

Vic (LKKAuto)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Tuesday, 21 May, 2019 6:30 PM
To: Jia Le (LKK Auto)
Cc: Vic (LKKAuto); Admin A; Kong Charmaine (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore)
Subject: RE: SKU416T - DV + OFFER *** LKK REF: CC4/LPC18020221/T1ha3 - LOD

Dear Jia Le,

Noted with Thanks.
Need original DV or softcopy will do, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. [Think Blue.](#)

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, 17 May 2019 9:43 AM
To: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: RE: SKU416T - DV + OFFER *** LKK REF: CC4/LPC18020221/T1ha3 - LOD

Without Prejudice

Dear Meiy,

For quick and amicable settlement, we propose settlement as follows: -

| | |
|--------------------------------------|---------------------------|
| 1. Cost of Repair (w/GST) | \$ 4,591.15 |
| 2. Loss of Rental (3days x \$107.00) | \$ 321.00 |
| 3. GIA Search Fee | \$ 2.00 |
| TOTAL | <u>\$ 4,914.15</u> |

Please duly sign the DV and return to us for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Meiy (VGS - SG/Singapore) [<mailto:meiy.wong@vw.com.sg>]

Sent: Wednesday, 15 May 2019 6:18 PM

To: Jia Le (LKK Auto)

Cc: Vic (LKKAuto); Admin A; Kong Charmaine (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore)

Subject: RE: SKU416T - DV + OFFER *** LKK REF: CC4/LPC18020221/T1ha3 - LOD

Dear Carlor,

Thanks your offer ,but please re-consider LOR @ \$107 per day ,Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. [Think Blue.](#)

From: Kong Charmaine (VGS - SG/Singapore)
Sent: Wednesday, 15 May 2019 5:34 PM
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SKU416T - FINALISE *** LKK REF: CC4/LPC18020221/T1ha3 - LOD

Dear Meiy,

FYA please.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 15 May 2019 5:29 PM
To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SKU416T - FINALISE *** LKK REF: CC4/LPC18020221/T1ha3 - LOD

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

We propose settlement as follows: -

| | |
|--------------------------------------|---------------------------|
| 1. Cost of Repair (w/GST) | \$ 4,591.15 |
| 2. Loss of Rental (3days x \$100.00) | \$ 300.00 |
| 3. GIA Search Fee | \$ 2.00 |
| TOTAL | <u>\$ 4,893.15</u> |

Kindly confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]
Sent: Thursday, 17 January, 2019 2:59 PM
To: Mei Kwan (LKKAuto); Cheong, Pearlyn (VWG Singapore); Taufikh (LKKAuto); Vic (LKKAuto)
Cc: Wong, Mei (VWG Singapore); Foo, John (VWG Singapore); Admin A; Admin-D (LKKAuto); SUR
Subject: RE: SKU416T - FINALISE *** LKK REF: CC4/LPC18020221/T1ha3 - LOD

Dear Vic,

LOD attached FYA please. Original LOD invoices will be mail to your office.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 24 December, 2018 1:31 PM
To: Cheong, Pearlyn (VWG Singapore); Taufikh (LKKAuto); Vic (LKKAuto)
Cc: Kong, Charmaine (VWG Singapore); Wong, Mei (VWG Singapore); Foo, John (VWG Singapore); Admin A; Admin-D (LKKAuto); SUR
Subject: RE: SKU416T - FINALISE *** LKK REF: CC4/LPC18020221/T1ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Hi Taufikh / Vic,

For your necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Thursday, 20 December, 2018 5:07 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Mei (VWG Singapore)

<meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: SKU416T - FINALISE

Dear Taufikh,

Please confirmed

COR \$4290.79 before GST

Total 3 working days

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288

Mobile : +65 9236 1336

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