

## Vic (LKKAUTO)

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**From:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
<ChanSiauChin@smrt.com.sg>  
**Sent:** Friday, 24 May, 2019 9:29 AM  
**To:** Vic (LKKAUTO); Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Admin A  
**Subject:** RE: LOD - ACCIDENT INVOLVING TIB1238H AND GBD4782E ON 28/10/2018  
ALONG SUNGEI KADUT DRIVE LKK REF CC3/AIG18020254/Nha3  
**Attachments:** img-524092049-0001.pdf  
**Importance:** High

Without Prejudice

Dear Vic,

A copy of duly-signed DV as attached for your perusal and the original copy will be forwarded via post soon.  
Please let us have your cheque of \$1207.00 made payable to SMRT Buses Ltd.

Thanks & Regards,  
Karen Chan  
Claims Department  
Tel: 6556 3523

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** 21/05/2019 16:51  
**To:** Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A; Vic (LKKAUTO)  
**Subject:** RE: LOD - ACCIDENT INVOLVING TIB1238H AND GBD4782E ON 28/10/2018 ALONG SUNGEI KADUT DRIVE  
LKK REF CC3/AIG18020254/Nha3

Without Prejudice

Dear Eileen,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we offer below amount to settle your client's claim.

Cost of Repair	\$900.00
Loss of Use	\$300.00 ( 1 days x \$300.00
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$1,207.00</b>

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:eileenbay@smrt.com.sg>]

**Sent:** Monday, 6 May, 2019 4:58 PM

**To:** Vic (LKKAuto)

**Cc:** CS A Team; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

**Subject:** RE: LOD - ACCIDENT INVOLVING TIB1238H AND GBD4782E ON 28/10/2018 ALONG SUNGEI KADUT DRIVE

**Importance:** High

**WITHOUT PREJUDICE**

**2<sup>ND</sup> REMINDER**

Dear Vic,

Please respond to our claim asap.

Thanks and regards,

*Eileen Bay*

Claims and Insurance Agency

DID: +65 6556 3549 | E: [eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140



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**From:** Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)

**Sent:** Friday, 12 April 2019 12:30 PM

**To:** Vic (LKKAuto)

**Cc:** CS A Team ([cs-a@lkkauto.com](mailto:cs-a@lkkauto.com))

**Subject:** RE: LOD - ACCIDENT INVOLVING TIB1238H AND GBD4782E ON 28/10/2018 ALONG SUNGEI KADUT DRIVE

**WITHOUT PREJUDICE**

Dear Vic,

Refer to our LOD dd on 14/3/19.  
Please let us have your offer.

Thanks and regards,

*Eileen Bay*

Claims and Insurance Agency  
DID: +65 6556 3549 | E: [eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)  
6 Ang Mo Kio Street 62  
Singapore 569140



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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** 14 March 2019 18:03

**To:** Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) <[eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** FW: LOD - ACCIDENT INVOLVING TIB1238H AND GBD4782E ON 28/10/2018 ALONG SUNGEI KADUT DRIVE

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18020254/Nha3	Vic

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) <[eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)>

**Sent:** Thursday, 14 March 2019 11:14 AM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD - ACCIDENT INVOLVING TIB1238H AND GBD4782E ON 28/10/2018 ALONG SUNGEI KADUT DRIVE

Our Ref: **BUS/10/18/5047/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **TIB1238H**.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$900.00
Loss of Use	\$350.00 ( 1 days x \$350.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$1,257.00</b>

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

*Eileen Bay*

Claims and Insurance Agency

DID: +65 6556 3549 | E: [eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140

