

Vic (LKKAuto)

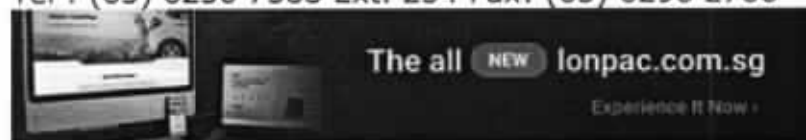
From: ONG LI LI <lilong@lonpac.com>
Sent: Wednesday, 15 May, 2019 12:54 PM
To: Jia Le (LKK Auto)
Cc: Vic (LKKAuto); Admin A; MT_Claim_SG
Subject: RE: Our Ref: 18/18/18/VC00/021102 REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKU416T & GBD8836H ON 7.11.18 [External General]

Lonpac External - General

Dear Jia Le

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 10 May, 2019 8:59 AM
To: ONG LI LI
Cc: Vic (LKKAuto); Admin A
Subject: FW: Our Ref: 18/18/18/VC00/021102 RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKU416T & GBD8836H ON 7.11.18

Lonpac Ref: 18/18/18/VC00/021102

LKK Ref: CC4/LPC18020221/T1ha3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 21/11/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "VOLKSWAGEN CENTRE SINGAPORE" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,835.93	\$ 4,591.15
2. Loss of Use (3days x \$120.00)	\$ 360.00	\$ 300.00 (3days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,197.93	\$ 4,893.15

****03days recommendation for repair**

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Thursday, 6 December, 2018 12:04 PM

To: 'ONG LI LI'

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Our Ref: 18/18/18/VC00/021102 RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKU416T & GBD8836H ON 7.11.18

Dear Li Li,

Received with thanks.

Based on OI GIA report, since it is a rear-ended case, we will proceed with DS to TP.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 6 December, 2018 12:02 PM

To: Vic (LKKAuto)

Cc: MT_Claim_SG; Admin A

Subject: RE: Our Ref: 18/18/18/VC00/021102 RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKU416T & GBD8836H ON 7.11.18

Dear Vic

Attached is our Insured's GIA report which we just received.

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Riz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CC4/LPC/8020221/ha3

Our Ref: SK416T

To: LONPAC INSURANCE BHD

Dear Sirs,

ACCIDENT INVOLVING SK416T & GED 8836H ON 7-11-18

We are claiming on behalf of our client SATHAPPAN PALANIAPPAN owner of

vehicle number SK416T involved in accident on 7-11-18

with vehicle GED 8836H along/at PIE TOMARAI TIRU

Description of claims:

Cost of Repairs \$ 4591.15 (Incl 7% GST)

Loss of Use/Rental \$ 120 X 3 Days = \$ 360

Medical Fee \$ (Incl 7% GST)

Search Fee \$ 2 (Incl 7% GST)

TOTAL \$ 4953.15

We are claiming in full and final settlement of \$ 4953.15 payable to
Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of 17 JAN 2019



LETTER OF AUTHORITY

ACCIDENT INVOLVING SKU4167 and GBD883614 on 07/11/2018
Own vehicle's number Other vehicle's number Date of accident
 along ALONG PIE TOWARDS TUAS
Accident location

BY THE LETTER OF AUTHORITY, I/we, SATHAPPAN PALANIAPPAN
Name of Policy Holder & IC / Passport number
 of S2645164E owner of Vehicle Registration

Number SKU4167 hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number
 (hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number A 2372 1793 9W taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 21st of the month
Dec Year 2018

Signed & Delivered By :

[Signature]
Policy Holder
 Witness By: [Signature]



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VC00/021102
DATE : 17 MAY 2019

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident


DISCHARGE VOUCHER

I/We, SATHAPPAN PALANIAPPAN confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBD 8836H the sum of Singapore Dollar Four Thousand Nine Hundred Fourteen and Cents Fifteen Only (\$4,914.15) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBD 8836H and SKU 416T on 07 November 2018 along PIE TOWARDS TUAS.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ PICO GUARDS PTE LTD AND/OR ONG CHONG BOON) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to VOLKSWAGEN CENTRE SINGAPORE.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


Signature of vehicle owner/Date

Sathappan Palaniappan 130/05/19
Name of vehicle owner /Date

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P56614

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP3183

SERVICE CUSTOMER NO.: F056350

SERVICE CUSTOMER NAME: Lompac Insurance BHD

TELEPHONE NO.:

ADDRESS: 101 Thomson Road
#18-01 United Square
Singapore

Post Code: 307591

VEH NO.: SKU416T

DATE: 20/12/18

Pickup:

