

ASSIGNMENT

From: _____ Date: **8-08-11-2018**

Estimated Cost: _____

QD / TP / WS / TP RES / CD RES / EVA / INV / MV

To Inspect Vehicle No: **SJL 2704H**

at Workshop rms: **Este Automatik**

of: **J80 Woodlands Ind Park ES #0117**

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

Veh No: **SJL 2704H** Yr Regn: **9 SEP 2015**

Type: M. Car / Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: **TOYOTA COROLLA ALTS** CC: **1,598**

Colour: **GREY** A/C: Insured / Std / NI / NA

Sp. Reading: **56,735** T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: **MR053REH104537713**

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD, A/Rim or _____

Tyre Size: F: **205 / 55 R16**

R: **11**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

/	
N/S	O/S

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

Bal. or Market Value: **65K**

IDAC Accident Rpt. Consistent?: **Yes or No**

GIA / PR Seen: Consistent?: **Yes or No**

Est. Repairs: **4** days Res: **Yes or No**

Lum Sum: _____ % 3 Val: **Yes or No**

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: **IN / OUT**

Front _____ Rear _____

R/Bal: **5** mm R/Bal: **5** mm

L/Bal: **5** mm L/Bal: **5** mm

D.O.A: **3/11/18** DOI: **8/11/18**

Survey held at: **ESTE AUT**

Des. of Damages: Frt Rear O/S / N/S / UIC / Rooftop or _____

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

~~CAF covered 10 yrs till 8/9/2025~~ ASMIAXA) L/S

14/11/19 FINALIZED LUMP SUM REPAIR \$2600.00 / 4 DAYS.

(Ref # 6702.11/2019)

Date/Time: File Path to? : Prel. Report : Final Report

Date/Time: File Return to? _____

Report Format: _____

Lump Sum / I.B. / I.S. _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: Site Insp \$5 Interview \$5 Tech Insp \$5 Weekend \$5

ELITE AM PTE LTD

280 Woodlands Industrial Park E5, #01-17,
Harvest @ Woodlands Singapore 757322
Tel: 6339 7378 Fax: 6339 7475

Vehicle Number : SJL 2704H

Vehicle Model : TOYOTA COROLLA ALTIS

Chassis Number : MR053REH104537713

Estimated Repair Cost

S/N	Parts Description	Qty	List Price
1	BOOT LID	1	710.00 XSVL
2	BOOT LID INSULATION	1	451.60 XSVL
3	BOOT LID INSULATION CLIPS	20	100.00 XSVL
4	BOOT LID LOCK	1	357.00 XSVL
5	BOOT LID WEATHERSTRIP	1	178.50 XSVL
6	BOOT LID LAMP (LH & RH)	2	583.36 XSVL
7	BOOT LID "TOYOTA" LOGO	1	90.00 NEW N/N
8	BOOT LID "COROLLA ALTIS" EMBLEM	1	96.00 XSVL
9	BOOT LID CENTER CHROME MOULDING	1	224.65 XSVL
10	REAR BUMPER RETAINER (LH & RH)	2	196.00 $\frac{2}{3}$ / CRK
11	REAR BUMPER	1	486.50 / CRK
12	REAR BUMPER REINFORCEMENT	1	386.60 $\frac{2}{3}$ / DEF
13	REAR BUMPER CLIPS	10	50.00 $\frac{2}{3}$ / NEC
14	REAR BUMPER REFLECTOR (LH & RH)	2	114.00 XSVL
15	TAIL LAMP (LH & RH)	1 2	386.50 (773.00) $\frac{2}{3}$ / LH SVL RH CRK
16	END PANEL	1	649.20 $\frac{2}{3}$ / 2D
17	END PANEL UPPER GARNISH	1	202.70 $\frac{2}{3}$ X SVL
18	SPARE TYRE BOARD	1	532.00 $\frac{2}{3}$ X SVL
19	FENDER INNER TRIM (RH)	1	521.70 XSVL
20	FENDER INNER TRIM RH CLIPS	20	100.00 XSVL
			S 6802.81 2154.80
Discount Less 25%			1700.70
List Prices Total			S 5,102.11 1616.10

S/N	Special Nett Items:	Qty	
1	REVERSE SENSOR - inform Naz.	1 SET	S 280 350.00 XSVL / SVL
2	REAR NUMBER PLATE WITH HOLDER	1 SET	S 60.00 XSVL / N/N
Special Nett Total			S 410.00 280
Spare Part's Total Price			S 5512.11

ELITE AM PTE LTD

280 Woodlands Industrial Park E5, #01-17,
Harvest @ Woodlands Singapore 757322
Tel: 6339 7378 Fax: 6339 7475

Vehicle Number : SJL 2704H
Vehicle Model : TOYOTA COROLLA ALTIS
Chassis Number : MR053REH104537713

PARTS \$2154.80
LESS 25% \$1616.10
S/NETT \$ 280
LABOUR \$1330
TOTAL \$3226.80
LESS LIC 20% \$2581.44
L/S TOTAL \$2600.00 / 4 DAY.

S/N	Labour Descriptions	Charges
1	LABOUR CHARGES TO REMOVE & INSTALL REAR END ATTACHMENTS & FITTINGS TO ENABLE REPAIRS; TO CUT & WELD WHERE NECESSARY; TO STRAIGHTEN & REPAIR BOOT FLOOR PANELS, TO REPLACE DAMAGED PARTS AS LISTED ABOVE	S 1800.00 ³⁰⁰ 600
2	TO SPRAY PAINTING ON: BOOT LID (INNER & OUTER), REAR BUMPER, REAR END PANEL & BOOT FLOOR PANEL.	S 1500.00 ³⁰⁰ 600
3	TO REMOVE & REPLACE REVERSE SENSORS & TEST FUNCTION	S 100.00 20
4	TO REMOVE & TRANSFER BOOT LID SERVICEABLE COMPONENTS & TRIMMINGS TO NEW BOOT LID & TEST FUNCTION	S 100.00 X NN
5	TO REMOVE & INSTALL BOOT COMPARTMENTS ATTACHMENTS, TRIMMINGS & FITTINGS TO ENABLE REPAIRS	S 120.00? 50
6	TO RESET & REMOVE FAULT CODES AFTER ACCIDENT REPAIRS	S 180.00 30
7	TO CHECK ELECTRICAL WIRINGS & REAR LIGHTS FUNCTIONS	S 50.00? 30

LKK Auto Consultants here	Labour Total	S 3850.00	1,330
the Repairer of the following:	Parts & Labour Total	S 9362.11	
<ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged parts during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company 			
Acknowledged by Repairer Signature: Date:			

NAZ LKK

8/11/18

L/S

4 DAY

CHECK ITEMS PHOTOS
AFTER REPAIR PHOTOS

<< RE: Liability clear. Pls get TP estimate

Type

🗨 Question

Message

Hi, Contents noted. We will inform third party on DS. FYI, the DOA should be 03 Nov 2018 instead of 03 Oct 2018 as reported by OI. We have advised OI to do addendum at the reporting centre. Kindly assist to upload a copy of addendum OI GIA in Smarclaims once it is available. Thank you. Hsiao Tong - 09 Nov 2018

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 9 November 2018 3:24 PM
To: Elite AM
Cc: Admin A
Subject: RE: Accident Involving Of Vehicle No: SJL 2704H & FBA 3590P *** LKK REF: CC4/ASM18020235/pa3

Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 8 November 2018 4:15 PM
To: Elite AM <eliteamclaim@gmail.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: Accident Involving Of Vehicle No: SJL 2704H & FBA 3590P *** LKK REF: CC4/ASM18020235/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

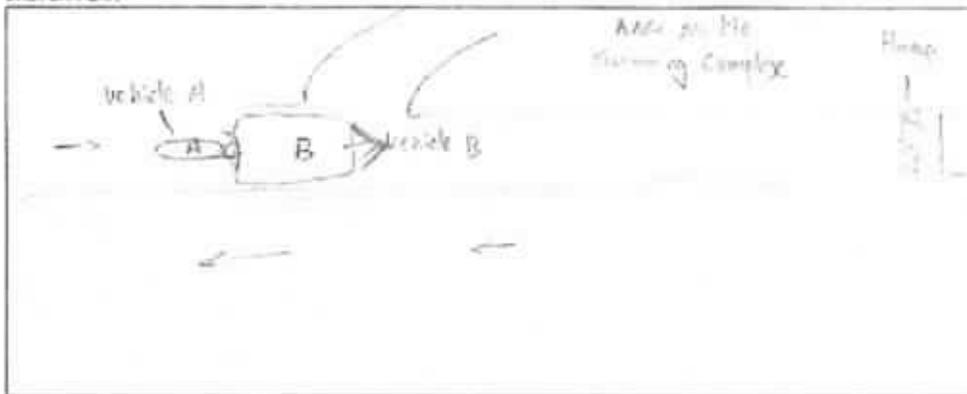
Please be informed that we are currently **pending verification for direct settlement**.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Date of accident: 03/10/2018 Time: 1830 Location: ANNN RD No 5 Ave 1 CSO49978

My Vehicle A: FBA 3590P Vehicle B: SJL 2704H Vehicle C: _____

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was riding slow when it was raining I could not see clearly due to the rain and I was keeping a distance of 3 bike lengths when all of the sudden the car in front of me braked hard and I did not manage to brake and stop in time. My bike hit the rear of the front car and I fell off to the right side of her car we exchange particulars and took a picture of the damages. while I was checking my bike, she went off without saying a word before that she called her husband and he looked on the scene. Her husband said it's either I pay promptly while getting a quotation for me or let the insurance settle the situation.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elite AM <eliteamclaim@gmail.com>

Sent: Monday, 5 November, 2018 10:43 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>

Subject: Accident Involving Of Vehicle No: SJL 2704H & FBA 3590P

Hi,

Good day! Kindly to arrange pre-repair inspection for vehicle no: SJL 2704H. Thanks!

Regards,

Christy

◀ <MANDATE IA> - S8M011WQ [ACCIDENT INVOLVING FBA 3590P(OI) & SJL 2704H(TP) ON 03/11/2018]

Type

🔍 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,894.32(if claim LOU) - \$4,176.32(if claim LOR). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 10 Dec 2018

Reply



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 10/12/2018

Survey Details:

Date of loss	3-Nov-18
Date of appointment	7-Nov-18
Date of survey	8-Nov-18
Location of survey	ELITE AM PTE. LTD.

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SJL2704H
Make and Model	TOYOTA COROLLA ALTIS 1.6L CVT
Date of registration	9-Sep-15
Parf Rebate	
Market Value	\$ 65,000.00
Parf Rebate	\$ 53,981.00
Nett Loss	\$ 11,019.00

Repair details:

Initial Estimate	9,362.11
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Proposed/Revised repair cost:

Parts	\$ 1,966.10
Check items (estimate)	\$ -
Labour	\$ 1,330.00
Total	\$ 3,296.10
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>4 days</u>
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Remarks:

Mandate:

Liability(TP)		100%	
Proposed repair cost(w/GST)	\$	3,526.83	\$ 3,526.83
Loss of use (6days x \$60.00)	\$	360.00	NIL
Loss of rental (6days x \$100.00)(w/GST)		NIL	\$ 642.00
Loss of income		NIL	NIL
LTA search fees	\$	7.49	\$ 7.49
Others		NIL	NIL
Proposed Total	\$	3,894.32	\$ 4,176.32

◀ Service Request Details

Claim

S8M011WQ

Reference

CC4/ASM18020235/Npa3 ✎

Loss Date

3 October 2018

Request Date

7 November 2018

Due Date

7 November 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More ▾

Vehicle Information

Incident Vehicle Registration

SJL2704H

Make

TPVD TOYOTA

Service Address

...

