

SS REC. BY:

REF: CS3 / CTL 18020226 / Ubez

Special Instruction:

Surveyor: Marcus

ASSIGNMENT (Office)

Mahim

From (Person): Irene Tay

of CTL

Date/Time: 08-11-2018 3:08pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLB 5990G

Insured: GBH 4557T

at Workshop m/s Tek Soon Motor

Tel: 6747 5484

of Bk 1 Kaki Bukit Ave 6 #01-93

Policy No: DMCVSN1818141800

Claim No: SNM1800526902

Sum Insured:

Excess:

Make of Veh:

D.O.A. 03-11-2018

(Client's Record)

CA / REV / REP. / REV 24 HRS wpi

H.O.D. Endorsement:

Date/Time: 08-11-2018 3:30pm

Person Contacted:

Vehicle IN/OUT

Date/Time	Action/Instruction ( X ) Estimate
	SLB 5990G - X
	GBH 4557T - X
	Dismantle: 9/11/2018

SW/100 (10/11)

REF:

C71/

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD (TP/WS/TP RES/OD RES/EVA/INV/MV)  
 To Inspect Vehicle No: SLB59906  
 at Workshop m/s Tele Soon  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SLB59906 Yr Regn: No record  
 Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or CA/  
 Make: Harder vezel c.c. 1496  
 Colour: white A/C: Insured / Std / NI / NA  
 Sp. Reading: 49364 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: RU1111894  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or  
 Brake: Inorder / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)  
 Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : **Yes** or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : **Yes** or No  
 Est. Repairs: 3 days Res.: **Yes** or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: **Yes** or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT

Tyre Size: F: \_\_\_\_\_ R: 215/60R16  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  
 Front 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 8/11/18  
 Survey held at \_\_\_\_\_  
 Des. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or  
At o/s  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>Mr Settling</u>
	<u>2500-4/2</u>

RECEIVED 20 MAR 2019

Date/Time, File Pass to?  : **Preli. Report**  
 : **Final Report**  
 1) \_\_\_\_\_  
 Date/Time, File Return to?  
 2) \_\_\_\_\_  
 Report Format : PRE  
 Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Days Of Repair: 3  
 Resurvey No. of Trip: 1  
 Survey Fee: 150  
 Transportation: \_\_\_\_\_  
 Add Fee:  : Site Insp (\$ \_\_\_\_\_) ) S+RS SI  
 : Interview (\$ \_\_\_\_\_) ) Photos  
 : Tech. Invs (\$ \_\_\_\_\_) ) Others  
 : Weekend (\$ \_\_\_\_\_) )  
 TOTAL 150

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Nov 2018		08 Nov 2018 15:08 Assign				<b>New Assignment</b> Cancel Case

CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:									
Main Claimant:	<b>ABDUL JALIL BIN MOHD ISAHAK</b>								
Vehicle Reg. No.:	<b>SLB5990G</b>	Date of Loss: 03/11/2018 00:00 - :59							
Claim Type:	<b>TP / SNM18D05269C02</b>	Policy/Cover Note No.: DMCVSN1818141800							
Vehicle Reg. No. (Insured):	<b>GBH4557T</b>	Policy No. (Claimant):							
		Excess: S\$0.00							
Repairer:	<b>TEK SOON MOTOR REPAIR &amp; SPRAY PAINTING (HQ)</b> 1 KAKI BUKIT AVE 6, BLK D #01-93,, AUTOBAY@KAKI BUKIT, 417883 Kaki Bukit - Tel: 67475484								
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Irene Tay Hui Ping</b> - 638986192]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [ <b>Final Rpt</b> due 19/11/2018]								
Adj Asg. Remarks:	NO EST, CASE WITH SJE.								
		<input type="button" value="View All"/> <input type="button" value="Compose Case Mail"/>							
<b>ASSOCIATED MAIL RECEIVED</b>									
There are no mail for this case.									
<input type="checkbox"/> <b>ALL ASSOCIATED TASKS</b>									
<input type="button" value="View All"/> <input type="button" value="Search Tasks"/> <input type="button" value="Create New Task"/> <input type="button" value="Complete"/>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

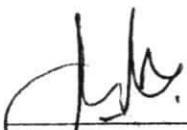
**SKETCH PLAN**

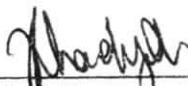
**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
 \_\_\_\_\_  
 Policyholder's Signature  
 Date & Time:

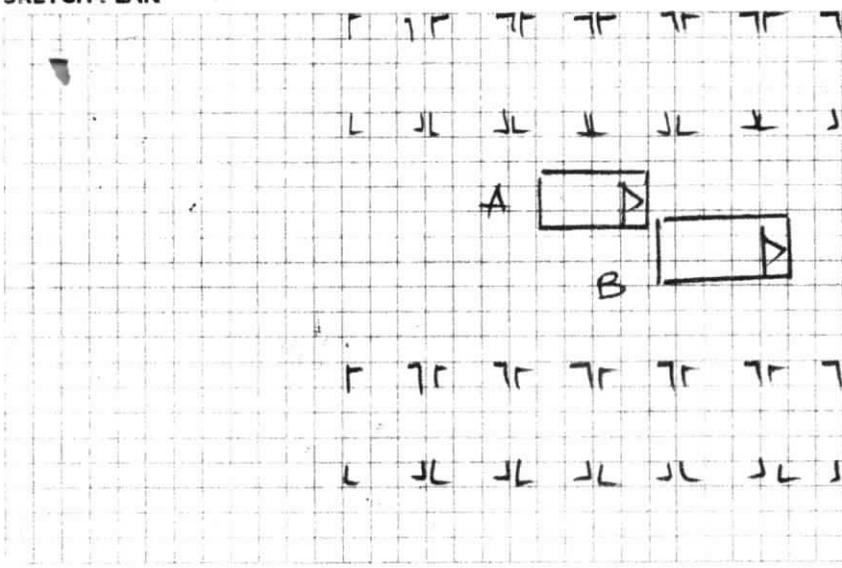
  
 \_\_\_\_\_  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

3/11/2019

2.48 pm.

