

Vic (LKKAUTO)

From: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
<ChanSiauChin@smrt.com.sg>
Sent: Wednesday, 14 August, 2019 2:23 PM
To: Vic (LKKAUTO)
Cc: Admin A; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: LOD - ACCIDENT INVOLVING SMB102A AND SLK8735K ON 27/10/2018 ALONG SOMERSET ROAD LKK REF CC3/LCR18020253/Nha3; BUS/10/18/1045/KC
Attachments: img-814141801-0001.pdf
Importance: High

Without Prejudice

Dear Vic,

A copy of duly-signed DV as attached for your necessary action.
Please let us have your payment soon.

Thanks & Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 08/08/2019 14:18
To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Vic (LKKAUTO); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: LOD - ACCIDENT INVOLVING SMB102A AND SLK8735K ON 27/10/2018 ALONG SOMERSET ROAD LKK REF CC3/LCR18020253/Nha3; BUS/10/18/1045/KC

WITHOUT PREJUDICE

Dear Karen,

We refer to the below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we confirm acceptance of your offer of **\$2,007.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

[<mailto:ChanSiauChin@smrt.com.sg>]

Sent: Thursday, 18 July, 2019 3:11 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: LOD - ACCIDENT INVOLVING SMB102A AND SLK8735K ON 27/10/2018 ALONG SOMERSET ROAD LKK REF CC3/LCR18020253/Nha3; BUS/10/18/1045/KC

Importance: High

Without Prejudice

Dear Vic,

A copy of video footage as attached for your easy reference.

Please let us have your offer soon.

Thanks & Regards,

Karen Chan

Claims Department

Tel: 6556 3523

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 08/07/2019 11:49

To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD - ACCIDENT INVOLVING SMB102A AND SLK8735K ON 27/10/2018 ALONG SOMERSET ROAD LKK REF CC3/LCR18020253/Nha3

WITHOUT PREJUDICE

Dear Karen,

We refer to the above matter.

We would like to request for the video footage for this accident.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:eileenbay@smrt.com.sg>]

Sent: Monday, 8 April, 2019 5:48 PM

To: CS A Team; Admin A

Subject: LOD - ACCIDENT INVOLVING SMB102A AND SLK8735K ON 27/10/2018 ALONG SOMERSET ROAD

Our Ref: **BUS/10/18/1045/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SMB102A**.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$1,450.00
Loss of Use	\$550.00 (2 days x \$275.00)
LTA Search Fee	\$7.00
Total	\$2,007.00

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency

DID: +65 6556 3549 | E: eileenbay@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140



