

## Mei Kwan (LKKAuto)

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**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Monday, 12 November, 2018 2:53 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; Vic (LKKAuto); CS A Team  
**Subject:** RE: Request for prs SLT1206U  
**Attachments:** GY3307G.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Our Ref. VC012025

Hi

Attached OI report for your attention. Please proceed to settle at best.

Thanks & Best Regards

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Monday, 12 November 2018 11:44 AM  
**To:** Joyce Foo <joyce.foo@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: Request for prs SLT1206U

**CTI ref:** V0012572  
**LKK REF:** CC4/QBE18020227/Uha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 7 November, 2018 5:28 PM

**To:** 'Joyce Foo' <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Request for prs SLT1206U

Dear Joyce,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Sent:** Wednesday, 7 November 2018 4:39 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Request for prs SLT1206U

Hi

Please assist to arrange for TP survey on WP basis as Insured as yet to report.

Thanks & Best Regards

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Nancy Lam <[nancy.lam@fastechauto.com.sg](mailto:nancy.lam@fastechauto.com.sg)>  
**Sent:** Wednesday, 7 November 2018 4:25 PM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Subject:** RE: Request for prs SLT1206U

WITHOUT PREJUDICE

Our ref : V0012572

Dear Sirs/Madam

*Please arrange* LKK Auto Consultants Pte Ltd to survey the car.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

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**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]  
**Sent:** Wednesday, November 7, 2018 4:24 PM  
**To:** Nancy Lam <[nancy.lam@fastechauto.com.sg](mailto:nancy.lam@fastechauto.com.sg)>  
**Subject:** RE: Request for prs SLT1206U

WITHOUT PREJUDICE

Our ref : V0012572

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

| COMPANY                        |
|--------------------------------|
| Appraisal Associates Pte Ltd   |
| Automobile Inspection Services |
| KM Auto Assessors Pte Ltd      |
| LKK Auto Consultants Pte Ltd   |

|                                     |
|-------------------------------------|
| Infiniti Appraisal Service          |
| Priority Services                   |
| Quantum Risk Management (S) Pte Ltd |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Our Insured has yet to make a report. Kindly let us have a copy of your client's GIA report.

Thanks & Best Regards

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Nancy Lam <[nancy.lam@fastechauto.com.sg](mailto:nancy.lam@fastechauto.com.sg)>  
**Sent:** Wednesday, 7 November 2018 2:51 PM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Subject:** Request for prs SLT1206U

*Hi Sir*

*My client claiming your insured GY 3307G.*

*Please kindly arrange PRS for SLT 1206U.*

*Date of accident 07.11.2018*

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

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