  
 \_\_\_\_\_  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

SKETCH PLAN



A: SLB 5990G

B: GBH 4557T

road  
end

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 3<sup>rd</sup> November 2018, 12.45 p.m., I ~~to~~ headed to Mei Ling Food Centre to have lunch. The carpark was full at that time so I was waiting for a ~~car~~ lot at the side of the road. ~~At 12.45~~ While waiting, for a lot, ~~the~~ a lorry with plate number GBH 4557T reversed in order to leave the car park. I noticed that ~~to~~ the driver continued reversing although my car, (SLB 5990G) was at the back of his lorry, about a few metres away. I honned twice to alert the driver but to no avail. He continued reversing and hit the front of my car. ~~to~~ We both got off the car to settle things but he was a foreign worker who couldn't speak English. ~~so~~ Hence, we reported to Kan Fook Sing Motor.

Insurance Co.	Direct Eastin	
Vehicle No.	SLB 5990G	Date of Accident 3/11/2018
<input type="checkbox"/>	Reporting Only	
<input type="checkbox"/>	Own Damage Claim	
<input checked="" type="checkbox"/>	Third Party Claim	
<input type="checkbox"/>	Other Workshop	

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time: 3/11/18  
 2.48 pm

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time: 3/11/2018  
 2.48 p.m.

Reporting Centre Person's Signature  
 Name:  
 NRIC/FIN No.:

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Nov 2018		08 Nov 2018 15:08 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS** [\[Created by insurer\]](#)

Insured: -, Co. Reg. No.: -

Main Claimant: **ABDUL JALIL BIN MOHD ISAHAK**

Vehicle Reg. No.: <b>SLB5990G</b>	Date of Loss: 03/11/2018 00:00 - :59
Claim Type: <b>TP / SNM18D05269C02</b>	Policy/Cover Note No.: DMCVSN1818141800
Vehicle Reg. No. (Insured): <b>GBH4557T</b>	Policy No. (Claimant):
Excess: S\$0.00	

Repairer: **TEK SOON MOTOR REPAIR & SPRAY PAINTING (HQ)** 1 KAKI BUKIT AVE 6, BLK D #01-93,, AUTOBAY@KAKI BUKIT, 417883 Kaki Bukit - Tel: 67475484

Handling Insurer: **China Taiping Insurance (Singapore) Pte. Ltd. (HQ)** - Tel: 6389 6111 ... [Handled by **Irene Tay Hui Ping** - 638986192]

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **MARCUS CHUA**] ... **[Final Rpt due 19/11/2018]**

Adj Asg. Remarks: NO EST, CASE WITH SJE.

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**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

There are no mail for this case.

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**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

### Claim Documents

**\*SLB5990G (SNM18D05269C02)  
[GBH4557T]**

**TP**

**ABDUL JALIL BIN MOHD ISAHAK**

**Nov 3 2018 12:00AM**

**[-]**

**TEK SOON MOTOR REPAIR & SPRAY PAINTING**

Upload Documents		Upload Photos		Compose New Letter		<b>View</b> View in Browser	
<b>Photos/Images</b>						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	13/11/18 12:09	<b>General View</b>		Load PDF			
2	13/11/18 16:13	<b>Photographs of Damaged Parts</b>		Load PDF			
<b>Documentation</b>						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print		
1	08/11/18 15:07	<b>PRS</b>		Load PDF			

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		Reset	Save	Print
There are no document checklists configured.				

<p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> <p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer  <small>Note: Remarks are private unless you show it to other parties.</small></p>
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## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS3/CT118020226/UCBE2

**Date:** 21/03/2019

#### REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN1818141800
Claimant Vehicle No :	SLB5990G	Insured Vehicle No :	GBH4557T
Date of Loss:	03/11/2018	Nature of Claim:	TP
		Claim No:	SNM18D05269C02

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLB5990G	Engine No:	HIDDEN
Make & Model:	HONDA VEZEL, 1.5 (A)	Chassis No:	RU11111894
Reg. Date:	(Man. Year: )	Odometer:	49364 km
Colour:	White		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

#### INSPECTION

Date of Assignment:	08/11/2018	
Date Inspected:	08/11/2018 Inspected At:	TEK SOON MOTOR REPAIR & SPRAY PAINTING (HQ) 1 KAKI BUKIT AVE 6, BLK D #01-93,, AUTOBAY@KAKI BUKIT Singapore 417883
Estimated Period of Repair:	3.0 days	

**Adjuster:** MARCUS CHUA

**Manager:** CELINE FONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,500.00 -\$4,000.00

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 21 Mar 2019)	
<b>Parts:</b> M1-SUV	HONDA VEZEL 1.5 (A) (Catalogue:Merimen Singapore 1.0)	
<b>Labour:</b> Repairer's	(Price-denominated Standard List)	
<b>Print Code:</b>	(Unsubmitted, no print-code for SLB5990G)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.		

## Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >