

- Pre repair inspection request - SGM5019M VS SMD3863G (OI) DOA 25/10/2018

From: Azlan, Syazairdina
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi, Kaur, Baljit
Sent: 11/8/2018 11:46:37 AM
Attachments:  [5019.pdf](#)

Hi,

Please refer to the enclosed request from **Cheng Hoe Motor Pte Ltd**

Claim no : 8762902811SG003
Case Owner : KIAN MENG CHAN

If you have any queries/concerns, please let us know.
Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thanks and regards,

Syaza Irdina Azlan
AIG

Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Thursday, November 08, 2018 11:41 AM

To: Azlan, Syazairdina

Cc: Chin, Lee-Ying; Fong, Andy-SY; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit; Abu Kassim, Noor Mariesa

Subject: Re: REMINDER (2)- Repair Survey (Single Joint Expert) -SGM5019M

Dear Sir,

Our selection as below :-

Kenneth Kong	LKK Auto Consultants Pte Ltd
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Pls assist to arrange for survey asap

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Chin, Lee-Ying](#)

Sent: Thursday, November 08, 2018 10:22 AM

To: chmotor@singnet.com.sg

Subject: FW: REMINDER (2)- Repair Survey (Single Joint Expert) -SGM5019M

Hi June,

Is vehicle available for survey?

Thanks.

Best Regards

Lee Ying, Chin

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947 | Fax +(65) 6835 7416
Lee-Ying.Chin@aig.com | www.aig.com.sg

From: Azlan, Syazairdina
Sent: Wednesday, November 07, 2018 4:40 PM
To: chmotor@singnet.com.sg
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit
Subject: AIGENCRYPT FW: REMINDER (2)- Repair Survey (Single Joint Expert) -SGM5019M

Hi

Kindly refer attached email above.

Thanks and regards,

Syaza Irdina Azlan
AIG

Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]
Sent: Wednesday, November 07, 2018 4:24 PM
To: Md Ishak, Mohd Imran; Fitri(AIG survey) Hassim; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur
Cc: Lim, Sheng Yang; Abu Kassim, Noor Mariesa
Subject: Re: REMINDER (2)- Repair Survey (Single Joint Expert) -SGM5019M

REMINDER

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#)
Sent: Friday, November 02, 2018 5:37 PM
To: [Imran\(AIG survey\)](#) [Md Ishak](#) ; [Fitri\(AIG survey\)](#) [Hassim](#) ; [Yoke Shi Chan](#) ; [Aashweenjeetkaur Mithoosingh](#)
Cc: [Sheng Yang Lim](#) ; [Noor Mariesa Abu Kassim](#)
Subject: REMINDER (1)- Repair Survey (Single Joint Expert) -SGM5019M

RE-SEND

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#)
Sent: Thursday, November 01, 2018 5:17 PM
To: [Imran\(AIG survey\)](#) [Md Ishak](#) ; [Fitri\(AIG survey\)](#) [Hassim](#) ; [Yoke Shi Chan](#) ; [Aashweenjeetkaur Mithoosingh](#)
Cc: [Sheng Yang Lim](#) ; [Noor Mariesa Abu Kassim](#)
Subject: Repair Survey (Single Joint Expert) -SGM5019M

Dear Sir,

OUR CLIENT – SGM5019M
DOA : 25/10/18 @0900am
YOUR INSURED : SMD3863G

We refer to the above.

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards
June

Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

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From: Syzairdina.Azlan@aig.com
To: chmotor@singnet.com.sg
Cc: Andy-SY.Fong@aig.com ,Lee-Ying.Chin@aig.com ,NoorMariesa.AbuKassim@aig.com ,Imran.Ishak@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,yokeshi.chan@aig.com ,Baljit.Kaur@aig.com
Subject: RE: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMD3863G AND SGM5019M ON 25/10/2018
Date: Wed, 7 Nov 2018 00:45:02 +0000

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks and regards,

Syaza Irdina Azlan
AIG

Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: Azlan, Syzairdina
Sent: Monday, November 05, 2018 9:01 AM
To: chmotor@singnet.com.sg
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit
Subject: RE: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMD3863G AND SGM5019M ON 25/10/2018

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks and regards,

Syaza Irdina Azlan
AIG

Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: Azlan, Syzairdina
Sent: Friday, November 02, 2018 8:49 AM
To: 'chmotor@singnet.com.sg'
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit
Subject: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMD3863G AND SGM5019M ON 25/10/2018

Without Prejudice

Your Reference : SGM5019M
Our Reference : 8762902811SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
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AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: Abu Kassim, Noor Mariesa

Sent: Thursday, November 01, 2018 5:18 PM

To: Azlan, Syazairdina

Subject: FW: Repair Survey (Single Joint Expert) -SGM5019M

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Thursday, November 01, 2018 5:17 PM

To: Md Ishak, Mohd Imran; Fitri(AIG survey) Hassim; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur

Cc: Lim, Sheng Yang; Abu Kassim, Noor Mariesa

Subject: Repair Survey (Single Joint Expert) -SGM5019M

Dear Sir,

OUR CLIENT – SGM5019M

DOA : 25/10/18 @0900am

YOUR INSURED : SMD3863G

We refer to the above.

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719