Primary Contact/Insured

MOHAMAD ZAKI MUHAMMAD KHIDHIR BIN
326 WOODLANDS STREET 32, #09-117, 730326, Singapore
90092851
KHIDHIRZAKI@GMAIL.COM

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

- Messages
 - Invoices
 - History
 - Documents
 - Assessment
 - Metrics
 - Notes
-

New Message

TYPE

SENT

FROM

SUBJECT

BODY

10/12/18 10:18 AM

WANG Peter

Pls proceed DS with quantum as proposed



TYPE

SENT

FROM

10/12/18 9:35 AM

LKK AUTO CONSULTANTS PTE LTD (TP)

BODY Liability: 100%. Insured rear-ended third party. I...



TYPE



SENT

19/11/18 2:48 PM

FROM

WANG Peter

SUBJECT

GIA with addendum linked to you

BODY



TYPE



SENT

14/11/18 11:39 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: To update us once insured does addendum

BODY

Hi Peter, Insured had done addendum. Kindly assist...



TYPE



SENT

9/11/18 3:32 PM

FROM

WANG Peter

SUBJECT

To update us once insured does addendum

BODY

Hi Hsiao Tong, as spoken, pls notify us so we will...

TYPE



SENT

9/11/18 3:21 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: Liability clear. Pls get TP estimate

BODY

Hi, Contents noted. We will inform third party on ...



TYPE



SENT

9/11/18 11:48 AM

FROM

WANG Peter

SUBJECT

Liability clear. Pls get TP estimate

BODY



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 16 January 2019 9:06 AM
To: 'Elite Automotive'
Cc: CS A Team; Naz (LKKAuto)
Subject: RE: SJL 2704H Finalization *LKK REF: CC4/ASM18020235/Npa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$3,170.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elite Automotive <elite.automotive13@gmail.com>
Sent: Monday, 14 January 2019 10:41 AM
To: Naz (LKKAuto) <Naz@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: SJL 2704H Finalization

Hi Hsiao Tong,

Good day! Kindly refer to attached repair bill and proceed offer/ DV. Thanks!

Regards,

Christy

On Sat, 12 Jan 2019 at 10:20, Elite Automotive <elite.automotive13@gmail.com> wrote:

Hi Naz,

ELITE AM PTE LTD

280 Woodlands Industrial Park E5, #01-17 Harvest @ Woodlands (S) 757322

Tel : 63397378/ 86606722 Fax: 63397475

Reg No: 201606209K GST Reg No: 201606209K

Date : 12/01/2019

OUR REF : TP/SJL 2704H/19

M/S : AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01
SINGAPORE 068811

Statement Of Claim On Veh No : SJL 2704H
MODEL : TOYOTA ALTIS

LUMP SUM OF REPAIR

INCLUDING SUPPLY OF PARTS & LABOUR

PANEL BEATING & SPRAY PAINTING

	\$2,600.00
7%GST	\$182.00
	<u>\$2,782.00</u>

LOSS OF USE (\$100 X 7 DAYS)

\$700.00

*PRE-REPAIR INSPECTION

*INCLU WEEKEND

*POST REPAIR

LTA SEARCH

\$2.00

TP REPORT

\$29.00

\$3,513.00

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 9 November 2018 3:17 PM
To: 'KHIDHIRZAKI@GMAIL.COM'
Subject: ACCIDENT INVOLVING FBA 3590P(AXA) & SJL 2704H ALONG/AT ANG MO KIO SWIMMING COMPLEX ON 03/11/2018

09 Nov 2018

MR MUHAMMAD KHIDHIR BIN MOHAMAD ZAKI

Dear Sir/ Mdm

OUR REF : CC4/ASM18020235/pa3

YOUR REF : FBA 3590P

ACCIDENT INVOLVING FBA 3590P(AXA) & SJL 2704H ALONG/AT ANG MO KIO SWIMMING COMPLEX ON 03/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ELITE AM PTE. LTD. acting on behalf of the owner of SJL 2704H against your motor insurance policy.

As per our tele-conversation earlier, you confirmed that the date of accident was on 03 Nov 2018 instead of 03 Oct 2018. Kindly assist to file the addendum report at the reporting centre.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Authorisation Letter/ Employment Letter from you company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Date:

08/11/2018

To:

AXA INSURANCE P/L

LETTER OF AUTHORITY & INDEMNITY

I/We, SOO TACK SENGI NRIC / Company Registration
No. S1460932F of (address) 351, ANG MO KIO ST. 32 #28-123
S(560351), the registered owner (or his/ her/ their/ agent) of motor
vehicle SJL2704H, hereby authorise M/ Elite AM Pte Ltd ("the Repairer")
to commence repairs to my / our vehicle and to forward the claim for among other things,
the cost of repairs to the owner/ insured of the Third Party responsible for the said accident
on (date) 03/11/18 involving motor vehicle nos. FBA3590P
along ANG MO KIO SWIMMING POOL & ANG ST. 32. I further
authorise M/ Elite AM Pte Ltd to sign and execute all documents in my name, including but
not limited to the Discharge Voucher in connection with the claim against the Third Party.

I will also render full co-operation to M/ Elite AM Pte Ltd in the following situations:

1. Present my car for pre-inspection, post-inspection and/ or re-inspection, should it be requested for by the insurance company.
2. I will sign the Discharge Voucher when presented by the Repairer, upon final confirmation of liability and quantum, accepted by the Repairer.
3. In the event where I were to receive any cheques from the third parties' insurance company for the payment of the repairs, I will forward the said payment to M/ Elite AM Pte Ltd.

I / We hereby also confirm that I was involved in the said above mentioned accident and that it was not a false or staged accident. I/ We are fully aware and advised that if the above accident was proven to be a false or fraudulent accident, I/ We will be liable to pay for all your damages, expenses and other incidental charges. I/ We will also have to bear your legal costs incurred on an indemnity basis for any legal action which may arise against me/ us with regards to the above incident.

My / Our vehicle is repaired by the Repairer on my/ our own free will and without any threat, inducement and/ or promise.



Signature / Company Stamp

Name: Soo Tuck Seng



redefining / insurance

CLAIM REF : S8M011WQ
INSURED : MUHAMMAD KHIDHIR BIN MOHAMAD ZAKI

DISCHARGE VOUCHER

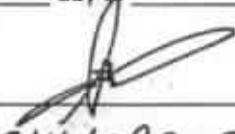
We/I, SOO TUCK SENG, NRIC NO. S1460932F hereby agree to accept the sum of dollars THREE THOUSAND ONE HUNDRED SEVENTY ONLY (S\$3,170.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. FBA 3590P as a result of an accident along ANG MO KIO SWIMMING POOL & AMK ST. 32 on 03/11/2018 which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SJL 2704H.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said insurer, owner and/or driver of vehicle no. FBA 3590P in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. FBA 3590P.

Dated this 18 day of 01 2019

Claimant's Signature : 

NRIC no./ Company Stamp : S1460932F

Occupation/ Business : Sole proprietor

Address : 351 ANQ MO KIO STR 32 # 28-123 (560351)

Telephone No. : 94231148

Witness's Name : Christy Hang Pek Chin

Witness's Signature : Christy

Witness's NRIC No. : S8369022D



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-171419

Date of Request: 05/11/2018

Your Ref No:

Online Purchase

 Elite AM Pte Ltd
 280 Woodlands Industrial Park E5
 #01-17 Harvest @ Woodlands
 Singapore 757322

Dear Sir/Madam,

Enquiry Date: 05/11/2018

Enquiry By: Christy Hang Pek Chin

TP Vehicle No: FBA3590P

Accident Date: 03/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque



GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-171424
 Date of Request: 05/11/2018

Your Ref No: Online Purchase

Elite AM Pte Ltd
 280 Woodlands Industrial Park E5
 #01-17 Harvest @ Woodlands
 Singapore 757322

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 03/11/2018
 Place of Accident: ANG MO KIO SWIMMING POOL & AMK
 Client Vehicle No: SJL2704H

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

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Date:

GIRO Cash Cheque

TAX INVOICE

Our Ref No: GR-18-174466
Date of Request: 12/11/2018

Your Ref No: Online Purchase

Elite AM Pte Ltd
280 Woodlands Industrial Park E5
#01-17 Harvest @ Woodlands
Singapore 757322

Dear Sir/Madam,

Date of Accident: 03/11/2018
Vehicle No: SJL2704H
Place of Accident: ANG MO KIO SWIMMING POOL & AMK ST. 32
Involving Vehicle No: FBA3590P

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
FBA3590P	ANG MO KIO SWIMMING POOL & AMK ST. 32	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	FBA 3590P (Insd veh)	Model:	TOYOTA COROLLA ALTIS
	SJL 2704H (TP veh)		
Date of Accident:	03/11/2018		

Global Sum Settlement	: [<input checked="" type="checkbox"/>] Yes	[<input type="checkbox"/>] No	
Repair Estimate	: \$	10,017.48	
Final Repair Cost	: \$	2,782.00	
Loss of Use	: \$	360.00	6days at \$60.00 per day
Rental (if any)	: \$		days
LTA / GIA Search Fee	: \$	31.00	

Others:	: \$	0.00
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	: \$	
Final Settlement Sum (Global Sum)	: \$	3,170.00

Is Third Party Workshop GIA Registered? [] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____(%) Assessed Liability (*): _____(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	ELITE AM PTE LTD	: \$ 3,170.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

28/01/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref :	CC4/ASM18020235/Npa3q2
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER		Date :	28-01-2019
		Code :	ASM
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	FBA 3590P	Veh. Inspected	SJL 2704H
Policy No.	P2187322	Coverage (\$)	0.00
Claim No.	S8M011WQ	Excess (\$)	0.00
Assign From		Assign Date	07/11/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA COROLLA ALTIS	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	MR053REH104537713	Colour	GREY
Odometer	56735	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/55 R16	DUNLOP	5 mm
L/H Front Tyre	205/55 R16	DUNLOP	5 mm
R/H Rear Tyre	205/55 R16	DUNLOP	5 mm
L/H Rear Tyre	205/55 R16	DUNLOP	5 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	03/11/2018	Inspection Date	08/11/2018
Survey held at	ELITE AM PTE. LTD. 280 WOODLANDS INDUSTRIAL PARK E5 #01-17 HARVEST @ WOODLANDS, 757322 WOODLANDS		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJL 2704H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOT LID (CONSISTENT)	SERVICEABLE	710.00	-
1	BOOT LID INSULATION (CONSISTENT)	SERVICEABLE	451.60	-
20	BOOT LID INSULATION CLIPS (CONSISTENT)	SERVICEABLE	100.00	-
1	BOOT LID LOCK (CONSISTENT)	SERVICEABLE	357.00	-
1	BOOT LID WEATHERSTRIP (CONSISTENT)	SERVICEABLE	178.50	-
2	BOOT LID LAMP (LH&RH) (CONSISTENT)	SERVICEABLE	583.36	-
1	BOOT LID 'TOYOTA' LOGO (CONSISTENT)	NOT NECESSARY	90.00	-
1	BOOT LID 'COROLLA ALTIS' EMBLEM (CONSISTENT)	SERVICEABLE	96.00	-
1	BOOT LID CENTER CHROME MOULDING (CONSISTENT)	SERVICEABLE	224.65	-
2	REAR BUMPER RETAINER (LH & RH) (CONSISTENT)	CRACKED	196.00	196.00
1	REAR BUMPER (CONSISTENT)	CRACKED	486.50	486.50
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	DEFORMED	386.60	386.60
10	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	50.00	50.00
2	REAR BUMPER REFLECTOR (LH&RH) (CONSISTENT)	SERVICEABLE	114.00	-
2	TAIL LAMP (LH & RH) (CONSISTENT)	N/S SERVICEABLE / O/S CRACKED	773.00	386.50
1	END PANEL (CONSISTENT)	DENTED	649.20	649.20
1	END PANEL UPPER GARNISH (CONSISTENT)	SERVICEABLE	202.70	-
1	SPARE TYRE BOARD (CONSISTENT)	SERVICEABLE	532.00	-
1	FENDER INNER TRIM (RH) (CONSISTENT)	SERVICEABLE	521.70	-
20	FENDER INNER TRIM RH CLIPS (CONSISTENT)	SERVICEABLE	100.00	-
	LESS 25% DISCOUNT		-1,700.70	-538.70
			5,102.11	1,616.10
SPECIAL NETT ITEMS				
1	SET REVERSE SENSOR (SN) (CONSISTENT)	SCRATCHED	350.00	280.00
1	SET REAR NUMBER PLATE WITH HOLDER (SN) (CONSISTENT)	NOT NECESSARY	60.00	-
			410.00	280.00

