

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 8 November, 2018 10:27 AM  
**To:** 'Janet Tan'; assignments  
**Cc:** Admin A  
**Subject:** RE: oUR REF: SKA7992E: TP Claim - SKW1246A - DOA : 02/11/2018 - Portsdown Avenue

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Dear Janet,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan [mailto:janet.tan@eqinsurance.com.sg]  
**Sent:** Thursday, 8 November, 2018 10:22 AM  
**To:** 'assignments' <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: oUR REF: SKA7992E: TP Claim - SKW1246A - DOA : 02/11/2018 - Portsdown Avenue

Dear Catherine

Please arrange to attend to the said PRS.

Liability is cleared. Proceed to direct settle if possible.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** AVRIL HO [<mailto:avril@movacom.sg>]  
**Sent:** Thursday, November 8, 2018 10:18 AM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Cc:** [keong@movacom.sg](mailto:keong@movacom.sg)  
**Subject:** RE: oUR REF: SKA7992E: TP Claim - SKW1246A - DOA : 02/11/2018 - Portsdown Avenue

Dear Janet,

I tried to arrange survey with LKK. However, LKK has yet received any assignment from EQ. Please kindly assist.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@movacom.sg](mailto:avril@movacom.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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**From:** AVRIL HO [<mailto:avril@movacom.sg>]  
**Sent:** Monday, 5 November 2018 5:51 PM  
**To:** 'Janet Tan'; 'Nabilah'  
**Cc:** 'keong@movacom.sg'  
**Subject:** RE: oUR REF: SKA7992E: TP Claim - SKW1246A - DOA : 02/11/2018 - Portsdown Avenue

Dear Janet,

Received with thanks. Please kindly assign LKK Auto Consultants Pte Ltd.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@movacom.sg](mailto:avril@movacom.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

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**From:** Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]  
**Sent:** Monday, 5 November 2018 5:35 PM  
**To:** Nabilah  
**Cc:** [avril@nova.com.sg](mailto:avril@nova.com.sg); [keong@nova.com.sg](mailto:keong@nova.com.sg)  
**Subject:** oUR REF: SKA7992E: TP Claim - SKW1246A - DOA : 02/11/2018 - Portsdown Avenue

***Without Prejudice***  
***Save As To Costs***

Dear Sir/Madam,

For pre repair survey request, please email to [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)

Liability is cleared. We can agree on direct settlement, if possible.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Sharon</b>
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee

<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	<b>10) Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070
<b>11) Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Nabilah [<mailto:nabilah@mova.com.sg>]

**Sent:** Monday, November 5, 2018 5:22 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** [avril@mova.com.sg](mailto:avril@mova.com.sg); [keong@mova.com.sg](mailto:keong@mova.com.sg)

**Subject:** RE: TP Claim - SKW1246A - DOA : 02/11/2018 - Portsdown Avenue

Dear Janet,

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards

**Nabilah Senin**

Claims Officer

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314

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**From:** Rose Koh [<mailto:rose.koh@eqinsurance.com.sg>]  
**Sent:** Monday, November 5, 2018 4:53 PM  
**To:** Nabilah  
**Cc:** [avril@nova.com.sg](mailto:avril@nova.com.sg); [keong@nova.com.sg](mailto:keong@nova.com.sg); Adeline Chua  
**Subject:** RE: TP Claim - SKW1246A - DOA : 02/11/2018 - Portsdown Avenue

Dear Nabilah

Thank you for your email.

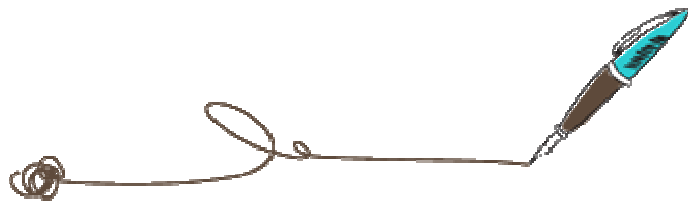
We had forward it to our claims executive - Ms Janet Tan  
You may contact her at DID: 64969032 or at her email: [janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)

Regards,

**Rose Koh**  
Customer Service



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
tel 65 6223 9433 | fax 65 6224 3903  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Nabilah [<mailto:nabilah@nova.com.sg>]  
**Sent:** Monday, November 05, 2018 4:37 PM  
**To:** Marketing  
**Cc:** [avril@nova.com.sg](mailto:avril@nova.com.sg); [keong@nova.com.sg](mailto:keong@nova.com.sg)  
**Subject:** TP Claim - SKW1246A - DOA : 02/11/2018 - Portsdown Avenue

Dear Sir/Mdm,

Kindly assist to advise on the officer-in-charge and revert on the liability of accident.

We've faxed the survey request on 4:36PM today (05/11/2018).

Thank you.

Best Regards

**Nabilah Senin**



Claims Officer

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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