

Asher Sng (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 3 January 2019 12:34 PM
To: Asher Sng (LKKAuto); Admin A
Cc: Catherine Thia; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SDB89L (OI: SNM18D05245C02/9) and SJR2845C (TP : LKK REF - CC6/CTI18020207/Keb3) on 03.11.2018

Follow Up Flag: Follow up
Flag Status: Completed

LKK REF - CC6/CTI18020207/Keb3
CTI REF - SNM18D05245C02/9 (SDB89L)

Dear Asher

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,517.45.

We await your payment advice to enable Catherine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, January 03, 2019 11:45 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SDB89L (OI: SNM18D05245C02/9) and SJR2845C (TP : LKK REF - CC6/CTI18020207/Keb3) on 03.11.2018

Your ref : SNM18D05245C02
Our ref : CC6/CTI18020207/Keb3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit from parking lot and hit third party vehicle. We are of the opinion that BOLA scenario 24 is applicable for this matter. Liability is not in our insured's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **T&T AUTO SERVICES PTE LTD**" at **\$3,517.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 8,683.24	\$ 3,210.00
2. Loss of Use (5days x \$120)	\$ 600.00	\$ 300.00
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 9,290.69	\$ 3,517.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Shu Pei (LKKAuto)

Sent: Thursday, 8 November 2018 5:07 PM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SDB89L (OI : CTI - TBA) and SJR2845C (TP : LKK REF - CC6/CTI18020207/Keb3) on 03.11.2018

WITHOUT PREJUDICE

Dear Catherine,

We refer to the above matter.

We have inspected TP vehicle SJR 2845C at M/s T & T Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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T & T Auto Services Pte Ltd

160 Sin Ming Drive
#08-14 Sin Ming AutoCity
Singapore 575722
Tel: 6266 6876 Fax: 6266 6861
GST Registration No: 200910712E
Email: tntautoservices@gmail.com

Date: 13th November 2018
Our Ref: 1118-1392
Your Ref:

Attn: The Motor Claims Department

China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sir,

ACCIDENT INVOLVING SDB89L / SJR2845C ON 03/11/2018

Please refer to the above-mentioned accident.

We are writing on behalf of **Stars Rental & Leasing**, the registered owner of motor vehicle no: **SJR2845C** which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle no: **SDB89L**. As a result of which, our client have suffered loss and expenses.

We are instructed by our client to claim for:-

1. Cost of Repair (inclusive of 7% GST)	:S\$3,210.00
2. Loss of Use (5 days @ \$120.00/day)	:S\$ 600.00
3. LTA Search	:S\$ 7.45
TOTAL	<u>:S\$3,817.45</u>


We enclosed hereby the following documents for your consideration:

- (a) Original Tax Invoice
- (b) GIA Report lodged by our driver
- (c) Owner & Driver I/C/Driving Licence
- (d) Certificate of Insurance
- (e) LTA Search

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

T & T Auto Services Pte Ltd


Vincent Tan

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 12 December 2018 5:44 PM
To: 'NARUTOHKH189@GMAIL.COM'; 'DONOVANCHUA0802@GMAIL.COM'
Subject: ACCIDENT INVOLVING SDB 89L AND SJR 2845C ON 03/11/2018

Our Ref: CC6/CTI18020207/Keb3

12 DEC 2018

NG SIM KHIM / DONOVAN CHUA JUN WEI

Dear Sir/Madam,

ACCIDENT INVOLVING SDB 89L AND SJR 2845C ON 03/11/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

TO: CHINA TAIPING INSURANCE (S) PTE LTD
3 ANSON ROAD
#16-00 SPRINGFIELD TOWER
S (079909)

Dear Sirs,

CLAIMANT:


ACCIDENT INVOLVING SDB 89 L AND SJR 2845 C ON 03/11/18
AT CARPARK BETWEEN RUL 813/814 JUNCTION WEST ST 81

I/We, STARS RENTAL & LETTING, am/are the registered owner of motor
car no. SJR 2845 C.

Please note that I have assigned all compensation monies due to me/us in the above said accident
to **M/S T & T AUTO SERVICES PTE LTD.**

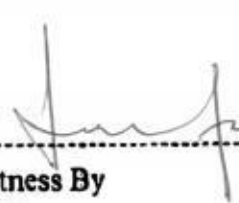
I/We, hereby authorize you to release all compensation monies pertaining to the above-
mentioned accident to **M/S T & T AUTO SERVICES PTE LTD** and forward your settlement
cheque to **M/S T & T AUTO SERVICES PTE LTD** whom I had authorized to collect the said
compensation monies.

Thank you.



Signature of Claimant
Date:





Witness By
Date:



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1421871804

Claim No : SNM18D05245C02

Claimant : STARS RENTAL & LEASING

Amount : S\$3,517.45

DOLLARS THREE THOUSAND FIVE HUNDRED SEVENTEEN AND CENTS
FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJR 2845C

Insured Vehicle No. : SDB 89L

Date of Loss : 03/11/2018

Place of Accident : CARPARK BETWEEN BLK 813/814 JURONG WEST ST 81

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NG SIM KHIM

Driver Name : DONOVAN CHUA JUN WEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,210.00
(3) Loss of Use/ Rental/Earning	S\$	300.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	3,517.45
	=====	

Claimant Name : STARS RENTAL & LEASING



Signature : _____

Date : _____

18 JAN 2019

T & T Auto Services Pte Ltd

160 Sin Ming Drive
#08-14 Sin Ming AutoCity
Singapore 575722
Tel: 6266 6876 Fax: 6266 6861
GST Registration No: 200910712E

TAX INVOICE

China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

DATE : 13/11/2018
VEHICLE NO : SJR 2845 C
MAKE/MODEL : Toyota Altis
ACC DATE : 03/11/2018
CLAIM NO : 1118-1392
POLICY NO :

AMOUNT S\$

Lump sum repair inclusive of supplying parts, labour,
panel beating and spray painting

Repair Amount	3,000.00
Add 7% GST	210.00
Total	<u><u>3,210.00</u></u>

Singapore Dollars: Three Thousand Two Hundred And Ten Only.


T & T Auto Services Pte Ltd

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Nov 2018 / 09:50:02

Receipt Date/Time : 07 Nov 2018 / 09:50:02

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181107-000376

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SDB89L				
As at 03 Nov 2018/15:25:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SDB89L Enquiry Fee 20181107094913427413	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20181107094923981	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.