Report Ref No. CC4/ASM18020235/Npa3q2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	LABOUR CHARGES TO REMOVE & INSTALL REAR END ATTACHMENTS & FITTINGS TO ENABLE REPAIRS .TO CUT & WELD WHERE NECESSARY,TO STRAIGHTEN & REPAIR BOOT FLOOR PANELS,TO REPLACE DAMAGED PARTS AS LISTED ABOVE.		1,800.00	600.00
	TO SPRAY PAINTING ON ,BOOT LID (INNER & OUTER),REAR BUMPER ,REAR END PANEL & BOOT FLOOR PANEL.		1,500.00	600.00
	TO REMOVE & REPLACE REVERSE SENSORS & TEST FUNCTION.		100.00	20.00
	TO REMOVE & TRANSFER BOOT LID SERVICEABLE COMPONENTS & TRIMMINGS TO NEW BOOT LID & TEST FUNCTION.	NOT NECESSARY	100.00	-
	TO REMOVE & INSTALL BOOT COMPARTMENTS,ATTACHMENTS ,TRIMMINGS & FITTINGS TO ENABLE REPAIRS.		120.00	50.00
	TO RESET & REMOVE FAULT CODES AFTER ACCIDENT REPAIRS.		180.00	30.00
	TO CHECK ELECTRICAL WIRINGS & REAR LIGHTS FUNCTIONS.		50.00	30.00
			3,850.00	1,330.00
	GRAND TOTAL		9,362.11	3,226.10
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,600.00

Report Ref No. CC4/ASM18020235/Npa3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SIM0011WQ
Reference	CC-4/ASM18020235/Nea3q2
Loss Date	3 October 2018
Request Date	7 November 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SLZ704H
Make	TOYOTA
Model	COROLLA ALTI5-1.6 CVT (A)
Service Address	
...	

Primary Contact/Insured	
MOHAMAD ZAKI MUHAMMAD KHIDHIR BIN 326 WOODLANDS STREET 32, #09-117, 730326, Singapore 90092851 KHIDHIRZAKI@GMAIL.COM	

Claim Handler	
WANG Peter peter.wang@axa.com.sg	

Additional Instructions

- [Messages](#)
- [Invoices](#)
- [History](#)
- [Documents](#)
- [Assessment](#)
- [Metrics](#)
- [Notes](#)

Document Type

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice 1 (2).pdf	Invoice	Surveyor/ Assessor response	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
LKK Inspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
LKK Adjustment Ea (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
LKK PHOTO-3.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
PART_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 December 2018
Mandate IA dtd 101218.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 December 2018
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 December 2018
LKK Re-survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 December 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LEK AUTO CONSULTANTS PTE LTD (TP)	21 November 2018
 01 GIA (with addendum).PDF	Reports & Statement	GIA Report	WANG Peter	19 November 2018
 1 BA3590P INSD GIA.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	7 November 2018
 S.L2704H TP GIA.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	7 November 2018
 EMAIL FROM WORKSHOP.png	Other	Other	DHIWAR Namrata	7 November 2018