VIN NO.: WVGZZ216ZFM002763

KM: 48,686

GEARBOX CODE: QQT

Engine No.:

MODEL: JETTA TS (DSG) TRENDLINE

SA: Wong Mely

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	LONPAC DIRECT SETTLEMENT				
	DOA 7.11.2018				
	SURVEYOR LKK				
	TP VEHICLE GBD8836H				
	Labor				
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS. EDU. SENSOR SOCKET	1.00	TU	280.00	280.00
	Item:				
7	REAR BUMPER	1.00	PCS	1,258.84	1,258.84
8	SPOILER	1.00	PCS	535.27	535.27
9	STRIP -IMPROVED TYPE	1.00	PCS	96.88	96.88

GST (7%) AMOUNT: 300.36

TOTAL AMOUNT: 4,591.15

For Volkswagen Group Singapore Pte Ltd



Authorised Signatory

Customer

NOTICE

1. All fund transfer payments should be made payable to: Volkswagen Group Singapore Pte Ltd. Bank Account: 2528214002 Swift Code: DEUTSGSG. Please indicate Customer Name and Invoice Number in the payment

Main Office:
Mova Building
No. 22, Jalan Klang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/05/08/94
Singapore 159722

Tel: (65) 6272 3892
Fax: (65) 6270 8314

Co. Reg. 198904033G
GST Reg. M2-0088864-2

Tax Invoice

19th December 2018

SATHAPPAN PALANILAPPAN
3 OXFORD ROAD
#02-01
SINGAPORE 218814

Attention :- **MS PEARLYN**

Veh # :- SKQ8473X RK141361
Inv # :- RK730477
RA # :- B13442 0/0
From :- 18/12/2018
To :- 21/12/2018
Terms :- C.O.D
Remarks :- MICHELLE-VW

Description	Qty	U.Price	Amounts S\$
RENTAL CHARGES FROM 18/12/2018 TO 21/12/2018 VW JETTA : SKQ8473X RENTAL AGREEMENT : B13442 DRIVEN BY : SATHAPPAN PALANILAPPAN YOUR REF : VW/ALEX-SKV416T	3 DAY	112.15	336.45



BY: MASTERCARD BATCH 5K- 360.00

Singapore Dollars :

Three Hundred Sixty Only

AMOUNT S\$ 336.45
GST @ 7 % 23.55

Thank you for your continuous support.

AMOUNT DUE S\$ 360.00



MOVA AUTOMOTIVE PTE LTD

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Jetta	Vehicle No: SKV 4167	Singapore	Malaysia	Signature
Date/Time Out:	18/12/18	9.15am.	S\$ 2500	S\$ 3500	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/Time In:			Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @ \$	Per Month	
Change Over 1:	Date:	Initial:	Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:	3 Days @ \$ 112.15	Per Day	\$336.45
KM Out:	KM In:		Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount	%	
Address:	Sathappan Palanikappan		Rental Charges		
	3 Oxford Road #02-01		CDW @ \$	per day / week / month	
	S (2188, 14)		PAI @ \$	per day / week / month	
			Petrol Top-Up		
			Misc Charges		
Identity Card No:	S2645764E		GST		\$23.55
Date of Birth:	04-07-1957		Total		\$360.00
Driving License:	S2645764E		VISA / MASTER CARD / AMEX / CASH / COMPANY BILLING / OTHERS		
Country of Issue:	Sin		Pre-Payment		
Tel:	(HP)	(O)	Downpayment and Deposit		
Nationality:	Sin		Amount Refunded/ Due		
Effective Date:	31 Jan 2008		Signature of Refund		
Additional Hirer			Remarks:	fairly n	
Name:			RW - Alex - SKV 4167		
Pass:			Invoice No:	Ref. No:	
			Checked Out By:	Checked In By:	Checked By:
Identity Card No:			Sales-In Charge: Mcell		
Date of Birth:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Driving License:					
Country of Issue:					
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.


 Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobiles.
- In any accident, the Hirer must report to MOVA Automobiles immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and accidents (if any) are the responsibility of the Hirer.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-171873
Date of Request: 07/11/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 07/11/2018
Enquiry By Wong Yen Mei
TP Vehicle No. GBD8836H
Accident Date 07/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD8836H	Longpac Insurance Bhd	29/06/2018-28/06/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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6 Raffles Quay #18-00, Singapore 048580
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Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-18-171873

Date of Request: 07/11/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 07/11/2018
Enquiry By Wong Yen Mei
TP Vehicle No. GBD8836H
Accident Date 07/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque