

15/5/2010

INS. CASE OWNER:

Ben Sen

CC 3 / CTI1802

0211, #1-f6b n2

LKK:
IDAC:

Surveyor:

Kalin.

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

2/11/18

pohkin

17/11/18

PTE not around, wait us email to them.

email letter to OL, BOLA 27

klu too

After repair photo

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List:

Handler

Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

8/11/18

Sent By:

LSP

FINALIZATION

Date/Time:

28/12/2018

Confirm with:

William Tan

Confirm by:

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time:

28/12/2018

Confirm with:

William Tan

Confirm by:

Email ☒ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

SS

1,177.00

Loss of Rental (LOR):

SS

238.56

(2 days) x \$119.28

Loss of Use (LOU):

SS

-

(5 x days)

Loss of Income (LOI):

SS

100.00

(\$50.00 x 2 days)

LOR only ☐ LOU only ☐LOR + LOU ☐

(Tick only one)

GIA/LTA Search

SS

7.49

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

1,523.05

Global Sum SS:

FINAL PAYMENT

Date/Time:

28/12/2018

Confirm with:

William Tan

Confirm by:

Email ☒ Call ☐

Payee 1:

SS

1,523.05

Name 1:

Name 2:

Name 3:

Comfort Delgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Payee 3: (Strike if N.A.)

SS

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: \$400.00

COPY SENT



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTI18020211/K1fb3

Date: 08.11.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHA7719P

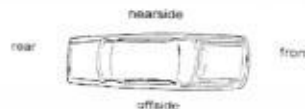
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 07.11.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,625.20
Revised Estimate Amount	: S\$	1,372.40
"Check" Items Amount	: S\$	82.80
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI18020211/K1fb3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 08-11-2018	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBB 721T		Veh. Inspected	SHA 7719P
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	08/11/2018
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	07/11/2018		Inspection Date	07/11/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA7719P

DATE: 7. Nov. 2018

MAKE : HYUNDAI

MODEL : i40

DOA: 7. Nov. 2018

CHINA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
1	Rear Bumper ✓			\$553.00	
10	Rear Bumper Clips ✓		\$2.20	\$22.00	
1	Rear Bumper Sponge ?			\$103.50	
1	Rear Bumper Undercover ✓			\$228.00	
SUB TOTAL				\$906.50	
LESS 20%				\$181.30	
DISCOUNTED TOTAL				\$725.20	
1	Advertisement – Rear Bumper ✓			\$50.00	Nett
2	Advertisement – Rear Fenders RH/LH		\$100.00	\$200.00	Nett
1	Rear Bumper Rubber Mat ✓ (mod type)			\$50.00	Nett
				\$300.00	
Labour Charge					
Panel Beating				\$250.00	
Spray Painting Charge				\$250.00	
Remove/refix reverse sensor				\$100.00	
TOTAL LABOUR				\$600.00	
ESTIMATE TOTAL				\$1,625.20	
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

Larry Ng

Kalix 16/11/18
 2/11/18 12.20
 2 Rys
 43
 After Rys p LH

LKK Auto Consultants hereby notify
 the Repairer of the following:
 • To resurvey before other spray painting
 • To display damaged part(s) during resurvey
 • All repairs are subject to resurvey on a "no redress" basis
 • Third party survey is on a "no redress" basis
 • No illegal modifications should be made
 • Supplemental items must be approved and
 is subject to final approval of the insurance company
 Acknowledged by Repairer
 Signature:

REPAIR ESTIMATE*

VEHICLE NO : SHA7719P

DATE: 7. Nov. 2018

MAKE : HYUNDAI

MODEL : i40

DOA: 7. Nov. 2018

CHINA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
1	Rear Bumper <i>Rebrand</i>			\$553.00	
10	Rear Bumper Clips <i>me</i>		\$2.20	\$22.00	
1	Rear Bumper Sponge <i>me</i>			\$103.50	
1	Rear Bumper Undercover <i>cl</i>			\$228.00	
SUB TOTAL				\$906.50	
LESS 20%				\$181.30	
DISCOUNTED TOTAL				\$725.20	
1	Advertisement – Rear Bumper <i>me</i>			\$50.00	Nett
2	Advertisement – Rear Fenders RH/LH <i>me</i>		\$100.00	\$200.00	Nett
1	Rear Bumper Rubber Mat <i>(mold type) me</i>			\$50.00	Nett
				\$300.00	
Labour Charge					
Panel Beating				<i>200</i> \$250.00	
Spray Painting Charge				<i>200</i> \$250.00	
Remove/refix reverse sensor				<i>100</i> \$100.00	
TOTAL LABOUR				\$600.00	
ESTIMATE TOTAL				\$1,625.20	
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Larry Ng

Kalvin 16/11/18
 2/11/18 12:20 Lm
 2 Rys
 4s
 After Repair LH

TOTAL LABOUR

ESTIMATE TOTAL

LKK Auto Consultants hence notify the Repairer of the following:

- To display on the repair order
- Parts prices are subject to survey
- No liability for parts and labour on a "no survey" basis
- Supplier's price is subject to survey and approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305235554

Date : 9. Nov. 2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHA7719P

Date of Accident: 7. Nov. 2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA GBB721T
2. The finalized amount shall be:
 - (a) Spare Parts after List discount _____
 - (b) Labour Charges _____
 - Total for Part-By-Part Repair Cost** _____
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost \$1,100.00
3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : Larry Ng

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : [Signature]

Name : Kalvin

Date : 9/11/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Shu Pei (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Monday, 19 November 2018 1:07 PM
To: Poh Kin (LKKAUTO)
Cc: Lucas Lee; Shu Pei (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBB721T (OI : CTI - TBA) and SHA7719P (TP : LKK REF - CC3/CTI18020211/K1fb3) on 07.11.2018 / OUR REF: SNM18D05275C02
Attachments: OI REPORT.pdf; DS LETTER.pdf

Dear Poh Kin,

Pls find Insured report and LKK letter.

Thank you.

Regards,
Chong Boon Sen
Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 63896171
Fax: 62247175
Email: boonsen.chong@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, 8 November, 2018 5:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBB721T (OI : CTI - TBA) and SHA7719P (TP : LKK REF - CC3/CTI18020211/K1fb3) on 07.11.2018

WITHOUT PREJUDICE

Dear Boon Sen,

We refer to the above matter.

We have inspected TP vehicle SHA 7719P at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel: 6380 6111 Fax: 6222 1033
Website: www.sg.cntaiping.com
Co. Reg. No. 200208384E

Our Reference: **SNM18D05275/C01/1**

Date : **19 NOVEMBER 2018**

via Ordinary & Registered Mail

**TUNGSAN FOOD INDUSTRIES PTE LTD
56 SENOKO DRIVE
SINGAPORE 758235**

Dear Sir / Madam

**ACCIDENT INVOLVING GBB721T AND SHA7719P ON 07 NOVEMBER 2018
ALONG BUKIT TIMAH ROAD**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHA7719P**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd
Attn : POH KIN
Ref : CC3/CTI18020211/K1fb3
Contact No : 6841-2132
via Email : pohkin@lkkauto.com

CC : Agent - (AN0388A) - CHOO EE CHUN KAREN

F01/LKKDS-2013

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 28 December 2018 5:16 PM
To: 'William Tan Thoo Seng'
Subject: RE: Your Ref: CC3/CTI18020211/K1fb3; vs SHA 7719 P D.O.A. 07.11.18
Attachments: DV SHA 7719P.pdf

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/CTI18020211/K1fb3
Your Ref: T1118/ SHA 7719P/ WT(st)

Dear Mr William,

ROAD TRAFFIC ACCIDENT INVOLVING NOS. GBB 721T AND SHA 7719P ALONG BUKIT TIMAH ROAD ON 07.11.2018

We refer to the above matter.

We confirmed settlement at **\$1,523.05(all in)**.

Please duly sign the **DV** attached and return for payment processing.

We need **original copy DV**.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

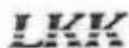
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 24 December 2018 1:35 PM
To: 'William Tan Thoo Seng'; 'Catherine Koh Mui Gek'
Subject: Our Ref: CC3/CTI18020211/K1fb3; Your Ref: T1118/ SHA 7719P/ WT(st)

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/CTI18020211/K1fb3
Your Ref: T1118/ SHA 7719P/ WT(st)

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING NOS. GBB 721T AND SHA 7719P ALONG BUKIT TIMAH ROAD ON 07.11.2018

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair (w/GST)	S\$ 1,177.00
2. Loss of Rental (\$119.28 x 2 days)	S\$ 238.56
3. Loss of Income (\$50.00 x 2 days)	S\$ 100.00
4. LTA search	<u>S\$ 7.45</u>
	<u>S\$ 1,523.01</u>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18020211/K1fb3n2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 10-01-2019



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBB 721T	Veh. Inspected	SHA 7719P
Policy No.	DMCVSN1525461803	Coverage (\$)	0.00
Claim No.	SNM18D05275/C02	Excess (\$)	0.00
Assign From		Assign Date	07/11/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMFU067864	Colour	BLUE
Odometer	465797	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	07/11/2018	Inspection Date	07/11/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 7719P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	DEFORMED	553.00	553.00
10	REAR BUMPER CLIPS @\$2.20	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE	SERVICEABLE	103.50	-
1	REAR BUMPER UNDERCOVER	CUT	228.00	228.00
	LESS 20% DISCOUNT		-181.30	-160.60
			725.20	642.40
<u>SPECIAL NETT ITEMS</u>				
1	ADVERTISEMENT-REAR BUMPER (SN)	NECESSARY	50.00	50.00
2	ADVERTISEMENT-REAR FENDERS RH/LH @\$100.00 (SN)	NECESSARY	200.00	200.00
1	REAR BUMPER RUBBER MAT (METAL TYPE)(SN)	NECESSARY	50.00	50.00
			300.00	300.00
<u>LABOUR</u>				
	PANEL BEATING.		250.00	200.00
	SPRAY PAINTING CHARGE.		250.00	200.00
	REMOVE/REFIX REVERSE SENSOR.		100.00	30.00
			600.00	430.00
GRAND TOTAL			1,625.20	1,372.40
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,100.00

Report Ref No. CC3/CTI18020211/K1fb3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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