor, if applicable		
Total Other Costs									
<b>Part 4 - Spare Parts / Material Usage</b>									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			SIGNAL LIGHT COVER (ORANGE)	1.00	\$61.35	10.00	\$55.22	Replace	Replace
Total					\$61.35		\$55.22		✓ CRY
Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

PARTS \$ 55.22  
LESS L/S 20% \$ 44.17  
LABOUR \$530.00  
SPRAY \$324.00  
TOTAL \$898.17  
L/S TOTAL \$900.00 / 1 Day.

CONFIRMED LUMP SUM REPAIR \$ 900.00 / 1 Day.

NAZUKK  
Nf



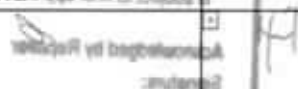

## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63655592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 01/11/2018

User ID : GohKK2

Section A - Accident Details	
Registration Number	TIB1238H
Case Reference Number	BUS/10/18/5047
Registration Date	14/11/2003
Company Type	SMRT Buses Ltd.
Make	MERCEDES
Model	HABIT
Name of Driver	Phang Chee Hing
Type of Accident	Side Swipe
Accident Date and Time	28/10/2018 2:05 PM
Accident Reported Date and Time	28/10/2018 3:45 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	TIB1238H - THE CASING FOR EMERGENCY BUTTON NEAR FRONT DOOR BROKE. LEFT CENTRE PORTION OF BUS IS DAMAGED GBD4782E (TP) - RIGHT FRONT PORTION, INSURED WITH AIG
Prepared Date and Time	01/11/2018 1:54 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$795.00	\$0.00
Total Spray Cost	\$445.00	\$0.00
Total Spare Part Cost	\$44.18	\$0.00
Total Other Cost	\$0.00	\$0.00
<b>TOTAL COST</b>	<b>\$1,285.18</b>	<b>\$0.00</b>
Lump Sum Total	\$1,300.00	\$0.00
Number of Repair Days	2.0	
Prepared / Adjusted By	ARC Manager Team	
ARC / Surveyor Sign Off Date	01/11/2018 2:00 PM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

## Vic (LKKAuto)

**From:** Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)  
<eileenbay@smrt.com.sg>  
**Sent:** Thursday, 14 March, 2019 11:14 AM  
**To:** CS A Team; Admin A  
**Subject:** LOD - ACCIDENT INVOLVING TIB1238H AND GBD4782E ON 28/10/2018 ALONG SUNGEI KADUT DRIVE  
**Attachments:** TIB1238H.PDF; img-314105450-0001.pdf

Our Ref: BUS/10/18/5047/EB

Dear Sir / Madam,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle Reg. No.: TIB1238H.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$900.00
Loss of Use	\$350.00 ( 1 days x \$350.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$1,257.00</b>

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Kindly issue payment in favour to SMRT BUSES LTD.

Thanks and regards,

*Eileen Bay*

Claims and Insurance Agency

DID: +65 6556 3549 | E: [eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140





12 NOVEMBER 2018

**YEO AQUARIUM ENTERPRISES  
7 LIM CHU KANG LANE 6D  
SINGAPORE 719764  
ATTN: THE MANAGEMENT**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC3/AIG18020254/Nha3**

**YOUR REF : GBD 4782E**

**ACCIDENT INVOLVING GBD 4782E AND TIB 1238H ALONG SUNGEI KADUT ON  
28.10.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of TIB 1238H against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle TIB 1238H. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933. TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[Yeo-bh@hotmail.com](mailto:Yeo-bh@hotmail.com)  
(Email)



## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 12 November, 2018 3:20 PM  
**To:** Yeo-bh@hotmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: GBD 4782E\_ACCIDENT INVOLVING GBD 4782E AND TIB 1238H ALONG SUNGEI KADUT ON 28.10.2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

12 NOVEMBER 2018

**YEO AQUARIUM ENTERPRISES  
7 LIM CHU KANG LANE 6D  
SINGAPORE 719764  
ATTN: THE MANAGEMENT**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC3/AIG18020254/Nha3  
YOUR REF : GBD 4782E  
ACCIDENT INVOLVING GBD 4782E AND TIB 1238H ALONG SUNGEI KADUT ON 28.10.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of TIB 1238H against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle TIB 1238H. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.


