

RECEIVED

Tanfkh

REF: **AK**

NS/INC18030202/Tlber

ASSIGNMENT

From: Date: **05.11.2018**

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: **SHB 8Z**

at Workshop m/s

of

Insured: **XD 1470P**

Policy No. **5100989389** **01062018**

Claims No. **MT/1018432-002**

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: **3** **19/11/18** **Tanfkh** days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: **SHB 8Z** Yr Regn: **2.14 Markh.**

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **Toyota Prius** C.C. **1798**

Colour: **Maroon** A/C Insured / Std / NI / NA

Sp. Reading: **82x623** T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: **STDICN 364 305 7214 71**

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size: F: **195/65R15**

R: **22**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. **6** mm

L/Bal. **6** mm

D.O.A. **20/11/18**

Survey held at **SMRT**

Rear

R/Bal. **6** mm

L/Bal. **6** mm

D.O.I. **5/11/18 @ 3pm**

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SHB 8Z - NS/INC18030202/Svbn2
	XD 1470P - X

20/11/18 Confirmed LS \$850 (Red 4250, 8370)

RECEIVED 20 NOV 2018

Date/Time. File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time. File Return to?

2) **20/11- typist**

Report Format :

Lump Sum / I.B./: **TP** **850p**

Days Of Repair: **3**

Resurvey No. of Trip: **-**

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech Invs (\$)

☐ Weekend (\$)

Survey Fee:

Transportation

1) S + RS St

2) Photos

3) Others

TOTAL

160

160

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="02/11/2018 13:35"/>
Vehicle No.(For Motor)	<input type="text" value="XD1470P"/>	Certificate Number	<input type="text"/>

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5100989389		GR ENGINEERING SERVICES PTE. LTD.	201118157K	GFT	Third Party	XD1470P	XD1470P	01/06/2018	

Veron Chen (LKKAuto)

From: mtreg <mtreg@income.com.sg>
Sent: Monday, 19 November 2018 1:23 PM
To: Veron Chen (LKKAuto)
Subject: FW: REQUEST FOR CLAIM NUMBER

Hi,

Claim created.

With Regards

Samsia
Senior Admin Assistant,
Motor Insurance
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers

in with you

'With effect from 1 Oct 2018, we will be discontinuing our fax number 6338 1504.

Please forward all motor claims related correspondences to mtcl@income.com.sg so that we can attend to it accordingly.'

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Monday, November 19, 2018 10:00 AM
To: mtreg <mtreg@income.com.sg>
Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us the claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle
1	MT/1018432-002	SMRT TAXIS PTE LTD	SHB 8Z	XD 1470P

D.O.A	Time of Accident	Estimate	Tentative repair cost
2/11/2018	19:05	\$5,100.00	\$850.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/11/2018 10:54
Date Of Accident	02/11/2018 19:05
Exact Location Of Accident	SIME ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB8Z
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	SENG KOK MENG
NRIC No	S7606589F
Date Of Birth	13/03/1976
Occupation	OUTDOOR
Date Of Driving Pass	01/06/1996
Driving Experience	22 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - RELIEF
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

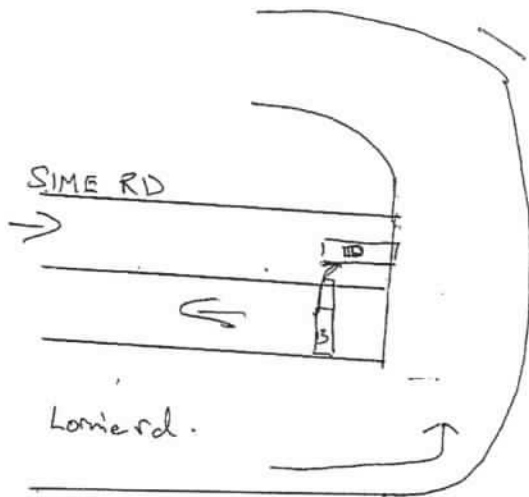
I WAS TRAVELLING ALONG SIME ROAD AFTER ALIGHTING A PASSENGER AND SUDDENLY I FELT AN IMPACT AT THE REAR PORTION OF MY TAXI. A LORRY XD1470P FROM THE CONSTRUCTION SITE WAS STATIONARY AND MOVED SUDDENLY, WHICH RESULTED IN COLLIDING ONTO THE RIGHT REAR PORTION OF MY TAXI, THIRD PARTY DENIED HITTING ONTO MY TAXI. AS SUCH I CALLED THE POLICE FOR ASSISTANCE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG
Was there any audio recorded?	NO


DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD1470P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	KARUPPIAH PERIAKARUPPAN
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



A-5438Z

13 XD 1470P

 3/11/18

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

are true in every respect.

Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]
2/11/2018

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

[Signature] 3/11/18

Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature] 3/11/2018

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Case Details

Case Reference Number : TAX/11/18/2010
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB8Z

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-4392-ID
 Assigned By : Kok Wah Wong

Insurance Company Name : NTUC Income Insurance
 Co-operative Ltd
 Accident Date and Time : 02/11/2018 11:05 AM
 Vehicle Age(In Months) : 56

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation					Repair/ Replace	Surveyor Approval			Repair/Replace
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Surveyor Quantity	Surveyor Final Price(\$)		
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace 1	0		Repair * RY
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace 2	120.00		Replace * ALL
One Time Key In	Main			FENDER RR/RH	1	766.80	766.80	25.00	575.10	Replace 1	0		Repair * RY
One Time Key In	Main			STICKER SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace 1	7.80		Replace * ALL
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace 1	21.60		Replace * ALL
One Time Key In	Main			WHEEL DISC	1	1,484.20	1,484.20	25.00	1,113.15	Replace 1	0		Repair * RY
Total Spare Part Cost									2,181.60	Surveyor Total	149.40		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)	20		
Final Spare Part Cost									1,745.28	Final Sur Total	119.52		

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR REAR PORTION RH	845.00	300	
Total:		845.00	300.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	378.00	200	
2	TO RESPRAY REAR FENDER RH	378.00	200	
3	TO RESPRAY RIM	180.00	100	
Total:		936.00	500.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20	
2	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30	
3	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30	
Total:		460.00	100.00	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company



Acknowledged by Repairer

Signature:

Date:

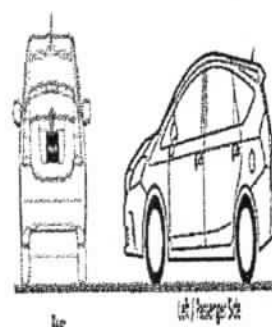
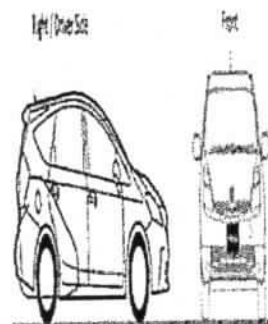
S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
4	TO WASH AND VACUUM	60.00	0	
5	TO REPLACE SUNDRY PARTS	100.00	20	
Total:		460.00	100.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	1,745.28	119.52
Total Labour Cost	845.00	300.00
Total Spray Painting	936.00	500.00
Other	460.00	100.00
Overall Total	3,986.28	1,019.52
Lump Sum Repair Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Lump Sum Total	4,000.00	1,000.00
Surveyor Approved Amount		1,000.00
No of Repair Days*	5	3
Remarks	-	Resurvey after repair
Surveyor Name		Taufik
Signature		
Survey Date	05/11/2018	<div>SaveClear</div>



Section A - Accident Details

Registration Number	SHB8Z
Case Reference Number	TAX/11/18/2010
Registration Date	05/03/14
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	SENG KOK MENG (SUN GUOMIN)
Type of Accident	Head To Side
Accident Date and Time	02/11/18 7:05 PM
Accident Reported Date and Time	03/11/18 10:29 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098591
Special Instruction to ARC, if any	TP
Prepared Date and Time	03/11/18 1:31 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



bpm/ks

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$300.00
Total Spray Cost	\$936.00	\$500.00
Total Spare Part Cost	\$2,181.60	\$149.40
Total Other Cost	\$460.00	(\$99.40)
TOTAL COST	\$4,422.60	\$850.00 (L/S)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Zhi Yang Phua	Taufikh (LKK) / NTUC
ARC / Surveyor Sign Off Date	05/11/2018 6:05 PM	05/11/2018 4:39 PM
Signature		
Remarks		Resurvey after repair



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number: 63685592
Estimator Telephone Number: 68662523
Accident Reporting Number: 68662872

Date Generated: 10/11/2018

User ID: PohSuan

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1811-0177	Invoice Number	
Quotation Date	14.11.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION RH	\$845.00	\$300.00
Total Labour	\$845.00	\$300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$100.00
Total Spray Painting & Panel Beating	\$936.00	\$500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$30.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$30.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
Lump Sum Adjustment by Surveyor	\$0.00	(\$199.40)
Total Other Costs	\$460.00	(\$99.40)

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR R	1.00	\$458.60	100.00	\$0.00	Replace	Repair R
			PIXEL STICKER nrc	2.00	\$60.00	0.00	\$120.00	Replace	Replace
		61604-47090	FENDER RR/RH R	1.00	\$786.80	100.00	\$0.00	Replace	Repair R
			STICKER SMRT LOGO nrc	1.00	\$7.80	0.00	\$7.80	Replace	Replace
			STICKER DECAL 6555 8888 nrc	1.00	\$21.60	0.00	\$21.60	Replace	Replace
		42611-47140	WHEEL DISC R	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair R
Total					\$2,799.00		\$149.40		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

149.40
+ 300.00
+ 600.00
1049.40
- 202
839.52
215 \$850/-

9/10

Veron Chen (LKKAUTO)

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
<YeoPohsuan@smrt.com.sg>
Sent: Tuesday, 20 November 2018 8:48 AM
To: Veron Chen (LKKAUTO); Taufikh (LKKAUTO)
Cc: SUR; CS A Team; 'Leong Chee kwong'
Subject: RE: SHB8Z

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 20 November 2018 8:43 AM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Taufikh (LKKAUTO)
Cc: SUR; CS A Team; 'Leong Chee kwong'
Subject: RE: SHB8Z

Dear Poh Suan,

WITHOUT PREJUDICE

Confirmed Lump Sum \$850 @ 3 working days

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>
Sent: Saturday, 17 November 2018 9:49 AM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Leong Chee kwong' <cheekwongwega@gmail.com>
Subject: SHB8Z

Hi Taufikh,

Attached herewith the repair estimate of SHB 8Z having Case No: TAX/11/18/2010.

There is no change to the approved amount of \$850 @ 3 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

Sent: Saturday, 17 November 2018 9:35 AM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

Subject: Scan Data from FX-D421D6

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 20 November 2018 8:43 AM
To: 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))'; Taufikh (LKKAUTO)
Cc: SUR; CS A Team; 'Leong Chee kwong'
Subject: RE: SHB8Z

Dear Poh Suan,

WITHOUT PREJUDICE

Confirmed Lump Sum \$850 @ 3 working days

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>
Sent: Saturday, 17 November 2018 9:49 AM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Leong Chee kwong' <cheekwongwega@gmail.com>
Subject: SHB8Z

Hi Taufikh,

Attached herewith the repair estimate of SHB 8Z having Case No: TAX/11/18/2010.

There is no change to the approved amount of \$850 @ 3 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Sent: Saturday, 17 November 2018 9:35 AM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: Scan Data from FX-D421D6



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18020202/T1vbe2			
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date: 19-12-2018	
Code: INC4			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	XD 1470P	Veh. Inspected	SHB 8Z
Policy No.	5100989389	Coverage (\$)	0.00
Claim No.	MT/1018432-002	Excess (\$)	0.00
Assign From		Assign Date	05/11/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTDKN36U305721471	Colour	MAROON
Odometer	825623	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	02/11/2018	Inspection Date	05/11/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	

**National Assessment Centre Services**

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 8Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	STICKER SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	BUMPER REAR	TO REPAIR SEE LABOUR	458.60	-
1	FENDER RR/RH	TO REPAIR SEE LABOUR	766.80	-
1	WHEEL DISC	TO REPAIR SEE LABOUR	1,484.20	-
			2,859.00	149.40
	<u>LABOUR</u>			
	PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF BUMPER REAR, FENDER RR/RH AND WHEEL DISC.		845.00	300.00
	SPRAY PAINT.		936.00	500.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	20.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	30.00
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)		120.00	30.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO REPLACE SUNDRY PARTS.		100.00	20.00
			2,241.00	900.00
	GRAND TOTAL		5,100.00	1,049.40
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				850.00

Report Ref No. NS/INC18020202/T1vbe2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MinstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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