



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 19.11.2018

Our Ref: SHD2343G

AXA Insurance (S) Pte Ltd
No. 8 Shenton Way #27-01
AXA Tower
Singapore 068819

Without prejudice

Attn: Motor Claims Dept

Dear Sir,

ACCIDENT ON 07.11.2018 INVOLVING VEHICLE NO. SHD2343G & SHC5675J

We are on behalf of M/S Prime Car Rental & Taxi Services Pte Ltd owner of SHD2343G in their third party claim against your insured / driver of vehicle SHC5675J

Appended below our client's claim:-

1. Cost of repair	\$ 2,848.77
2. Loss of rental @\$126.80 x 4 days (incl. 1 Sun)	\$ 507.20

Total	\$ 3,355.97
	=====

We enclosed herewith our Invoice 2789, Authorization to Act, Letter of Certification for your retention.

For an amicable direct settlement, please let us have your reply the soonest.

Regards

Yours faithfully,

Ms. Alice Leong

E-mail: aliceleong@primeautoclaims.com

Encl.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 12 November 2018 4:01 PM
To: claims@transcab.com.sg
Cc: 'carrisalee@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHC 5675J AND SHD 2343G ALONG/AT BLK 22 CHAI CHEE ROAD CARPARK ON 07/11/2018

12 Nov 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/ASM18020236/R1pb3

YOUR REF : P1680520 (SHC 5675J)

ACCIDENT INVOLVING SHC 5675J AND SHD 2343G ALONG/AT BLK 22 CHAI CHEE ROAD CARPARK ON 07/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PRIME AUTO CLAIMS SERVICE PTE LTD acting on behalf of the owner of SHD 2343G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as he was coming out from minor road and collided with third party who was on main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT



In the matters of an accident involving my/our motor vehicle SHD2343G.
And others SHC5675J
on 07.11.2018 along Open Carpark near Blk. 804 Chai Chee Street.

I/We Prime Car Rental & Taxi Services Pte. Ltd. D/Birth NA Sex NA of
5. Benoi Place Singapore 629926 Tel No: 6898 2000
Occupation NA NRIC No NA
hereby authorize and appoint Prime Auto Claims Service Pte. Ltd. to act for me/us for
the purpose of making a third party claim in respect of the abovementioned matter.

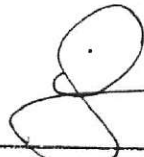

I / We further authorize the workshop to settle my/ our above mentioned claim in a manner that they
deem fit and the workshop is also authorized to receive any payment further to settlement of my
claim with payment cheque being made in favour of the workshop on my behalf.

I / We also knowledge that any settlement the workshop may reach on my/our behalf is on a "Without
Prejudice and without admission of liability" basis insofar as the driver/ owner/ insurers of the other
vehicle is concerned.

Date the 09th day of November month of 2018.

Interpreted and witnessed by
Name:

Signature or Thumb Print
Name:



redefining / insurance

CLAIM REF : S8M0123Y
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We/I, **PRIME CAR RENTAL & TAXI SERVICES PTE LTD.**, NRIC NO. **199606293Z** hereby agree to accept the sum of dollars **THREE THOUSAND THREE HUNDRED FIFTY FIVE AND CENTS NINETY SEVEN ONLY (\$\$3,355.97)** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **SHC 5675J** as a result of an accident along **OPEN CAR PARK OF HDB BLK 804 (CHAI CHEE STRRET)** on **07/11/2018** which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **SHD 2343G**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **SHC 5675J** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **SHC 5675J**.

Dated this 10th day of December 2018

Claimant's Signature :

NRIC no./ Company Stamp :

CHAN KONG LOONG
S76301081
WORKSHOP MANAGER
NO. 5 BENOL PLACE
SINGAPORE 629926

Occupation/ Business :

Address :

Telephone No. :

Witness's Name :

Yong Lok Ching

Witness's Signature :

Witness's NRIC No. :

S26122146



TAX INVOICE

NO. : 2789

Prime Auto Claims Service Pte Ltd
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948
GST Reg. No: 201606560M
Reg No. 201606560M

MESSRS AXA INSURANCE (S) PTE LTD

8 Shenton Way
#24-02 AXA Tower
SINGAPORE 068811
SINGAPORE

DATE : 14/11/2018

WORKS ORDER NO : 2783

VEHICLE NO : SHD2343G

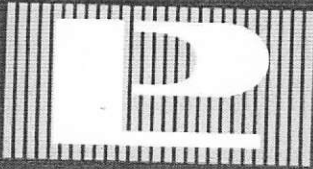
ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
Make/ Model : HONDA SHUTTLE Repair Date : 8/11/2018 Terms of Payment : COD			
<u>THIRD PARTY CLAIMS TO SUPPLY</u>			
1	1 PC FRONT BUMPER.	\$	1350.00
2	1 SET FRONT BUMPER CLIP.	\$	30.00
3	1 PC FRONT BUMPER LEFT SIDE RETAINER.	\$	35.00
4	1 PC LEFT HEAD LAMP.	\$	1050.00
5	1 PC LEFT HEAD LAMP LOWER BRACKET.	\$	38.00
		\$	2,503.00
6	LESS: 20% DISCOUNT	\$	-500.60
		\$	2,002.40
<u>LABOUR CHARGES</u>			
7	TO TUFF KOTE.	\$	30.00
8	TO FOCUS LEFT HEAD LAMP.	\$	30.00
9	TO REMOVE FRONT BUMPER & LEFT HEADLAMP. KNOCK/REPAIR RADIATOR TOP PANEL. REPLACE THE ABOVE PARTS. ALIGN & ADJUST FRONT BONNET & LEFT FRONT FENDER.	\$	300.00
		\$	0.00
10	TO PUTTY, RESPRAY PAINTING FRONT BUMPER & RADIATOR TOP PANEL TO POLISH.	\$	300.00
		\$	660.00

Compound interests at the rate of 1% per month
will be charged on late payment.

SUB TOTAL	\$	2,662.40
GST 7%	\$	186.37
TOTAL	\$	2,848.77

PREPARED BY

PRIME AUTO CLAIMS SERVICE
Manager



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office
5, Benoi Place
Singapore 629926
Tel : 6898 2000
Fax : 6862 2628
Email : primetaxi@singnet.com.sg
Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z
Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2343G

Date : 12.11.2018

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

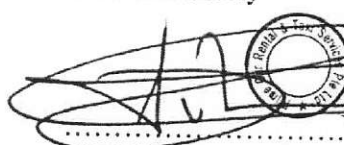
RE: LETTER OF CERTIFICATION FOR MR. ONG HOCK CHYE

This letter serves to confirm that Mr. Ong Hock Chye, Nric Number S6802145F is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2343G for Singapore Dollar One Hundred and Twenty Six and Cents Eighty (\$126.80) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely


CHAN KONG LOONG
S76301061
WORKSHOP MANAGER
NO. 5 BENOL PLACE
SINGAPORE 629926

Mr Chan Kong Loong
Workshop Manager