**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**


I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **TIB 1238H** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **TIB 1238H** that was damaged pursuant to the accident which occurred on **28/10/2018** (date) along **SUNGEI KADUT** (location) involving vehicle no/s **GBD 4782E** ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 24 (day) of 05 (month) 2019 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

 *Kanendran*

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$900.00** (Repair Cost), **S\$300.00** (Loss of ~~Rental~~/Use), **S\$7.00** (Disbursement), for vehicle no. **TIB 1238H** that was damaged pursuant to the accident which occurred on **28/10/2018** (date) along **SUNGEI KADUT** (location) involving vehicle no/s **GBD 4782E**. This is pursuant to the inspection conducted on **01/11/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **TIB 1238H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **TIB 1238H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of 05 (month) **2019** (year)

 NKE

Signed by appointed surveyor

  Karen Chan

Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV190200156  
Date : 18.02.2019  
Vehicle No. : TIB1238H  
Your Ref No. : BUS/10/18/5047  
Our Ref No. : 24098569  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	900.00
GRAND TOTAL				\$ 900.00

Remark :

Make/Model : MERCEDES 0405G  
Accident Date : 28.10.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd

## Enquire Transaction History

## Transaction History Details

Log Date/Time:	30 Oct 2018 / 14:57:48		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBD4782E		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20181030145748281227

Search Date / Time: 28 Oct 2018 14:05:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express



































## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Oct 2018 <a href="#">Edit Reg</a>		01 Nov 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$900.00</b> <a href="#">Edit Estimates</a>	<b>S\$900.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>




Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	YEO AQUARIUM ENTERPRISES, Co. Reg. No.: 20249700C								
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	TIB1238H	Date of Loss:	28/10/2018 14:00 - :59 [179 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0099883938SG	Policy/Cover Note No.:	2100390889 (Comprehensive)						
Vehicle Reg. No. (Insured):	GBD4782E	Policy No. (Claimant):	D-18090224MFBP						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 19/11/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (09/11/2018): Request to upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*TIB1238H (0099883938SG)  
[GBD4782E]  
TP  
SMRT BUSES LTD  
Oct 28 2018 2:00PM  
[YEO AQUARIUM ENTERPRISES]  
SMRT Automotive Services Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit	
<b>Photos/Images</b>			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/05/19 16:41	Odometer Reading	 Load JPG <input checked="" type="checkbox"/>	
2	21/05/19 16:41	Chassis Number	 Load JPG <input checked="" type="checkbox"/>	
3	21/05/19 16:42	General View	 Load JPG <input checked="" type="checkbox"/>	
4	21/05/19 16:42	General View	 Load JPG <input checked="" type="checkbox"/>	
5	21/05/19 16:42	General View	 Load JPG <input checked="" type="checkbox"/>	
6	21/05/19 16:42	General View	 Load JPG <input checked="" type="checkbox"/>	
7	21/05/19 16:42	General View	 Load JPG <input checked="" type="checkbox"/>	
8	21/05/19 16:42	General View	 Load JPG <input checked="" type="checkbox"/>	
9	21/05/19 16:42	General View	 Load JPG <input checked="" type="checkbox"/>	
10	21/05/19 16:42	General View	 Load JPG <input checked="" type="checkbox"/>	
11	21/05/19 16:42	General View	 Load JPG <input checked="" type="checkbox"/>	
12	21/05/19 16:42	General View	 Load JPG <input checked="" type="checkbox"/>	
13	21/05/19 16:42	General View	 Load JPG <input checked="" type="checkbox"/>	
14	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
15	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
16	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
17	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
18	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
19	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
20	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
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22	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
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24	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
25	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
26	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
27	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
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29	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
30	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
31	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
32	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
33	21/05/19 16:42	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	



Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/11/18 10:55	TP ESTIMATE - MARKED	 Load PDF	
2	09/11/18 10:55	TP GIA REPORT	 Load PDF	
3	12/11/18 15:22	EMAIL TO OI	 Load PDF	
4	12/11/18 15:22	LETTER TO OI	 Load PDF	
5	06/06/19 10:38	WORKSHOP INVOICE	 Load PDF	
6	06/06/19 10:38	AUTHORISATION TO ACT FORM	 Load PDF	
7	06/06/19 10:38	Release Voucher	 Load PDF	
8	06/06/19 10:38	LTA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	09/11/18 08:53	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBD4782E (Insd veh)	Model:	MERCEDES-BENZ O405G
	TIB1238H (TP veh)		12.0 D (A)
Date of Accident:	28/10/2018		

Global Sum Settlement	:	[ ]	Yes	[ X ]	No
Repair Estimate	:	\$		1,302.35	
Final Repair Cost	:	\$		900.00	
Loss of Use	:	\$		300.00	1.00 days at \$300.00 per day
Rental (if any)	:	\$		0.00	days
LTA / GIA Search Fee	:	\$		7.00	
Others:	:	\$		0.00	
	:	\$			
Final Settlement Sum	:	\$		1,207.00	

Is Third Party Workshop GIA Registered? [ ] YES [ X ] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Buses Ltd	:	\$ 1,207.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

06 Jun  
2019

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18020254/NHA3Q2

Date: 06/06/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100390889

Claimant Vehicle  
No : TIB1238H

Insured Vehicle No : GBD4782E

Date of Loss: 28/10/2018

Nature of Claim: TP

Claim No: 0099883938SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: TIB1238H

Make &amp; Model: MERCEDES-BENZ O405G, 12.0 D (A)

Engine No: 44797720082180

Reg. Date: 14/11/2003 (Man. Year: 2002)

Chassis No: WEB61232321099014

Colour: Multi-colour

Odometer: 52924 km

Engine Capacity: 11967 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5

Rear Tyre Size: 275/70 R22.5

Front Left Side: Firenza 7 mm

Rear Left Side: Firenza 7 mm

Front Right Side: Firenza 7 mm

Rear Right Side: Firenza 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	61.35	55.21	6.14	10.01
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,241.00	854.00	387.00	31.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>1,302.35</b>	<b>909.21</b>	<b>393.14</b>	<b>30.19</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>900.00</b>		
<b>Nett Amount (S\$)</b>	<b>1,302.35</b>	<b>900.00</b>	<b>402.35</b>	<b>30.89</b>
<b>+ Loss of Use (1.0 x S\$300.00/day) (S\$)</b>		300.00		
<b>+ Doc/Search Fee (S\$)</b>		7.00		
<b>Nett Liability (S\$)</b>		<b>1,207.00</b>		

## INSPECTION

Date of Assignment: 01/11/2018

Date Inspected: 01/11/2018 Inspected At:

SMRT Automotive Services Pte Ltd  
(Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 1.0 days

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**Adjuster:** Muhammad Nazril Bin Abdullah**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SIGNAL LIGHT COVER (ORANGE)	Cracked	61.35 F	*61.35 FL
					<b>Sub Total (S\$)</b>	<b>61.35</b>
					<b>- List Item Discount on L Items 0.00/10.00% (S\$)</b>	<b>6.14</b>
					<b>Total Parts (S\$)</b>	<b>55.21</b>

F=Franchise part, L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR LH PORTION	New	795.00	530.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	446.00	324.00
Gross Labour Cost (\$\$)			1,241.00	854.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >