

REF: NS/INC18U20206/N4652 INC

Surveyor: NA2

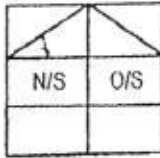
TAX/10/18/2124

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD ☒ TP WS/TP RES/OD RES/EVA/INV/MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: YP 2143C  
 Policy No. 5081383785-02 22062018  
 Claims No. MT/1027005-001  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 CIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SHD 6297E Yr Regn: 24 JUN 2016  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: TOYOTA PRUW c.c. 1,798  
 Colour: MAROON A/C: Insur. d / Std / NI / NA  
 Sp. Reading: 243,786 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: JTDKN36U70S768213  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or  
 Brake: Inorder / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 195/65 R15  
 R: 11  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or FALKEN  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal. 6 mm R/Bal. 5 mm  
 L/Bal. 6 mm L/Bal. 5 mm  
 D.O.A. 31/10/18 D.O.I. 1/11/18  
 Survey held at SMT WOODLANDS  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
 SMT WOODLANDS  
 The U/C / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction                                       |
|-------------|------------------------------------------------------------|
|             | - mobile phone not working NMC PIP                         |
|             | SHD 6297E - (R3 / CH) 4000095 / Kluang DIA: 22.11.14       |
| 21/11/19    | final fig \$1990.31 confirmed by email (Ref 7675.29, 7910) |
|             | RECEIVED 09 JAN 2019                                       |

Date/Time, File Pass to? ☐ : Preli. Report  
☐ : Final Report

1) \_\_\_\_\_  
 Date/Time, File Return to?

2) 9/1 - typist

Report Format : TP  
 Lump Sum / I.B.I: (\$ 1990.31 )

Days Of Repair: 4  
 Resurvey No. of Trip: 2

Survey Fee:  
 Transportation:

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_ ) \$ + RS. \$ \_\_\_\_\_  
☐ : Interview (\$ \_\_\_\_\_ ) Photos  
☐ : Tech. Invs (\$ \_\_\_\_\_ ) Others  
☐ : Weekend (\$ \_\_\_\_\_ )

TOTAL

**Veron Chen (LKKAUTO)**

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**From:** mtreg <mtreg@income.com.sg>  
**Sent:** Wednesday, 9 January 2019 12:10 PM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** FW: REQUEST FOR CLAIM NUMBER

Hi,

All claims created.

With Regards

Samsia  
Senior Admin Assistant,  
Motor Insurance  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at [Income.com.sg/careers](http://Income.com.sg/careers)



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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Wednesday, January 09, 2019 9:01 AM  
**To:** mtreg <mtreg@income.com.sg>  
**Subject:** REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Please provide us the claim number.

| S/NO | Income Reference | Claimant (Owner / Taxi Company) | Claimant Vehicle No. | Income Vehicle |
|------|------------------|---------------------------------|----------------------|----------------|
| 1    | MT/0996039-002   | SMRT BUSES LTD                  | SMB 3587P            | SLQ 5301S      |
| 2    | MT/1027005-001   | SMRT TAXIS PTE LTD              | SHD 6297E            | YP 2143C       |

| D.O.A      | Time of Accident | Estimate   | Tentative repair cost |
|------------|------------------|------------|-----------------------|
| 27/5/2018  | 10:10            | \$1,414.00 | \$650.00              |
| 31/10/2018 | 14:00            | \$9,665.60 | \$1,990.31            |

Best Regards,

Veron Chen | Case Handler

eBaoTech

General Claim

Hello, NAC\_PAYA\_UBI\_800601

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## Policy Query

|                        |                                      |                    |                                               |
|------------------------|--------------------------------------|--------------------|-----------------------------------------------|
| Policy No.             | <input type="text"/>                 | Date of Accident   | <input type="text" value="31/10/2018 13:35"/> |
| Vehicle No.(For Motor) | <input type="text" value="YP2143C"/> | Certificate Number | <input type="text"/>                          |

| Select                | Policy No.    | Certificate Number | Policyholder Name                  | Policyholder NRIC | Product | Cover Type    | Vehicle No. | Insured Object | Commence Date | Expiry Date |
|-----------------------|---------------|--------------------|------------------------------------|-------------------|---------|---------------|-------------|----------------|---------------|-------------|
| <input type="radio"/> | 5081383285-02 |                    | DUTA FREIGHT INTERNATIONAL PTE LTD | 199803165G        | GFT     | Comprehensive | YP2143C     | YP2143C        | 22/06/2018    |             |

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                    |
|----------------------------|--------------------|
| Date Of Report             | 31/10/2018 15:20   |
| Date Of Accident           | 31/10/2018 14:00   |
| Exact Location Of Accident | PASIR PANJANG ROAD |
| Country/State of Loss      | SINGAPORE          |

### DETAILS OF OWN VEHICLE

|                             |                    |
|-----------------------------|--------------------|
| Vehicle Registration Number | SHD6297E           |
| <b>Insured/Policyholder</b> |                    |
| Name Of Registered Owner    | SMRT TAXIS PTE LTD |
| Co Reg No                   | 198905369K         |
| Email Address               | NOEMAIL            |
| Mobile Phone No             |                    |
| Alternative Phone No        | OFFICE-80000000    |

### Vehicle Particulars

|                                                                              |                    |
|------------------------------------------------------------------------------|--------------------|
| Manufacturer                                                                 | TOYOTA             |
| Model                                                                        | PRIUS TAXI-1.8 (A) |
| Exact Purpose for which vehicle was being used at time of accident           | HIRE AND REWARD    |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO                 |
| If No, Please state action to be taken                                       | THIRD PARTY        |
| Vehicle Category                                                             | TAXI               |

### Insurance Company

|                           |                                |
|---------------------------|--------------------------------|
| Name of Insurance Company | MS FIRST CAPITAL INSURANCE LTD |
| Type Of Coverage          | THIRD PARTY FIRE AND/OR THEFT  |
| Fleet Policy              | YES                            |
| Policy Number             | D-18090213MFSH                 |
| Cover Note Number         |                                |

### Driver

|                      |                        |
|----------------------|------------------------|
| Name of Driver       | GOH JING YI, JASMINE   |
| NRIC No              | S7921755G              |
| Date Of Birth        | 30/12/1979             |
| Occupation           | OUTDOOR                |
| Date Of Driving Pass | 24/12/2003             |
| Driving Experience   | 14 YEARS AND 10 MONTHS |
| Gender               | FEMALE                 |
| Mobile Number        | (LOCAL) +65-80000000   |
| Fax Number           |                        |
| Contact Number       |                        |
| Email Address        | NOEMAIL                |

|                                                     |               |
|-----------------------------------------------------|---------------|
| Address                                             | 306           |
| Postcode                                            |               |
| Was driver an employee of the Insured's Company     | NO            |
| If No, Relationship of the Driver with the Insured  | OTHER - HIRER |
| Vehicle Registration Number of Driver's Own Vehicle | -             |
|                                                     | -             |
| Insurance Company of Driver's Own Vehicle           | -             |
|                                                     | -             |
|                                                     | -             |

#### General Information of the Accident

|                    |                          |
|--------------------|--------------------------|
| Type Of Accident   | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR                    |
| Road Surface       | DRY                      |

#### Other Information

|                                                                                             |     |
|---------------------------------------------------------------------------------------------|-----|
| Was any foreign vehicle involved in this accident?                                          | NO  |
| Number of vehicles involved in the accident                                                 |     |
| Was any body injured in the Accident?                                                       | NO  |
| Was any injured conveyed to hospital by ambulance?                                          | NO  |
| Was any other material or property damaged?                                                 | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)                                                     | 1   |

#### Details of Police Action

|                                           |    |
|-------------------------------------------|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

I WAS STATIONARY ALONG PASIR PANJANG ROAD AT THE CENTRE LANE DUE TO RED TRAFFIC LIGHT WHEN THE VEHICLE YP2143C FROM BEHIND COLLIDED ONTO THE REAR PORTION OF MY TAXI.

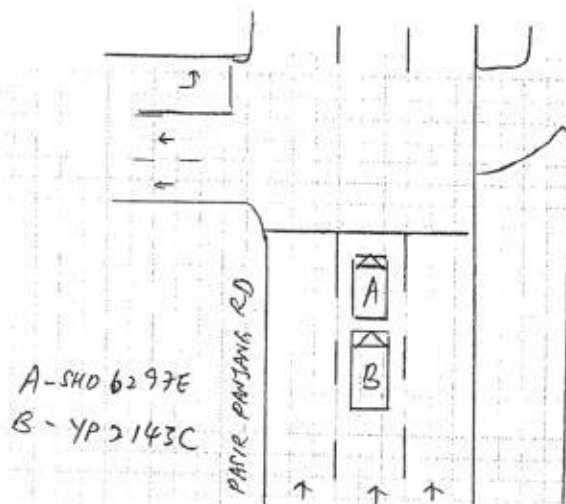
#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                                     |                         |
|-------------------------------------|-------------------------|
| Vehicle Registration Number         | YP2143C                 |
| Vehicle Make/Model/Colour           |                         |
| Details Of Properties               |                         |
| Vehicle Category                    | COMMERCIAL VEHICLE      |
| Name of Driver                      | MOHAMAD SAPERI BIN AMER |
| NRIC/Passport Number                | S7900302F               |
| Contact Number                      |                         |
| Address                             |                         |
| Postcode                            |                         |
| Insurance Company Name              |                         |
| Nature Of Damage                    |                         |
| No. Of Passenger (Including Driver) |                         |

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

DECLARATION •

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature  
Date & Time:

2

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 3/10/16

date 31/10/2011

Reporting Centre Personnel's Signature  
Name: \_\_\_\_\_  
NRIC/FIN No.: \_\_\_\_\_

[> Back to OneMotoring](#)**Enquire Transfer Fee**

|                                                                                                                                                                                                                         |                                         |                     |                           |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|---------------------|---------------------------|
| Vehicle Details                                                                                                                                                                                                         |                                         |                     |                           |
| Vehicle No. :                                                                                                                                                                                                           | SHD6297E                                |                     |                           |
| Vehicle Type :                                                                                                                                                                                                          | H10 - Public Transport Taxi (Motor Car) |                     |                           |
| Vehicle Attachment 1 :                                                                                                                                                                                                  | Air-Con (Taxi)                          |                     |                           |
| Vehicle Scheme :                                                                                                                                                                                                        | Taxi (Company)                          |                     |                           |
| Vehicle Make :                                                                                                                                                                                                          | TOYOTA                                  |                     |                           |
| Vehicle Model :                                                                                                                                                                                                         | PRIUS TAXI (SMRT)                       |                     |                           |
| Chassis No. :                                                                                                                                                                                                           | JTDKN36U705768213                       |                     |                           |
| Propellant :                                                                                                                                                                                                            | Petrol-Electric                         |                     |                           |
| Engine No. :                                                                                                                                                                                                            | 2ZR1681843                              |                     |                           |
| Motor No. :                                                                                                                                                                                                             | 3JM1681843                              |                     |                           |
| Engine Capacity :                                                                                                                                                                                                       | 1798 cc                                 |                     |                           |
| Power Rating :                                                                                                                                                                                                          | 60.0 kW                                 |                     |                           |
| Maximum Power Output :                                                                                                                                                                                                  | 100.0 kW ( 134 bhp)                     |                     |                           |
| Maximum Laden Weight :                                                                                                                                                                                                  | 1805 kg                                 |                     |                           |
| Unladen Weight :                                                                                                                                                                                                        | 1370 kg                                 |                     |                           |
| Year Of Manufacture :                                                                                                                                                                                                   | 2015                                    |                     |                           |
| Original Registration Date :                                                                                                                                                                                            | 24 Jun 2016                             |                     |                           |
| Lifespan Expiry Date :                                                                                                                                                                                                  | 23 Jun 2024                             |                     |                           |
| COE Category :                                                                                                                                                                                                          | A - Car up to 1600cc & 97kW (130bhp)    |                     |                           |
| PQP Paid :                                                                                                                                                                                                              | \$37,164.00                             |                     |                           |
| COE Expiry Date :                                                                                                                                                                                                       | 23 Jun 2024                             |                     |                           |
| Road Tax Expiry Date :                                                                                                                                                                                                  | 23 Jun 2019                             |                     |                           |
| PARF Eligibility Expiry Date :                                                                                                                                                                                          | 23 Jun 2024                             |                     |                           |
| Inspection Due Date :                                                                                                                                                                                                   | 23 Jun 2019                             |                     |                           |
| Intended Transfer Date :                                                                                                                                                                                                | 11 Jan 2019                             |                     |                           |
| CO2 Emission :                                                                                                                                                                                                          | 92.00 (g/km)                            |                     |                           |
| CEV/VES Rebate Utilised Amount :                                                                                                                                                                                        | \$28,312.00                             |                     |                           |
| CO Emission :                                                                                                                                                                                                           | -                                       |                     |                           |
| HC Emission :                                                                                                                                                                                                           | -                                       |                     |                           |
| NOx Emission :                                                                                                                                                                                                          | -                                       |                     |                           |
| PM Emission :                                                                                                                                                                                                           | -                                       |                     |                           |
| Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.                                                                                           |                                         |                     |                           |
| Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.                                                                    |                                         |                     |                           |
| Amount Payable                                                                                                                                                                                                          |                                         |                     |                           |
|                                                                                                                                                                                                                         | Amount Before GST<br>(S\$)              | GST Amount<br>(S\$) | Amount After GST<br>(S\$) |
| Transfer Fee :                                                                                                                                                                                                          | 25.00                                   | -                   | 25.00                     |
| Total Amount Payable :                                                                                                                                                                                                  |                                         |                     | 25.00                     |
| Message                                                                                                                                                                                                                 |                                         |                     |                           |
| Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier. |                                         |                     |                           |

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## Case Details

Case Reference Number : TAX/10/18/2124

Type of Repair : Accident Repair

Vehicle Registration Number : SHD6297E

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-4358-ID

Assigned By : Kok Wah Wong

Insurance Company Name : NTUC Income Insurance

Co-operative Ltd

Accident Date and Time : 31/10/2018 06:00 AM

Vehicle Age(In Months) : 28

## Documents / Photographs

View Documents / Photographs

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

| BOM Type        | Costing Type | Portion | Material Number | SMRT Recommendation               |     |                         |                |        |                 | Surveyor Approval |                   |                          |                        |
|-----------------|--------------|---------|-----------------|-----------------------------------|-----|-------------------------|----------------|--------|-----------------|-------------------|-------------------|--------------------------|------------------------|
|                 |              |         |                 | Part Name                         | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace   | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace         |
| One Time Key In | Main         |         |                 | BUMPER REAR                       | 1   | 458.60                  | 458.60         | 25.00  | 343.95          | Replace           | 1                 | 343.95                   | Replace + /CKL         |
| One Time Key In | Main         |         |                 | BUMPER CLIPS                      | 10  | 1.61                    | 16.10          | 25.00  | 12.08           | Replace           | 10                | 12.08                    | Replace + /NEC         |
| One Time Key In | Main         |         |                 | BUMPER REINFORCEMENT REAR         | 1   | 205.70                  | 205.70         | 25.00  | 154.27          | Replace           | 0                 | 0                        | Check + ?              |
| One Time Key In | Main         |         |                 | ARM SUB-ASSY, RR BUMPER LH        | 1   | 139.60                  | 139.60         | 25.00  | 104.70          | Replace           | 0                 | 0                        | Check + ?              |
| One Time Key In | Main         |         |                 | ARM SUB-ASSY, RR BUMPER RH        | 1   | 139.60                  | 139.60         | 25.00  | 104.70          | Replace           | 0                 | 0                        | Check + ?              |
| One Time Key In | Main         |         |                 | ANTENNA, ELECTRICAL LOWER REAR    | 1   | 157.40                  | 157.40         | 10.00  | 141.66          | Replace           | 0                 | 0                        | Check + ?              |
| One Time Key In | Main         |         |                 | SENSOR REVERSE                    | 1   | 180.00                  | 180.00         | 0.00   | 180.00          | Replace           | 1                 | 180.00                   | Replace + /not working |
| One Time Key In | Main         |         |                 | PIXEL STICKER                     | 2   | 60.00                   | 120.00         | 0.00   | 120.00          | Replace           | 2                 | 120.00                   | Replace + /NEC         |
| One Time Key In | Main         |         |                 | BUMPER LIP COVER RR/LH            | 1   | 72.20                   | 72.20          | 25.00  | 54.15           | Replace           | 0                 | 0                        | Not Give + XSVL        |
| One Time Key In | Main         |         |                 | BUMPER LIP REAR                   | 1   | 228.90                  | 228.90         | 25.00  | 171.68          | Replace           | 0                 | 0                        | Not Give + XSVL        |
| One Time Key In | Main         |         |                 | BUMPER SIDE RETAINER RR/LH        | 1   | 94.80                   | 94.80          | 25.00  | 71.10           | Replace           | 0                 | 0                        | Check + ?              |
| One Time Key In | Main         |         |                 | BUMPER SIDE RETAINER RR/RH        | 1   | 94.80                   | 94.80          | 25.00  | 71.10           | Replace           | 0                 | 0                        | Check + ?              |
| One Time Key In | Main         |         |                 | UNDER COVER SUBASSY, RR FLOOR     | 1   | 514.50                  | 514.50         | 25.00  | 385.88          | Replace           | 0                 | 0                        | Not Give + XSVL        |
| One Time Key In | Main         |         |                 | TAILGATE ASY                      | 1   | 1,007.90                | 1,007.90       | 25.00  | 755.92          | Replace           | 1                 | 0                        | Repair + XR            |
| One Time Key In | Main         |         |                 | TAIL GATE DOOR GLASS MOULDING, LH | 1   | 29.40                   | 29.40          | 25.00  | 22.05           | Replace           | 0                 | 0                        | Not Give + XBN NN      |
| One Time Key In | Main         |         |                 | TAIL GATE DOOR GLASS MOULDING, RH | 1   | 29.40                   | 29.40          | 25.00  | 22.05           | Replace           | 0                 | 0                        | Not Give + XNN         |
| One Time Key In | Main         |         |                 | MOULDING BACK WINDOW, LOWER NO.1  | 1   | 29.40                   | 29.40          | 25.00  | 22.05           | Replace           | 0                 | 0                        | Not Give + XNN         |
| One Time Key In | Main         |         |                 | SEALANT W/SCREEN                  | 3   | 37.00                   | 111.00         | 0.00   | 111.00          | Replace           | 0                 | 0                        | Not Give + XNN         |
| One Time Key In | Main         |         |                 | TAILGATE DOOR LOCK                | 1   | 444.10                  | 444.10         | 25.00  | 333.08          | Replace           | 0                 | 0                        | Not Give + ?           |

Total Spare Part Cost 4,783.58

Lump Sum Discount (%) 0.00

Final Spare Part Cost 4,783.58

Surveyor Total 701.25

Lump Sum Dis (%) 0

Final Sur Total 701.25

| SMRT Recommendation   |              |         |                 |                                 |     |                         |                |         |                 | Surveyor Approval |                   |                          |                           |
|-----------------------|--------------|---------|-----------------|---------------------------------|-----|-------------------------|----------------|---------|-----------------|-------------------|-------------------|--------------------------|---------------------------|
| BOM Type              | Costing Type | Portion | Material Number | Part Name                       | Qty | List Price Per Unit(\$) | List Price(\$) | Disa(%) | Final Price(\$) | Repair/ Replace   | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace            |
| One Time Key In       | Main         |         |                 | TAILGATE DOOR WEATHER STRIP     | 1   | 353.40                  | 353.40         | 25.00   | 265.05          | Replace           | 0                 | 0                        | Not Give * <i>ASVL</i>    |
| One Time Key In       | Main         |         |                 | TAILGATE LOCK COVER             | 1   | 15.70                   | 15.70          | 25.00   | 11.77           | Replace           | 0                 | 0                        | Check * <i>X SVL</i>      |
| One Time Key In       | Main         |         |                 | TAILGATE OUTSIDE GARNISH        | 1   | 504.90                  | 504.90         | 25.00   | 378.67          | Replace           | 0                 | 0                        | Not Give * <i>X SVL</i>   |
| One Time Key In       | Main         |         |                 | STRIKER, BACK DOOR              | 1   | 48.90                   | 48.90          | 25.00   | 36.67           | Replace           | 0                 | 0                        | Not Give * <i>X SVL</i>   |
| One Time Key In       | Main         |         |                 | EMBLEM REAR                     | 1   | 60.30                   | 60.30          | 25.00   | 45.22           | Replace           | 1                 | 45.22                    | Replace * <i>X SVL NN</i> |
| One Time Key In       | Main         |         |                 | NAME PLATE (HYBRID)             | 1   | 51.90                   | 51.90          | 25.00   | 38.92           | Replace           | 0                 | 0                        | Not Give * <i>X NN</i>    |
| One Time Key In       | Main         |         |                 | NAME PLATE (PRIUS)              | 1   | 60.80                   | 60.80          | 25.00   | 45.60           | Replace           | 0                 | 0                        | Not Give * <i>X NN</i>    |
| One Time Key In       | Main         |         |                 | NAME PLATE (TOYOTA)             | 1   | 51.90                   | 51.90          | 25.00   | 38.92           | Replace           | 0                 | 0                        | Not Give * <i>X NN</i>    |
| One Time Key In       | Main         |         |                 | SMRT LOGO                       | 1   | 7.80                    | 7.80           | 0.00    | 7.80            | Replace           | 0                 | 0                        | Not Give * <i>X NN</i>    |
| One Time Key In       | Main         |         |                 | STICKER DECAL 8335 8888         | 1   | 21.60                   | 21.60          | 0.00    | 21.60           | Replace           | 0                 | 0                        | Not Give * <i>X NN</i>    |
| One Time Key In       | Main         |         |                 | TAIL LAMP BRACKET, LH           | 1   | 30.70                   | 30.70          | 25.00   | 23.02           | Replace           | 0                 | 0                        | Check * <i>?</i>          |
| One Time Key In       | Main         |         |                 | TAIL LAMP BRACKET, RH           | 1   | 30.70                   | 30.70          | 25.00   | 23.02           | Replace           | 0                 | 0                        | Not Give * <i>X SVL</i>   |
| One Time Key In       | Main         |         |                 | END PANEL                       | 1   | 602.10                  | 602.10         | 25.00   | 451.58          | Replace           | 0                 | 0                        | Check * <i>?</i>          |
| One Time Key In       | Main         |         |                 | END PANEL COVER, DECK TRIM HOLE | 1   | 46.10                   | 46.10          | 25.00   | 34.58           | Replace           | 0                 | 0                        | Check * <i>?</i>          |
| One Time Key In       | Main         |         |                 | END PANEL COVER, DECK TRIM, RR  | 1   | 121.10                  | 121.10         | 25.00   | 90.82           | Replace           | 0                 | 0                        | Check * <i>?</i>          |
| One Time Key In       | Main         |         |                 | REINFORCEMENT, RR               | 2   | 34.80                   | 69.20          | 25.00   | 51.90           | Replace           | 0                 | 0                        | Check * <i>?</i>          |
| One Time Key In       | Main         |         | 4006314         | SEALANT SIKAFLEX                | 1   | 37.00                   | 37.00          | 0.00    | 37.00           | Replace           | 0                 | 0                        | Not Give * <i>X NN</i>    |
| Total Spare Part Cost |              |         |                 |                                 |     |                         |                |         | 4,783.56        |                   | Surveyor Total    | 701.25                   |                           |
| Lump Sum Discount (%) |              |         |                 |                                 |     |                         |                |         | 0.00            |                   | Lump Sum Dis (%)  | 0                        |                           |
| Final Spare Part Cost |              |         |                 |                                 |     |                         |                |         | 4,783.56        |                   | Final Sur Total   | 701.25                   |                           |

**Labour's Cost Detail**

| S.No.  | Job Scope              | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|------------------------|-------------------------|-------------------------|---------|
| 1      | TO REPAIR REAR PORTION | 845.00                  | 400                     |         |
| Total: |                        | 845.00                  | 400.00                  |         |

**Spray Cost Detail**

| S.No.  | Job Scope                           | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|-------------------------------------|-------------------------|-------------------------|---------|
| 1      | TO REPSRAY REAR BUMPER              | 378.00                  | 200                     |         |
| 2      | TO RESPRAY BUMPER BEAM              | 180.00                  | 0                       | CHECK   |
| 3      | TO RESPRAY TAIL GATE                | 378.00                  | 200                     |         |
| 4      | TO RESPRAY TAILGATE OUTSIDE GARNISH | 180.00                  | 0                       | NN      |
| Total: |                                     | 1,296.00                | 400.00                  |         |

| S.No.  | Job Scope             | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|-----------------------|-------------------------|-------------------------|---------|
| 5      | TO RESPRAY REAR PANEL | 180.00                  | 0                       | CHECK   |
| Total: |                       | 1,296.00                | 400.00                  |         |

Other Cost Detail

| S.No.  | Job Scope                                                           | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|---------------------------------------------------------------------|-------------------------|-------------------------|---------|
| 1      | TO CHECK WIRING AND SYSTEM FUNCTION                                 | 80.00                   | 0                       | NN      |
| 2      | TO TRANSFER REAR TAILGATE MECHANISM                                 | 120.00                  | 0                       | NN      |
| 3      | TO REMOVE AND REFIX REAR WINDSCREEN                                 | 240.00                  | 0                       | NN      |
| 4      | TO TEST AND REFIX REVERSE SENSOR SYSTEM                             | 120.00                  | 20                      |         |
| 5      | TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR | 120.00                  | 0                       | NN      |
| 6      | TO REPLACE SUNDRY PARTS                                             | 100.00                  | 0                       | NN      |
| 7      | TO WASH AND VACUUM                                                  | 60.00                   | 0                       | NN      |
| Total: |                                                                     | 840.00                  | 20.00                   |         |

## Summary

|                          | Estimator Assessment(\$)                                                            | Surveyor Assessment(\$)                                                              |
|--------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
| Total Spare Part Detail  | 4,783.56                                                                            | 701.25                                                                               |
| Total Labour Cost        | 845.00                                                                              | 400.00                                                                               |
| Total Spray Painting     | 1,296.00                                                                            | 400.00                                                                               |
| Other                    | 840.00                                                                              | 20.00                                                                                |
| Overall Total            | 7,764.56                                                                            | 1,521.25                                                                             |
| Lump Sum Repair Option   |                                                                                     |                                                                                      |
| Lump Sum Total           | 0.00                                                                                | 1,521.25                                                                             |
| Surveyor Approved Amount |                                                                                     | 1,521.25                                                                             |
| No. of Repair Days*      | 3                                                                                   | 3                                                                                    |
| Remarks                  |                                                                                     | PART BY PART REPAIR.<br>3 DAYS.<br>CHECK ITEMS PHOTOS.<br>BEFORE PAINT PHOTOS.       |
| Surveyor Name            |                                                                                     | Naz                                                                                  |
| Signature                |  |  |

Save Clear

Survey Date

01/11/2018

NAZ LKK

11/1/18

P/P

3 DAYS

- CHECK ITEMS PHOTOS

- BEFORE PAINT PHOTOS.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# REQUEST FOR SUPPLEMENTARY PARTS

|                      |                |                                   |            |
|----------------------|----------------|-----------------------------------|------------|
| Contractor:          |                | Date of Collection:               |            |
| Accident Case Number | TAX/10/18/2014 | Date of Request                   | 03/11/2018 |
| Vehicle No           | SID 6297 E     | Number of Days to Extend (if any) | 21         |
| Vehicle Model        | TOYOTA PRIUS   |                                   |            |

| S/N | Part Number | Part Description                  | Quantity | Unit Price     |
|-----|-------------|-----------------------------------|----------|----------------|
|     |             | REAR BUMPER REINFORCEMENT         |          | DD             |
|     | Labour      | TO REPAIR REAR CASE PANEL         |          | \$ 200 180     |
|     | Labour      | TO SPRAY REAR END PANEL           |          | \$ 200 180     |
|     |             | TO REQUEST ADDITIONAL REPAIR CASE |          | <del>200</del> |
|     |             |                                   |          |                |
|     |             |                                   |          |                |

<<<Please submit photographs for damaged parts>>>

I, (Name) \_\_\_\_\_

(Position) \_\_\_\_\_

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration  
(to be signed in front of an authorised witness)

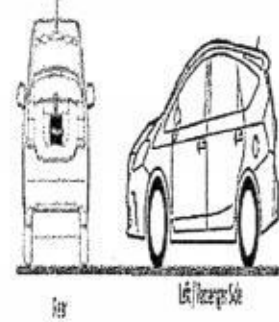
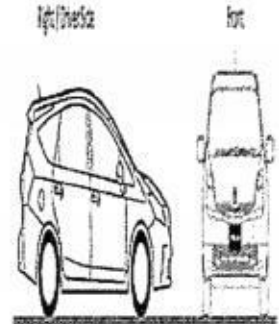
I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

|                 |                                                |                                           |
|-----------------|------------------------------------------------|-------------------------------------------|
| Acknowledge By  | ARC Executive / Supervisor / SA                |                                           |
| Approval By     | Surveyor / In-house Staff                      |                                           |
| Parts Ordering  | SMRT Store / Contractor Supply / Form 22 / WOC | Form 22 / PO / WOC / Reservation / Number |
| Photo Submitted | YES / NO                                       | Date of submission                        |

## Section A - Accident Details

|                                    |                     |
|------------------------------------|---------------------|
| Registration Number                | SHD6297E            |
| Case Reference Number              | TAX/10/18/2124      |
| Registration Date                  | 24/06/16            |
| Company Type                       | SMRT Taxis Pte Ltd  |
| Make                               | TOYOTA              |
| Model                              | PRIUS               |
| Name of Driver                     | GOH JING YI JASMINE |
| Type of Accident                   | Head to Rear        |
| Accident Date and Time             | 31/10/18 2:00 PM    |
| Accident Reported Date and Time    | 31/10/18 3:22 PM    |
| Is Surveyor Required?              | Yes                 |
| Survey by                          |                     |
| Vehicle is Towed Back?             | No                  |
| Towed Back Date and Time           |                     |
| Replacement Vehicle Issued?        | No                  |
| Job Card Number                    | 24098558            |
| Special Instruction to ARC, if any | NTUC - LKK          |
| Prepared Date and Time             | 01/11/18 1:47 PM    |
| Chassis Number                     |                     |
| Mileage                            |                     |
| Work Shop                          |                     |
| Repair Completion Date and Time    |                     |



## Section B - Summary of Repair Estimates

| Summary of Repair Estimates  |                                                                                     |                                                                                     |
|------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|                              | Quotation from ARC                                                                  | Adjusted by Surveyor, if applicable                                                 |
| Total Labour Cost            | \$1,045.00                                                                          | \$580.00                                                                            |
| Total Spray Cost             | \$1,496.00                                                                          | \$580.00                                                                            |
| Total Spare Part Cost        | \$4,937.83                                                                          | \$810.31                                                                            |
| Total Other Cost             | \$840.00                                                                            | \$20.00                                                                             |
| TOTAL COST                   | \$8,318.83                                                                          | \$1,990.31 (P/P)                                                                    |
| Lump Sum Total               | \$0.00                                                                              | \$0.00                                                                              |
| Number of Repair Days        | 8.0                                                                                 | 4.0                                                                                 |
| Prepared / Adjusted By       | Tuck Foo Kok                                                                        | Naz (LKK) / NTUC                                                                    |
| ARC / Surveyor Sign Off Date | 01/11/2018 2:48 PM                                                                  | 01/11/2018 4:44 PM                                                                  |
| Signature                    |  |  |
| Remarks                      | Initial = 6 days<br>Request number of days to extend 2 days                         |                                                                                     |
|                              | PART BY PART REPAIR.<br>3 DAYS.<br>CHECK ITEMS PHOTOS.<br>BEFORE PAINT PHOTOS.      |                                                                                     |

## Section C - Quotation and Accident Invoice Details

|                  |              |                |  |
|------------------|--------------|----------------|--|
| Quotation Number | QN-1812-0499 | Invoice Number |  |
| Quotation Date   | 26.12.2018   | Invoice Date   |  |
| Invoice Amount   |              | Prepared Date  |  |

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

| Job Scope                | Quotation from AR | Adjusted by Surveyor, if applicable |
|--------------------------|-------------------|-------------------------------------|
| TO REPAIR REAR PORTION   | \$845.00          | \$400.00                            |
| TO REPAIR REAR END PANEL | \$200.00          | \$180.00                            |
| Total Labour             | \$1,045.00        | \$580.00                            |

## Part 2 - Spray Painting &amp; Panel Beating Related Works

| Job Scope                            | Quotation from ARC | Adjusted by Surveyor, if applicable |
|--------------------------------------|--------------------|-------------------------------------|
| TO REPSRAY REAR BUMPER               | \$378.00           | \$200.00                            |
| TO RESPRAY BUMPER BEAM               | \$180.00           | \$0.00                              |
| TO RESPRAY TAIL GATE                 | \$378.00           | \$200.00                            |
| TO RESPRAY TAILGATE OUTSIDE GARNISH  | \$180.00           | \$0.00                              |
| TO RESPRAY REAR PANEL                | \$180.00           | \$0.00                              |
| TO RESPRAY REAR PANEL                | \$200.00           | \$180.00                            |
| Total Spray Painting & Panel Beating | \$1,496.00         | \$580.00                            |

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope                                                           | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---------------------------------------------------------------------|--------------------|-------------------------------------|
| TO CHECK WIRING AND SYSTEM FUNCTION                                 | \$80.00            | \$0.00                              |
| TO TRANSFER REAR TAILGATE MECHANISM                                 | \$120.00           | \$0.00                              |
| TO REMOVE AND REFIX REAR WINDSCREEN                                 | \$240.00           | \$0.00                              |
| TO TEST AND REFIX REVERSE SENSOR SYSTEM                             | \$120.00           | \$20.00                             |
| TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR | \$120.00           | \$0.00                              |
| TO REPLACE SUNDRY PARTS                                             | \$100.00           | \$0.00                              |
| TO WASH AND VACUUM                                                  | \$60.00            | \$0.00                              |
| Total Other Costs                                                   | \$840.00           | \$20.00                             |

## Part 4 - Spare Parts / Material Usage

| Part Number | Portion | Stock Number | Part Name                      | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|-------------|---------|--------------|--------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
|             |         | 52159-47905  | BUMPER REAR                    | 1.00     | \$458.60        | 25.00        | \$343.95         | Replace            | Replace           |
|             |         | 52161-18010  | BUMPER CLIPS                   | 10.00    | \$16.10         | 25.00        | \$12.08          | Replace            | Replace           |
|             |         | 52023-12240  | BUMPER REINFORCEMENT REAR      | 0.00     | \$205.70        | 0.00         | \$0.00           | Replace            | Check             |
|             |         | 52016-47030  | ARM SUB-ASSY, RR BUMPER LH     | 0.00     | \$139.60        | 0.00         | \$0.00           | Replace            | Check             |
|             |         | 52015-47050  | ARM SUB-ASSY, RR BUMPER RH     | 0.00     | \$139.60        | 0.00         | \$0.00           | Replace            | Check             |
|             |         | 89997-30070  | ANTENNA, ELECTRICAL LOWER REAR | 0.00     | \$157.40        | 0.00         | \$0.00           | Replace            | Check             |
|             |         |              | SENSOR REVERSE                 | 1.00     | \$180.00        | 0.00         | \$180.00         | Replace            | Replace           |
|             |         |              | PIXEL STICKER                  | 2.00     | \$60.00         | 0.00         | \$120.00         | Replace            | Replace           |

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## SMRT Accident Vehicle Repair Estimates

|                                                   |
|---------------------------------------------------|
| SMRT Automotive Services Pte Ltd                  |
| 60 Woodlands Industrial Park E4, Singapore 757705 |
| FAX Number : 63655592                             |
| Estimator Telephone Number : 69620223             |
| Accident Reporting Number : 68662672              |

Date Generated : 28/11/2018

User ID : PohEuan

|         |     |                |                                   |      |            |        |          |         |           |   |     |
|---------|-----|----------------|-----------------------------------|------|------------|--------|----------|---------|-----------|---|-----|
|         |     | 76088-47020    | BUMPER LIP COVER RR/LH            | 0.00 | \$72.20    | 0.00   | \$0.00   | Replace | Not Given | X | SUL |
|         |     | 76891-47020    | BUMPER LIP REAR                   | 0.00 | \$228.90   | 0.00   | \$0.00   | Replace | Not Given | X | SUL |
|         |     | 52576-47020    | BUMPER SIDE RETAINER RR/LH        | 0.00 | \$94.80    | 0.00   | \$0.00   | Replace | Check     | ✓ | SUL |
|         |     | 52575-47020    | BUMPER SIDE RETAINER RR/RH        | 0.00 | \$94.80    | 0.00   | \$0.00   | Replace | Check     | X | SUL |
|         |     | 58308-47011    | UNDER COVER SUBASSY, RR FLOOR     | 0.00 | \$514.50   | 0.00   | \$0.00   | Replace | Not Given | X | SUL |
|         |     | 87005-47241    | TAILGATE ASY                      | 1.00 | \$1,007.90 | 100.00 | \$0.00   | Replace | Repair    | X | SUL |
|         | NA  | 75574-47020    | TAIL GATE DOOR GLASS MOULDING, LH | 0.00 | \$29.40    | 0.00   | \$0.00   | Replace | Not Given | X | NN  |
|         | NA  | 75573-47080    | TAIL GATE DOOR GLASS MOULDING, RH | 0.00 | \$29.40    | 0.00   | \$0.00   | Replace | Not Given | X | NN  |
|         |     | 75575-47030    | MOULDING BACK WINDOW, LOWER NO.1  | 0.00 | \$29.40    | 0.00   | \$0.00   | Replace | Not Given | X | NN  |
|         |     |                | SEALANT W/SCREEN                  | 0.00 | \$37.00    | 0.00   | \$0.00   | Replace | Not Given | X | NN  |
|         |     | 69350-47030    | TAILGATE DOOR LOCK                | 0.00 | \$444.10   | 0.00   | \$0.00   | Replace | Check     | X | SUL |
|         |     | 67881-47022    | TAILGATE DOOR WEATHER STRIP       | 0.00 | \$353.40   | 0.00   | \$0.00   | Replace | Not Given | X | SUL |
|         |     | 69415-47020    | TAILGATE LOCK, COVER              | 0.00 | \$15.70    | 0.00   | \$0.00   | Replace | Not Given | X | SUL |
|         |     | 76801-47070-B0 | TAILGATE OUTSIDE GARNISH          | 0.00 | \$504.90   | 0.00   | \$0.00   | Replace | Not Given | X | SUL |
|         |     | 69431-47010    | STRIKER, BACK DOOR                | 0.00 | \$48.90    | 0.00   | \$0.00   | Replace | Not Given | X | SUL |
|         |     | 75310-47020    | EMBLEM REAR                       | 0.00 | \$60.30    | 0.00   | \$0.00   | Replace | Not Given | X | NN  |
|         |     | 75374-47051    | NAME PLATE (HYBRID)               | 0.00 | \$51.90    | 0.00   | \$0.00   | Replace | Not Given | X | NN  |
|         | Eng | 75442-47030    | NAME PLATE (PRIUS)                | 0.00 | \$60.80    | 0.00   | \$0.00   | Replace | Not Given | X | NN  |
|         |     | 75443-47030    | NAME PLATE (TOYOTA)               | 0.00 | \$51.90    | 0.00   | \$0.00   | Replace | Not Given | X | NN  |
|         |     |                | SMRT LOGO                         | 0.00 | \$7.80     | 0.00   | \$0.00   | Replace | Not Given | X | NN  |
|         |     |                | STICKER DECAL 6555 8888           | 0.00 | \$21.60    | 0.00   | \$0.00   | Replace | Not Given | X | NN  |
|         |     | 52563-47010    | TAIL LAMP BRACKET, LH             | 0.00 | \$30.70    | 0.00   | \$0.00   | Replace | Check     | X | SUL |
|         |     | 52562-47010    | TAIL LAMP BRACKET, RH             | 0.00 | \$30.70    | 0.00   | \$0.00   | Replace | Not Given | X | SUL |
|         |     | 58307-47080    | END PANEL                         | 0.00 | \$602.10   | 0.00   | \$0.00   | Replace | Check     | X | SUL |
|         |     | 64718-47031B0  | END PANEL COVER, DECK TRIM HOLE   | 0.00 | \$46.10    | 0.00   | \$0.00   | Replace | Check     | X | SUL |
|         |     | 64716-47031B0  | END PANEL COVER, DECK TRIM, RR    | 0.00 | \$121.10   | 0.00   | \$0.00   | Replace | Check     | X | SUL |
|         |     | 58336-12090    | REINFORCEMENT, RR                 | 0.00 | \$34.80    | 0.00   | \$0.00   | Replace | Check     | X | SUL |
| 4006314 | NA  |                | SEALANT SIKAFLEX                  | 0.00 | \$37.00    | 0.00   | \$0.00   | Replace | Not Given | X | NN  |
| Total   |     |                |                                   |      | \$6,004.41 |        | \$656.03 |         |           |   |     |

## Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name                 | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|-------------|---------|--------------|---------------------------|----------|---------------|--------------|------------------|-----------|----------------|
|             |         | 52023-12240  | BUMPER REINFORCEMENT REAR | 1.00     | \$205.70      | 25.00        | \$154.28         | Replace   | Replace        |
| Total       |         |              |                           |          | 205.70        |              | 154.28           |           |                |

810.31 /  
+ 580.00 /  
+ 600.00 /  
1990.31 /

9665.60

CONFIRMED PART BY PART REPAIR \$1990.31 / 4 DAY

NAZUKK  
M

# REQUEST FOR SUPPLYMENT PARTS

|                      |                |                                   |            |
|----------------------|----------------|-----------------------------------|------------|
| Contractor:          |                |                                   |            |
| Accident Case Number | TAX/10/18/2014 | Date of Collection                | / /        |
| Vehicle No           | SHD 6297 E     | Date of Request                   | 03/11/2018 |
| Vehicle Model        | TOYOTA PRIUS   | Number of Days to Extend (If any) | 2          |

| S/N | Part Number | Part Description                  | Quantity | Unit Price     |
|-----|-------------|-----------------------------------|----------|----------------|
|     |             | REAR BUMPER REINFORCEMENT         |          | DD             |
|     | Labour      | TO REPAIR REAR END PANEL          |          | \$ 200         |
|     | Labour      | TO SPRAY REAR END PANEL           |          | \$ 200         |
|     |             | TO REQUEST ADDITIONAL REPAIR RATE |          | <del>180</del> |
|     |             |                                   |          |                |
|     |             |                                   |          |                |

<<<Please submit photographs for damaged parts>>>

I, (Name) \_\_\_\_\_  
 (Position) \_\_\_\_\_

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....  
 Signature of person making this declaration  
 [to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

|                 |                                                |                                           |
|-----------------|------------------------------------------------|-------------------------------------------|
| Acknowledge By  | ARC Executive / Supervisor / SA                |                                           |
| Approval By     | Surveyor / In-house Staff                      |                                           |
| Parts Ordering  | SMRT Store / Contractor Supply / Form 22 / WOC | Form 22 / PO / WOC / Reservation / Number |
| Photo Submitted | YES / NO                                       | Date of submission                        |

**Veron Chen (LKKAUTO)**

---

**From:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
<YeoPohsuan@smrt.com.sg>  
**Sent:** Monday, 7 January 2019 4:58 PM  
**To:** Naz (LKKAUTO)  
**Cc:** SUR; Veron Chen (LKKAUTO)  
**Subject:** RE: SHD6297E

Hi,

Amount confirmed as per your recommendation,  
thanks.

Regards  
Poh Suan

---

**From:** Naz (LKKAUTO) [mailto:Naz@lkkauto.com]  
**Sent:** Monday, 7 January 2019 4:42 PM  
**To:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
**Cc:** SUR; Veron Chen (LKKAUTO)  
**Subject:** Re: SHD6297E

Dear Ms Yeo,

Finalized Part by Part Repair \$1990.31 / 4 Days.

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>  
**Sent:** Monday, 31 December 2018 10:02:31 AM  
**To:** Naz (LKKAUTO)  
**Cc:** SUR; CS A Team  
**Subject:** SHD6297E

Hi Naz,

Attached herewith the repair estimate of SHD 6297E having Case No: TAX/10/18/2124.

There is no change to the approved amount of \$1,990.31 @ 4 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards  
Poh Suan

-----Original Message-----

**From:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
**Sent:** Monday, 31 December 2018 9:39 AM  
**To:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
**Subject:** Scan Data from FX-D421D6

**Veron Chen (LKKAUTO)**

---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Friday, 9 November 2018 1:49 PM  
**To:** Admin-D (LKKAUTO)  
**Subject:** FW: SUPPLEMENTARY SHD 6297 E TAX/10/18/2124 ( REMINDER )  
**Attachments:** IMG\_3201.jpg; IMG\_3192.jpg; IMG\_3193.jpg; IMG\_3195.jpg; IMG\_3196.jpg; IMG\_3197.jpg; IMG\_3199.jpg; 20181103 SUPP SHD 6297 E-03112018133439.pdf

NS/INC18020206/Nvb

-----Original Message-----

From: Alex Kam <alex\_kam@leeshengauto.com.sg>  
Sent: Friday, 9 November, 2018 11:27 AM  
To: Zhi Yang Phua (Auto Svcs/ARC) <ZhiYang.Phua@smrt.com.sg>; Kok Tuck Foo(Auto Svcs/ARC) <TuckFoo@smrt.com.sg>; Yeo Poh Suan(Auto Svcs/Maint & Engg/ARC) <YeoPohsuan@smrt.com.sg>; Naz (LKKAUTO) <Naz@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
Cc: Lay Hoon <kuahlayhoon@gmail.com>; Jurviel <jurviel.leesheng@gmail.com>; Shanti B Thaiyal Nayagi(Auto Svcs/ARC) <BThaiyalN@smrt.com.sg>  
Subject: FW: SUPPLEMENTARY SHD 6297 E TAX/10/18/2124 ( REMINDER )

Hi Zhi Yang ,

We still waiting supplementary approval . Please take note .

Thanks

Mr Alex Kam  
Lee Sheng Auto Pte Ltd  
1, Kaki Bukit Ave 6 #01-60 , Autobay@KB . S(417883) Tel : 67477397 Fax : 67457138 Email : alex\_kam@leeshengauto.com.sg

-----Original Message-----

From: Alex Kam [mailto:alex\_kam@leeshengauto.com.sg]  
Sent: Wednesday, 7 November, 2018 4:30 PM  
To: Zhi Yang Phua (Auto Svcs/ARC); Kok Tuck Foo(Auto Svcs/ARC); Yeo Poh Suan(Auto Svcs/Maint & Engg/ARC); naz@lkkauto.com; Admin A; CS A Team  
Cc: Lay Hoon (kuahlayhoon@gmail.com); Jurviel; Shanti B Thaiyal Nayagi(Auto Svcs/ARC)  
Subject: FW: SUPPLEMENTARY SHD 6297 E TAX/10/18/2124 ( REMINDER )

Hi Zhi Yang ,

We would like to check whether is this supplementary approve ?

This vehicle is due on 2/11/2018 at 12pm .

Thanks

Mr Alex Kam

Lee Sheng Auto Pte Ltd

1, Kaki Bukit Ave 6 #01-60 , Autobay@KB . S(417883) Tel : 67477397 Fax :

67457138 Email : alex\_kam@leeshengauto.com.sg

-----Original Message-----

From: Alex Kam [mailto:alex\_kam@leeshengauto.com.sg]

Sent: Saturday, 3 November, 2018 1:41 PM

To: naz@lkkauto.com; Zhi Yang Phua (Auto Svcs/ARC); Yeo Poh Suan(Auto Svcs/Maint & Engg/ARC); Kok Tuck Foo(Auto Svcs/ARC); Admin A; CS A Team

Cc: Lay Hoon (kuahlayhoon@gmail.com); Jurviel; Shanti B Thaiyal Nayagi(Auto Svcs/ARC)

Subject: SUPPLEMENTARY SHD 6297 E TAX/10/18/2124

Hi Nazril ,

The above awaiting for your approval, please let us have your decision .

Thanks

Regards

ALEX

Your message is ready to be sent with the following file or link attachments:

IMG\_3201

IMG\_3192

IMG\_3193

IMG\_3195

IMG\_3196

IMG\_3197

IMG\_3199

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

## Veron Chen (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, 14 November 2018 2:42 PM  
**To:** Admin-D (LKKAUTO)  
**Subject:** FW: SUPPLEMENTARY SHD 6297 E TAX/10/18/2124 ( REMINDER )  
**Attachments:** 20181113\_145215.jpg

NS/INC18020206/Nvb

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Naz (LKKAUTO)  
**Sent:** Tuesday, 13 November, 2018 3:00 PM  
**To:** Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <ZhiYang.Phua@smrt.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Lay Hoon <kuahlayhoon@gmail.com>; Jurviel <jurviel.leesheng@gmail.com>; Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <BThaiyalN@smrt.com.sg>; Alex Kam <alex\_kam@leeshengauto.com.sg>; Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <TuckFoo@smrt.com.sg>; Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>  
**Subject:** Re: SUPPLEMENTARY SHD 6297 E TAX/10/18/2124 ( REMINDER )

Dear Mr Zhi Yang,

Apologies for late reply. Supplementary approved.

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <[ZhiYang.Phua@smrt.com.sg](mailto:ZhiYang.Phua@smrt.com.sg)>  
**Sent:** Monday, 12 November 2018 10:26 AM  
**To:** Naz (LKKAuto); CS A Team; Admin A  
**Cc:** Lay Hoon; Jurviel; Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Alex Kam; Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
**Subject:** RE: SUPPLEMENTARY SHD 6297 E TAX/10/18/2124 ( REMINDER )

Hi LKK,

Kindly please approve the following supplementary, so we can proceed for the repair.

We are waiting for the approval since 3 November.

Please revert.

Thanks,  
zhiyang

-----Original Message-----

**From:** Alex Kam [[mailto:alex\\_kam@leeshengauto.com.sg](mailto:alex_kam@leeshengauto.com.sg)]  
**Sent:** Monday, 12 November, 2018 10:19 AM  
**To:** Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); [naz@lkkauto.com](mailto:naz@lkkauto.com); CS A Team; Admin A  
**Cc:** Lay Hoon; Jurviel; Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Subject:** FW: SUPPLEMENTARY SHD 6297 E TAX/10/18/2124 ( REMINDER )

Hi Zhi Yang ,

Any update for the supplementary item ? We still waiting supplementary approval .

PLEASE TAKE NOTE .

Thanks .

Mr Alex Kam  
Lee Sheng Auto Pte Ltd  
1, Kaki Bukit Ave 6 #01-60 , Autobay@KB . S(417883) Tel : 67477397 Fax : 67457138 Email :  
[alex\\_kam@leeshengauto.com.sg](mailto:alex_kam@leeshengauto.com.sg)

-----Original Message-----

**From:** Alex Kam [[mailto:alex\\_kam@leeshengauto.com.sg](mailto:alex_kam@leeshengauto.com.sg)]  
**Sent:** Friday, 9 November, 2018 11:27 AM  
**To:** Zhi Yang Phua (Auto Svcs/ARC); Kok Tuck Foo(Auto Svcs/ARC); Yeo Poh Suan(Auto Svcs/Maint & Engg/ARC);

[naz@lkkauto.com](mailto:naz@lkkauto.com); Admin A; CS A Team  
Cc: Lay Hoon ([kuahlayhoon@gmail.com](mailto:kuahlayhoon@gmail.com)); Jurviel; Shanti B Thaiyal Nayagi(Auto Svcs/ARC)  
Subject: FW: SUPPLEMENTARY SHD 6297 E TAX/10/18/2124 ( REMINDER )

Hi Zhi Yang ,

We still waiting supplementary approval . Please take note .

Thanks

Mr Alex Kam  
Lee Sheng Auto Pte Ltd  
1, Kaki Bukit Ave 6 #01-60 , Autobay@KB . S(417883) Tel : 67477397 Fax :  
67457138 Email : [alex\\_kam@leeshengauto.com.sg](mailto:alex_kam@leeshengauto.com.sg)

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Lee Sheng Auto Pte Ltd  
1, Kaki Bukit Ave 6 #01-60 , Autobay@KB . S(417883) Tel : 67477397 Fax :  
67457138 Email : [alex\\_kam@leeshengauto.com.sg](mailto:alex_kam@leeshengauto.com.sg)

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Cc: Lay Hoon ([kuahlayhoon@gmail.com](mailto:kuahlayhoon@gmail.com)); Jurviel; Shanti B Thaiyal Nayagi(Auto Svcs/ARC)  
Subject: SUPPLEMENTARY SHD 6297 E TAX/10/18/2124

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## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18020206/Nvbs2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 11-01-2019

189556



Code: INC4

### 1. Policy Particulars :- THIRD PARTY CLAIM

|              |                |                |            |
|--------------|----------------|----------------|------------|
| Insured Veh. | YP 2143C       | Veh. Inspected | SHD 6297E  |
| Policy No.   | 5081383285-02  | Coverage (\$)  | 0.00       |
| Claim No.    | MT/1027005-001 | Excess (\$)    | 0.00       |
| Assign From  |                | Assign Date    | 01/11/2018 |

### 2. Vehicle Particulars & Condition

|              |                   |              |                    |
|--------------|-------------------|--------------|--------------------|
| Make & Model | TOYOTA PRIUS      | c.c          | 1798               |
| Engine No.   | HIDDEN            | Year of Reg. | 2016               |
| Chassis No.  | JTDKN36U705768213 | Colour       | MAROON             |
| Odometer     | 243786            | Steering     | IN ORDER           |
| Brakes       | IN ORDER          | Modification | STANDARD ALLOY RIM |
| General      | FAIR              |              |                    |

### 3. Conditions of Tyres

|                | Size      | Make   | Balance |
|----------------|-----------|--------|---------|
| R/H Front Tyre | 195/65R15 | FALKEN | 6 mm    |
| L/H Front Tyre | 195/65R15 | FALKEN | 6 mm    |
| R/H Rear Tyre  | 195/65R15 | FALKEN | 5 mm    |
| L/H Rear Tyre  | 195/65R15 | FALKEN | 5 mm    |

### 4. Description of Damages

|                                                                            |
|----------------------------------------------------------------------------|
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.<br>DAMAGES SEE DETAILS. |
|----------------------------------------------------------------------------|

### 5. General Information

|                |                                                                                      |                 |            |
|----------------|--------------------------------------------------------------------------------------|-----------------|------------|
| Accident Date  | 31/10/2018                                                                           | Inspection Date | 01/11/2018 |
| Survey held at | SMRT AUTOMOTIVE SERVICES PTE LTD<br>60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 |                 |            |

### 5a. Remarks

|                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|----------------------------------------------------------------------------------------------------------------------------------------|

### 5b. Estimate Days of Repair

|                                     |                |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 4 Working Days |
|-------------------------------------|----------------|

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

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Page No.: 1 of 2

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 6297E**

| Qty | Description of Parts              | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|-----------------------------------|---------------|---------------------------|-------------------|
|     | <b>REPLACEMENT OF PARTS</b>       |               |                           |                   |
| 1   | BUMPER REAR (DISC 25%)            | CRACKED       | 458.60                    | 343.95            |
| 10  | BUMPER CLIPS @ \$1.61 (DISC 25%)  | NECESSARY     | 16.10                     | 12.08             |
| 1   | SENSOR REVERSE (SN)               | DEFORMED      | 180.00                    | 180.00            |
| 2   | PIXEL STICKER @ \$60.00 (SN)      | NECESSARY     | 120.00                    | 120.00            |
| 1   | BUMPER REINFORCEMENT REAR         | REPEATED      | 205.70                    | -                 |
| 1   | ARM SUB-ASSY, RR BUMPER LH        | SERVICEABLE   | 139.60                    | -                 |
| 1   | ARM SUB-ASSY, RR BUMPER RH        | SERVICEABLE   | 139.60                    | -                 |
| 1   | ANTENNA, ELECTRICAL LOWER REAR    | SERVICEABLE   | 157.40                    | -                 |
| 1   | BUMPER LIP COVER RR/LH            | SERVICEABLE   | 72.20                     | -                 |
| 1   | BUMPER LIP REAR                   | SERVICEABLE   | 228.90                    | -                 |
| 1   | BUMPER SIDE RETAINER RR/LH        | SERVICEABLE   | 94.80                     | -                 |
| 1   | BUMPER SIDE RETAINER RR/RH        | SERVICEABLE   | 94.80                     | -                 |
| 1   | UNDER COVER SUBASSY, RR FLOOR     | SERVICEABLE   | 514.50                    | -                 |
| 1   | TAILGATE DOOR LOCK                | SERVICEABLE   | 444.10                    | -                 |
| 1   | TAILGATE DOOR WEATHER STRIP       | SERVICEABLE   | 353.40                    | -                 |
| 1   | TAILGATE LOCK, COVER              | SERVICEABLE   | 15.70                     | -                 |
| 1   | TAILGATE OUTSIDE GARNISH          | SERVICEABLE   | 504.90                    | -                 |
| 1   | STRIKER, BACK DOOR                | SERVICEABLE   | 48.90                     | -                 |
| 1   | TAIL LAMP BRACKET, LH             | SERVICEABLE   | 30.70                     | -                 |
| 1   | TAIL LAMP BRACKET, RH             | SERVICEABLE   | 30.70                     | -                 |
| 1   | END PANEL                         | SERVICEABLE   | 602.10                    | -                 |
| 1   | END PANEL COVER, DECK TRIM HOLE   | SERVICEABLE   | 46.10                     | -                 |
| 1   | END PANEL COVER, DECK TRIM, RR    | SERVICEABLE   | 121.10                    | -                 |
| 1   | REINFORCEMENT, RR                 | SERVICEABLE   | 34.60                     | -                 |
| 1   | TAIL GATE DOOR GLASS MOULDING, LH | NOT NECESSARY | 29.40                     | -                 |
| 1   | TAIL GATE DOOR GLASS MOULDING, RH | NOT NECESSARY | 29.40                     | -                 |
| 1   | MOULDING BACK WINDOW, LOWER NO. 1 | NOT NECESSARY | 29.40                     | -                 |
| 1   | SEALANT W/SCREEN                  | NOT NECESSARY | 37.00                     | -                 |
| 1   | EMBLEM REAR                       | NOT NECESSARY | 60.30                     | -                 |
| 1   | NAME PLATE (HYBRID)               | NOT NECESSARY | 51.90                     | -                 |

Report Ref No. NS/INC18020206/Nvbs2

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:2 of 2

| Qty | Description of Parts                                                 | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|----------------------------------------------------------------------|----------------------|---------------------------|-------------------|
| 1   | NAME PLATE (PRIUS)                                                   | NOT NECESSARY        | 60.80                     | -                 |
| 1   | NAME PLATE (TOYOTA)                                                  | NOT NECESSARY        | 51.90                     | -                 |
| 1   | SMRT LOGO                                                            | NOT NECESSARY        | 7.80                      | -                 |
| 1   | STICKER DECAL 6555 8888                                              | NOT NECESSARY        | 21.60                     | -                 |
| 1   | SEALANT SIKAFLEX                                                     | NOT NECESSARY        | 37.00                     | -                 |
| 1   | TAILGATE ASY                                                         | TO REPAIR SEE LABOUR | 1,007.90                  | -                 |
| 1   | BUMPER REINFORCEMENT REAR (DISC 25%)                                 | DENTED               | 205.70                    | 154.28            |
|     |                                                                      |                      | 6,284.60                  | 810.31            |
|     | <b>LABOUR</b>                                                        |                      |                           |                   |
|     | PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF TAILGATE ASY.   |                      | 1,045.00                  | 580.00            |
|     | SPRAY PAINT.                                                         |                      | 1,496.00                  | 580.00            |
|     | TO CHECK WIRING AND SYSTEM FUNCTION.                                 | NOT NECESSARY        | 80.00                     | -                 |
|     | TO TRANSFER REAR TAILGATE MECHANISM.                                 | NOT NECESSARY        | 120.00                    | -                 |
|     | TO REMOVE AND REFIX REAR WINDSCREEN.                                 | NOT NECESSARY        | 240.00                    | -                 |
|     | TO TEST AND REFIX REVERSE SENSOR SYSTEM.                             |                      | 120.00                    | 20.00             |
|     | TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR. | NOT NECESSARY        | 120.00                    | -                 |
|     | TO REPLACE SUNDRY PARTS.                                             | NOT NECESSARY        | 100.00                    | -                 |
|     | TO WASH AND VACUUM.                                                  | NOT NECESSARY        | 60.00                     | -                 |
|     |                                                                      |                      | 3,381.00                  | 1,180.00          |
|     | <b>GRAND TOTAL</b>                                                   |                      | <b>9,665.60</b>           | <b>1,990.31</b>   |
|     | <b>RECOMMENDED COST OF REPAIRS (CONFIRMED)</b>                       |                      |                           | <b>1,990.31</b>   |

Report Ref No. NS/INC18020206/Nvbs2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,  
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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