Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent:Wednesday, 21 November, 2018 12:05 PMTo:'GERALD POH WEE BIN'; Vic (LKKAuto)Cc:'MT_Claim_SG'; Admin A; CS A Team

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKU416T &

GBD8836H ON 7.11.18

Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf

Categories: HMK

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

LPC ref: 18/18/18/VC00/021102 LKK REF: CC4/LPC18020221/T1ha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKU 416T

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{\text{MeiKwan@lkkauto.com}}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 8 November, 2018 10:50 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com> **Cc:** 'MT Claim SG' <mt claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKU416T & GBD8836H ON 7.11.18

Dear Mr Gerald,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Thursday, 8 November, 2018 10:43 AM

To: Kong, Charmaine (VWG Singapore) < charmaine.kong@vw.com.sg>

Cc: MT_Claim_SG < <mt_claim@lonpac.com >; Admin-D (LKKAuto) < admin-d@lkkauto.com >

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKU416T & GBD8836H ON 7.11.18

WITHOUT PREJUDICE

Our Ref : 181/18/18/VC00/021102

Dear Charmaine,

Our insured has yet to lodge a report and we are making enquiries.

For survey arrangements, please contact LKK Auto Consultants Pte Ltd.

Aside to LKK – Attn : Catherine,
For your necessary action.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Kong, Charmaine (VWG Singapore) [mailto:charmaine.kong@vw.com.sq]

Sent: Thursday, 8 November, 2018 10:05 AM

To: MT Claim SG

Cc: Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore) **Subject:** REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKU416T & GBD8836H ON 7.11.18

Dear Claims,

Please revert on liability & survey arrangements.

Thanks.

Best Regards,

Charmaine Kong Insurance Service Advisor Aftersales Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

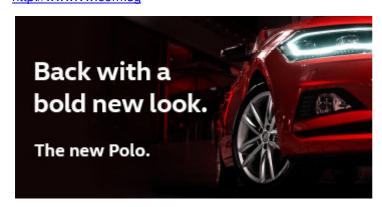
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Main Line: +65 6305 7299

Main Fax: +65 6474 3643

charmaine.kong@vw.com.sg

http://www.vw.com.sg



From: charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg [mailto:charmaine.kong.gov.com.sg <a href="mailto:charmaine.kong.gov.com.sg

Sent: Thursday, 8 November, 2018 9:59 AM **To:** Kong, Charmaine (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP